

Mayor Oscar D. Montoya Commissioner Joe Martinez Commissioner Armando Garcia Commissioner Jacob Howell Mayor Pro-Tem Ruben Saldana City Manager Alberto Perez

#### MERCEDES CITY COMMISSION REGULAR MEETING SEPTEMBER 19, 2023 – 6:30 P.M. MERCEDES CITY HALL – COMMISSION CHAMBERS 400 S. OHIO AVE., MERCEDES, TX 78570

"At any time during the course of this meeting, the City Commission may retire to Executive Session under Texas Government Code 551.071(2) to confer with its legal counsel on any subject matter on this agenda in which the duty of the attorney to the City Commission under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas clearly conflicts with Chapter 551 of the Texas Government Code. Further, at any time during the course of this meeting, the City Commission may retire to Executive Session to deliberate on any subject slated for discussion at this meeting, as may be permitted under one or more of the exceptions to the Open Meetings Act set forth in Title 5, Subtitle A, Chapter 551, Subchapter D of the Texas Government Code."

- 1. Call Meeting to Order
- 2. Establish Quorum
- 3. Invocation
- 4. Pledge of Allegiance
- 5. Open Forum-
- 6. Executive Session: Chapter 551, Texas Government Code, Section 551.071 (Consultation with Attorney), Section 551.072 (Deliberation regarding Real Property), Section 551.074 (Personnel Matters) and Section 551.087 (Economic Development)
  - a. Consultation with Attorney regarding Water Treatment Plan Solids Handling Recommendation Section 551.071
  - b. Consultation with Attorney regarding contracts for services Section 551.071
  - c. Discussion with City Manager regarding personnel matters. Section 551.074
- d. Consultation with Attorney regarding update on litigation Section 551.071
- 7. Open Session: Present, Discuss, Consider, and Possibly Take Action Regarding:
  - a. Item A from Executive Session
  - b. Item B from Executive Session
  - c. Item C from Executive Session
  - d. Item D from Executive Session
- 8. Consent Agenda: (All matters listed under Consent Agenda are considered to be routine by the Governing Body and will be enacted by one motion. There will be no separate discussion of these items; however, if discussion is desired, that item(s) will be removed from the Consent Agenda and will be considered separately.)
  - a. Approval of second and final reading of Ordnance 2023-12 amending the Personnel Policy Manual
- b. Approval of Budget Amendment from capital outlay to paving and sealing

## 9. City Manager Comments

- a. Fitch Ratings
- 10. Ordinance/Resolutions:
- a. Approval of First reading of Ordinance 2023-13 regarding Industrial Waste
- 11. Monthly Reports
  - PD, Rec, PW, Library, Finance, Fire, Planning, City Sec/HR
- 12. Adjournment

Notice is hereby given that the City Commissioners of the City of Mercedes, Texas will meet in a *Regular Meeting* on Tuesday, September 19, 2023 at 6:30 P.M. Said meeting will be conducted in the Commission Chambers of the City Hall located at 400 S. Ohio, Mercedes, Texas for the purpose of considering and taking formal action regarding the items listed above. This notice is given in accordance with Vernon's Texas Codes Annotated, Texas Government Code, Section 551.001 et. Seq.

WITNESS MY HAND AND SEAL OF THE CITY THIS THE 15<sup>TH</sup> DAY OF SEPTEMBER, 2023.

ATTEST:

Joselynn Castillo, City Secretary Time of Posting: 6:00 P.M.

#### ACCESSIBILITY STATEMENT

The City of Mercedes recognizes its obligations under the Americans with Disabilities Act of 1990 to provide equal access to individuals with disabilities. Please contact the City Manager's Office at (956) 565-3114 at least 48 hours in advance of the meeting with requests for reasonable accommodations, including requests for a sign language interpreter.

## **ORDINANCE NO. 2023-12**

# AN ORDINANCE AMENDING THE EXISTING PERSONNEL POLICY FOR EMPLOYEES OF THE CITY OF MERCEDES, TX; REGARDING **HEALTH INSURANCE COVERAGE UPON RETIREMENT; REPEALING ALL CONFLICTING ORDINANCES OR PARTS OF ORDINANCES THEREOF; PROVIDING FOR AN EFFECTIVE DATE.**

# BE IT ORDAINED BY THE CITY COMMISSION OF THE CITY OF MERCEDES, TEXAS:

**SECTION 1.** That Chapter 39. Section B, identifying employee insurance coverage and other benefits shall be repealed and removed in its entirety.

Insurance on Retirement

1. Retirees must have fifteen (15) years of continuous service (Ord. 2014-12) in order to continue to receive, for a period not to exceed two (2) years, the same medical insurance plan(s) offered to any eligible employee, except as stated in the following section.

2. The insurance premiums by the City shall continue thereafter unless any of the following events are applicable to the employee:

a. the employee dies;

b. the employee becomes eligible for Medicare, whether or not they apply for Medicare;

c. the employee is hired by an employer that provides health insurance coverage for the employees, whether or not the employee applies for the insurance benefits with that employer;

d. the employee purchases their own health insurance;

e. the City of Mercedes does not provide health insurance for any of the employees.

3. The City of Mercedes insurance premiums for the retiree will be terminated for any of the above listed situations.

SECTION 2: That all previous parts of personnel policies and procedures in conflict herewith. and specifically Ordinance 2014-12 are hereby repealed to the extent of the conflict.

SECTION 3: That if any section, subsection, phrase, sentence, clause or provision of this ordinance shall be declared invalid for any reason, such invalidity shall not affect the remaining provisions of this Ordinance or their applications to other persons or sets of circumstances, and to this end all provision of this ordinance are declared to be severable and all ordinances or parts of ordinances in conflict herewith are hereby repealed.

SECTION 4: This Ordinance will become effective upon its passage by the City Commission and in accordance with the laws of the State of Texas and the City Charter of the City of Mercedes, Texas.

PASSED AND ADOPTED ON FIRST READING THIS THE 5<sup>TH</sup> DAY OF SEPTEMBER. 2023.

PASSED, APPROVED AND ADOPTED ON SECOND READING THIS THE 19<sup>TH</sup> DAY SEPTEMBER, 2023.

ATTEST:

Oscar D. Montoya Sr., Mayor

÷,

Joselynn Castillo, City Secretary

Martie Garcia-Vela, City Attorney

CITY OF MERCEDES
 Ø
 BUDGET AMENDMENT

FUND:	1	-		BUDGET AMEND	MENT#	
DEPARTMENT:	Streets			DATE POSTED:		
Fund	G/L ACCT#	DESCRIPTION	Approved Budget	(Decrease)	Add	Amended Budget
01	540-4015	Capital Outlay	250,000.00	(40,000.00)		210,000.00
01	528-2545	Paving/Sealing	150,000.00		40,000.00	190,000.00
						-
						-
						-
						-
		<u> </u>				
Justification/Exp To cover additio	lanation for chang	e:				

Dept Head Requesting change

Approved:

City Manager

Finance Dept

Mayor



## **CONSENT ITEM:**

**DATE:** September 15, 2023

**FROM:** Alberto Perez

ITEM: City Manager Comments

Fitch Ratings

#### **BACKGROUND INFORMATION:**

During the month of August 2023 Fitch Ratings performed an Annual Surveillance review on the City of Mercedes Finances.

BOARD REVIEW/CITIZEN FEEDBACK: N/A

ALTERNATIVES/OPTIONS: N/A

FISCAL IMPACT: N/A

LEGAL REVIEW: Martie Garcia-Vela

ATTACHMENTS: N/A

DRAFT MOTION: N/A



Innovative approaches Practical results Outstanding service

# INDUSTRIAL PRETREATMENT PROGRAM

# SEWER USE ORDINANCE

*§13.09.001 – §13.09.014* 

DRAFT



Prepared for:



August 25, 2023

# **Table of Contents**

§13.09.001 – §13.09.014	i
DRAFT	i
Table of Contents	ii
§ 13.09.001. General Provisions	1
(a) Purpose and Policy.	1
(b)Administration	1
(c) Abbreviations.	1
(d)Definitions	2
§ 13.009.002. General Sewer Use Requirements	9
(a) Prohibited Discharge Standards.	9
(b)National Categorical Pretreatment Standards	11
(c) State Pretreatment Standards	11
(d)Local Limits	11
(e) City's Rights of Revision	13
(f)Dilution	113
§ 13.009.003. Pretreatment of Wastewater	13
(a) Pretreatment Facilities	13
(b)Additional Pretreatment Measures	13
(c) Pretreatment or equalization of waste flows	14
(d)Accidental Discharge/Slug Discharge Control Plans	14
(e) Hauled Wastewater	14
§ 13.09.004. Wastewater Discharge Permits	15
(a) Wastewater Analysis	15
(b)Wastewater Discharge Permit Requirements	15
(c) Wastewater Discharge Permitting: Existing Connections	15
(d)Wastewater Discharge Permitting: New Connections	16
(e) Wastewater Discharge Permit Application Contents	16
(f) Application Signatories and Certifications	17
(g)Wastewater Discharge Permit Decisions	17
§ 13.09.005. Wastewater Discharge Permit Issuance	18
(a) Wastewater Discharge Permit Duration	18
(b)Wastewater Discharge Permit Contents	18
(c) Wastewater Discharge Permit Modifications	19
(d)Wastewater Discharge Permit Transfer	20
(e) Wastewater Discharge Permit Revocation	20
(f) Wastewater Discharge Permit Reissuance	21

#### Chapter 13 - UTILITIES ARTICLE 13.09 INDUSTRIAL WASTE DIVISION 1. GENERALLY

(g)Regulation of Waste Received from Other Jurisdictions
§ 13.09.006. Reporting Requirements
(a) Preliminary Investigation Reports
(b)Baseline Monitoring Reports
(c) Compliance Schedule Progress Reports
(d)Reports on Compliance with Categorical Pretreatment Standard Deadlines
(e) Periodic Compliance Reports
(f) Reports of Changed Conditions
(g)Reports of Potential Problems
(h)Reports for Unremitting Users
(i) Analytical Requirements
(j) Notice of Violations/Repeat Sampling and Reporting
(k)Sample Collection
(1) Date of Receipt of Reports
(m) Record Keeping
(n)Certification Statements
§ 13.09.007. Compliance Monitoring
(a) Monitoring Facilities
(b)Right of Entry: Inspection and Sampling
(c) Search Warrants
§ 13.09.008. Confidential Information
§ 13.09.009. Publication of Users in Significant Noncompliance
§ 13.09.010. Administrative Enforcement Remedies
(a) Notification of Violation
(b)Consent Orders
(c) Show Cause Hearing
(d)Administrative Orders
(e) Administrative Fines
(f) Emergency Suspensions
(g)Termination of Discharge
§ 13.09.011. Judicial Enforcement Remedies
(a) Injunctive Relief
(b)Civil Penalties
(c) Criminal Prosecution
(d)Remedies Nonexclusive
§ 13.09.012. Affirmative Defenses to Discharger Violations
(a) Act of God Defense
(b)Bypass

## Chapter 13 - UTILITIES ARTICLE 13.09 INDUSTRIAL WASTE DIVISION 1. GENERALLY

§ 13.09.013. Miscellaneous Provisions	
(a) Pretreatment Charges and Fees	
(b)Surcharge for High Strength Wastewater	
(c) Severability	37
§ 13.09.014. Effective Date	
§ 13.09.015 - §13.09.065. Reserved.	

iv

#### § 13.09.001. General Provisions

(a) Purpose and Policy.

This ordinance sets forth uniform requirements for Users of the Publicly Owned Treatment Works (POTW) for the City of Mercedes and enables the City to comply with all applicable State and Federal laws, including the Clean Water Act (33 United States Code [U.S.C.] section 1251 et seq.) and the General Pretreatment Regulations (Title 40 of the *Code of Federal Regulations* [CFR] Part 403). The objectives of this ordinance are:

- (1) To prevent the introduction of pollutants into the POTW that will interfere with its operation;
- (2) To prevent the introduction of pollutants into the POTW that will pass through the POTW, inadequately treated, into receiving waters, or otherwise be incompatible with the POTW;
- (3) To protect both POTW personnel who may be affected by wastewater and sludge in the course of their employment and the general public;
- (4) To promote reuse and recycling of industrial wastewater and sludge from the POTW;
- (5) To provide for fees for the equitable distribution of the cost of operation, maintenance, and improvement of the POTW; and
- (6) To enable the City to comply with its National Pollutant Discharge Elimination System (NPDES) permit conditions, sludge use and disposal requirements, and any other Federal or State laws to which the POTW is subject.

This ordinance shall apply to all Users of the POTW. The ordinance authorizes the issuance of individual wastewater discharge permits to the City sewer; provides for monitoring, compliance, and enforcement activities; establishes administrative review procedures; requires User reporting; and provides for the setting of fees for the equitable distribution of costs resulting from the program established herein.

(b) Administration.

Except as otherwise provided herein, the City Manager shall administer, implement, and enforce the provisions of this ordinance. Any powers granted to or duties imposed upon the City Manager may be delegated by the City Manager to a Duly Authorized Representative.

#### (c) Abbreviations.

The following abbreviations, when used in this ordinance, shall have the designated meanings:

- **BOD** Biochemical Oxygen Demand
- BMP Best Management Practice
- *BMR* Baseline Monitoring Report
- CFR Code of Federal Regulations
- *CIU* Categorical Industrial User
- COD Chemical Oxygen Demand
- EPA U.S. Environmental Protection Agency
- gpd gallons per day
- IU -- Industrial User

- mg/l milligrams per liter
- NPDES National Pollutant Discharge Elimination System
- NSCIU Non-Significant Categorical Industrial User
- POTW Publicly Owned Treatment Works
- RCRA Resource Conservation and Recovery Act
- SIU Significant Industrial User
- *SNC* Significant Noncompliance
- TPDES Texas Pollutant Discharge Elimination System
- TSS Total Suspended Solids
- U.S.C. United States Code
- (d) Definitions.

Unless a provision explicitly states otherwise, the following terms and phrases, as used in this ordinance, shall have the meanings hereinafter designated.

- (1) Act or "the Act." The Federal Water Pollution Control Act, also known as the Clean Water Act, as amended, 33 U.S.C. section 1251 et seq.
- (2) Approval Authority. The City of Mercedes, Texas.
- (3) Authorized or Duly Authorized Representative of the User.
  - (a) If the User is a corporation:
    - (1) The president, secretary, treasurer, or a vice-president of the corporation in charge of a principal business function, or any other person who performs similar policy or decision-making functions for the corporation; or
    - (2) The manager of one or more manufacturing, production, or operating facilities, provided the manager is authorized to make management decisions that govern the operation of the regulated facility including having the explicit or implicit duty of making major capital investment recommendations, and initiate and direct other comprehensive measures to assure long-term environmental compliance with environmental laws and regulations; can ensure that the necessary systems are established or actions taken to gather complete and accurate information for individual wastewater discharge permit requirements; and where authority to sign documents has been assigned or delegated to the manager in accordance with corporate procedures.
    - (3) If the User is a partnership or sole proprietorship: a general partner or proprietor, respectively.
    - (4) If the User is a Federal, State, or local governmental facility: a director or highest official appointed or designated to oversee the operation and performance of the activities of the government facility, or their designee.
    - (5) The individuals described in paragraphs 1 through 3, above, may designate a Duly Authorized Representative if the authorization is in writing, the authorization specifies the individual or position responsible for the overall operation of the facility from which the discharge originates or having overall responsibility for environmental matters for the company, and the written authorization is submitted to the City.

- (4) Biochemical Oxygen Demand or BOD. The quantity of oxygen utilized in the biochemical oxidation of organic matter under standard laboratory procedures for five (5) days at 20 degrees centigrade, usually expressed as a concentration (e.g., mg/l).
- (5) Best Management Practices or BMPs. Schedules of activities, prohibitions of practices, maintenance procedures, and other management practices to implement the prohibitions listed in §13.09.002 (a) (1) and (2) [40 CFR 403.5 (a)(1) and (b)]. BMPs include treatment requirements, operating procedures, and practices to control plant site runoff, spillage or leaks, sludge or waste disposal, or drainage from raw materials storage.
- (6) Bypass. The intentional diversion of wastestreams from any portion of an IU's pretreatment facility.
- (7) Building Sewer. The extension from the building drain to the public sewer or other place of disposal (also called house lateral and house connection).
- (8) Categorical Pretreatment Standard or Categorical Standard. Any regulation containing pollutant discharge limits promulgated by EPA in accordance with sections 307(b) and (c) of the Act (33 U.S.C. section 1317) that apply to a specific category of Users and that appear in 40 CFR Chapter I, Subchapter N, Parts 405-471.
- (9) Categorical Industrial User (CIU). An Industrial User subject to a categorical Pretreatment Standard or categorical Standard.
- (10) Chemical Oxygen Demand or COD. A measure of the oxygen required to oxidize all compounds, both organic and inorganic, in water.
- (11) City. The City of Mercedes, Texas.
- (12) City Manager. The Representative of the City who is charged with certain duties and responsibilities by this ordinance, including signatory responsibility.
- (13) Composite Sample. A sample formed either by continuous sampling or by mixing discrete samples. If discrete sampling is employed, at least 12 aliquots should be composited. The sample may be composited either as a time composite sample: composed of discrete sample aliquots collected at constant time intervals providing a sample irrespective of stream flow; or as a flow proportional composite sample: collected either as a constant sample volume at time intervals proportional to flow, or collected by increasing the volume of each aliquot as the flow increases while maintaining a constant time interval between the aliquots. For wastewater discharges consisting of a single batch discharge in a 24-hour period, a grab sample of the batch discharge may be used to represent the 24-hour composite quality of the wastewater, as long as the batch is mixed prior to sample collection. For wastewater discharges consisting of two or more batch discharges in a 24-hour period, the 24-hour composite quality of the wastewater may be determined via compositing of one grab sample collected from the discharge of each batch, as long as each batch is mixed prior to sample collection.
- (14) Control Authority. The City of Mercedes, Texas
- (15) Control Manhole. A manhole giving access to a building sewer at some point before the building sewer discharge mixes with other discharges in the public sewer.
- (16) Control Point. A point of access to a course of discharge before the discharge mixes with other discharges in the public sewer.
- (17) Daily Maximum. The arithmetic average of all effluent samples for a pollutant collected during a calendar day.

- (18) Daily Maximum Limit. The maximum allowable discharge limit of a pollutant during a calendar day. Where Daily Maximum Limits are expressed in units of mass, the daily discharge is the total mass discharged over the course of the day. Where Daily Maximum Limits are expressed in terms of a concentration, the daily discharge is the arithmetic average measurement of the pollutant concentration derived from all measurements taken that day.
- (19) Duly Authorized Representative: The person designated by the City Manager to supervise industrial discharge of non-domestic wastes to the POTW, and who is charged with certain duties and responsibilities by this ordinance.
- (20) Environmental Protection Agency or EPA. The U.S. Environmental Protection Agency or, where appropriate, the Regional Water Management Division Director, the Regional Administrator, or other duly authorized official of said agency.
- (21) End of Pipe. The point where the wastewater is discharged to the POTW. TBLLs are assessed at the end of pipe, which is after any pretreatment unit. Sampling locations are designated in individual industrial wastewater discharge permits.
- (22) End of Process. A sample point at the end of an industrial process that is subject to federal categorical pretreatment standards. Categorical limits are assessed at the end of process sampling location as designated by individual industrial wastewater discharge permits.
- (23) Environmental Protection Agency or EPA. The U.S. Environmental Protection Agency or, where appropriate, the Regional Water Management Division Director, the Regional Administrator, or other duly authorized official of said agency.
- (24) Existing Source. Any source of discharge that is not a "New Source."
- (25) Garbage. Animal and vegetable wastes and residue from preparation, cooking, and dispensing of food; and from the handling, processing, storage and sale of food products and produce.
- (26) Grab Sample. A sample that is taken from a wastestream without regard to the flow in the wastestream and over a period of time not to exceed fifteen (15) minutes.
- (27) Grease (also includes fats, oils, and grease). Fatty acids, soaps, fats, waxes, petroleum products, oil, and any other material which is extractable by hexane or freon solvent from an acidified sample, and which is not volatilized during evaporation of the solvent. Fats, oils, and grease (FOG): Organic polar compounds derived from animal and/or plant sources that contain multiple carbon chain triglyceride molecules. These substances are detectable and measurable using analytical test procedures established in 40 CFR Part 136, as may be amended from time to time. All are sometimes referred to herein as "grease" or "greases."
- (28) Grease Trap (or grease interceptor, oil separator). A device designed to use differences in specific gravities to separate and retain light density liquids, waterborne fats, oils, and greases prior to the wastewater entering the sanitary sewer collection system. These devices also serve to collect settleable solids, generated by and from food preparation activities, prior to the water exiting the interceptor and entering the sanitary sewer collection system. Oil Separator: A watertight receptacle designed and constructed to intercept and prevent the passage of petroleum-based oil, grease wastes and solids into the sanitary sewer system to which the receptacle is directly or indirectly connected.
- (29) Hauled Wastewater. Wastewater introduced into the POTW that has been transported by truck, rail, or any other transport, as distinguished from wastewater that flows only from the original generating customer directly into the POTW. Hauled wastewater typically includes septic tank waste.
- (30) Hazardous Waste. the waste containing pollutants listed in 40 CFR §261.31, §261.32, or §261.33.

- (31) Hold Time. The time starting from when a sample is taken until it is analyzed. For composite samples the hold time starts when the last aliquot is sampled.
- (32) Indirect Discharge or Discharge. The introduction of pollutants into the POTW from any nondomestic source.
- (33) Industrial Discharge or Industrial Wastewater or Industrial Waste or Process Wastewater. Waterborne solids, liquids, or gaseous waste resulting from and discharged, permitted to flow, or escaping from any industrial, manufacturing, or food-processing operation or process, or from the development of any natural resource, or any mixture of these with water or domestic sewage. (The term is generally synonymous with "non-domestic waste").
- (34) Instantaneous Limit. The maximum concentration of a pollutant allowed to be discharged at any time, determined from the analysis of any discrete or composited sample collected, independent of the industrial flow rate and the duration of the sampling event.
- (35) Interceptor. A device designed and installed to separate and retain deleterious, hazardous or undesirable matter from normal wastewater and permit normal sewage or liquid waste to discharge into the disposal system by gravity.
- (36) Interference. A discharge that, alone or in conjunction with a discharge or discharges from other sources, inhibits or disrupts the POTW, its treatment processes or operations or its sludge processes, use or disposal; and therefore, is a cause of a violation of the City's TPDES permit or of the prevention of sewage sludge use or disposal in compliance with any of the following statutory/regulatory provisions or permits issued thereunder, or any more stringent State or local regulations: section 405 of the Act; the Solid Waste Disposal Act, including Title II commonly referred to as the Resource Conservation and Recovery Act (RCRA); any State regulations contained in any State sludge management plan prepared pursuant to Subtitle D of the Solid Waste Disposal Act; the Clean Air Act; the Toxic Substances Control Act; and the Marine Protection, Research, and Sanctuaries Act.
- (37) Local Limit. Specific discharge limits developed and enforced by the City upon industrial or commercial facilities to implement the general and specific discharge prohibitions listed in 40 CFR 403.5 (a)(1) and (b).
- (38) Medical Waste. Isolation wastes, infectious agents, human blood and blood products, pathological wastes, sharps, body parts, contaminated bedding, surgical wastes, potentially contaminated laboratory wastes, and dialysis wastes.
- (39) Milligram Per Liter or mg/l: Means the same as parts per million and is a weight-to-volume ratio; the milligram-per-liter value multiplied by the factor 8.34 shall be equivalent to pounds per million gallons of water.
- (40) Monthly Average. The sum of all "daily discharges" measured during a calendar month divided by the number of "daily discharges" measured during that month.
- (41) Monthly Average Limit. The highest allowable average of "daily discharges" over a calendar month, calculated as the sum of all "daily discharges" measured during a calendar month divided by the number of "daily discharges" measured during that month.
- (42) NELAP: The National Environmental Laboratory Accreditation Program developed and adopted by the National Environmental Laboratory Accreditation Conference, which was established by state and federal officials in 1995 as an accreditation standards-setting organization for environmental laboratories.
- (43) New Source.

- (a) Any building, structure, facility, or installation from which there is (or may be) a discharge of pollutants, the construction of which commenced after the publication of proposed Pretreatment Standards under section 307(c) of the Act that will be applicable to such source if such Standards are thereafter promulgated in accordance with that section, provided that:
  - (1) The building, structure, facility, or installation is constructed at a site at which no other source is located; or
  - (2) The building, structure, facility, or installation totally replaces the process or production equipment that causes the discharge of pollutants at an Existing Source; or
  - (3) The production or wastewater generating processes of the building, structure, facility, or installation are substantially independent of an Existing Source at the same site. In determining whether these are substantially independent, factors such as the extent to which the new facility is integrated with the existing plant, and the extent to which the new facility is engaged in the same general type of activity as the Existing Source, should be considered.
- (b) Construction on a site at which an Existing Source is located results in a modification rather than a New Source if the construction does not create a new building, structure, facility, or installation meeting the criteria of (a)(2) or (3) above but otherwise alters, replaces, or adds to existing process or production equipment.
- (c) Construction of a New Source as defined under this paragraph has commenced if the owner or operator has:
  - (1) Begun, or caused to begin, as part of a continuous onsite construction program
    - A. any placement, assembly, or installation of facilities or equipment; or
    - B. significant site preparation work including clearing, excavation, or removal of existing buildings, structures, or facilities which is necessary for the placement, assembly, or installation of new source facilities or equipment; or
  - (2) Entered into a binding contractual obligation for the purchase of facilities or equipment which are intended to be used in its operation within a reasonable time. Options to purchase or contracts which can be terminated or modified without substantial loss, and contracts for feasibility, engineering, and design studies do not constitute a contractual obligation under this paragraph.
- (44) Noncontact Cooling Water. Water used for cooling that does not come into direct contact with any raw material, intermediate product, waste product, or finished product.
- (45) Normal Wastewater or Normal Domestic Wastewater: Wastewater excluding industrial wastewater discharged by a person into sanitary sewers and in which the average concentration of Total Suspended Solids (TSS) is not more than 250 mg/l; 5-day Biochemical Oxygen Demand (BOD) is not more than 250 mg/l; and Total Kjeldahl Nitrogen is not more than 50 mg/l.
- (46) Pass Through. A discharge which exits the POTW into waters of the United States in quantities or concentrations which, alone or in conjunction with a discharge or discharges from other sources, is a cause of a violation of any requirement of the City's TPDES permit, including an increase in the magnitude or duration of a violation.
- (47) Permit or Discharge Permit. A wastewater discharge permit issued to a SIU, or CIU to allow a discharge into the POTW.

- (48) Person. Any individual, partnership, co-partnership, firm, company, corporation, association, joint stock company, trust, estate, governmental entity, or any other legal entity; or their legal representatives, agents, or assigns. This definition includes all Federal, State, and local governmental entities.
- (49) pH. A measure of the acidity or alkalinity of a solution, expressed in standard units.
- (50) Pollutant. Dredged spoil, solid waste, incinerator residue, filter backwash, sewage, garbage, sewage sludge, munitions, Medical Wastes, chemical wastes, biological materials, radioactive materials, heat, wrecked or discarded equipment, rock, sand, cellar dirt, municipal, agricultural, and industrial wastes, and certain characteristics of wastewater (e.g., pH, temperature, TSS, turbidity, color, BOD, COD, toxicity, or odor).
- (51) Pretreatment. The reduction of the amount of pollutants, the elimination of pollutants, or the alteration of the nature of pollutant properties in wastewater prior to, or in lieu of, introducing such pollutants into the POTW. This reduction or alteration can be obtained by physical, chemical, or biological processes; by process changes; or by other means, except by diluting the concentration of the pollutants unless allowed by an applicable Pretreatment Standard.
- (52) Pretreatment Requirements. Any substantive or procedural requirement related to pretreatment imposed on a User, other than a Pretreatment Standard.
- (53) Pretreatment Standards or Standards. Pretreatment Standards shall mean prohibited discharge standards, categorical Pretreatment Standards, and Local Limits.
- (54) Prohibited Discharge Standards or Prohibited Discharges. Absolute prohibitions against the discharge of certain substances; these prohibitions appear in **Error! Reference source not found.** of this ordinance.
- (55) Publicly Owned Treatment Works or POTW. A treatment works, as defined by section 212 of the Act (33 U.S.C. section 1292), which is owned by the City. This definition includes any devices or systems used in the collection, storage, treatment, recycling, and reclamation of sewage or industrial wastes of a liquid nature and any conveyances, which convey wastewater to a treatment plant.
- (56) Sanitary Sewer: A public sewer that conveys domestic wastewater or industrial wastes or a combination of both, and into which storm water, surface water, groundwater, and other unpolluted wastes are not intentionally passed.
- (57) Septic Tank Waste. Any sewage from holding tanks such as vessels, chemical toilets, campers, trailers, and septic tanks.
- (58) Sewage. Human excrement and gray water (household showers, dishwashing operations, etc.).
- (59) Shall and May: The term "shall" describes mandatory actions, and the term "may" describe permissive (i.e., discretionary) actions.
- (60) Significant Industrial User (SIU).
  - (a) An Industrial User subject to categorical Pretreatment Standards; or
  - (b) An Industrial User that:
    - (1) Discharges an average of twenty-five thousand (25,000) gpd or more of process wastewater to the POTW (excluding sanitary, noncontact cooling and boiler blowdown wastewater);
    - (2) Contributes a process wastestream which makes up five (5) percent or more of the average dry weather hydraulic or organic capacity of the POTW treatment plant; or

- (3) Is designated as such by the City on the basis that it has a reasonable potential for adversely affecting the POTW's operation or for violating any Pretreatment Standard or Requirement.
- (61) Significant Noncompliance: A compliance status assigned to industrial users that meet s any of the following:
  - (a) Chronic violations of wastewater discharge limits, defined here as those in which sixty six percent (66%) or more of all the measurements taken for the same pollutant parameter taken during a sixmonth period exceed (by any magnitude) a numeric Pretreatment Standard or Requirement, including instantaneous limits.
  - (b) Technical Review Criteria violations defined as those in which thirty three percent (33%) or more of wastewater measurements taken for each pollutant parameter during a six-month period equals or exceeds the product of the numeric Pretreatment Standard or Requirement, including instantaneous limits multiplied by the applicable TRC (TRC= 1.4 for BOD, TSS, fats, oils, and grease and 1.2 for all other pollutants except pH).
  - (c) Any other violation of a Pretreatment Standard or Requirement (daily maximum, long-term average, instantaneous limit, or narrative Standard) that the POTW determines has caused, alone or in combination with other Discharges, Interference or Pass Through (including endangering the health of POTW personnel or the general public).
  - (d) Any discharge of a pollutant that has caused imminent endangerment to human health, welfare, or to the environment or has resulted in the POTW's exercise of its emergency authority to halt or prevent such a discharge.
  - (e) Failure to meet, within 90 days after the schedule date, a compliance schedule milestone contained in a local control mechanism or enforcement order for starting construction, completing construction, or attaining final compliance.
  - (f) Failure to provide within 45 days after the due date, required reports such as baseline monitoring reports, 90-day compliance reports, periodic self-monitoring reports, and reports on compliance with compliance schedules.
  - (g) Failure to accurately report non-compliance; or any other violation or group of violations, which may include a violation of Best Management Practices, which the City determines will adversely affect the operation or implementation of the local pretreatment program.
- (62) Slug Load or Slug Discharge. Any discharge at a flow rate or concentration, which could cause a violation of the prohibited discharge standards in §Error! Reference source not found. of this ordinance. A Slug Discharge is any Discharge of a non-routine, episodic nature, including but not limited to an accidental spill or a non-customary batch Discharge, which has a reasonable potential to cause Interference or Pass Through, or in any other way violate the POTW's regulations, Local Limits or Permit conditions.
- (63) Storm Water. Any flow occurring during or following any form of natural precipitation, and resulting from such precipitation, including snowmelt.
- (64) Surcharge or Industrial Wastewater Surcharge. A charge in addition to the sewer charge that is applied to those wastestreams whose pollutant concentrations are in excess of normal domestic sewage, including but not limited to BOD, TSS, Ammonia-Nitrogen and Total Phosphorus.
- (65) Texas Commission or Environmental Quality or TCEQ. Approval Authority for the State of Texas.

- (66) Texas Pollutant Discharge Elimination system (TPDES) Permit. A permit issued by TCEQ to the Control Authority or the City, pursuant to Section 402 of the Act (33 USC 1342) and Chapter 26 of the Texas Water Code that regulates discharges of wastes into water in the state.
- (67) Total Suspended Solids or Suspended Solids. The total suspended matter that floats on the surface of, or is suspended in, water, wastewater, or other liquid, and that is removable by laboratory filtering.
- (68) User or Industrial User. A source of indirect discharge.
- (69) Wastewater. Liquid and water-carried industrial wastes and sewage from residential dwellings, commercial buildings, industrial and manufacturing facilities, and institutions, whether treated or untreated, which are contributed to the POTW.
- (70) Wastewater Treatment Plant or Treatment Plant. That portion of the POTW which is designed to provide treatment of municipal sewage and industrial waste.
- (71) Watercourse: A natural or man-made channel in which a flow of water occurs, either continuously or intermittently.

#### § 13.009.002. General Sewer Use Requirements

- (a) Prohibited Discharge Standards.
  - (1) General Prohibitions
    - a. No User shall introduce or cause to be introduced into the POTW any pollutant or wastewater which causes Pass Through or Interference. These general prohibitions apply to all Users of the POTW whether or not they are subject to Categorical Pretreatment Standards or any other National, State, or local Pretreatment Standards or Requirements.
  - (2) Specific Prohibitions

No User shall introduce or cause to be introduced into the POTW the following pollutants, substances, or wastewater:

- a. Pollutants which create a fire or explosive hazard in the POTW, including, but not limited to, wastestreams with a closed-cup flashpoint of less than 140 degrees F (60 degrees C) using the test methods specified in 40 CFR §261.21;
- b. Wastewater having a pH less than 5.5 or more than 10, or otherwise causing corrosive structural damage to the POTW or equipment;
- c. Solid or viscous substances in amounts which will cause obstruction of the flow in the POTW resulting in Interference but in no case solids greater than one-half inch in any dimension;
- d. Pollutants, including oxygen-demanding pollutants (BOD, etc.), released in a discharge at a flow rate and/or pollutant concentration which, either singly or by interaction with other pollutants, will cause Interference with the POTW;
- e. Wastewater having a temperature greater than 150 degrees F (65 degrees C), or which will inhibit biological activity in the treatment plant resulting in Interference, but in no case wastewater which causes the temperature at the introduction into the treatment plant to exceed 104 degrees F (40 degrees C);
- f. Oil and grease, petroleum oil, nonbiodegradable cutting oil, or products of mineral oil origin in amounts that will cause interference or pass through, but in no case shall the amount exceed 100 mg/L oil and grease;

- g. Fats, oils, or greases of animal or vegetable origin in concentrations greater than 200 mg/L;
- h. Pollutants which result in the presence of toxic gases, vapors, or fumes within the POTW in a quantity that may cause acute worker health and safety problems;
- i. Trucked or hauled pollutants, except at discharge points designated by the City in accordance with \$13.09.003 (e) **Error! Reference source not found.** of this ordinance;
- j. Noxious or malodorous liquids, gases, solids, or other wastewater which, either singly or by interaction with other wastes, are sufficient to create a public nuisance or a hazard to life, or to prevent entry into the sewers for maintenance or repair;
- k. Wastewater which imparts color which cannot be removed by the treatment process, such as, but not limited to, dye wastes and vegetable tanning solutions, which consequently imparts color to the treatment plant's effluent, thereby violating the City's TPDES permit;
- 1. Storm Water, surface water, ground water, artesian well water, roof runoff, subsurface drainage, swimming pool drainage, condensate, deionized water, Noncontact Cooling Water, and unpolluted wastewater, unless specifically authorized by the City Manager;
- m. Sludges, screenings, or other residues from the pretreatment of industrial wastes;
- n. Medical Wastes, except as specifically authorized by the City Manager in an individual wastewater discharge permit;
- o. Wastewater causing, alone or in conjunction with other sources, the treatment plant's effluent to fail toxicity test;
- p. Detergents, surface-active agents, or other substances which that might cause excessive foaming in the POTW;
- q. Fats, oils, or greases of animal or vegetable origin in concentrations greater than 200 mg/L;
- r. Organic toxics pollutants introduced intentionally or accidentally into the POTW including solvents, paints, thinners, degreasers, sealants, etc.;
- s. Any discharge into the POTW of a substance which, if otherwise disposed of, would be a hazardous waste under 40 CFR Part 261;
- t. All waste, wastewater, or other substance containing phenols, hydrogen sulfide, or other tasteand-odor producing substances, shall conform to concentration limits established by the approving authority. After treatment of the composite wastewater, concentration limits may not exceed the requirements established by state, federal, or other agencies with jurisdiction over discharges to receiving waters;
- Chlorides in concentrations greater than XXX mg/l; Total Dissolved Solids (TDS) greater than X,XXX mg/l; and Sulfates greater than XXX mg/l (values to be updated along with local limits (currently in progress);
- v. Garbage: No person may discharge garbage into public sewers unless it is shredded to a degree that all particles can be carried freely under the flow conditions normally prevailing in public sewers. Particles greater than one-half inch in any dimension are prohibited. The City is entitled to review and approve the installation and operation of any garbage grinder equipped with a motor of three-fourths horsepower (0.76 hp metric) or greater;
- w. Wastewater causing, alone or in conjunction with other sources, the introduction or formation of Per- and polyfluoroalkyl substances (PFAS).

Pollutants, substances, or wastewater prohibited by this Section shall not be processed or stored in such a manner that they could be discharged to the POTW.

(b) National Categorical Pretreatment Standards

Users must comply with the Categorical Pretreatment Standards found at 40 CFR Chapter I, Subchapter N, Parts 405–471.

- (1) Where a Categorical Pretreatment Standard is expressed only in terms of either the mass or the concentration of a pollutant in wastewater, the City Manager may impose equivalent concentration or mass limits in accordance with this Section.
- (2) When the limits in a Categorical Pretreatment Standard are expressed only in terms of mass of pollutant per unit of production, the City may convert the limits to equivalent limitations expressed either as mass of pollutant discharged per day or effluent concentration for purposes of calculating effluent limitations applicable to individual Industrial Users.
- (3) When wastewater subject to a Categorical Pretreatment Standard is mixed with wastewater not regulated by the same Standard, the City shall impose an alternate limit in accordance with 40 CFR §403.6 (e).
- (4) When a Categorical Pretreatment Standard is expressed only in terms of pollutant concentrations, an IU may request that the City convert the limits to equivalent mass limits. The determination to convert concentration limits to mass limits is within the sole discretion of the City. To be eligible for equivalent mass limits, the IU must meet the requirement set forth in 40 CFR §403.6 (c) (5).
- (5) An IU subject to equivalent mass limits must meet the requirements of 40 CFR §403.6 (5) (ii) (A) through (D).
- (6) When developing equivalent mass limits, the City will follow the procedures outlined in 40 CFR §403.6 (c) (5) through (9).
- (c) State Pretreatment Standards
  - (1) Users must comply with Title 30 Texas Administrative Code (TAC) 315.1 General Pretreatment Regulations for Existing and New Sources of Pollution.
- (d) Local Limits
  - (1) The City is authorized to establish Local Limits pursuant to 40 CFR §403.5(c).
  - (2) The following pollutant limits are established to protect against Pass Through and Interference. No person shall discharge wastewater containing in excess of the following discharge limits.

Pollutant	Limit mg/l
Aluminum	N/A
Arsenic	0.19
Barium	N/A
Boron	N/A
Cadmium	0.03
Chromium, Total	.12
Chromium VI	N/A
Copper	0.77

#### Chapter 13 - UTILITIES ARTICLE 13.09 INDUSTRIAL WASTE

Cyanide	0.52
Fluoride	N/A
Iron	N/A
Lead	0.663
Mercury	.0021
Molybdenum	N/A
Nickel	1.76
Selenium	N/A
Silver	0.8
Strontium	N/A
Sulfide	N/A
Zinc	1.21
Total Recoverable Phenolics	N/A

- (3) The above limits apply at the point where the wastewater is discharged to the POTW. All concentrations for metallic substances are for total metal unless indicated otherwise. The City Manager may impose mass limitations in addition to the concentration-based limitations above.
- (4) These limits represent a maximum daily discharge for constituents in the form of compounds or elements, in solution or suspension. These limits are based upon a method of allocating pollutant loadings which has been approved by the EPA and incorporated into the city's approved pretreatment program. No discharge into the city's sewer system may contain concentrations greater than these limits. These limits apply at a point where the industrial user's waste enters the city sewer. Unless otherwise specified by the City, compliance with these limits will be assessed by the collection and analysis of a 24-hour composite sample of the wastewater discharge.
- (5) These limits were developed for the POTW in accordance with paragraph 403.5(c) and shall be deemed Pretreatment Standards for the purposes of section 307(d) of the Act.
- (6) Prohibited heavy metals and toxic materials include but are not limited to:
  - a. Antimony;
  - b. Beryllium;
  - c. Bismuth;
  - d. Uranyl ion;
  - e. Rhenium
  - f. Tellurium;
  - g. Herbicides;
  - h. Fungicides; and
  - i. Pesticides
- (7) No other heavy metals or toxic materials may be discharged into public sewers without a permit form the City specifying conditions of pretreatment, concentrations, volumes, and other applicable provisions.

- (e) City's Rights of Revision
  - (1) The City reserves the right to establish, by ordinance or in individual wastewater discharge permits, more stringent Standards or Requirements on discharges to the POTW consistent with the purpose of this ordinance.
  - (2) If national Pretreatment Standards, categorical or otherwise, more stringent than the discharge limits prescribed in this ordinance are promulgated by the EPA for certain industries, the more stringent national Pretreatment Standards will apply to the affected industrial user. A violation of the more stringent national Pretreatment Standards will also be considered a violation of this Ordinance.
  - (3) If more stringent Pretreatment Standards, Texas surface water quality standards, or TPDES permit conditions are promulgated, the City reserves the right to establish, by ordinance or in wastewater discharge permits, more stringent Standards or requirements on discharges to the POTW.
  - (4) Authority to regulate. The City may establish regulations, not in conflict with this Ordinance or other laws, to control the disposal and discharge of industrial waste into the wastewater system and to insure compliance with the city's pretreatment enforcement program with all applicable pretreatment regulations promulgated by the EPA. The regulations established shall, where applicable, be made part of any discharge permit issued to an industrial user by the City Manager.
- (f) Dilution
  - (1) No User shall ever increase the use of process water, or in any way attempt to dilute a discharge, as a partial or complete substitute for adequate treatment to achieve compliance with a discharge limitation unless expressly authorized by an applicable Pretreatment Standard or Requirement. The City Manager may impose mass limitations on Users who are using dilution to meet applicable Pretreatment Standards or Requirements, or in other cases when the imposition of mass limitations is appropriate.

#### § 13.009.003. Pretreatment of Wastewater

- (a) Pretreatment Facilities
  - (1) Users shall provide wastewater treatment as necessary to comply with this ordinance and shall achieve compliance with all categorical Pretreatment Standards, Local Limits, and the prohibitions set out in \$13.009.002 of this ordinance within the time limitations specified by EPA, the State, or the City Manager, whichever is more stringent. Any facilities necessary for compliance shall be provided, operated, and maintained at the User's expense. Detailed plans describing such facilities and operating procedures shall be submitted to the City Manager for review, and shall be acceptable to the City Manager before such facilities are constructed. The review of such plans and operating procedures shall in no way relieve the User from the responsibility of modifying such facilities as necessary to produce a discharge acceptable to the City under the provisions of this ordinance.
- (b) Additional Pretreatment Measures
  - (1) Whenever deemed necessary, the City Manager may require Users to restrict their discharge, designate that certain wastewater be discharged only into specific sewers, relocate and/or consolidate points of discharge, separate sewage wastestreams from industrial wastestreams, and such other conditions as may be necessary to protect the POTW and determine the User's compliance with the requirements of this ordinance.

- (2) The City Manager may require any person discharging into the POTW to install and maintain, on their property and at their expense, a suitable storage and flow control facility to ensure equalization of flow. An individual wastewater discharge permit may be issued solely for flow equalization.
- (3) Grease, oil, and sand interceptors shall be provided when, in the opinion of the City Manager, they are necessary for the proper handling of wastewater containing excessive amounts of grease and oil, or sand; except that such interceptors shall not be required for residential users.
- (4) Users with the potential to discharge flammable substances may be required to install and maintain an approved combustible gas detection meter.
- (c) Pretreatment or equalization of waste flows
  - (1) Maintenance of facilities
    - (A) Where preliminary treatment or flow-equalizing facilities are provided for any waters or wastes, they shall be maintained continuously in satisfactory and effective operation by the owner, at the owner's expense.
    - (B) Interceptors shall be inspected, and repaired regularly, as needed, by the customer, at the customer's expense. Additionally, interceptors shall be cleaned (pumped out) on a monthly basis unless size and volume require more frequent cleaning or specific permission for less frequent cleaning has been granted by the City.
- (d) Accidental Discharge/Slug Discharge Control Plans
  - (1) The City Manager shall evaluate within one year of being designated as a SIU, whether each SIU needs an accidental discharge/slug discharge control plan or other action to control Slug Discharges. The City shall keep records of the activities associated with slug control evaluation. The City Manager require any User to develop, submit for approval, and implement such a plan or take such other action that may be necessary to control Slug Discharges. An accidental discharge/slug discharge control plan shall address, at a minimum, the following:
    - (A) Description of discharge practices, including nonroutine batch discharges;
    - (B) Description of stored chemicals;
    - (C) Procedures for immediately notifying the City Manager of any accidental or Slug Discharge, as required by \$13.09.003 (d) of this ordinance; and
    - (D) Procedures to prevent adverse impact from any accidental or Slug Discharge. Such procedures include, but are not limited to, inspection and maintenance of storage areas, handling and transfer of materials, loading and unloading operations, control of plant site runoff, worker training, building of containment structures or equipment, measures for containing toxic organic pollutants, including solvents, and/or measures and equipment for emergency response.
- (e) Hauled Wastewater
  - (1) Septic tank waste may be introduced into the POTW only at locations designated by the City Manager, and at such times as are established by the City Manager. Such waste shall not violate §13.09.002 of this ordinance or any other requirements established by the City. The City Manager may require septic tank waste haulers to obtain individual wastewater discharge permits.
  - (2) The City Manager may require haulers of industrial waste to obtain individual wastewater discharge permits. The City Manager may require generators of hauled industrial waste to obtain individual

wastewater discharge permits. The City Manager also may prohibit the disposal of hauled industrial waste. The discharge of hauled industrial waste is subject to all other requirements of this ordinance.

- (3) Industrial waste haulers may discharge loads only at locations designated by the City Manager. No load may be discharged without prior consent of the City Manager. The City Manager may collect samples of each hauled load to ensure compliance with applicable Standards. The City Manager may require the industrial waste hauler to provide a waste analysis of any load prior to discharge.
- (4) Industrial waste haulers must provide a waste tracking form for every load. This form shall include, at a minimum, the name and address of the industrial waste hauler, permit number, truck identification, names and addresses of sources of waste, and volume and characteristics of waste. The form shall identify the type of industry, known or suspected waste constituents, and whether any wastes are RCRA hazardous wastes.
- (5) Previously Issued Permits for Haulers: All permits issued by the City to septic tank waste haulers pursuant to the predecessor of this Ordinance shall remain valid until their expiration or until their revocation pursuant to the ordinance under which they were issued.

## § 13.09.004. Wastewater Discharge Permits

- (a) Wastewater Analysis
  - (1) When requested by the City Manager, a User must submit information on the nature and characteristics of its wastewater within thirty (30) days of the request. The City has promulgated a Permit Application form for this purpose and may periodically require Users to update this information.
- (b) Wastewater Discharge Permit Requirements
  - No SIU shall discharge wastewater into the POTW without first obtaining a wastewater discharge permit from the City Manager, except that a SIU that has filed a timely application pursuant to \$13.09.004 (c) of this ordinance may continue to discharge for the time period specified therein.
  - (2) The City Manager may require other Users to obtain wastewater discharge permits as necessary to carry out the purposes of this ordinance.
  - (3) Any violation of the terms and conditions of a wastewater discharge permit shall be deemed a violation of this ordinance and subjects the wastewater discharge permittee to the sanctions set out in §13.09.010 and §13.09.011 of this ordinance. Obtaining a wastewater discharge permit does not relieve a permittee of its obligation to comply with all Federal and State Pretreatment Standards or Requirements or with any other requirements of Federal, State, and local law.
- (c) Wastewater Discharge Permitting: Existing Connections
  - (1) Any User required to obtain a wastewater discharge permit who was discharging wastewater into the POTW prior to the effective date of this ordinance and who wishes to continue such discharges in the future, shall, within ninety (90) days after said date, apply to the City Manager for a wastewater discharge permit in accordance with §13.09.004 (e) of this ordinance, and shall not cause or allow discharges to the POTW to continue after ninety (90) days of the effective date of this ordinance except in accordance with a wastewater discharge permit issued by the City Manager.

- (d) Wastewater Discharge Permitting: New Connections
  - (1) Any User required to obtain a wastewater discharge permit who proposes to begin or recommence discharging into the POTW must obtain such permit prior to the beginning or recommencing of such discharge. An application for this wastewater discharge permit, in accordance with §13.09.004 (e) of this ordinance, must be filed at least ninety (90) days prior to the date upon which any discharge will begin or recommence.
- (e) Wastewater Discharge Permit Application Contents
  - (1) All Users required to obtain a wastewater discharge permit must submit a permit application. The City Manager may require Users to submit all or some of the following information as part of the Permit Application form:
    - (A) Identifying Information
      - (i) The name and address of the facility, including the name of the operator and owner;
      - (ii) Contact information, description of activities, facilities, and plant production processes on the premises.
    - (B) Environmental Permits
      - (i) A list of any environmental control permits held by or for the facility.
    - (C) Description of Operations
      - A brief description of the nature, average rate of production (including each product produced by type, amount, processes, and rate of production), and standard industrial classifications of the operation(s) carried out by such User. This description should include a schematic process diagram, which indicates points of discharge to the POTW from the regulated processes;
      - (ii) Types of wastes generated, and a list of all raw materials and chemicals used or stored at the facility which are, or could accidentally or intentionally be, discharged to the POTW;
      - (iii) Number and type of employees, hours of operation, and proposed or actual hours of operation;
      - (iv) Type and amount of raw materials processed (average and maximum per day);
      - Site plans, floor plans, mechanical and plumbing plans, and details to show all sewers, floor drains, and appurtenances by size, location, and elevation, and all points of discharge.
    - (D) Time and duration of discharges;
    - (E) The location for monitoring all wastes covered by the permit;
    - (F) Flow Measurement
      - (i) Information showing the measured average daily and maximum daily flow, in gallons per day, to the POTW from regulated process streams and other streams, as necessary, to allow use of the combined wastestream formula set out in Error!
         Reference source not found. (40 CFR §403.6 (e)).

(G) Measurement of Pollutants

- (i) The Categorical Pretreatment Standards applicable to each regulated process and any new categorically regulated processes for Existing Sources.
- (ii) The results of sampling and analysis identifying the nature and concentration, and/or mass, where required by the Standard or by the City Manager, of regulated pollutants in the discharge from each regulated process.
- (iii) Instantaneous, Daily Maximum, and long-term average concentrations, or mass, where required, shall be reported.
- (iv) The sample shall be representative of daily operations and shall be analyzed in accordance with procedures set out in §13.09.006 (i) (Analytical Requirements). of this ordinance. Where the Standard requires compliance with a BMP or pollution prevention alternative, the User shall submit documentation as required by the City Manager or the applicable Standards to determine compliance with the Standard.
- Sampling must be performed in accordance with procedures set out in §13.09.006 (k) (Sample Collection) of this ordinance.
- (H) Any other information as may be deemed necessary by the City Manager to evaluate the permit application.
- (2) Incomplete or inaccurate applications will not be processed and will be returned to the User for revision. If the City Manager determines the revised Permit Application form to be incomplete or inaccurate, the City Manager may require Users to hire an environmental consultant/engineer to assist with completing the Permit Application form and the elements listed in §13.09.004 (e).
- (f) Application Signatories and Certifications
  - All wastewater discharge permit applications, User reports and certification statements must be signed by an Authorized Representative of the User and contain the certification statement in §13.09.001 (d)(3).
  - (2) If the designation of an Authorized Representative is no longer accurate because a different individual or position has responsibility for the overall operation of the facility or overall responsibility for environmental matters for the company, a new written authorization satisfying the requirements of this Section must be submitted to the City Manager prior to or together with any reports to be signed by an Authorized Representative.
- (g) Wastewater Discharge Permit Decisions
  - The City Manager will evaluate the data furnished by the User and may require additional information. Within thirty (30) days of receipt of a complete permit application, the City Manager will determine whether to issue the wastewater discharge permit.
  - (2) If the User has filed a timely and complete application, and the City Manager has not issued a renewed permit or notified the User of its decision to deny the application, then the User's permit shall continue in effect after expiration, until a permit decision is rendered by the City Manager.
  - (3) The City Manager may deny or condition an application for new or renewal of wastewater discharge permits if contributions of pollutants, or changes in the nature of pollutants to the POTW from the IU do not meet applicable Pretreatment Standards and Requirements or where such contributions would cause the POTW to violate its TPDES permit.

#### § 13.09.005. Wastewater Discharge Permit Issuance

- (a) Wastewater Discharge Permit Duration
  - (1) A wastewater discharge permit shall be issued for a specified time period, not to exceed five (5) years from the effective date of the permit. A wastewater discharge permit may be issued for a period less than five (5) years, at the discretion of the City Manager. Each wastewater discharge permit will indicate a specific date upon which it will expire.
- (b) Wastewater Discharge Permit Contents
  - (1) A wastewater discharge permit shall include such conditions as are deemed reasonably necessary by the City Manager to prevent pass through or interference, protect the quality of the water body receiving the treatment plant's effluent, protect worker health and safety, facilitate sludge management and disposal, and protect against damage to the POTW.
  - (2) Wastewater discharge permits will contain:
    - (A) A statement that indicates wastewater discharge permit issuance date, effective date and the duration, which in no event shall exceed five (5) years;
    - (B) A statement that the wastewater discharge permit is nontransferable without prior notification to the City in accordance with §13.09.005 (d) of this ordinance, and provisions for furnishing the new owner or operator with a copy of the existing wastewater discharge permit;
    - (C) Effluent limits based on applicable pretreatment standards including Best Management Practices (BMPs);
    - (D) Self-monitoring, sampling, reporting, notification, and record-keeping requirements including BMPs. These requirements shall include an identification of pollutants to be monitored, sampling location, sampling frequency, and sample type based on Federal, State, and local law;
    - (E) A statement of applicable civil and criminal penalties for violation of pretreatment standards and requirements, and any applicable compliance schedule. Such schedule may not extend the time for compliance beyond that required by applicable Federal, State, or local law; and
    - (F) Requirements to control Slug Discharge, if determined by the City Manager to be necessary. The City Manager shall evaluate within one year of being designated as a Significant Industrial User (SIU), whether each such SIU needs a plan or other action to control slug discharges.
  - (3) Wastewater discharge permits may contain, but need not be limited to, the following conditions:
    - (A) Limits on the average and/or maximum rate of discharge, time of discharge, and/or requirements for flow regulation and equalization;
    - (B) Requirements for the installation of BMPs, pretreatment technology, pollution control, or construction of appropriate containment devices, designed to reduce, eliminate, or prevent the introduction of pollutants into the treatment works;
    - (C) Requirements for the development and implementation of spill control plans or other special conditions including management practices necessary to adequately prevent accidental, unanticipated, or non-routine discharges. The review of such plans and operating procedures and the issuance of the waste discharge permit will in no way relieve the User from the responsibility of modifying the facility as necessary to produce an effluent acceptable to the City under the provisions of this ordinance;

- (D) Development and implementation of waste minimization plans to reduce the amount of pollutants discharged to the POTW;
- (E) The unit charge or schedule of user charges and fees for the management of the wastewater discharged to the POTW;
- (F) Requirements for installation and maintenance of inspection and sampling facilities and equipment;
- (G) A statement that compliance with the wastewater discharge permit does not relieve the User of responsibility for compliance with all applicable Federal and State Pretreatment Standards, including those which become effective during the term of the wastewater discharge permit;
- (H) Compliance schedules;
- (I) Other conditions as deemed appropriate by the City Manager to ensure compliance with this ordinance, and State and Federal laws, rules, and regulations;
- (J) An agreement by the User that such user shall be responsible for maintenance of the facilities in operating condition at the User's sole expense; that the User shall pay all charges and surcharges applicable to pretreatment or the treatment of waste by the city; and that the User will comply with all the reporting requirements of the city.
- (c) Wastewater Discharge Permit Modifications
  - (1) The City Manager may modify a wastewater discharge permit for good cause, including, but not limited to, the following reasons:
    - (A) To incorporate any new or revised Federal, State, or local pretreatment standards or requirements;
    - (B) To address significant alterations or additions to the User's operation, processes, or wastewater volume or character since the time of wastewater discharge permit issuance;
    - (C) A change in the POTW that requires either a temporary or permanent reduction or elimination of the authorized discharge;
    - (D) Information indicating that the permitted discharge poses a threat to POTW, POTW personnel, or the receiving waters;
    - (E) Violation of any terms or conditions of the wastewater discharge permit;
    - (F) Misrepresentations or failure to fully disclose all relevant facts in the wastewater discharge permit application or in any required reporting;
    - (G) Revision of or a grant of variance from categorical pretreatment standards pursuant to 40 CFR §403.13;
    - (H) To correct typographical or other errors in the wastewater discharge permit;
    - (I) To reflect a transfer of the facility ownership or operation to a new owner or operator; or
    - (J) A change in the POTW that requires either a temporary or permanent reduction or elimination of the authorized discharge.
  - (2) The existing User shall be informed of any proposed changes in the current permit at least thirty (30) days prior to the effective date of the requirement of any such change.

- (d) Wastewater Discharge Permit Transfer
  - (1) Wastewater discharge permits may be transferred to a new owner or operator only if the User gives at least sixty (60) days advance notice to the City Manager and the City Manager approves the wastewater discharge permit transfer. The notice to the City Manager must include a written certification by the new owner or operator which:
    - (A) States that the new owner and/or operator has no immediate intent to change the facility's operations and processes;
    - (B) Identifies the specific date on which the transfer is to occur; and
    - (C) Acknowledges full responsibility for complying with the existing wastewater discharge permit.
  - (2) Failure to provide advance notice of a transfer renders the wastewater discharge permit void as of the date of facility transfer.
- (e) Wastewater Discharge Permit Revocation
  - (1) The City Manager may revoke an individual wastewater discharge permit for good cause, including, but not limited to, the following reasons:
    - (A) Failure to notify the City Manager of significant changes to the wastewater prior to the changed discharge;
    - (B) Failure to provide prior notification to the City Manager of changed conditions pursuant to \$13.09.006 (f) of this ordinance;
    - (C) Misrepresentation or failure to fully disclose all relevant facts in the wastewater discharge permit application;
    - (D) Falsifying self-monitoring reports and certification statements;
    - (E) Tampering with monitoring equipment;
    - (F) Refusing to allow the City Manager timely access to the facility premises and records;
    - (G) Failure to meet effluent limitations;
    - (H) Failure to pay fines;
    - (I) Failure to pay sewer charges;
    - (J) Failure to meet compliance schedules;
    - (K) Failure to complete a wastewater survey or the wastewater discharge permit application;
    - (L) Failure to provide advance notice of the transfer of business ownership of a permitted facility; or
    - (M) Violation of any Pretreatment Standard or Requirement, or any terms of the wastewater discharge or this ordinance.
  - (2) Wastewater discharge permits shall be voidable upon cessation of operations or transfer of business ownership. All wastewater discharge permits issued to a User are void upon the issuance of a new wastewater discharge permit to that User.

- (f) Wastewater Discharge Permit Reissuance
  - (1) A User with an expiring wastewater discharge permit shall apply for wastewater discharge permit reissuance by submitting a complete permit application, in accordance with \$13.09.004 (c) of this ordinance, a minimum of ninety (90) days prior to the expiration of the User's existing wastewater discharge permit.
- (g) Regulation of Waste Received from Other Jurisdictions
  - (1) If another municipality, or User located within another municipality or political subdivision, contributes wastewater to the POTW, the City shall enter into an inter-municipal agreement with the contributing municipality.
  - (2) Prior to entering into an agreement, the City Manager shall request the following information from the contributing municipality:
    - (A) A description of the quality and volume of wastewater discharged to the POTW by the contributing municipality;
    - (B) An inventory of all users located within the contributing municipality that are discharging to the POTW;
    - (C) Such other information as the City Manager may deem necessary; and
    - (D) An inter-municipal agreement, as required by paragraph 1, above, shall contain the following conditions:
      - (i) A requirement for the contributing municipality to adopt a sewer use ordinance which is at least as stringent as this ordinance and local limits which are at least as stringent as those set out in \$13.09.002 of this ordinance. The requirement shall specify that such ordinance and limits must be revised as necessary to reflect changes made to the City of Mercedes's ordinance or local limits;
      - (ii) A requirement for the contributing municipality to submit a revised user inventory on at least an annual basis;
      - (iii) A provision specifying which pretreatment implementation activities, including wastewater discharge permit issuance, inspection and sampling, and enforcement, will be conducted by the contributing municipality; which of these activities will be conducted by the City Manager and which of these activities will be conducted jointly by the contributing municipality and the City Manager;
      - (iv) A requirement for the contributing municipality to provide the City Manager with access to all information that the contributing municipality obtains as part of its pretreatment activities;
      - (v) Limits on the nature, quality, and volume of the contributing municipality's wastewater at the point where it discharges to the POTW;
      - (vi) Requirements for monitoring the contributing municipality's discharge;
      - (vii) A provision ensuring the City Manager access to the facilities of users located within the contributing municipality's jurisdictional boundaries for the purpose of inspection, sampling, and any other duties deemed necessary by the City Manager; and

(viii) A provision specifying remedies available for breach of the terms of the intermunicipal agreement.

#### § 13.09.006. Reporting Requirements

- (a) Preliminary Investigation Reports
  - (1) Any IU, CIU or SIU of the POTW shall be required within 30 days of request from the City to answer and reply to an industrial user survey questionnaire form as promulgated by the City Manager The purposes of the requirement for the form shall be to determine the quality of the sewer effluent being discharged from any such user into the POTW; for determination of compliance with the provisions of this ordinance; or for a determination of whether pretreatment approval should be requested from the City.
  - (2) Should any User fail to reply in a satisfactory fashion to the questionnaire, such failure to respond shall be considered a violation of the provisions of this ordinance and subject any such person to the enforcement provisions of this ordinance. The request to answer such questionnaire shall be evidenced by the deposit of such questionnaire to the User at its billing address as shown on the records of the public utility or electronically to the City Manager at the email address noted in the questionnaire.
  - (3) In addition to the enforcement provisions as provided for in this division, the City, upon failure of any User to satisfactorily answer the questionnaire as provided in this section, may cause the waste being discharged from such user to be tested and the costs therefore shall then be payable by the User to the city. Should such User fail to pay such costs upon 30 days' notice from the city, this shall be considered as a failure to pay a city utility bill and utility service may be cut off by the city upon the failure to make such payment.
- (b) Baseline Monitoring Reports
  - (1) Within either one hundred eighty (180) days after the effective date of a categorical pretreatment standard, or the final administrative decision on a category determination under 40 CFR §403.6(a)(4), whichever is later, existing IUs currently discharging to or scheduled to discharge to the POTW shall submit to the City Manager a report which contains the information listed in paragraph (2), below. At least ninety (90) days prior to commencement of their discharge, new sources, and sources that will become CIUs subsequent to the promulgation of an applicable categorical standard, shall submit to the City Manager a report which contains the information listed in paragraph (2), below.
  - (2) Users described above shall submit the information set forth below.
    - (A) Identifying Information. The name and address of the facility, including the name of the operator and owner.
    - (B) Environmental Permits. A list of any environmental control permits held by or for the facility.
    - (C) Description of Operations. A brief description of the nature, average rate of production, and standard industrial classifications of the operation(s) carried out by such user. This description should include a schematic process diagram which indicates points of discharge to the POTW from the regulated processes.
    - (D) Flow Measurement. Information showing the measured or estimated average daily and maximum daily flow, in gallons per day, to the POTW from regulated process streams and other streams. If combined wastestream formula applies, provide sufficient information to allow combined wastestream formula to be determined set out in 40 CFR §403.6 (e). New sources must estimate flows.

- (E) Measurement of Pollutants.
  - (i) The categorical pretreatment standards applicable to each regulated process and any new categorically regulated processes for Existing Sources.
  - (ii) The results of sampling and analysis identifying the nature and concentration, and/or mass, where required by the standard or by the City Manager, of regulated pollutants in the discharge from each regulated process.
  - (iii) Instantaneous, daily maximum, and long-term average concentrations, or mass, where required, shall be reported. Sampling results submitted shall include the chainof-custody forms.
  - (iv) The sample shall be representative of daily operations and shall be analyzed in accordance with procedures set out in §13.09.006 (i) of this ordinance. The frequency of monitoring for the reports of this section shall be prescribed in the applicable pretreatment standard. New sources must estimate concentrations. Where the Standard requires compliance with a BMP or pollution prevention alternative, the User shall submit documentation as required by the City Manager or the applicable Standards to determine compliance with the Standard.
  - (v) The User shall take a minimum of one representative sample to compile that data necessary to comply with the requirements of this paragraph.
  - (vi) Samples should be taken immediately downstream from pretreatment facilities if such exist or immediately downstream from the regulated process if no pretreatment exists. If other wastewaters are mixed with the regulated wastewater prior to pretreatment the User should measure the flows and concentrations necessary to allow use of the combined wastestream formula in 40 CFR §403.6 (e) to evaluate compliance with the Pretreatment Standards. Where an alternate concentration or mass limit has been calculated in accordance with 40 CFR §403.6 (e) this adjusted limit along with supporting data shall be submitted to the City Manager.
  - (vii) Sampling must be performed in accordance with procedures set out in §13.09.006 (i) (Analytical Requirements) and §13.09.006 (k) (Sample Collection) of this ordinance.
  - (viii) The baseline report shall indicate the time, date and place of sampling and methods of analysis, and shall certify that such sampling and analysis is representative of normal work cycles and expected pollutant Discharges to the POTW.
    - (ix) The City Manager may allow the submission of a baseline report which utilizes only historical data so long as the data provides information sufficient to determine the need for industrial pretreatment measures.

#### (3) Certification

- (A) A statement, reviewed by the User's authorized representative and certified by a qualified professional, indicating whether Pretreatment Standards are being met on a consistent basis, and, if not, whether additional operation and maintenance (O&M) and/or additional pretreatment is required to meet the Pretreatment Standards and Requirements.
- (4) Compliance Schedule
  - (A) If additional pretreatment and/or O&M will be required to meet the Pretreatment Standards, the shortest schedule by which the User will provide such additional pretreatment and/or O&M must be provided. The completion date in this schedule shall not be later than the

compliance date established for the applicable pretreatment standard. A compliance schedule pursuant to this section must meet the requirements set out in §13.09.006 (c) of this ordinance.

- (5) Signature and Certification
  - (A) All baseline monitoring reports must be signed and certified in accordance with \$13.09.006(n) of this ordinance.
- (c) Compliance Schedule Progress Reports
  - (1) The following conditions shall apply to the compliance schedule required by \$13.09.006 (b)(4) of this ordinance:
    - (A) The schedule shall contain progress increments in the form of dates for the commencement and completion of major events leading to the construction and operation of additional pretreatment required for the User to meet the applicable Pretreatment Standards (such events include, but are not limited to, hiring an engineer, completing preliminary and final plans, executing contracts for major components, commencing and completing construction, and beginning and conducting routine operation);
    - (B) No increment referred to above shall exceed nine (9) months;
    - (C) The User shall submit a progress report to the City Manager no later than fourteen (14) days following each date in the schedule and the final date of compliance including, as a minimum, whether or not it complied with the increment of progress, the reason for any delay, and, if appropriate, the steps being taken by the User to return to the established schedule; and
    - (D) In no event shall more than nine (9) months elapse between such progress reports to the City Manager.
- (d) Reports on Compliance with Categorical Pretreatment Standard Deadlines
  - (1) Within ninety (90) days following the date for final compliance with applicable categorical Pretreatment Standards, or in the case of a New Source following commencement of the introduction of wastewater into the POTW, any User subject to such Pretreatment Standards and Requirements shall submit to the City Manager a report containing the information described in §13.09.004 (e)(1)(F) and (G)and §13.09.006 (b)(2) of this ordinance.
  - (2) In cases where the Pretreatment Standard requires compliance with a Best Management Practice (BMP) or pollution prevention alternative, the User must submit documentation required by the City Manager r or submit the Pretreatment Standard necessary to determine the compliance status of the User.
  - (3) For Users subject to equivalent mass or concentration limits established in accordance with the procedures in §13.09.002 (b), this report shall contain a reasonable measure of the User's long term production rate. For all other Users subject to categorical Pretreatment Standards expressed in terms of allowable pollutant discharge per unit of production (or other measure of operation), this report shall include the User's actual production during the appropriate sampling period.
  - (4) All compliance reports must be signed and certified in accordance with §13.09.006 (n) of this ordinance. All sampling and analysis shall be done in conformance with §13.09.006 (l) and §13.09.006 (k), respectively.

- (e) Periodic Compliance Reports
  - (1) All SIU must, at a frequency determined by the City Manager submit no less than twice per year (June and December) reports indicating the nature, concentration of pollutants in the discharge which are limited by Pretreatment Standards and the measured or estimated average and maximum daily flows for the reporting period. In cases where the Pretreatment Standard requires compliance with a Best Management Practice (BMP) or pollution prevention alternative, the User must submit documentation required by the City Manager or the Pretreatment Standard necessary to determine the compliance status of the User.
  - (2) In addition, this report shall include a record of measured or estimated average and maximum daily flows and data obtained through appropriate sampling and analysis performed during the reporting period. At the discretion of the City Manager and in consideration of such factors as local high or low flow rates, holidays, budget cycles, etc., the City Manager may agree to alter the months during which reports under this subsection are to be submitted.
  - (3) At the City Manager's discretion, sampling and analysis may be performed by the City in lieu of the User.
  - (4) All Periodic Compliance Reports must be signed and certified in accordance with \$13.09.006 (n) of this ordinance.
  - (5) If a User subject to the reporting requirement in this section monitors any pollutant more frequently than required by the wastewater discharge permit, the sample collection shall be in conformance to \$13.09.006 (k) (Sample Collection) and analysis shall be in conformance to \$13.09.006 (j) (Analytical Requirements). The User shall include results of this monitoring in the report. Sampling results submitted shall include the chain-of-custody forms.
  - (6) All wastewater samples must be representative of the User's discharge. Wastewater monitoring and flow measurement facilities shall be properly operated, kept clean, and maintained in good working order at all times. The failure of a User to keep its monitoring facility in good working order shall not be grounds for the User to claim that sample results are unrepresentative of its discharge.
- (f) Reports of Changed Conditions
  - (1) Each User must notify the City Manager of any significant changes to the User's operations or system which might alter the nature, quality, or volume of its wastewater at least thirty (30) days before the change.
  - (2) The City Manager may require the User to submit such information as may be deemed necessary to evaluate the changed condition, including the submission of a wastewater discharge permit application under \$13.09.004 (e) of this ordinance.
  - (3) The City Manager may reissue a wastewater discharge permit under §13.09.005 (f) of this ordinance or modify an existing wastewater discharge permit under §13.09.005 (c) of this ordinance in response to changed conditions or anticipated changed conditions.
- (g) Reports of Potential Problems
  - (1) In the case of any discharge, including, but not limited to, accidental discharges, discharges of a nonroutine, episodic nature, a noncustomary batch discharge, a Slug Discharge or Slug Load, that might cause potential problems for the POTW, the User shall immediately telephone and notify the City Manager of the incident. This notification shall include the location of the discharge, type of waste, concentration and volume, if known, and corrective actions taken by the User.

- (2) Within five (5) days following such discharge, the User shall, unless waived by the City Manager, submit a detailed written report describing the cause(s) of the discharge and the measures to be taken by the User to prevent similar future occurrences. Such notification shall not relieve the User of any expense, loss, damage, or other liability which might be incurred as a result of damage to the POTW, natural resources, or any other damage to person or property; nor shall such notification relieve the User of any fines, penalties, or other liability which may be imposed pursuant to this ordinance.
- (3) A notice shall be permanently posted on the User's bulletin board or other prominent place advising employees who to call in the event of a discharge described in paragraph (1), above. Employers shall ensure that all employees, who could cause such a discharge to occur, are advised of the emergency notification procedure.
- (4) SIUs are required to notify the City Manager immediately of any changes at its facility affecting the potential for a Slug Discharge.
- (h) Reports for Unpermitted Users
  - (1) All Users not required to obtain a wastewater discharge permit shall provide within thirty (30) days, the completed industrial user survey questionnaire to the City Manager, if requested.
  - (2) Should any User fail to reply in a satisfactory fashion to the questionnaire, such failure to respond shall be considered a violation of the provisions of this division and subject any such person to the enforcement provisions of this division.
  - (3) In addition to the enforcement provisions noted in §13.09.010 and §13.09.011, the City Manager, upon failure of any User to satisfactorily answer the questionnaire, may cause the waste being discharged from such User to be tested and the costs therefore shall then be payable by the User to the city. Should such User fail to pay such costs upon 30 days' notice from the city, this shall be considered as a failure to pay a city utility bill and utility service may be cut off by the city upon the failure to make such payment.
- (i) Analytical Requirements
  - (1) All pollutant analyses, including sampling techniques, to be submitted as part of a wastewater discharge permit application or report shall be performed in accordance with the techniques prescribed in 40 CFR Part 136 and amendments thereto, unless otherwise specified in an applicable categorical Pretreatment Standard. If 40 CFR Part 136 does not contain sampling or analytical techniques for the pollutant in question, or where the EPA determines that the Part 136 sampling and analytical techniques are inappropriate for the pollutant in question, sampling and analyses shall be performed by using validated analytical methods or any other applicable sampling and analytical procedures, including procedures suggested by the City Manager or other parties approved by EPA.
- (j) Notice of Violations/Repeat Sampling and Reporting
  - (1) If sampling performed by a User indicates a violation, the User must notify the City Manager within twenty-four (24) hours of becoming aware of the violation. The User shall also repeat the sampling and analysis and submit the results of the repeat analysis to the City Manager within thirty (30) days after becoming aware of the violation.
  - (2) Resampling by the IU is not required if:
    - a. The City performs sampling at the User's facility at least once a month; or
    - b. The City performs sampling at the User between the time when the initial sampling was conducted and the time when the User or the City receives the results of this sampling; or

- c. The City has performed the sampling and analysis in lieu of the IU.
- (k) Sample Collection
  - Samples collected to satisfy reporting requirements must be based on data obtained through appropriate sampling and analysis performed during the period covered by the report, based on data that is representative of conditions occurring during the reporting period.
    - (A) Except as indicated in Section (B) and (C) below, the User must collect wastewater samples using 24-hour flow proportional composite sampling techniques, unless time proportional composite sampling or grab sampling is authorized by the City Manager. Where time proportional composite sampling or grab sampling is authorized by the City, the samples must be representative of the discharge. Using protocols (including appropriate preservation) specified in 40 CFR Part 136 and appropriate EPA guidance, multiple grab samples collected during a 24-hour period may be composited prior to the analysis as follows: for cyanide, total phenols, and sulfides the samples may be composited in the laboratory or in the field; for volatile organics and oil and grease, the samples may be composited in the laboratory. Composite samples for other parameters unaffected by the compositing procedures as documented in approved EPA methodologies may be authorized by the City, as appropriate. In addition, grab samples may be required to show compliance with Instantaneous Limits.
    - (B) Samples for oil and grease, temperature, pH, cyanide, total phenols, sulfides, and volatile organic compounds must be obtained using grab collection techniques.
    - (C) For sampling required in support of baseline monitoring and compliance reports required in \$13.09.006 (b), (d), and (e), a minimum of four (4) grab samples must be used for pH, cyanide, total phenols, oil and grease, sulfide and volatile organic compounds for facilities for which historical sampling data do not exist; for facilities for which historical sampling data are available, the City Manager may authorize a lower minimum. For the reports required by paragraphs \$13.09.006 (e), the IU is required to collect the number of grab samples necessary to assess and assure compliance by with applicable Pretreatment Standards and Requirements. Sampling results submitted shall include the chain-of-custody forms.
    - (D) The City may take samples of waste discharges from an establishment as often as is determined necessary to adequately monitor and control the discharges. If an owner desires additional samples, the City may require the owner to pay the cost of the additional service.
  - (2) Control manholes
    - (A) When required by the City, the owner of any property serviced by a building sewer carrying industrial wastes shall install a suitable control manhole together with such necessary meters and other appurtenances in the building sewer to facilitate observation, sampling, and measurement of the wastes. Such manhole, when required, shall be accessible and safely located and shall be constructed in accordance with plans approved by the City. The manhole shall be installed by the owner at the owner's expense and shall be maintained by owner so as to be safe and accessible at all times.
- (1) Date of Receipt of Reports
  - (1) Written reports will be deemed to have been submitted on the date postmarked. For reports, which are not mailed, postage prepaid, into a mail facility serviced by the United States Postal Service, or sent electronically, the date of receipt of the report shall govern.

- (m) Record Keeping
  - (1) Users and the POTW subject to the reporting requirements of this ordinance shall retain, and make available for inspection and copying, all records of information obtained pursuant to any monitoring activities required by this ordinance, any additional records of information obtained pursuant to monitoring activities undertaken by the User independent of such requirements, and documentation associated with Best Management Practices. Records shall include the date, exact place, method, and time of sampling, and the name of the person(s) taking the samples; the dates analyses were performed; who performed the analyses; the analytical techniques or methods used; and the results of such analyses. These records including documentation associated with Best Management Practices shall remain available for a period of at least three (3) years. This period shall be automatically extended for the duration of any litigation concerning the User or the City, or where the User has been specifically notified of a longer retention period by the City.
- (n) Certification Statements
  - (1) Certification of Permit Applications, and User Reports The following certification statement is required to be signed and submitted by Users submitting permit applications in accordance with §40-128 (f); Users submitting baseline monitoring reports under §13.09.006 (b); Users submitting reports on compliance with the categorical Pretreatment Standard deadlines under §13.09.006 (d); and Users submitting periodic compliance reports required by §13.09.006 (e). The following certification statement must be signed by an Authorized Representative as defined in §13.09.001 (d)(3):

"I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fine and imprisonment for knowing violations."

## § 13.09.007. Compliance Monitoring

- (a) Monitoring Facilities
  - (1) The City shall require monitoring facilities, to be provided and operated at the IU's own expense, to allow inspection, sampling and flow measurement of the building sewer and/or internal drainage systems. The monitoring facility should normally be situated on the User's premises, but the City may, when such a location would be impractical or cause undue hardship on the User, allow the facility to be constructed in the public street or sidewalk area and located so that it will not be obstructed by landscaping or parked vehicles.
  - (2) There shall be ample room in or near a sampling manhole or facility to allow accurate sampling and preparation of samples for analysis. The facility and sampling and measuring equipment shall be maintained at all times in a safe and proper operating condition at the expense of the user.
  - (3) Whether constructed on public or private property, the sampling and monitoring facilities required by this section shall be provided in accordance with the city's requirements and all applicable local construction standards and specifications. Construction shall be completed within 90 days following written notification by the City.
- (b) Right of Entry: Inspection and Sampling
  - (1) The City Manager shall have the right to enter the premises of any User to determine whether the User is complying with all requirements of this ordinance and any individual wastewater discharge permit or

order issued hereunder. Users shall allow the City Manager ready access to all parts of the premises for the purposes of inspection, sampling, records examination and copying, and the performance of any additional duties.

- (2) Where a User has security measures in force which require proper identification and clearance before entry into its premises, the User shall make necessary arrangements with its security guards so that, upon presentation of suitable identification, the City Manager shall be permitted to enter without delay for the purposes of performing specific responsibilities.
- (3) The City Manager shall have the right to set up on the User's property, or require installation of, such devices as are necessary to conduct sampling and/or metering of the User's operations.
- (4) The City Manager may require the User to install monitoring equipment as necessary. The facility's sampling and monitoring equipment shall be maintained at all times in a safe and proper operating condition by the User at its own expense. All devices used to measure wastewater flow and quality shall be calibrated annually to ensure their accuracy.
- (5) Any temporary or permanent obstruction to safe and easy access to the facility to be inspected and/or sampled shall be promptly removed by the User at the written or verbal request of the City Manager and shall not be replaced. The costs of clearing such access shall be borne by the User.
- (6) Delays greater than one hour in allowing the City Manager access to the User's premises shall be a violation of this ordinance.
- (7) In accordance with 40 CFR §403.8(f) (2) (v), the City shall inspect and monitor each permitted significant industrial user a minimum of once per year. If the City elects to perform compliance monitoring for the industry, then the City will monitor the industry a minimum of once every 6 months.
- (c) Search Warrants
  - (1) If the City has been refused access to a building, structure, or property, or any part thereof, and is able to demonstrate probable cause to believe that there may be a violation of this ordinance, or that there is a need to inspect and/or sample as part of a routine inspection and sampling program of the City designed to verify compliance with this ordinance or any permit or order issued hereunder, or to protect the overall public health, safety and welfare of the community, then the City may seek issuance of a search warrant from the appropriate court.

## § 13.09.008. Confidential Information

(a) Information and data on a User obtained from reports, surveys, wastewater discharge permit applications, wastewater discharge permits, and monitoring programs, and from inspection and sampling activities, shall be available to the public without restriction, unless the User specifically requests, and is able to demonstrate to the satisfaction of the City Manager, that the release of such information would divulge information, processes, or methods of production entitled to protection as trade secrets under applicable State law. Any such request must be asserted at the time of submission of the information or data. When requested and demonstrated by the User furnishing a report that such information should be held confidential, the portions of a report which might disclose trade secrets or secret processes shall not be made available for inspection by the public, but shall be made available immediately upon request to governmental agencies for uses related to the TPDES program or pretreatment program, and in enforcement proceedings involving the person furnishing the report. Wastewater constituents and characteristics and other effluent data, as defined at 40 CFR §2.302 shall not be recognized as confidential information and shall be available to the public without restriction.

## § 13.09.009. Publication of Users in Significant Noncompliance

- (a) The City shall publish annually, in a newspaper of general circulation that provides meaningful public notice within the jurisdictions served by the POTW, a list of the Users which, at any time during the previous twelve (12) months, were in Significant Noncompliance with applicable Pretreatment Standards and Requirements. The term Significant Noncompliance shall be applicable to all Significant Industrial Users (or any other Industrial User that violates paragraphs (3), (4) or (8) of this Section) and shall mean:
  - Chronic violations of wastewater discharge limits, defined here as those in which sixty six percent (66%) or more of all the measurements taken for the same pollutant parameter taken during a six (6) month period exceed (by any magnitude) a numeric Pretreatment Standard or Requirement, including Instantaneous Limits as defined in §13.09.002;
  - (2) Technical Review Criteria (TRC) violations, defined here as those in which thirty three percent (33%) or more of wastewater measurements taken for each pollutant parameter during a six (6) month period equals or exceeds the product of the numeric Pretreatment Standard or Requirement including Instantaneous Limits, as defined by §13.09.002 multiplied by the applicable criteria (1.4 for BOD, TSS, fats, oils and grease, and 1.2 for all other pollutants except pH);
  - (3) Any other violation of a Pretreatment Standard or Requirement as defined by §13.09.002 (Daily Maximum, long term average, Instantaneous Limit, or narrative standard) that the City Manager determines has caused, alone or in combination with other discharges, Interference or Pass Through, including endangering the health of POTW personnel or the general public;
  - (4) Any discharge of a pollutant that has caused imminent endangerment to the public or to the environment, or has resulted in the City Manager's exercise of its emergency authority to halt or prevent such a discharge;
  - (5) Failure to meet, within ninety (90) days of the scheduled date, a compliance schedule milestone contained in a wastewater discharge permit or enforcement order for starting construction, completing construction, or attaining final compliance;
  - (6) Failure to provide within forty five (45) days after the due date, any required reports, including baseline monitoring reports, reports on compliance with categorical Pretreatment Standard deadlines, periodic self-monitoring reports, and reports on compliance with compliance schedules;
  - (7) Failure to accurately report noncompliance; or
  - (8) Any other violation(s), which may include a violation of Best Management Practices, which the City Manager determines will adversely affect the operation or implementation of the local pretreatment program.

## § 13.09.010. Administrative Enforcement Remedies

- (a) Notification of Violation
  - (1) When the City Manager finds that a User has violated, or continues to violate, any provision of this ordinance, a wastewater discharge permit or order issued hereunder, or any other pretreatment standard or requirement, the City Manager may serve upon that User a written Notice of Violation. Such notice and order shall state:
    - a. The nature of the violation and the provisions of this ordinance which have been violated;

- b. The corrective action which must be taken and the amount of time allowed to correct the violation.
- (2) Within thirty (30) days of the receipt of this notice, an explanation of the violation and a plan for the satisfactory correction and prevention thereof, to include specific required actions, shall be submitted by the User to the City Manager. Submission of this plan in no way relieves the User of liability for any violations occurring before or after receipt of the Notice of Violation. Nothing in this section shall limit the authority of the City Manager to take any action, including emergency actions or any other enforcement action, without first issuing a Notice of Violation.
- (b) Consent Orders
  - (1) The City may enter into Consent Orders, assurances of compliance, or other similar documents establishing an agreement with any User responsible for noncompliance. Such documents shall include specific action to be taken by the User to correct the noncompliance within a time period specified by the document. Such documents shall have the same force and effect as the administrative orders issued pursuant to §13.09.010 (d) of this ordinance and shall be judicially enforceable.
- (c) Show Cause Hearing
  - (1) The City may order a User which has violated, or continues to violate, any provision of this ordinance, a wastewater discharge permit, or order issued hereunder, or any other Pretreatment Standard or Requirement, to appear before the City Manager and show cause why the proposed enforcement action should not be taken. Notice shall be served on the User specifying the time and place for the meeting, the proposed enforcement action, the reasons for such action, and a request that the User show cause why the proposed enforcement action should not be taken. The notice of the meeting shall be served electronically or by registered or certified mail (return receipt requested) at least fifteen (15) days prior to the hearing. Such notice may be served on any Authorized Representative of the User. A show cause hearing shall not be a bar against, or prerequisite for, taking any other action against the User.
- (d) Administrative Orders
  - (1) Compliance Orders
    - (A) When the City Manager finds that a User has violated, or continues to violate, any provision of this ordinance, a wastewater discharge permit, or order issued hereunder, or any other Pretreatment Standard or Requirement, the City may issue an order to the User responsible for the discharge directing that the User come into compliance within a specified time. If the User does not come into compliance within the time provided, sewer service may be discontinued unless adequate treatment facilities, devices, or other related appurtenances are installed and properly operated. Compliance orders also may contain other requirements to address the noncompliance, including additional self-monitoring and management practices designed to minimize the amount of pollutants discharged to the sewer. A compliance order may not extend the deadline for compliance established for a Pretreatment Standard or Requirement, nor does a compliance order relieve the User of liability for any violation, including any continuing violation. Issuance of a compliance order shall not be a bar against, or a prerequisite for, taking any other action against the User. The City Manager may grant a variance in compliance dates to a user when, in the City Manager's opinion, such action is necessary to achieve pretreatment or corrective measures. In no case shall the City Manager grant a variance in compliance dates to an industry affected by national categorical pretreatment standards beyond the compliance dates established by the EPA.
  - (2) Cease and Desist Orders

- (A) When the City Manager finds that a User has violated, or continues to violate, any provision of this ordinance, a wastewater discharge permit, or order issued hereunder, or any other Pretreatment Standard or Requirement, or that the User's past violations are likely to recur, the City may issue an order to the User directing it to cease and desist all such violations and directing the User to:
  - (i) Immediately comply with all requirements; and
  - (ii) Take such appropriate remedial or preventive action as may be needed to properly address a continuing or threatened violation, including halting operations and/or terminating the discharge. Issuance of a cease and desist order shall not be a bar against, or a prerequisite for, taking any other action against the User.
- (e) Administrative Fines
  - (1) When the City Manager finds that a User has violated, or continues to violate, any provision of this ordinance, a wastewater discharge permit or order issued hereunder, or any other Pretreatment Standard or Requirement, the City may fine such User in an amount not to exceed Two-Thousand Dollars (\$2,000) on a per-violation, per-day basis. In the case of monthly or other long-term average discharge limits, fines shall be assessed for each day during the period of violation.
  - (2) Users desiring to dispute such fines must file a written request for the City to reconsider the fine along with full payment of the fine amount within fifteen (15) days of being notified of the fine. Where a request has merit, the City may convene a hearing on the matter within thirty (30) business days. In the event the User's appeal is successful, the payment, together with any interest accruing thereto, shall be returned to the User. The City may add the costs of preparing administrative enforcement actions, such as notices and orders, to the fine.
  - (3) Issuance of an administrative fine shall not be a bar against, or a prerequisite for, taking any other action against the User.
- (f) Emergency Suspensions
  - (1) The City may immediately suspend a User's discharge, after informal notice to the User, whenever such suspension is necessary to stop an actual or threatened discharge, which reasonably appears to present, or cause an imminent or substantial endangerment to the health or welfare of persons. The City may also immediately suspend a User's discharge, after notice and opportunity to respond, that threatens to interfere with the operation of the POTW, or which presents, or may present, an endangerment to the environment.
  - (2) Any User notified of a suspension of its discharge shall immediately stop or eliminate its contribution. In the event of a User's failure to immediately comply voluntarily with the suspension order, the City Manager may take such steps as deemed necessary, including immediate severance of the sewer connection, to prevent or minimize damage to the POTW, its receiving stream, or endangerment to any individuals. The City may allow the User to recommence its discharge when the User has demonstrated to the satisfaction of the City Manager that the period of endangerment has passed, unless the termination proceedings in §13.09.10 (f) of this ordinance are initiated against the User.
  - (3) A User that is responsible, in whole or in part, for any discharge presenting imminent endangerment shall submit a detailed written statement, describing the causes of the harmful contribution and the measures taken to prevent any future occurrence, to the City Manager prior to the date of any show cause or termination hearing under §13.09.010 (c) or (f) of this ordinance.
  - (4) Nothing in this Section shall be interpreted as requiring a hearing prior to any Emergency Suspension under this Section.

- (g) Termination of Discharge
  - (1) In addition to the provisions in §13.09.005 (e) of this ordinance, any User who violates the following conditions is subject to discharge termination:
    - (a) Violation of wastewater discharge permit conditions;
    - (b) Failure to accurately report the wastewater constituents and characteristics of its discharge;
    - (c) Failure to report significant changes in operations or wastewater volume, constituents, and characteristics prior to discharge;
    - (d) Failure to pay the City for the cost incurred by the City in testing of wastes discharged from User for the Preliminary Investigation Reports per §13.09.006 (a)(3), when the User did not satisfactorily answer the industrial user survey questionnaire.
    - (e) Refusal of reasonable access to the User's premises for the purpose of inspection, monitoring, or sampling; or
    - (f) Violation of the Pretreatment Standards in §13.09.002 of this ordinance.
    - (g) Such User will be notified of the proposed termination of its discharge and be offered an opportunity to show cause under §13.09.010 (c) of this ordinance why the proposed action should not be taken. Exercise of this option by the City shall not be a bar to, or a prerequisite for, taking any other action against the User.

### § 13.09.011. Judicial Enforcement Remedies

- (a) Injunctive Relief
  - (1) When the City Manager finds that a User has violated, or continues to violate, any provision of this ordinance, a wastewater discharge permit, or order issued hereunder, or any other Pretreatment Standard or Requirement, the City may petition the appropriate District Court through the City's Attorney for the issuance of a temporary or permanent injunction, as appropriate, which restrains or compels the specific performance of the individual wastewater discharge permit, order, or other requirement imposed by this ordinance on activities of the User. The City may also seek such other action as is appropriate for legal and/or equitable relief, including a requirement for the User to conduct environmental remediation. A petition for injunctive relief shall not be a bar against, or a prerequisite for, taking any other action against a User.
- (b) Civil Penalties
  - (1) A User who has violated, or continues to violate, any provision of this ordinance, a wastewater discharge permit, or order issued hereunder, or any other Pretreatment Standard or Requirement shall be liable to the City for a maximum civil penalty of Two-Thousand Dollars (\$2,000) per violation, per day. In the case of a monthly or other long term average discharge limit, penalties shall accrue for each day during the period of the violation.
  - (2) The City may recover reasonable attorneys' fees, court costs, and other expenses associated with enforcement activities, including sampling and monitoring expenses, and the cost of any actual damages incurred by the City.
  - (3) In determining the amount of civil liability, the Court shall take into account all relevant circumstances, including, but not limited to, the extent of harm caused by the violation, the magnitude and duration of the violation, any economic benefit gained through the User's violation, corrective actions by the User, the compliance history of the User, and any other factor as justice requires.

- (4) Filing a suit for civil penalties shall not be a bar against, or a prerequisite for, taking any other action against a User.
- (c) Criminal Prosecution
  - A User who willfully or negligently violates any provision of this ordinance, a wastewater discharge permit, or order issued hereunder, or any other Pretreatment Standard or Requirement shall, upon conviction, be guilty of a misdemeanor, punishable by a fine of not more than Two-Thousand Dollars (\$2,000) per violation, per day, or imprisonment as decided by the appropriate District Court, or both.
  - (2) A User who willfully or negligently introduces any substance into the POTW which causes personal injury or property damage shall, upon conviction, be guilty of a misdemeanor and be subject to a maximum penalty of Two-Thousand Dollars (\$2,000) per violation, per day, or be subject to imprisonment as decided by the appropriate District Court, or both. This penalty shall be in addition to any other cause of action for personal injury or property damage available under State law.
  - (3) A User who knowingly makes any false statements, representations, or certifications in any application, record, report, plan, or other documentation filed, or required to be maintained, pursuant to this ordinance, individual wastewater discharge permit, or order issued hereunder, or who falsifies, tampers with, or knowingly renders inaccurate any monitoring device or method required under this ordinance shall, upon conviction, be punished by a fine of not more than Two-Thousand Dollars (\$2,000) per violation, per day, or imprisonment as decided by the appropriate District Court, or both.
  - (4) Criminal Responsibility: A person is criminally responsible for a violation of this Ordinance if the person negligently, knowingly, or willfully commits or assists in the commission of a violation, or causes or permits another person to commit a violation.
- (d) Remedies Nonexclusive
  - (1) The remedies provided for in this ordinance are not exclusive. The City may take any, all, or any combination of these actions against a noncompliant User. Enforcement of pretreatment violations will generally be in accordance with the City's enforcement response plan. However, the City may take other action against any User when the circumstances warrant. Further, the City is empowered to take more than one enforcement action against any noncompliant User.

## § 13.09.012. Affirmative Defenses to Discharger Violations

- (a) Act of God Defense
  - (1) Act of God defense: The Act of God defense constitutes a statutory affirmative defense [Texas Water Code Section §7.251] in an action brought in municipal or State court. If a User can establish that an event that would otherwise be a violation of a pretreatment ordinance, or a permit issued under the ordinance, was caused solely by an act of God, war, strike, riot, or other catastrophe, the event is not a violation of the ordinance or permit.
  - (2) A User who wishes to establish the Act of God affirmative defense shall demonstrate, through relevant evidence that:
    - (A) An event that would otherwise be a violation of a pretreatment ordinance or a permit issued under the ordinance occurred, and the sole cause of the event was an act of God, war, strike, riot or other catastrophe; and
    - (B) The User IU has submitted the following information to the City within 24 hours of becoming aware of the event that would otherwise be a violation of a pretreatment ordinance or permit issued under the ordinance (if information is provided orally, a written submission must be provided within five days):

- (i) A description of the event, and the nature and cause of the event;
- (ii) The time period of the event, including exact dates and times or, if still continuing, the anticipated time the event is expected to continue; and
- (iii) Steps being taken or planned to reduce, eliminate and prevent recurrence of the event.
- (3) Burden of proof: In an enforcement, the User seeking to establish the Act of God affirmative defense shall have the burden of proving by a preponderance of the evidence that an event that would otherwise be a violation of a pretreatment ordinance, or a permit issued under the ordinance, was caused solely by an act of God, war, strike, riot or other catastrophe.

#### (b) Bypass

- (1) For the purposes of this Section,
  - (A) Bypass means the intentional diversion of wastestreams from any portion of a User's treatment facility.
  - (B) Severe property damage means substantial physical damage to property, damage to the treatment facilities which causes them to become inoperable, or substantial and permanent loss of natural resources which can reasonably be expected to occur in the absence of a bypass. Severe property damage does not mean economic loss caused by delays in production.
- (2) A User may allow any bypass to occur which does not cause Pretreatment Standards or Requirements to be violated, but only if it also is for essential maintenance to assure efficient operation. These bypasses are not subject to the provision of paragraphs (3) and (4) of this Section.
- (3) Bypass Notifications
  - (A) If a User knows in advance of the need for a bypass, it shall submit prior notice to the City Manager, at least ten (10) days before the date of the bypass, if possible.
  - (B) A User shall submit oral notice to the City Manager of an unanticipated bypass that exceeds applicable Pretreatment Standards within twenty-four (24) hours from the time it becomes aware of the bypass. A written submission shall also be provided within five (5) days of the time the User becomes aware of the bypass. The written submission shall contain a description of the bypass and its cause; the duration of the bypass, including exact dates and times, and, if the bypass has not been corrected, the anticipated time it is expected to continue; and steps taken or planned to reduce, eliminate, and prevent reoccurrence of the bypass. The City Manager may waive the written report on a case-by-case basis if the oral report has been received within twenty-four (24) hours.
- (4) Bypass
  - (A) Bypass is prohibited, and the City Manager may take an enforcement action against a User for a bypass, unless
    - (i) Bypass was unavoidable to prevent loss of life, personal injury, or severe property damage;
    - (ii) There were no feasible alternatives to the bypass, such as the use of auxiliary treatment facilities, retention of untreated wastes, or maintenance during normal periods of equipment downtime. This condition is not satisfied if adequate back up equipment should have been installed in the exercise of reasonable engineering

judgment to prevent a bypass which occurred during normal periods of equipment downtime or preventive maintenance; and

- (iii) The User submitted notices as required under paragraph (3) of this section.
- (5) The City Manager may approve an anticipated bypass, after considering its adverse effects, if the City Manager determines that it will meet the three conditions listed in paragraph (4)(a) of this Section.

#### § 13.09.013. Miscellaneous Provisions

- (a) Pretreatment Charges and Fees
  - (1) The City may adopt reasonable fees for reimbursement of costs of setting up and operating the City's Pretreatment Program, which may include:
    - (A) Fees for wastewater discharge permit applications including the cost of processing such applications;
    - (B) Fees for monitoring, inspection, and surveillance procedures including the cost of collection and analyzing a User's discharge, and reviewing monitoring reports and certification statements submitted by Users;
    - (C) Fees for reviewing and responding to accidental discharge procedures and construction;
    - (D) Fees for filing appeals;
    - (E) Fees to recover administrative and legal costs associated with the enforcement activity taken by the City Manager to address IU noncompliance; and
    - (F) Other fees as the City may deem necessary to carry out the requirements contained herein. These fees relate solely to the matters covered by this ordinance and are separate from all other fees, fines, and penalties chargeable by the City.
- (b) Surcharge for High Strength Wastewater
  - A User discharging wastewater to the POTW with BOD, TSS, and Ammonia-Nitrogen of concentrations higher than normal domestic wastewater as defined in §13.09.001 (d)(44) shall pay a monthly surcharge in addition to the usual monthly sewer charge.
  - (2) The City shall calculate the surcharge under this section using cost factors based on the capital and operating cost of wastewater facilities necessary to treat the high strength wastewater and equitable distribution of the cost of operation, maintenance, and improvement to the POTW.
  - (3) Wastewater discharges to the POTW from IUs that meet the following criteria for high-strength wastewater will be assessed surcharge fees:
    - (A) 5-day Biochemical Oxygen Demand (BOD) concentrations greater than 250 mg/l
    - (B) Total Suspended Solids (TSS) concentrations greater than 250 mg/l
    - (C) Total Kjeldahl Nitrogen (TKN) concentrations greater than 50 mg/l
  - (4) The surcharge will be assessed according to the following formula each month using the most current pollutant concentration data and the current months' wastewater flow at the end of pipe:

S = V \* 8.34 \* (A\*[BOD-250] + B\*[TSS-250] + C\*[TKN-50])

S-Total monthly surcharge fee in dollars (\$)

- V Monthly wastewater flow in million gallons (MG)
- A Unit cost of treatment per pound of BOD (\$x.xx/lb BOD)
- $B-Unit\ cost\ of\ treatment\ per\ pound\ of\ TSS\ ($x.xx/lb\ TSS)$
- C Unit cost of treatment per pound of TKN (x.xx/lb TKN)
- BOD Average concentration of 5-day BOD in discharge (mg/l)

TSS – Average concentration of TSS in discharge (mg/l)

TKN – Average concentration of TKN in discharge (mg/l)

- (5) The City may periodically reevaluate the unit cost of treatment for the pollutants and adjust the surcharge rate accordingly to reflect changes in POTW operation and maintenance and other applicable costs.
- (6) Payment of any surcharge under this section does not constitute a waiver of any of the prohibited discharge standards in §13.09.002, nor does it relieve the User from the obligation to meet all pretreatment requirements in this ordinance.
- (c) Severability
  - (1) If any provisions of this ordinance is invalidated by any court of competent jurisdiction, the remaining provisions shall not be affected and shall continue in full force and effect.

## § 13.09.014. Effective Date

This ordinance shall be in full force and effect immediately following its passage, approval, and publication, by the City of Mercedes, as provided by law.

READ PA	ASSED AND ADO	PTED THIS	. 2023
RLAD, IF		I LD IIIIS	, 2025

Mayor:

Attest:

City Secretary:

§ 13.09.015 – 13.09.065. Reserved



**MERCEDES POLICE DEPARTMENT** 

2314 N. FM 491 Rd. | Mercedes, Texas 78570 | (956) 565-3102 | Fax (956) 565-2583

Francisco J. Sanchez **Interim Chief of Police** 

## August 1<sup>st</sup> – August 31st Report 2022 / 2023

## **ARREST BY OFFENSE**

ARREST BY OFFENSE	<u>2022</u>	<u>2023</u>
AGGRAVATED ASSAULT: (FAMILY VIOLENCE)	1	0
AGGRAVATED ASSAULT: (FAMILY VIOLENCE) WITH DEADLY WEAPON	3	1
ARSON	0	2
ASSAULT: (CLASS C) FAMILY VIOLENCE	1	2
ASSAULT: CAUSING BODILY INJURY (FAMILY VIOLENCE)	8	2
ASSAULT: IMPEDE BREATH/CIRCULATION (FAMILY VIOLENCE)	1	0
• BURGLARY OF A BUILDING	1	0
BURGLARY OF A VEHICLE	0	1
CREDIT CARD OR DEBIT CAARD ABUSE	1	0
CRIMINAL MISCHIEF>=\$100<\$750	2	1
CRIMINAL MISCHIEF>=\$750<\$2500	1	0
CRIMINAL TRESPASS	0	1
DRIVING WHILE INTOXICATED	1	1
DRIVING WHILE INTOXICATED 3 <sup>RD</sup> OR MORE	0	1
<ul> <li>DRIVING WHILE INTOXICATED WITH BAC LEVEL OF .15 OR MORE</li> </ul>	1	1
DUTY ON STRIKING FIXTURE/HWY LANDSCAPE<=\$200	1	0
EMERGENCY DETENTION OF MENTALLY ILL PERSON	1	0
ENGAGING IN ORGANIZED CRIMINAL ACTIVITY-ARSON	0	1
EVADING ARREST DETENTION W/VEHICLE	0	1
HINDERING APPREHENSION/PROSECUTION	1	0
INJURY TO A CHILD-W/BODILY INJURY	0	1
INTERFERENCE W/PUBLIC DUTIES	0	1
LEAVING A CHILD IN A VEHICLE	1	0
NO DRIVERS LICENSE	1	0
POSSESS CONTROLLED SUBSTANCE PG2<1G	0	2
POSSESSION OF DRUG PARAPHERNALIA	9	3
POSSESSION OF MARIHUANA <20Z	9	
POSSESSION OF MARIHUANA >40Z<=5LBS	0	3
PUBLIC INTOXICATION	4	2
RESIST ARREST SEARCH OR TRANSPORT	0	5
RUNAWAY	2	1
SEXUAL ABUSE OF CHILD-CONTINIUOUS: VICTIM UNDER 14	2	1
SEXUAL ASSAULT	1	0
SMUGGLING OF PERSONS FOR PECUNIARY BENEFIT		0
TAMPER FABRICATE PHYSICAL EVIDENCE W/INTENT TO IMPAIR	20	0
TERRORISTIC THREAT	-	1
THEFT<\$100	0	1
	2	1
	0 .	1
THEFT <\$100 WITH PREVIOUS CONVICTION	0	2
THEFT>=\$100<\$750	2	2
THEFT>=\$2500<\$30K	0	1
THEFT OF MOTOR VEHICLE>=\$1500<20K	1	1
WARRANT (LOCAL)	0	11
WARRANT (OTHER AGENCY)	1	4

## **MERCEDES POLICE DEPARTMENT**

2314 N. FM 491 Rd. | Mercedes, Texas 78570 | (956) 565-3102 | Fax (956) 565-2583

## **CAD MONTHLY REPORT**

<u>C</u> .	AD MONTHLY REPORT	<u>2022</u>	<u>2023</u>
•	911 HANG UP – ABUSE	5	2
•	911 HANG UP - INVESTIGATION	1	3
•	ABANDONED VEHICLE	5	3
•	ABANDONING OR ENDANGERING CHILD	1	1
•	ACCIDENT WITH INJURIES	5	9
•	ACCIDENT WITH NO INJUIRES		34
	AGGRAVATED SEXUAL ASSAULT ALREADY OCCURRED	1	0
•	ANIMAL BITE – DOG	4	2
•	ANIMAL BITE-OTHER	0	
	ANIMAL CARCASS	4	1
•	ANIMAL PROBLEM - NON-VICIOUS		0
•	ANIMAL PROBLEM - NORVICIOUS	8	1
•		6	5
	ANIMAL RESCUE / DANGER TO LIFE	0	2
•	ANIMAL RESCUE / NO DANGER TO LIFE	3	1
•	AREA CHECK	1336	737
•	ASSAULT ALREADY OCCURRED	6	12
•	ASSAULT IN PROGRESS	2	3
•	ASSAULT JUST OCCURRED	2	3
٠	ASSIST OTHER AGENCY / BACK UP	0	7
•	BEE ATTACK	3	3
٠	BEE CALL	9	5
•	BOMB THREAT	0	1
•	BUILDING CHECK	69	0
•	BURGLARY ALARM – COMMERCIAL	93	119
•	BURGLARY ALARM – RESIDENTIAL	9	21
•	BURGLARY OF BUILDING ALREADY OCCURRED	2	1
•	BURGLARY OF BUILDING JUST OCCURRED	1	0
•	BURGLARY OF HABITATION ALREADY OCCURRED	3	4
•	BURGLARY OF HABITATION IN PROGRESS	0	1
•	BURGLARY OF HABITATION JUST OCCURRED	0	3
•	BURGLARY OF VEHICLE ALREADY OCCURRED	2	5
•	CHILD CUSTODY	20	9
•	CIVIL MATTER	11	7
•	CREDIT CARD OR DEBIT CARD ABUSE	2	3
•	CRIMINAL MISCHIEF	2	
•	CRIMINAL TRESSPASS-SUSPECT ON LOCATION	0	8
	DEADLY CONDUCT	0	1
•	DETAIL	0	1
•	DISORDERLY CONDUCT		
•	DOMESTIC DISTURBANCE JUST OCCURRED	0	1
		1	0
•	DOWN POWER LINE	5	6
•	ESCORT – FUNERAL	7	1
•	ESCORT – GENERAL	0	1
•	EXTRA PATROL REQUEST	20	19
•	FIGHT IN PROGRESS	3	9
•	FINGERPRINTS	0	1
•	FIRE ALARM / BOX ALARM	12	12
•	FIRE INVESTIGATION CALL	14	11
•	FOLLOW-UP INVESTIGATION	12	6
•	FOUND PROPERTY	4	0
•	GAS LEAK	2	0
•	GRAFFITI	0	6
•	GRASS FIRE	13	13
•	HARASSMENT	17	19
•	HIT AND RUN ACCIDENT JUST OCCURRED	7	9
•	IDENTITY THEFT	2	3
•	IMPROPERLY PARKED VEHICLE	12	9
•	INFORMATIONAL CALL	12	
	INJURY TO CHILD ELDERLY DISABLED		150
•		0	1
•	INTOXICATED DRIVER	2	0
•	KIDNAPPING ALREADY OCCURRED	0	1
-	LIGHT POLE OUTAGE	2	48

## **MERCEDES POLICE DEPARTMENT** 2314 N. FM 491 Rd. | Mercedes, Texas 78570 | (956) 565-3102 | Fax (956) 565-2583

•	WAVE DOWN WELFARE CHECK	16	17
•	WATER LINE BREAK	5	11
•	WARRANT SERVICE	1	0
•	VERBAL DISPUTE	10	23
1	VEHICLE PURSUIT	0	3
1	VEHICLE FIRE	1	1
	UNWANTED PERSON	17	33
	UNAUTHORIZED USE OF MOTOR VEHICLE	1	1
	UNAUTHORIZED CONTROL BURNING	1	0
-	TRASH FIRE	0	1
	TRAINING	0	19
	TRAFFIC HAZARD	16	19
_	TRAFFIC CONTROL	9	5
s 1	THEFT IN PROGRESS	0	47
-	THEFT ALREADY OCCURRED	24	1 47
-	TERRORISTIC THREAT	I	
-	TAMPERING W/CONSUMER PRODUCT	281	27
	SUSPICIOUS VEHICLE	28	33
	SUSPICIOUS ACTIVITY	15	14
	STRUCTURE FIRE SUSPICIOUS ACTIVITY	1	1
	STALLED VEHICLE	29	29
_	STABBING	0	1
	SHOTS FIRED	7	14
	SEXUAL ASSAULT ALREADY OCCURRED	3	0
_	SEX OFFENDER REGISTRATION	13	0
	SEWER LINE BACKUP	0	2
	SERVICE POLICE UNIT	4	4
_	SECTION 26 / 28	5	1
	RESTROOM BREAK	0	28
	REQUEST TO SPEAK WITH AN OFFICER	60	51
_	REPOSSESSION	9	10
	REPORT WRITING	1	32
	REFUELING UNIT	0	1
	RECKLESS VEHICLE	15	30
	PROPERTY DAMAGE	6	10
	PRISONER TRANSPORT	7	7
	PRISONER RELEASE	1	1
	PRISONER CARE	2	3
0	PRISONER ARRAIGNMENT	6	0
	PICK UP ITEM	3	37
0	OPEN DOOR / WINDOW	8	2
	NUISANCE BARKING DOG	0	23
•	NUISANCE / NOISE / LOUD MUSIC		23
•	MUTUAL AID	5	2
	MISSING PERSON – JUVENILE	3	5
	MISSING PERSON-ADULT		1
	MEDICAL CALL MERCEDES SPECIAL ASSIGNMENT	0	179
,	MEDICAL CALL	0 169	2
•	MAN WITH A GUN/WEAPON MEAL BREAK	0	1
•	LOST ITEM	2	7
•		6	0
	LOCK IN/LOCK OUT-FIRE CALL	0	1
	LIVESTOCK ON HIGHWAY	2	11

**Total = 3277** 

Total = 2237

UCR SUMMARY	<u>2022</u>	<u>2023</u>
ARSON	0	0
ASSAULT	24	49

## **MERCEDES POLICE DEPARTMENT** 2314 N. FM 491 Rd. | Mercedes, Texas 78570 | (956) 565-3102 | Fax (956) 565-2583

TRAFFIC STOPS	<u>2022</u>	2023
	<b>Total</b> = 68	Total = 88
• THEFT	34	46
SEX OFFENSES	5	2
ROBBERY	0	1
• BURGLARY	1	6
AUTO THEFT	4	6

•	TOTAL TRAFFIC STOP	775	162
•	TOTAL CITATIONS ISSUED	377	72

Note: Monthly report reflects both UCR and CAD data

X 7 Francisco J. Sanchez \_\_\_\_

Interim Chief of Police



## **DEPARTMENT:** Mercedes Recreation Center **MONTHLY REPORT:** August 2023

## **Report Summary:**

This report tracks membership, programs and project activities for the Recreation Center for the month.

## **Registration for membership conducted year-round:**

Summer Program: Registration June & July - Registration May 1, 2024

Fall Program: Registrations start date Aug. 1, 2023

Fall Program: Aug. 2023 - May 2024

## **Mercedes Recreation Center Program Numbers:**

•	Membership Registration	110
•	Membership Daily Attendance	65
•	CO-ED Volleyball League	100
•	Volleyball Practices	50
•	Jr. Staff Program	Summer Program
•	Foster Grandparent Program	3 participants

## Out-Reach Programs:

- Nueva Luz Foundation Program Mondays & Wednesdays
  - Program activities & presentations w/ members
  - Summer Program completed 8/9/23
  - Fall Program Meeting 8/29/23
- Behavioral Health Solutions
  - Program activities & presentations w/ members
  - Summer Program completed 8/8/23
  - Fall Program Meeting: TBD



## Projects & Special Task: (Completed)

- Public Works Work Order submitted & completed:
  - o Dome & Rec Monthly AC Filter replacement
  - o Rec Center Bumper Pool Tables
  - o Dome Center Gym Bleachers
  - o Rec Center Arcade Games IT Department
- Safe-House Shelter / Rec Center:
  - UMOS Training 8/14 8/16
  - Shelter Alert Tropical Strom Harold 8/22
  - Workforce Solutions Job Fair 8/23
  - Dome generator maintenance 8/25
- United-Way:
  - 2024 Speakers Bureau Meeting
  - Campaign Presentations Calendar

## Projects/Maintenance in Process:

- Swimming Pool Maintenance In Progress/Completed
  - Daily facility maintenance pool vacuuming, netting & skimmers
  - o Test water levels / Weekly Pool water testing Leslie's
  - Pump room check valves, chlorinators, gauges & backwash filters
  - Motor & filter pump inspection motor #2 (not operating)
- Rec & Dome
  - Rec Center MKC Electric lighting replacement
  - Dome Center Inventory Asset List 8/9
  - Rec Center Inventory Asset List 8/18

## Community:

- August Food-drive Dome Site 8/9
- Footlocker Donations Back-to-School 8/10



## Adult Leagues:

- CO-ED Volleyball League
  - Season End Tournament 8/12
  - o Games 3:00pm 7:00pm
- Youth Soccer League
  - End of Season Tournament 8/28 8/30
  - Age Divisions 5 & 6 / 7 & 8 / 9 & 10 CO-ED
  - o 14 Teams Interleague play w/ Donna

## **Recreation Summer Program:**

- Summer Youth Program
  - End of Summer Program Dates: 8/10/23
- Aquatics Program
  - Closed Public Pool Hours 8/10/23
- Texas Alliance Food Nutrition Summer Program
  - End of Program 8/10/23
- MYB On the Run Food Program
  - o After-school Meals
  - Walk-through & meeting 8/17/23
  - Facility Inspection TBD

## MONTHLY REPORT AUGUST 2023 (INTERNAL WORK ORDERS)

	Jus Reneway	Work Orders	Closed Work Orders	Pending Work Orders
CATEGORY	PAGE #	TOTAL	TOTAL	TOTAL
ALLEY	1	6	3	3
ANIMAL BITE	1	3	3	0
ANIMAL CRUELTY IVESTIGATION	1	1	1	0
ANIMAL IN CAGE	1-2	24	24	0
ANIMAL RUNNING AT LARGE	2-3	20	20	0
ANIMAL SURRENDER	3	20	20	0
BRUSH PICKUP	3-4	4	4	0
BUILDING MAINT	4	7	6	1
BUILDING REPAIR	4	2	2	
CURB SCRRAPPING	4-5	3	3	0
CUT GRASS	5-6	20		0
CUT TREE ON ROW			20	0
DAILY PREP/CHECK	6-7	14	14 .	0
DAILY SHUT DOWN/CLEAN UP	8-9	12	12	0
	9	5	5	0
DEAD ANIMAL PICK UP	9-10	14	14	0
	10	1	1	0
	10	1	11	0
EVENT ASSISTING	10	1	1	0
	10-11	4	4	0
FIRE HYDRANT REPAIR	11	2	2	0
FIRE HYDRANT FLUSH	11	4	4	0
GRAFFITI	11	1	1	0
ILLEGAL DUMPING	11	1	0	1
INSTALL CLEAN OUT	11	1	0	1
LIFT STATION MAINT.	11	1	0	1
LOCATE METER	12	1	1	0
LOCATE WATER/SEWER/TAP	12-13	14	6	8
LOW WATER PRESSURE	13	5	5	0
MANHOLE MAINTENANCE	13	3	3	0
OPEN/CLOSE METER	13	1	1	0
PARKS MAINTENANCE	14	11	11	0
PARK TRASH PICK UP	14	2	2	0
PARKS RESTROOM CLEAN	15	2	2	0
POT HOLE PATCHING	15-16	10	7	3
RECYCLE BINS	16	1	1	0
REPLACE CUT OFF	16	5	5	0
SAND BAGS	16-17	4	4	0
SEWER MAINTENANCE	17	1	1	0
SEWER SMELL	17	2	2	0
SEWER STOP/BACKUP	17-19	29	26	3
STORM SEWER CLEAN UP	19	3	3	0
STREET ISSUES	19-20	2	1	1
STREET SWEEPING	20	1	0	1
TRAFFIC SIGNS REPLACEMENT	20	1	0	1
TRASH PICK UP	20	7	7	0
UTILITY PATCH	20	2	1	1
VEHICLE MAINTENANCE	21-34	131	127	4
WATER BREAK REPAIRS	34-37	39		
WATER COVERS	34-57		31	8
WATER LEAK (METER)		<u>1</u> 21	1	0
WATER TAP OR SEWER TAP SERVICES	37-39		17	4
WATER TAP ON SERVER TAP SERVICES	39	8	4	4
GRAND TOTA	LS	451	409	42
	1	-31	403	44

## AUGUST 2023 REQUEST (EXTERNAL)

	Request	Closed Request	Acknowledged Request	Pending Request
GRADING ALLEY	1	0	0	1
SPEED BUPM REQUEST	1	0		1
ANIMAL CONTROL	1	1		
GRAND TOTALS	3	1	0	<b>54</b>

1D 104961 3 105147	Category <sup>Alley</sup>	Address	Created	Closed	Details
	Alley				
		1033 W 14th St Mercedes, Texas, 78570	2023-08-02 09:49:05		NEEU TO LEVEK DIKT WHERE THERE WAS A WATER LEAK IN THE ALLEY. THE DIRT IS PILLED UP AGAINST THE RESIDENTS FENCES AND WANTS IT LEVELED. RESIDENT: JAIME CONTACT: 956-733-0865
	Alley	698 Cedar St, Mercedes, TX, 78570, USA	2023-08-02 11:02:25	2023-08-03 11:54:14	level terrain inside property at repair site. use dry dirt if needed. resident has signed a liability waiver. Contact 956 684 6283 for gate access. LEVEL TERAIN WAS COMPLETED ON 8//2023; CREW; D. CERVANTES, A. GONZALES, J. LOPEZ, K. MARTINEZ, AND A. LOPEZ
	Alley	226 S Indiana Ave Mercedes, Texas, 78570	2023-08-03 13:46:00	2023-08-03 14:39:21	MOUND OF DIRT WAS LEFT WHERE A WATER AND/OR SEWER BREAK WAS REPAIRED AND RESIDENT IS NOT ABLE TO CUT GRASS NEED TO LEVEL THE DIRT RESIDENT: N/A CALLED IN BY THE PLANNING DEPARTMENT CONTACT: 956-565-3114 COMPLETED ON 8/3/2023 AS PFR D. CFRVANTES
4 105815	Alley	901 S Washington Ave, Mercedes, TX, 78570, USA	2023-08-08 11:35:37		ALLEY NEEDS TO BE LEVELED RESIDENT: MORALES CONTACT: 956-532-4545
5 106051	Alley	1315 S Washington Ave, Mercedes, TX, 78570, USA	2023-08-09 16:09:45		ALMA CAVAZOS 956-825-6125 IS REQUESTING HER ALLEY TO BE SCRAPPED AND SMOOTHED OUT. THE GUY WHO CUTS HER GRASS REFUSES TO DAMAGE HIS LAWN EQUIPMENT WITH THE UN EVEN SURFACES. SHE DOES NOT WANT TO BE FINED FOR NOT MAINTAINING HER SECTION OF ALLEY.
6 107220	Alley	2270-2704 W 2nd St, Mercedes, TX, 78570, USA	2023-08-17 15:58:33	2023-08-23 11:51:59	Piles of dirt on our sewer easement needs to be spread out before opening of restaurant on 8/21/23.
1 106011	ANIMAL BITE	309 S Texas Ave, Mercedes, TX, 78570, USA	2023-08-09 13:26:53	2023-08-09 16:06:38	PD call about a dog bite and th dog got run over by a semi truck
2 107879 3 107985	ANIMAL BITE ANIMAL BITE	718 Anaquitas St, Mercedes, TX, 78570, USA 602 Garcia Ave, Mercedes, TX, 78570, USA	2023-08-22 16:45:56 2023-08-23 11:48:31	2023-08-23 08:45:52 2023-08-23 11:54:29	PD call. 3 dogs attacking another dog on his property pit bull dog attacking another dog.
1 108766	Animal Cruelty Investigation	503 Amigos Ln, Mercedes, TX, 78570, USA	2023-08-29 11:48:22	2023-08-29 16:16:12	3 aggressive dogs.
1 105352	Animal in a cage	1239 S Indiana Ave, Mercedes, TX, 78570, USA	2023-08-04 13:33:42	2023-08-07 11:44:34	owner call about a Husky trap on a house. the house is under remodel and she want the dog pick it up before workers come to work
	Animal in a cage		2023-08-09 15:32:40	2023-08-09 16:06:57	POSSUM IN CAGE RESIDENT: MARIA DE LA O CONTACT: 956-346-3843
3 106258	Animal in a cage	416 S Georgia Ave, Mercedes, TX, 78570, USA	2023-08-11 08:28:52	2023-08-11 11:26:30	possum in the cage.
4 106275	Animal in a cage	315 Dawson Rd, Mercedes, TX, 78570, USA	2023-08-11 09:01:22	2023-08-11 11:26:48	NORMA MARTINEZ 956-534-1418 POSSUM CAUGHT IN TRAP BACKYARD
5 106895	Animal in a cage	601 Gillman Ave, Mercedes, TX, 78570, USA	2023-08-16 08:09:33	2023-08-16 13:28:45	possum in the cage.
	Animal in a cage	416 S Georgia Ave, Mercedes, TX, 78570, USA	2023-08-17 11:18:20	2023-08-17 13:16:35	possum in the cage.
/ 10/126	Animal in a cage	1110 S Missouri Ave, Mercedes, TX, 78570, USA	2023-08-17 11:46:08	2023-08-17 11:52:33	possum in the cage.
8 107363	Animal in a cage	765 E 17th St, Mercedes, TX, 78570, USA	2023-08-18 15:07:13	2023-08-18 15:08:59	possum in cage name lydia dominguez
5					phone # 956 472-0793

Page 1 of 39

Address Created Closed Details	315 Dawson Rd, Mercedes, TX, 78570, USA 2023-08-21 10:20:36 2023-08-21 16:11:33 RESIDENT: MARINTEZ	1210 Florida St, Mercedes, TX, 78570, USA 2023-08-21 16:04:43 2023-08-21 16:11:17 possum in the cace	E 20	816 S Indiana Ave, Mercedes, TX, 78570, USA 2023-08-22 12:51:07 2023-08-22 16:54:29 CONTACT: CE RESIDENT: RODRIGUEZ	1210 Florida St, Mercedes, TX, 78570, USA 2023-08-22 16:47:15 2023-08-23 11:41:22 possum in the cage.	103 Cindy Ln, Mercedes, TX, 78570, USA 2023-08-23 08:49:17 RESIDENT: GARZA RESIDENT: GARZA CONTACT: 645 630 603	9099 N Mile 2 W, Mercedes, TX, 78570, USA 2023-08-23 15:46:46 2023-08-23 16:06:15 000000000000000000000000000000000000	, USA 2023-08-24 10:29:33 2023-08-25 11:16:12 RESIL	816 S Indiana Ave, Mercedes, TX, 78570, USA 2023-08-24 11:30:02 2023-08-25 10:42:18 RESIDENT: RODRIGUEZ CONTACT: 956-463-8826	1521 Marion, Mercedes, TX, 78570, USA 2023-08-24 14:31:01 2023-08-25 11:04:11 PICK UP A STRAY PUPPY RESIDENT: McCOY CONTACT: 269-449-2604	1313 S Colorado Ave, Mercedes, TX, 78570, USA 2023-08-25 08:36:13 2023-08-25 11:03:46 Veronica Gonzalez 956-532-5510 3 stray number need to be niveed un	TX, 78570, USA 2023-08-25 11:23:31 2023-08-25 11:32:36	TX, 78570, USA 2023-08-25 11:25:12 2023-08-25 11:28:28	TX, 78570, USA 2023-08-29 15:57:27 2023-08-29 15:58:53		524 Garcia Ave, Mercedes, TX, 78570, USA 2023-08-31 09:29:13 2023-08-31 09:29:27 one of the neighbor called	601-799 Mathes Ave Mercedes TX 78570 IISA 2003-08-00 18:30-04 Miscord 2001 200 Miscord 2001 2000 Miscord 20	SA 2023-08-04 13:36:23	1979 Rio Rico Rd, Mercedes, TX, 78570, USA 2023-08-08 07:51:30 2023-08-08 11:31:53 client call about a black dog running on her property	6599-6697 WB Frontage Rd, Mercedes, TX, 78570, 2023-08-10 08:51:57 2023-08-11 11:27:15 ROUPLE OF FRONTAGE ROAD. IT IS LOCATED IN FRONT OF THE S.T.I.S.D. BUILDING. USA USA DONKEY AND ALSO TRY TO SWERVE AND AVOID AN ACCIDENT.	3725 N Mercedes Dr, Mercedes, TX, 78570, USA 2023-08-14 08:16:04 2023-08-14 16:32:13 Resident: Josie Rodriguez Contact" 946-246-5695	2023-08-16 15:24:28 2023-08-16 16:45:47	2023-08-17 11:12:20 2023-08-18 08:15:30 2023-08-2 D	USA 2023-08-17 11:24:59 2023-08-17 11:51:09	5A 2023-08-21 11:41:59 2023-08-21 16:25:42 Loose horse in	0, USA 2023-08-21 16:31:06 2023-08-21 16:45:08
Address	315 Dawson Rd, Mercedes, T	1210 Florida St, Mercedes, T	85 Dogwood St, Mercedes, T	816 S Indiana Ave, Mercedes,	1210 Florida St, Mercedes, T.	103 Cindy Ln, Mercedes, TX	9099 N Mile 2 W, Mercedes, T	10604 Mile 2 Rd W, Mercedes,	816 S Indiana Ave, Mercedes, '	1521 Marion, Mercedes, TX,	1313 S Colorado Ave, Mercedes	1110 S Missouri Ave, Mercedes,	416 S Georgia Ave, Mercedes,	of t		524 Garcia Ave, Mercedes, T)	601-799 Mathes Ave Mercedes	308 Webb St, Mercedes, TX	1979 Rio Rico Rd, Mercedes, 1	6599-6697 WB Frontage Rd, Men USA	3725 N Mercedes Dr, Mercedes,	685 Chapman St, Mercedes, T	1041 S Georgia Ave, Mercedes,	160 N Colorado Ave, Mercedes,	137 Lyon St, Mercedes, TX,	5001 E Expressway 83, Mercedes
Category	Animal in a cage	Animal in a cage	Animal in a cage	Animal in a cage	Animal in a cage	Animal in a cage	Animal in a cage	Animal in a cage	Animal in a cage	Animal in a cage	Animal in a cage	Animal in a cage	Animal in a cage	Animal in a cage		Animal in a cage	Animal Running at Large	Animal Running at Large	Animal Running at Large	Animal Running at Large	Animal Running at Large	Animal Running at Large	Animal Running at Large	Animal Running at Large	Animal Running at Large	Animal Running at Large
₽	107466	107628	107701	107791	107880	107937	108028	108128	108136	108191	108278	108332	08334	108835	2000	109111	105014	105356	105717	106108	106470	107023	107109	107114	107509	107639

Page 2 of 39

	Details	LAURA ORTIZ 956-777-8749 LARGE PACK OF DOG RUNNING AROUND THE NEIGHBOR HOOD. AROUND 6 IN TOTAL. SMALL TO MEDIUM SIZE. THEY DO CHARGE THE RESIDENT WHEN SHE IS OPENING HER GATE. THEY TRY JUMPING ON HER OR RITING HER PANT	CUSTOMER IS REPORTING STRAY DOGS ARE GOING UP TO HER FRONT PORCH AND DOOR.	REGINA RODRIGUEZ 956-246-8858 3 LARGE DOGS AND 2 SMALL DOGS RUNNING AROUND NEIGHBORHOOD. SMALL DOGS TRIED TO ATTACK THE CHILDREN WHEN THEY WERE LEAVING IN THE MORNING.	Crystal Garcia 956-647-2169 2 dogs large in size, black in color. keep going on her property and wants to attack child she ran outside to push him away.	They also dig under her fence to get in the yard. She says the home owners are not there and some lady swings by to feed them every once and a while.	2 stray dogs running at large in yard Resident: Diana Contact: 956-373-2323	SKUNK AND POSSUM UNDER A SMALL HOUSE RESIDENT: MARIA SOLIS CONTACT: 956-555-4250 MAY NEED A CAGE.	Black dog Labrador in the property. 2 Pitbull's at the water plant.	Dog in the property.	SURRENDER 2 DOGS RESIDENT: MARTINEZ CONTACT: 956-647-7439	animal surrender phone: 470-702-7090	J. TAMEZ, PABLO UNIT#311 3:52-3:55PM PICKED UP SOME BRANCHES ON STREET.	PEDRO QUIROZ, PABLO ESCOBEDO UNIT#319 WENT TO UNLOAD DUMP TRUCK FULL OF CEMENT AT COUNTY DUMP CAPISALLO & 14TH LOADED DUMP TRUCK WITH BRUSH, DUMP AT C.C.S.
)RDERS 3	Closed	2023-08-23 11:45:20	2023-08-29 16:18:56	2023-08-28 08:42:48	2023-08-29 16:19:50		2023-08-31 09:42:10	2023-08-29 16:28:10	2023-08-29 16:11:35 2023-08-29 16:01:51	2023-08-31 08:15:32	2023-08-18 16:39:53		2023-08-14 10:24:42	2023-08-21 10:07:16
INTERNAL WORK ORDERS AUGUST 2023	Created	2023-08-22 16:24:04	2023-08-23 16:26:33	2023-08-25 13:08:07	2023-08-25 15:21:18		2023-08-28 10:39:22	2023-08-29 09:45:40	2023-08-29 11:50:11 2023-08-29 11:53:32	2023-08-30 08:22:24	2023-08-18 16:00:53	2023-08-31 09:51:27	2023-08-14 10:24:42	2023-08-21 10:07:16
INTE	Address	109 N Indiana Ave, Mercedes, TX, 78570, USA	437 Washington Ave Mercedes, TX 78570, USA	429 Aaron St, Mercedes, TX, 78570, USA	817 W 1st St, Mercedes, TX, 78570, USA		1307 S Georgia Ave, Mercedes, TX, 78570, USA	717 Kansas St, Mercedes, TX, 78570, USA	1313 Rio Rico Rd, Mercedes, TX, 78570, USA 932-998 Mile 8 N, Mercedes, TX, 78570, USA	203 E 1/th St, Mercedes, 1X, /85/0, USA	546 S Georgia Ave, Mercedes, TX, 78570, USA	545 S Colorado Ave, Mercedes, TX, 78570, USA	S Virginia Ave & W Business 83, Mercedes, TX, 78570, USA	Mercedes, TX, USA
	Category	Animal Running at Large	Animal Running at Large	Animal Running at Large	Animal Running at Large		Animal Running at Large	Animal Running at Large	Animal Running at Large Animal Running at Large	Animal Kunning at Large	Animal Surrender	Animal Surrender	BRUSH PICKUP	BRUSH PICKUP
	₽	107871	108037	108374	108393		108542	108729	108767 108768 108768	10009/	107376	109118	106527	<b>22</b> 107463
		12	13	14	15		9	17	19 5		۲	2	٣	57

Page 3 of 39

VTERNAL WORK ORDERS	AUGUS1 2023
---------------------	-------------

3 108303 108636 1 105502 3 105901 3 106385	Category BRUSH PICKUP BUILDING MAINTENANCE BUILDING MAINTENANCE	Address       Camino de Verdad Rd, Mercedes, TX, 78570, USA       300 N Capisallo Rd, Mercedes, TX, 78570, USA       434 S Ohio Ave, Mercedes, TX, 78570, USA       520 E 2nd St, Mercedes, TX, 78570, USA       400 S Ohio Ave, Mercedes, TX, 78570, USA	Created 2023-08-25 09:47:01 2023-08-28 14:35:16 2023-08-07 10:10:40 2023-08-08 16:39:32	Closed 2023-08-25 13:20:54 2023-08-28 14:35:16	Details PEDRO QUIROZ, PABLO ESCOBEDO, ISIDRO ALVARADO PICKED UP TIRES & SOFAS 7 BRUSH DUMPED AT CCS J. TAMEZ, KRIS, DEION, JORGE 2.18-3:30PM CAME TO CLEAN OUT PILLED UP BRUSH
	BRUSH PICKUP BRUSH PICKUP BUILDING MAINTENANCE BUILDING MAINTENANCE		2023-08-25 09:47:01 2023-08-28 14:35:16 2023-08-07 10:10:40 2023-08-08 16:39:32	2023-08-25 13:20:54 2023-08-28 14:35:16 2023-08-28 14:35:16	PEDRO QUIROZ, PABLO ESCOBEDO, ISIDRO ALVARADO PICKED UP TIRES & SOFAS 7 BRUSH DUMPED AT CCS J. TAMEZ, KRIS, DEION, JORGE 2:18-3:30PM CAME TO CLEAN OUT PILLED UP BRUSH
	BRUSH PICKUP BUILDING MAINTENANCE BUILDING MAINTENANCE	300 N Capisallo Rd, Mercedes, TX, 78570, USA 434 S Ohio Ave, Mercedes, TX, 78570, USA 520 E 2nd St, Mercedes, TX, 78570, USA 400 S Ohio Ave, Mercedes, TX, 78570, USA	2023-08-28 14:35:16 2023-08-07 10:10:40 2023-08-08 16:39:32	2023-08-28 14:35:16	J. TAMEZ, KRIS, DEION, JORGE 2:18-3:30PM CAME TO CLEAN OUT PILLED UP BRUSH
	BUILDING MAINTENANCE BUILDING MAINTENANCE	434 S Ohio Ave, Mercedes, TX, 78570, USA 520 E 2nd St, Mercedes, TX, 78570, USA 400 S Ohio Ave, Mercedes, TX, 78570, USA	2023-08-07 10:10:40 2023-08-07 10:10:40 2023-08-08 16:39:32		CRUSH DOWN THE DUMPSTER BINS
	BUILDING MAINTENANCE	520 E 2nd St, Mercedes, TX, 78570, USA 400 S Ohio Ave, Mercedes, TX, 78570, USA	2023-08-08 16:39:32	2023-08-21 08:04:09	POWER WASHING THE OUTSIDE ENTERANCE OF THE BUILDING RESIDENT: A. PEREZ CONTACT: 956-565.3114
		400 S Ohio Ave, Mercedes, TX, 78570, USA		2023-08-09 09:51:43	PEOPLE RENTING OUT THE CIVIC CENTER HAVE BEEN COMPLAINING THE KITCHEN SINK KEEPS GETTING CLOGGED UP/ BACKED UP DURING EVENTS.
	BUILDING MAINTENANCE		2023-08-11 15:24:09	2023-08-14 10:28:13	Finance Department reported that the AIC is not cooling in this and the digital thermostat is completely off with a black screen.
4 106757	BUILDING MAINTENANCE	2314 N FM 491, Mercedes, TX, 78570, USA	2023-08-15 11:05:44	2023-08-15 12:11:59	CHECK FUEL PUMPS CURRENTLY NOT WORKING. RESIDENT: ALBERT A.
5 106845	BUILDING MAINTENANCE	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-15 15:50:30	2023-08-15 15:50:30	provided services to the gas pumps. replaced filter and bled the air out of the system.
6 107690	BUILDING MAINTENANCE	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-22 08:39:23	2023-08-22 08:39:23	SERVICE CALL: GENERATORS CHECKED FUEL LEVELS HERE AT P.W. , ALSO FUEL LEVELS ON ALL GENERATORS P.W. P.D. OR CITY HALL- F.D. AND AT THE DOME. NOTE: TURN ON GENERATOR AT CITY HALL. SWITCHED WAS ON "OFF" TURN IT TO AUTO. IT STILL TURNS ON BUT WOULDN'T SHUT OFF. STILL NEEDS TO BE CHECKED.
7 108006	BUILDING MAINTENANCE	400 S Ohio Ave, Mercedes, TX, 78570, USA	2023-08-23 12:59:35		A/C in Planning Department is not working. Thermostat is at 70Temp is 78. Please have someone check as soon as possible.
1 104886	Building Repair	434 S Ohio Ave Mercedes, Texas, 78570	2023-08-01 15:27:12	2023-08-02 09:10:52	CHANGE A/C FILTER RESIDENT: M. TREVINO CONTACT- 958-565-6147
2 107342	Building Repair	434 S Ohio Ave, Mercedes, TX, 78570, USA	2023-08-18 13:24:51	2023-08-18 16:37:33	TOILET SEAT IN THE WOMEN'S RESTROOM IS TOO LOOSE RESIDENT: MARISOLE VIDALES CONTACT: 956-565-2371
					Completed 8/18/2023; tightened the screw and nuts ; crew Tono T. and R. Zuniga
1 <b>07742</b>	Curb Scrapping	4456 Pedro Martinez St Mercedes TX 78570, United States	2023-08-22 10:28:46	2023-08-23 10:59:29	CURB SCRAPING NEED ALONG PEDRO MARTINEZ ST.
2 <b>8</b> 107746	Curb Scrapping	515 Cameron St Mercedes, TX 78570, USA	2023-08-22 10:31:22	2023-08-23 11:00:58	CURB SCRAPPING NEEDED ON THE CORNER OF MISSOURI AND CAMERON STREET.

Page 4 of 39

	!		_	AUGUST 2023		
	₽	Category	Address	Created	Closed	Details
σ	108564	Curb Scrapping	N Missouri Ave & Cameron St, Mercedes, TX, 78570, USA	2023-08-28 11:29:38	2023-08-28 11:29:38	TONY, DEION, KRIS, ALEX UNIT 364 8:00-9:30AM SCRAPING ALL DIRT OFF OF A CURB AND WEED EATING
~	106480	Cut Grass	Eb Frontage Rd & FM-491, Mercedes, TX, 78570, USA	2023-08-14 08:38:38	2023-08-14 08:38:38	J. TAMEZ, PABLO UNIT#365 UNIT#365 8:55 AM N. TEXAS/ FRONTAGE WEST SIDE, SOUTH AND NORTH FRONTAGE AS WELL. CUT GRASS, WEED EAT, PICKED UP SOME TRASH. USED P47 ZERO TURN OLD TRACTOR, STILL GOOD. PICKED UP LOTS OF PAPERS AND TRASH, FLUIDS.
2	106482	Cut Grass	171-177 Anacuitas St, Mercedes, TX, 78570, USA	2023-08-14 08:40:27	2023-08-14 08:40:27	J. TAMEZ, PABLO UNIT#365 1:29-4:00PM CUT GRASS AT THE ISLAND WEED EAT, PICKED UP TRASH
ю	106533	Cut Grass	1202 N Vermont Ave, Mercedes, TX, 78570, USA	2023-08-14 10:42:59	2023-08-14 10:42:59	J. TAMEZ, PABLO, UNIT#311 7:27-11:25AM USED P003 Z TURN 432.6 HRS. CHECKED THE FLUIDS CUT GRASS, WEED EAT PICKED UP SOME TRASH
4	106537	Cut Grass	1202 N Vermont Ave, Mercedes, TX, 78570, USA	2023-08-14 10:57:44	2023-08-14 10:57:44	J. TAMEZ, PABLO UNIT#311 &PO06 1:34-3:30PM CUT GRASS AT THE DOME.
5.	106541	Cut Grass	Mercedes, TX, USA	2023-08-14 11:02:46	2023-08-14 11:02:46	J. TAMEZ P006.1 8:32-9:38 AM MILE 2 SOUTH- CAMINO DE VERDADCUT GRASS, ALL THE SIDE OF THE ROAD. E-W
Q	106543	Cut Grass	1202 N Vermont Ave, Mercedes, TX, 78570, USA	2023-08-14 11:03:50	2023-08-14 11:03:50	J. TAMEZ, UNIT#P006.1 9:50-11:33AM CUT GRASS, PICKED UP TRASH.
7	106559	Cut Grass	520 E 2nd St, Mercedes, TX, 78570, USA	2023-08-14 11:27:43	2023-08-14 11:27:43	PARKS CREW UNIT324 EXPRESSWAY SOUTH SIDE MOW AND WEEDEAT EXPRESSWAY
ω	106566	Cut Grass	150 N Ohio Ave, Mercedes, TX, 78570, USA	2023-08-14 11:41:59	2023-08-14 11:41:59	PARKS CREW UNIT 326 7 311 LOS COMALES PARKING LOT WEED EAT PARKING LOT AND TRIM BUSHES
5,9	<b>1</b> 07233	Cut Grass	400 S Ohio Ave, Mercedes, TX, 78570, USA	2023-08-17 16:20:10	2023-08-17 16:20:10	PARKS CREW: SAMMY, EZ, PABLO, ROLANDO UNIT 324 MOW AND WEED EAT CITY HALL AND LIBRARY TURN ON SPRINKLERS

INTERNAL WORK ORDERS

Page 5 of 39

	2	Concerto	A 4 4 4	AUGUST 2023		
	2	Lategory	Address	Created	Closed	Details
6	108085	Cut Grass	637 Mathes Ave, Mercedes, TX, 78570, USA	2023-08-24 08:05:20	2023-08-24 08:05:20	J. TAMEZ, SAMMY 8:45AM-11:42AM 1:50PM-4:40PM CUT GRASS, WEED EAT, PICKED UP TRASH OPEN WATER FOR IRRIGATION FIELD #4
7	108087	Cut Grass	400 S Ohio Ave, Mercedes, TX, 78570, USA	2023-08-24 08:08:55	2023-08-24 08:08:55	J. TAMEZ, PABLO 7:20AM-8:20AM LIBRARY AND CITY HALL CUT GRASS, WEED EAT, PICKED UP TRASH
12	108301	Cut Grass	Mile 2 W, Mercedes, TX, 78570, USA	2023-08-25 09:41:37	2023-08-25 13:21:06	PEDRO QUIROZ, PABLO ESCOBEDO MILE 2 WEST, CUT GRASS AND BRANCHES HAULED THEM TO CCS ALL DAY.
13	108570	Cut Grass	Mercedes, TX, USA	2023-08-28 11:37:12	2023-08-28 11:37:24	PEDRO MARTINEZ, 10:00-11:30AM CLEANING CURB AND CUTTING GRASS
14	108577	Cut Grass	Avenue C, Mercedes, TX, 78570, USA	2023-08-28 11:42:40	2023-08-28 11:42:40	TONY, ALEX, KRIS, JORGE UNIT 364 8:00-10:30AM CUTTING GRASS AND CLEANING CURB
15	108578	Cut Grass	Carneron St & N Virginia Ave, Mercedes, TX, 78570, USA	2023-08-28 11:44:08	2023-08-28 11:44:08	ANTONIO, ALEX, KRIS, JORGE UNIT 364 10:45-12:00 CUT GRASS ALONG CURB AND USED BLOWER TO CLEAN OFF CUT GRASS
9	108579	Cut Grass	S Maryland Ave, Mercedes, TX, 78570, USA	2023-08-28 11:45:48	2023-08-28 11:45:48	TONY, ALEX, KRIS, JORGE UNIT 364 1:00-1:50PM CUT GRASS AND CLEAN CURB
17	108586	Cut Grass	17th St, Mercedes, TX, 78570, USA	2023-08-28 12:07:18	2023-08-28 12:07:18	TONY, ALEX, KRIS, JORGE UNIT 364 2:00-2:30PM CLEANING GRASS OFF OF CURB
18	108706	Cut Grass	1202 N Vermont Ave, Mercedes, TX, 78570, USA	2023-08-29 08:53:52	2023-09-01 09:59:47	GRASS CUT AT SOCCER FIELDS RESIDENT: MARTIN JOHNSON CONTACT: 956-376-0188
19	108982	Cut Grass	701 Mathis St, Mercedes, TX, 78570, USA	2023-08-30 13:36:43	2023-09-01 09:58:08	GRASS NEEDS TO BE CUT AT THE REC. CENTER RESIDENT: MARTIN JOHNSON CONTACT: 956-376-0188
50	109074	Cut Grass	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-31 08:16:20	2023-08-31 08:16:20	SAMMY, EZ, PABLO, ROLANDO UNIT 324 MOW AND WEED EAT PUBLIC WORKS SHOP AND P.D.
	104830	Cut Trees on ROW	401-499 Jones Ave, Mercedes, TX, 78570, USA	2023-08-01 11:40:30	2023-08-14 08:30:06	RESIDENT CALLED IN ABOUT OVERGROWN TREES ON JONES AVE. MAY CAUSE DAMAGE TO THEIR VEHICLE
_ 6	106550	Cut Trees on ROW	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-14 11:17:11	2023-08-14 11:17:11	PEDRO QUIROZ, PABLO ESCOBEDO, ISIDRO ALVARADO UNIT#319 JONES CUT TREES OVER ROAD DUMP THEM AT C.C.S.
'n						

INTERNAL WORK ORDERS

Page 6 of 39

NAL WORK ORDERS	AUGUST 2023
INTERNAL	AUG

	⊆	Category	Address	Crontod	Poorl.	-1
	106553	C	E 10th St, Mercedes, TX, 78570, USA	2023-08-14 11:19:06	2023-08-14 11:19:06	DETAILS PEDRO QUIROZ, PABLO ESCOBEDO, ISIDRO ALVARADO UNIT#319 EAST 10TH ST. CUT TREES ALONG SIDE WALK DUMP AT C.C.S.
4	106555	Cut Trees on ROW	Mile 2 W Rd/W, I-2 W, Mercedes, TX, 78570, USA	2023-08-14 11:23:10	2023-08-14 11:23:10	PEDRO QUIROZ, PABLO ESCOBEDO, ISIDRO ALVARADO UNIT#319 MILE 2 WEST CUT BRANCHES OVER ROAD. DUMP AT C.C.S. HELP WATER DEPARTMENT CUT BRANCHES IN THE WAY OF BACHOE TRENCHING. 3 TRUCK LOADS TO C.C.S.
۵u	107219 107738	Cut Trees on ROW Cut Trees on ROW	215 N Missouri Ave, Mercedes, TX, 78570, USA 1248 S Mile 2 W Mercedes TX 78570, United States	2023-08-17 15:55:50 2023-08-22 10:23:08	2023-08-23 11:51:29 2023-08-28 10:57:28	Remove oak tree stump and 2 palm tree stumps. TRIM OVERGROWN GRASS AND FLOWERS ALONG THE STRFFT
2	108587	Cut Trees on ROW	W 6th St & S Washington Ave, Mercedes, TX, 78570, USA	2023-08-28 12:15:07	2023-08-28 12:15:07	PEDRO QUIROZ, PABLO ESCOBEDO UNIT319 CUT BRANCHES BLOCKING VIEW OF STOP
ω	108588	Cut Trees on ROW	W 6th St & S Virginia Ave, Mercedes, TX, 78570, USA	2023-08-28 12:18:58	2023-08-28 12:18:58	PEDRO QUIROZ, PABLO ESCOBEDO UNIT 319 CUT BRANCHES BLOCKING VIEW OF STOP SIGN AND SPEED LIMIT
 თ	108590	Cut Trees on ROW	W 6th St & S Georgia Ave, Mercedes, TX, 78570, USA	2023-08-28 12:26:32	2023-08-28 12:26:32	PEDRO QUIROZ, PABLO ESCOBEDO UNIT#319 CUT BRANCHES BLOCKING STOP SIGNS
10	108591	Cut Trees on ROW	W 8th St & S Georgia Ave, Mercedes, TX, 78570, USA	2023-08-28 12:27:41	2023-08-28 12:27:41	PEDRO QUIROZ, PABLO ESCOBEDO UNIT 319 CUT BRANCHES ON THE RIGHT OF WAY
7	108592	Cut Trees on ROW	W 14th St & S Vermont Ave, Mercedes, TX, 78570, USA	2023-08-28 12:28:40	2023-08-28 12:28:40	PEDRO QUIROZ, PABLO ESCOBEDO UNIT 319 CUT BRANCHES
5	108593	Cut Trees on ROW	1214 S Vermont Ave, Mercedes, TX, 78570, USA	2023-08-28 12:29:46	2023-08-28 12:29:46	PEDRO QUIROZ, PABLO ESCOBEDO UNIT 319 1214 S. VERMONT 1210 S. VERMONT CUT BRANCHES ON THE RIGHT AWAY
13	108594	Cut Trees on ROW	W 10th St & S Washington Ave, Mercedes, TX, 78570, USA	2023-08-28 12:30:29	2023-08-28 12:30:29	PEDRO QUIROZ, PABLO ESCOBEDO UNIT 319 CUT BRANCHES ON THE RIGHT AWAY
14	108620	Cut Trees on ROW	Mile 2 W Rd/W, I-2 W, Mercedes, TX, 78570, USA	2023-08-28 14:03:19	2023-08-28 14:03:19	PEDRO QUIROZ, PABLO ESCOBEDO UNIT 319 CUT BRANCHES ON MILE 2 WEST DUMP AT CCS DID FOUR TOTAL LOADS

	Details	PEDRO QUIROZ, PABLO ESCOBEDO UNIT 319 8:00AM PICK UP DOWNTOWN TRASH AND USED 8 BAGS PICK UP PALM TREE LEAVES CUT FALLING TREE BRANCH ON LIBERTY CUT TREE BRANCHES ON TEXAS CUT BRANCHES ON ANACUITAS & GILMAN DUMP 4 TRUCK LOADS OF BRANCHES AT CCS.	PEDRO QUIROZ, PABLO ESCOBEDO, ISIDRO ALVARADO UNIT 319 8:00-8:25 AM LOAD COAL MIX AND SUPPLIES	PEDRO QUIROZ, PABLO ESCOBED, ISIDRO ALVARADO UNIT 319 8:00AM SHOP LOAD COAL MIX SAFETY MEETING 8:30 & 10:00 AM POT HOLE PATCH NORTH WASHINGTON POT HOLE PATCH NORTH WASHINGTON N. MARYLAND POT HOLE PATCH N. MARYLAND POT HOLE PATCH	PEDRO QUIROZ, JORGE LOPEZ UNIT 319 8:00AM SHOP-LOAD COAL MIX POT HOLE PATCH SOUTH MISSOURI POT HOLE PATCH SOUTH DAWSON & RAIL ROAD RANDOM POT HOLE PATCHING	J. TAMEZ, PABLO UNIT#365 HOOKED ON TRAILER, LOAD UP ZERO TURNS, WEED EATERS BLOWERS FOR PARKS MAINT.	J. TAMEZ, PABLO UNIT#311 7:55 AM CHECKED THE TRUCK FLUIDS, OK.	J. TAMEZ, PABLO UNIT#311 7:00-7:19AM LOAD UP Z TURNS, WEED EATERS, BLOWERS	J. TAMEZ, PABLO, UNIT#311 1:00PM CHECK THE FLUIDS, OKAY PUT AIR IN BOTH FRONT TIRES BIG GREEN TRACTOR #P006 PUT IN FUEL (DIESEL)
RDERS 3	Closed	2023-08-07 09:23:08	2023-08-07 09:24:49	2023-08-10 10:55:30	2023-08-10 10:57:08	2023-08-14 08:35:13	2023-08-14 08:41:37	2023-08-14 10:38:29	2023-08-14 10:56:08
INTERNAL WORK ORDERS AUGUST 2023	Created	2023-08-07 09:23:08	2023-08-07 09:24:49	2023-08-10 10:55:30	2023-08-10 10:57:08	2023-08-14 08:35:13	2023-08-14 08:41:37	2023-08-14 10:38:29	2023-08-14 10:56:08
INTE	Address	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA
	Category	DAILY PREP/CHECK	DAILY PREP/CHECK	DAILY PREP/CHECK	DAILY PREP/CHECK	DAILY PREP/CHECK	DAILY PREP/CHECK	DAILY PREP/CHECK	DAILY PREP/CHECK
	₽	105473	105475	106139	106140	106478	106483	106532	106536
		X	2	б	4	ŝ	9	2	ω

Page 8 of 39

62

<b>AL WORK ORDERS</b>	JGUST 2023
INTERNAL V	AUGL

	4					
	2	Category	Address	Created	Closed	Details
Ø	106539	DAILY PREP/CHECK	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-14 11:00:06	2023-08-14 11:00:06	J. TAMEZ UNIT P006.1 7:56AM CHECKED THE TRACTOR, FLUIDS, PUT FUEL
10	108084	DAILY PREP/CHECK	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-24 08:03:17	2023-08-24 08:03:17	J. TAMEZ, SAMMY 8:00AM-8:27AM LOAD UP Z TURNS, WEED EATERS, BLOWERS
1	108086	DAILY PREP/CHECK	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-24 08:07:25	2023-08-24 08:07:25	J. TAMEZ, PABLO 7:00AM CHECKED EQUIPMENT AND EVERYTHING OK. FLUID LEVELS OK.
12	108631	DAILY PREP/CHECK	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-28 14:26:02	2023-08-28 14:26:02	J. TAMEZ, KRIS, DEION, JORGE 8:00AM SHOP LOAD UP TRAILER
-	106544	DAILY SHUTDOWN/CLEAN-UP	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-14 11:06:21	2023-08-14 11:06:21	J. TAMEZ, P006.11 CAME TO THE SHOP TO WASH TRACTOR. TOOK LOTS OF MUD AND DUST OFF.
5	106569	DAILY SHUTDOWN/CLEAN-UP	1202 N Vermont Ave, Mercedes, TX, 78570, USA	2023-08-14 11:45:12	2023-08-14 11:45:12	PARKS CREW UNIT 326 & 311 THE DOME TAKE OFF BLACK FENCING.
б	107678	DAILY SHUTDOWN/CLEAN-UP	703 E 10th St, Mercedes, TX, 78570, USA	2023-08-22 07:59:41	2023-08-22 07:59:41	FERMIN, J.J., JOEL UNIT#3124 PICKED UP 3 GREEN CONES FROM A PREVIOUS WATER BREAK.
4	108094	DAILY SHUTDOWN/CLEAN-UP	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-24 08:19:13	2023-08-24 08:19:13	J. TAMEZ, PABLO 3:52PM-5:00PM TOOK OUT TRASH FROM SHOP CLEANED THE TRACTOR POOG WASHED IT TOOK OUT TRASH FROM BREAK RESTROOM OUTSIDE SHOP, TOOK OUT TRASH MOPPED THE BREAK ROOM
Q	108638	DAILY SHUTDOWN/CLEAN-UP	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-28 14:38:00	2023-08-28 14:38:00	J. TAMEZ, KRIS, DEION, JORGE 3:51PM-4:55PM CLEANED AROUND THE SHOP TOOK OUT TRASH OF HE BLUE CANS, THROW IN DUMPSTER PICKED UP SOME TRASH AROUND THE GROUNDS
-	104820	Dead Animal Pick Up	834 Heidrick Ave Mercedes, Texas, 78570	2023-08-01 11:13:15	2023-08-02 13:36:11	DEAD POSSUM RESIDENT: LYDIA CONTACT: 956-565-974
7	105067	Dead Animal Pick Up	645 S Missouri Ave Mercedes, Texas, 78570	2023-08-03 09:55:36	2023-08-04 11:21:46	DEAD CAT ACROSS THE STREET RESIDENT: ELAINE GORENA CONTACT:956-472-1342
<b>"6</b> 3	105143	Dead Animal Pick Up	117 N Indiana Ave Mercedes, Texas, 78570	2023-08-03 13:21:55	2023-08-04 11:21:21	DEAD POSSUM AT THE ENTERANCE OF DRIVEWAY RESIDENT: GOMEZ CONTACT: 956-241-8535

Page 9 of 39

63

				NAUS I NUMBER	2	
	₽	Category	Address	Created	Closed	Details
4	105566	Dead Animal Pick Up	400-498 Hidalgo St, Mercedes, TX, 78570, USA	2023-08-07 12:18:27	2023-08-07 16:36:04	GAYLE BUSTILLOS 956-472-7838 BLACK KITTEN DEAD IN THE MIDDLE OF THE ROAD.
ى ب	105943	Dead Animal Pick Up	2nd St, Mercedes, TX, 78570, USA	2023-08-09 09:54:10	2023-08-11 08:47:28	DEAD CAT IN THE ALLEY BY MCAFEE INSURANCE BETWEEN TEXAS AND OHIO RESIDENT: CHRIS CONTACT: 956-472-5874
Q	106126	Dead Animal Pick Up	600 Taylor Dr, Mercedes, TX, 78570, USA	2023-08-10 09:59:27	2023-08-11 08:47:04	DEAD LARGE HUSKY DOG APT. 119 RESIDENT: HOUSING AUTHORITY RACHAEL CONTACT: 956-565-3139
2	106217		526 Dawson Rd, Mercedes, TX, 78570, USA	2023-08-10 16:02:26	2023-08-11 08:46:38	DEAD DOG ON THE STREET RESIDENT: M. MENDOZA CONTACT: 956-563-3114
ထတ	106962	Dead Animal Pick Up	1110 S Missouri Ave, Mercedes, TX, 78570, USA 121 S Genria Ave, Mercedes, TX, 78570, USA	2023-08-16 11:36:39 2023 08 46 16:34:44	2023-08-16 13:29:51	Dead possum
10	107366			2023-08-18 15:11:32	2023-08-18 15:13:42	
11	107630	Dead Animal Pick Up	725 N Texas Ave, Mercedes, TX, 78570, USA	2023-08-21 16:07:04	2023-08-21 16:12:56	pnone # 956-3/6-1016 Dead possum in the street.
12	108007	Dead Animal Pick Up	Dawson Rd, Mercedes, TX, 78570, USA	2023-08-23 13:01:19	2023-08-23 16:01:50	LARGE DEAD DOG ON FRONTAGE AND DAWSON RESIDENT: ISMAEL G. CONTACT: 956-373-867
13	109110		1601-1699 S Capisallo Rd, Mercedes, TX, 78570, USA	2023-08-31 09:24:22	2023-08-31 09:25:30	dead animal
14	109186	Dead Animal Pick Up	N Washington Ave, Mercedes, TX, 78570, USA	2023-08-31 13:50:28	2023-08-31 13:53:25	dead animal
-	107862	Drainage work	1665 Turkey Trot, Mercedes, TX, 78570, USA	2023-08-22 15:39:07		RESIDENT HAD DITCH CLEAN ABOUT A YEAR AGO. AND KNOW THERE IS TREE AND BRUSH GROWN AND IS REQUESTING THE CITY OF MERCEDES TO CLEAN THE DITCH. RESIDENT: JOE HINOJOSA CONTACT: 956-733-4606
-	108134	Electrical Repair	302 N Texas Ave, Mercedes, TX, 78570, USA	2023-08-24 11:10:18	2023-08-25 13:23:16	MID VALLEY DENTAL REPORTED LOW HANGING CABLE/WIRE RESIDENT: MARYLOU CONTACT: 956-825-9090
-	106484	EVENT ASSISTING	1202 N Vermont Ave, Mercedes, TX, 78570, USA	2023-08-14 08:43:40	2023-08-14 08:43:40	J. TAMEZ, PABLO UNIT#311 8:23-11:20AM HELPED OUT ON THE FOOT BANK, FOOD DRIVE. PICKED UP ALL THE TRASH PILLED UP PALLETS, CARD BOARD BOXES
-	106631	EVENT PREPERATION/PICKUP	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-14 15:58:20	2023-08-14 15:58:20	MARISOL VIDALES FROM THE LIBRARY REACHED OUT TO PUBLIC WORKS TO HAVE THE WORKERS TAKE SOME BOOKS FROM THE PW WAREHOUSE TO THE LIBRARY SO THEY ARE ABLE TO DONATE THEM TO A NUTRITIONIST. Cosinar Sin Azucar. Tono and Rudy completed the task.
∾ 64	108271	EVENT PREPERATION/PICKUP	434 S Ohio Ave, Mercedes, TX, 78570, USA	2023-08-25 08:13:30	2023-08-25 13:21:22	MARISOL AT THE LIBRARY REQUESTED THAT TONIO PLEASE HELP AND TAKE DOWN THE BANNER AND HELP MOVE TABLES. THEY HAVE THE RGV LIBRARIAN DIRECTOR MEETING AT 9:30AM.
4	-					

Page 10 of 39

NTERNAL WORK ORDERS AUGUST 2023
------------------------------------

				AUGUSI ZUZS	0	
	₽	Category	Address	Created	Closed	Details
ю	108576	EVENT PREPERATION/PICKUP	1201-1299 N Vermont Ave, Mercedes, TX, 78570, USA	2023-08-28 11:41:02	2023-08-28 11:41:02	TONY, DEION, KRIS, ALEX 1:20-5:00PM PICKUP CHAIRS AND TABLES AT DOME AND TAKING THEM TO THE CIVIC CENTER
4	109095	EVENT PREPERATION/PICKUP	Mercedes, TX, USA	2023-08-31 08:38:59	2023-08-31 08:38:59	PEDRO, PABLO, ISIDRO UNIT#319 FINISH CLEANING DOWNTOWN BRUSH CUT GRASS ON CORNER OF TEXAS AND 3RD CUT GRASS ON CORNER OF TEXAS AND 3RD CUT GRASS ON CORNER OF TEXAS AND CURB PICK UP TIRES AND BRUSH, DUMPED AT CCS PICK UP TRASH AND BRUSH, DUMPED AT CCS BLOW SIDE WALK FROM BUSINESS 83 TO 5TH STREET PICK UP GARBAGE
-	105350	Fire Hydrant Repair	Caddoe Ave, Mercedes, TX, 78570, USA	2023-08-04 13:17:53	2023-08-04 16:50:42	KICKAPOO AND CADDOE; FIRE HYDRANT LEAKING WATER RESIDENT: GARZA CONTACT: 956-998-7408
						CHECKED AND COMPLETED ON 8/4/2023 CREW A. RUIZ, D. BAZAN, N. MORALES, E. BARRINTOS, J. HERNANDEZ
7	106770	Fire Hydrant Repair	1127 Bruce St, Mercedes, TX, 78570, USA	2023-08-15 11:47:54	2023-08-17 09:44:13	Fire Hydrant is leaking. Oscar from water department emailed that the resident at that address is reporting a water leak at the hydrant.
ę	105964	Flush Fire Hydrant	344 S Maryland Ave Mercedes TX 78570, United States	2023-08-09 11:17:08	2023-08-10 10:24:43	Please flush hydrant to ensure that was doesn't come out yellow.
4	106725	Flush Fire Hydrant	705 N Vermont Ave, Mercedes, TX, 78570, USA	2023-08-15 09:57:45	2023-08-15 09:57:45	DEION, TONY UNIT 3124 GOT CALLED BECAUSE WATER WAWS COMING OUT DIRTY. TOOL USED WAS FIRE HYDRANT KEY.
ъ	106726	Flush Fire Hydrant	834 N Washington Ave, Mercedes, TX, 78570, USA	2023-08-15 09:59:01	2023-08-15 09:59:01	DEION, TONY UNIT#3124 GOT CALLED BECAUSE WATE WAS COMING OUT DIRTY TOOL USED WAS FIRE HYDRANT KEY
ø	107467	Flush Fire Hydrant	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-21 10:21:10	2023-08-21 10:21:10	FERMIN, J.J., JOEL UNIT#3124 DIFFERENT LOCATIONS FIRE HYDRANT FLUSHING
÷	109089	GRAFFITI	520 E 2nd St, Mercedes, TX, 78570, USA	2023-08-31 08:32:25	2023-08-31 08:32:25	SAMMY, PABLO, EZ PAINT GRAFFITI IN THE RESTROOMS
-	104748	Illegal Dumping Pick-Up (Planning)	W Liberty Dr, Mercedes, TX, 78570, USA	2023-08-01 08:06:21		PICK UP ILLEGAL DUMPING BY ALLEY
-	108435	INSTALL CLEAN OUT	854 Orange St, Mercedes, TX, 78570, USA	2023-08-25 16:45:40		the sewer line at this location is connected to neighboring house.
- 6	104962	LIFT STATION MAINT.	Mile 1 1/2 E & E Expressway 83, Mercedes, TX, 78570, USA	2023-08-02 09:50:42		close water valve for lift station #21 for repairs needed to water spigot. call Mr. Barrios before arrival to station. 956 332-6743
5						

# Page 11 of 39

	!			101 - 000 011	5	
	⊒	Category	Address	Created	Closed	Details
-	106736	LOCATE METER	1840 Florida St, Mercedes, TX, 78570, USA	2023-08-15 10:29:23	2023-08-17 15:43:37	NEED TO LOCATE WATER METER. CAN NOT FIND. PLEASE SPEAK WITH DAVID PALOMIN REGARDING METER LOCATION #006359
~	104998	Locate Water & Sewer //Tap	107 James Dr, Mercedes, TX, 78570, USA	2023-08-02 12:09:40		PLEASE CHECK TO SEE IF THERE IS A SEPERATE SEWER LINE FOR THE PROPERTY AT ENTRANCE TO SUBDIVISION. NEIGHBOR THINKS THEY ARE HOOKD UP TO THEIR SEWER LINE.
2	105867	Locate Water & Sewer //Tap	Mile 8 N, Mercedes, TX, 78570, USA	2023-08-08 14:08:07		WATER SEWER LOCATE MILE 8 CAPISALLO W20.0AC OF LOT 15 BLK 43 RESIDENT: RENE THOMPSON CONTRACT: 956.463-0165 PERMIT 2315768
т	105893	Locate Water & Sewer //Tap	Mile 1 E, Mercedes, TX, 78570, USA	2023-08-08 16:15:19		N MILE 1 E / MILE 8 N CONTRACTOR: MARTIN GUERRERO 956-530-8270
4	105963	Locate Water & Sewer //Tap	502 Cedar St, Mercedes, TX, 78570, USA	2023-08-09 11:08:45	2023-08-10 10:25:57	SALCON UTILITIES 956-551-6309 PERMIT#2315792
5	106277	Locate Water & Sewer //Tap	726 N Indiana Ave, Mercedes, TX, 78570, USA	2023-08-11 09:09:07	2023-08-14 13:09:52	TEXAS GAS SERVICE KAREN QUESADA 956-444-3939 PERMIT# 2315807
ω	106280	Locate Water & Sewer //Tap	204 Avenue a, Mercedes, TX, 78570, USA	2023-08-11 09:27:08	2023-08-14 13:10:46	TEXAS GAS SERVICE KAREN QUESADA 956-444-3939 PERMIT#2315806
						RICARDO ARIZMEDI 956-640-6240
7	107200	Locate Water & Sewer //Tap	9254 Mile 2 1/2 W, Mercedes, TX, 78570, USA	2023-08-17 14:58:06	2023-08-21 10:57:44	PLEASE MARK CLOSEST SEWER LINE TO PROPERTY ONLY.
						CUSTOMER WOULD LIKE TO BE PRESENT WHEN MARKING THE LINES.
ω	108287	Locate Water & Sewer //Tap	158 N Georgia Ave, Mercedes, TX, 78570, USA	2023-08-25 08:53:14	2023-08-28 14:40:37	TEXAS GAS SERVICE 956-444-3939 KAREN QUESASA PERMIT#2315900
თ	108288	Locate Water & Sewer //Tap	204 Avenue a, Mercedes, TX, 78570, USA	2023-08-25 08:54:49	2023-08-25 11:30:58	TEXAS GAS SERVICE 956-444-3939 KAREN QUESASA PERMIT# 2315898
10	108289	Locate Water & Sewer //Tap	726 N Indiana Ave, Mercedes, TX, 78570, USA	2023-08-25 08:55:43	2023-08-28 14:41:08	TEXAS GAS SERVICE 956-444-3939 KAREN QUESAS PERMIT#2315899
5	108311	Locate Water & Sewer //Tap	2379 Mile 6 N, Mercedes, TX, 78570, USA	2023-08-25 10:07:34	2023-08-28 10:43:42	AXIS POWER 409-730-6190 PERMIT # 2315901
12	108923	Locate Water & Sewer //Tap	10558-10706 Mile 2 1/2 E, Mercedes, TX, 78570, USA	2023-08-30 09:31:10		NORTH MILE 2 1/2 EAST ACROSS THE STREET FROM THE V&C SUBDIVISION. WHICH IS RAMIRO CAVAZOS ROAD. (THEY HAVE CITY SEWER AND NORTH ALAMO WATER AT THAT SUBDIVISION) PETE BERNAL 956-463-7577
6						

Page 12 of 39

66

	Details	LUIS 956-515-3971 PERMIT# 2316000	WATER SEWER LOCATE NEEDED AT LOCATION AS AS POSSIBLE. 811 HAS BEEN CALLED RESIDENT: SOUTH TEXAS SCHOOL STSD. CONTACT: 956-213-1253	LOW WATER PRESSURE RESIDENT: MARIA GONZALEZ CONTACT: 056.473-3703	Mike Quintanilla 956-884-6018 reporting no water at his home. please check out the area.	LIZABETH GARZA 956-975-4433 REPORTING NO WATEP	SOLEDAD GONZALEZ 956-351-8520 REPORTING NO WATER AT HER LOCATION. PLEASE CHECK.	MARIA GOMEZ 956-854-0647 APARTMENT NUMBER 9 MO WATED AT UFD ADATATAT	NO WALEN AL HEN AFAN IMEN I.	RAMON RODRIGUEZ 956-463-3840 805 CLOSNER ST.	REPORTING THAT THE MAN HOLE THAT IS LOCATED IN FRONT OF HIS HOUSE IS FULL OF COCKAROACHES. AT NIGHT IS WHEN THEY START CRAWLING OUT AND ONTO HIS GRASS. THEY ARE NOW ALSO GOING THROUGH HIS WATER/SEWER LINES AND GOING INTO HIS HOUSE.	IS THERE SOMETHING THAT CAN BE DONE TO REDUCE/ELIMINATE THIS INFESTATION.	FERMIN, J.J., JOEL DOME AREA UNIT#3124 OPENING THE MANHOLES FOR SWG	JOEL W/ CASA CIVIL SURVEY & ASSC. 956-536-0508 BEHIND POLICE DEPARTMENT IN THE ALLEY AREA ON 4TH STREET. NEEDS MANHOLE TO BE OPENED.	STANDBY CREW: J.J., JESUS UNIT 3124 OPEN A WATER METER
)RDERS 3	Closed			2023-08-08 11:18:37	2023-08-10 10:30:18	2023-08-14 15:53:32	2023-08-31 08:08:15	2023-08-31 15:31:43			2023-08-25 09:06:04		2023-08-21 10:52:16	2023-09-01 10:02:08	2023-08-18 13:59:14
INTERNAL WORK ORDERS AUGUST 2023	Created	2023-08-30 11:51:11	2023-08-31 15:03:31	2023-08-07 10:08:01	2023-08-09 14:42:07	2023-08-14 14:37:08	2023-08-30 11:24:45	2023-08-30 15:06:26			2023-08-15 16:12:59		2023-08-21 10:52:16	2023-08-31 12:54:18	2023-08-18 13:59:14
INTE	Address	405 Mile 1 1/2 E, Mercedes, TX, 78570, USA	Med High Dr, Mercedes, TX, 78570, USA	227 S Colorado Ave, Mercedes, TX, 78570, USA	1141 Orange St, Mercedes, TX, 78570, USA	3818 Cherokee Dr, Mercedes, TX, 78570, USA	1224 S Virginia Ave, Mercedes, TX, 78570, USA	1320 S Colorado Ave, Mercedes, TX, 78570, USA			805 Closner St, Mercedes, TX, 78570, USA		1201-1299 N Vermont Ave, Mercedes, TX, 78570, USA	316 S Ohio Ave, Mercedes, TX, 78570, USA	657 S Mile 2 1/2 E, Mercedes, TX, 78570, USA
	Category	Locate Water & Sewer //Tap	Locate Water & Sewer //Tap	LOW WATER PRESSURE / NO WATER	LOW WATER PRESSURE / NO WATER	LOW WATER PRESSURE / NO WATER	LOW WATER PRESSURE / NO WATER	LOW WATER PRESSURE / NO WATER			MANHOLE MAINTENANCE		MANHOLE MAINTENANCE	MANHOLE MAINTENANCE	OPEN/CLOSE METER
	₽	108961	109208	105500	106030	106611	108951	109004			106852		107481	109169	107351
		13	14	~	2	ю	4	5			~		2	m	_ 67

Page 13 of 39

	Details	NEED TO FILL IN HOLES AT THE SOCCER FIELD RESIDENT: J. GRACIA CONTACT: 956-565-6147	PARKS CREW UNIT326 &311 LITTLE LEAGUE PARK WATER AND MOW BASEBALL PARKS, RAKE BASEBALL FIELDS	PARKS CREW: SAMMY, EZ, PABLO, ROLANDO UNIT 324 CIVIC CENTER, PARK MAINTENANCE PUT SPRINKI FRS TO WATER PARK	PARKS CREW: SAMMY, EZ, PABLO, ROLANDO UNIT 324 DOME TURN ON SPRINKLERS	PARKS CREW: SAMMY, EZ, PABLO, ROLANDO UNIT 324 BOYS AND GIRLS CLUB TURN ON SPRINKLER AND FIX SPRINKI FRS	J. TAMEZ, PABLO 1:30PM-2:28PM TEXAS AND FRONTAGE WEST - ISLAND LEFT SIDE WORKED ON SPRINKLERS	J. TAMEZ, PABLO 3:00PM-3:40PM WENT TO CLOSE WATER ON SPINKLERS TOOK OFF SPRINKLERS	SAMMY, EZ, PABLO, ROLANDO TURNED ON SPRINKLERS CLEAN TRASH AND RESTROOMS	SAMMY, EZ, PABLO, ROLANDO MOW AND WEED EAT DOME AND FRONT AREA PICKED UP TRASH	SAMMY, PABLO, EZ TURN ON SPRINKLERS	SAMMY, PABLO, EZ MOW AND WEED EAT SOCCER FIELD AND PLAYGROUND AREA	J. TAMEZ, PABLO UNIT#311 11:32-11:40 MELTON PARK CHECK FOR TRASH	PARKS CREW UNIT#324 CIVIC CENTER CLEAN TRASH AROUND PARK	
RDERS 3 2	Closed	2023-08-23 11:50:35	2023-08-14 11:44:12	2023-08-28 08:13:52	2023-08-17 16:23:53	2023-08-17 16:24:53	2023-08-24 08:15:30	2023-08-24 08:16:46	2023-08-31 08:20:03	2023-08-31 08:21:21	2023-08-31 08:28:30	2023-08-31 08:33:46	2023-08-14 10:45:20	2023-08-14 11:25:06	
INTERNAL WORK ORDERS AUGUST 2023	Created	2023-08-07 13:32:36	2023-08-14 11:44:12	2023-08-17 16:22:25	2023-08-17 16:23:53	2023-08-17 16:24:53	2023-08-24 08:15:30	2023-08-24 08:16:46	2023-08-31 08:20:03	2023-08-31 08:21:21	2023-08-31 08:28:30	2023-08-31 08:33:46	2023-08-14 10:45:20	2023-08-14 11:25:06	
	Address	1202 N Vermont Ave, Mercedes, TX, 78570, USA	637 Mathis St, Mercedes, TX, 78570, USA	532-598 E 2nd St, Mercedes, TX, 78570, USA	1202 N Vermont Ave, Mercedes, TX, 78570, USA	637 Mathis St, Mercedes, TX, 78570, USA	Eb Frontage Rd & FM-491, Mercedes, TX, 78570, USA	520 E 2nd St, Mercedes, TX, 78570, USA	520 E 2nd St, Mercedes, TX, 78570, USA	1202 N Vermont Ave, Mercedes, TX, 78570, USA	520 E 2nd St, Mercedes, TX, 78570, USA	1202 N Vermont Ave, Mercedes, TX, 78570, USA	118 Carlos Ave, Mercedes, TX, 78570, USA	520 E 2nd St, Mercedes, TX, 78570, USA	
Contraction (	Category	PARK MAINTENANCE	PARK MAINTENANCE	PARK MAINTENANCE	PARK MAINTENANCE	PARK MAINTENANCE	PARK MAINTENANCE	PARK MAINTENANCE	PARK MAINTENANCE	PARK MAINTENANCE	PARK MAINTENANCE	PARK MAINTENANCE	Park Trash Pick Up	Park Trash Pick Up	
Ē	2	105595	106568	107235	107236	107237	108090	108092	109080	109083	109085	109090	106534	106557	
		~	N	ы	4	Ω	Q	7	8	6	10	11	٣	N	68

Page 14 of 39

INTERNAL WORK ORDERS	AUGUS1 2023
----------------------	-------------

	2					
	⊇	Category	Address	Created	Closed	Details
<del>, -</del>	106485	Parks Restroom Clean Up	520 E 2nd St, Mercedes, TX, 78570, USA	2023-08-14 08:45:24	2023-08-14 08:45:24	J. TAMEZ, PABLO UNIT#311 11:26-11:35AM CHECKED THE RESTROOMS AT THE CIVIC CENTER. OK.
7	109088	Parks Restroom Clean Up	520 E 2nd St, Mercedes, TX, 78570, USA	2023-08-31 08:30:02	2023-08-31 08:30:02	SAMMY, PABLO, EZ PICKED UP TRASH AND CLEAN RESTROOMS
-	104832	Pot Hole Patching	837 Alexandria Ave, Mercedes, TX, 78570, USA	2023-08-01 11:45:15	2023-08-10 10:52:10	Maggie Mustard- 522-7607-requested pothole repair for the entire street (Alexandria Ave )
2	105476	Pot Hole Patching	Mile 2 E, Mercedes, TX, 78570, USA	2023-08-07 09:26:51	2023-08-07 09:26:51	PEDRO QUIROZ, PABLO ESCOBEDO, ISIDRO ALVARADO UNIT 319 BETWEEN MILE 1 1/2 AND MILE 2 EAST ON FRONTAGE ROAD. BIG POT HOLE PATCH POT HOLE PATCH CORNER OF MILE 2 EAST AND FRONTAGE
ę	105477	Pot Hole Patching	6th St, Mercedes, TX, 78570, USA	2023-08-07 09:29:00	2023-08-07 09:29:00	PEDRO QUIROZ, PABLO ESCOBEDO, ISIDRO ALVARADO POT HOLE PATCH 6TH ST. PICKED UP BARACADES TOOK THEM TO SHOP
4	106802	Pot Hole Patching	Mile 1 E, Mercedes, TX, 78570, USA	2023-08-15 13:33:33		POT HOLE PATCHING BETWEEN STRIPS AND CAR OUTLET AND OF MILE ONE UP TO MILE 8 RESIDENT: KARINA CONTACT: 956-404-4546
م	107130	Pot Hole Patching	801 Alexandria Ave, Mercedes, TX, 78570, USA	2023-08-17 11:58:25		801 ALEXANDRIA 805 ALEXANDRIA 805 ALEXANDRIA 713 ALEXANDRIA 721 ALEXANDRIA 721 ALEXANDRIA 722 ALEXANDRIA 722 ALEXANDRIA 722 ALEXANDRIA 722 ALEXANDRIA 722 ALEXANDRIA 709 ALEXANDRIA 722 ALEXANDRIA 709 ALEXANDRIA 700 AL
ω	107131	Pot Hole Patching	730 Alamo St, Mercedes, TX, 78570, USA	2023-08-17 12:04:09		LEO FERNANDEZ 956-509-1539 ENTRANCE TO THE DEAD END STREET IS DAMAGED AND EXTREMLY WARPED AND BUMPY. CLAIMS THAT TRASH TRUCK IS HEAVY AND HAS TO GO THROUGH THERE TO PICK UP TRASH ON THURSDAYS. HIS GRANDMA WHO HE CARES FOR JUST HAD BACK SURGERY AND GOING THROUGH THAT ENTRANCE/EXIT IS CAUSING HER MORE PAIN AS THE HOLES AND BUMPS ARE VERY UNEVEN.

	INTERNAL WORK ORDERS AUGUST 2023 Address Crasted Created	2314 N Base Line Rd, Mercedes, TX, 78570, USA 2023-08-21 10:00:34 2023	Hole Patching         2314 N Base Line Rd, Mercedes, TX, 78570, USA         2023-08-21 10:08:43         2023-08-21 10:08:43         2023-08-21 10:08:43         2023-08-21 10:08:43         PEDRO QUIROZ, PABLO ESCOBEDO         VNIT#319         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:45         3:15-4:4	Hole Patching         PEDRO QUIROZ, PABLO ESCOBEDO, ISIDRO ALVARADO           Hole Patching         12601-12755 S Mile 1 E, Mercedes, TX, 78570, USA         2023-08-25 09:43:46         PEDRO QUIROZ, PABLO ESCOBEDO, ISIDRO ALVARADO	Hole Patching Mercedes, TX, USA 2023-08-25 09:50:40 2023-08-25 09:50:40 2023-08-25 09:50:40 3 TRUCK LOADS OF COAL MIX RANDOM POT HOLE PATCH	Accorde Bins     300 N Capisallo Rd, Mercedes, TX, 78570, USA     2023-08-24 08:11:06     2023-08-24 08:11:06     CONNECTED THE RECYLE TRAILERS TO THE TRUCKS CLEANED AROUND THE AREA       CAME BACK, UNHOOKED THE TRAILER AT RECYCLE LOCATION	place Cut-Off 802 Garza St, Mercedes, TX, 78570, USA 2023-08-08 10:56:00 2023-08-17 15:41:23 PLEASE REPLACE CUTOFF	place Cut-Off 1414 S Washington Ave, Mercedes, TX, 78570, USA 2023-08-16 12:55:09 2023-08-17 15:34:55 OS-17 15:34:55 OSCAR GONZALEZ: 956-565-3114 OSCAR GONZALEZ: 956-565-3114 SERVICE ORDER# 235273	205 Jessica St, Mercedes, TX, 78570, USA 2023-08-16 15:29:42 2023-08-17 15:32:16 PLEASE KE	846 S Indiana Ave, Mercedes, TX, 78570, USA 2023-08-23 09:25:10 2023-08-24 08:20:18	place Cut-Off 2502 Camino Real Viejo, Mercedes, TX, 78570, USA 2023-08-28 08:34:22 PLEASE T Carrie A LOOK AND REPLACE THE CUT OFF.	1403 Valle Verde Dr, Mercedes, TX, 78570, USA         2023-08-21 15:00:51         2023-08-22 08:28:38	AND BAGS 12561 Tejas Blvd, Mercedes, TX, 78570, USA 2023-08-21 16:29:25 2023-08-22 07:56:15 SAND BAGS REQ. FOR ELDERLY COUPLE/HANDICAP RESIDENT: ROLANDO GARZA CONTACT: 956-854-7719 CONTACT: 956-854-7719
	Catedory	Pot Hole Patching	Pot Hole Patching	Pot Hole Patching	Pot Hole Patching	Recycle Bins	Replace Cut-Off	Replace Cut-Off	Replace Cut-Off	Replace Cut-Off	Replace Cut-Off	SAND BAGS	SAND BAGS
ID         IO7462           9         107465           9         107465           10         108302           10         108305           10         108305           10         108305           10         108305           10         108305           10         108305           10         108305           10         108305           10         108305           10         108305           10         108305           10         108305		107462								107948	5 108475	107593	2 107637

Page 16 of 39

INTERNAL WORK ORDERS	AUGUST 2023	Created Closed	TONY, ALE
INTE		ress	

L				AUGUSI ZUZS	0	
L	₽	Category	Address	Created	Closed	Details
ю	108556	SAND BAGS	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-28 11:19:46	2023-08-28 11:19:46	TONY, ALEJANDRO, KRIS, DEION, JORGE 8:00-9:30AM MAKING SANDBAGS
4	108621	SAND BAGS	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-28 14:04:50	2023-08-28 14:04:50	PEDRO QUIROZ, PABLO ESCOBEDO UNIT 319 PUT SAND BAGS ON PALLET AT CITY SHOP
-	107221	SEWER MAINTENANCE	2323 Liberty St, Mercedes, TX, 78570, USA	2023-08-17 16:00:12	2023-08-25 09:12:52	Sewer force main to be covered and area to be evenly leveled. Replace property fence back to its original state.
<del>-</del>	105883	SEWER SMELL	1235 Mile 8 N, Mercedes, TX, 78570, USA	2023-08-08 15:19:22	2023-08-09 16:25:41	SEWER SMELL RESIDENT COMPLAINT. CONTRACT: J. MARTINEZ. 956-565-6147
						JAVIER DELAO 956-534-0736 REPORTING A STRONG SEWER SMELL AROUND THE BORDERLAND HARDWARE STORE AREA.
~	106153	SEWER SMELL	205 W 2nd St, Mercedes, TX, 78570, USA	2023-08-10 11:51:26	2023-08-10 13:55:48	THE SMELL IS COMING FROM THE WATER PLANT. THE WATER PLANT IS CLEANING OUT THE SLUDGE AND THE WIND IS CARRING THE SMELL SINCE THE WIND IS BLOWING SOUTH TO NORTH. CREW: JJ. MARTINEZ AND F. MORALES
-	105053	Sewer Stop	807 Franco Dr Mercedes, Texas, 78570	2023-08-03 09:04:30	2023-08-03 15:48:38	NEED TO CLEAN OUT THE CLEAN OUT NEAR THE METER/FENCE RESIDENT: CINDY BUSTAMANT CONTACT: 956-355-3364 OR 956-363-2548
						COMPLETED 8/3/2023; MAIN SEWER LINE FLUSED AND FLUSHED THE 6 INCH SEWER PIPE: CREW: JJ, MARTINEZ AND J, HERNANDFZ
2	105061	Sewer Stop	1041 S Washington Ave Mercedes, Texas, 78570	2023-08-03 09:20:37	2023-08-03 15-53-21	SEWER BACK RESIDENT: ARELIE CONTACT: 956-734-3164
						COMPLETED 8/3/2023; CORRECT ADDRESS IS N. WASHINGTON; FLUSHED CLEAN OUT THAT IS OUTSIDE THE FENCE; CREW JJ. MARTINEZ; J. HERNANDEZ
ę	105471	Sewer Stop	10220 E Mercedes Dr, Mercedes, TX, 78570, USA	2023-08-07 09:10:54	2023-08-07 09:10:54	J.J., DANIEL, JOEL SEWER STOP- CLOGGED JETTED SERVICE IN CLEAN OUT
4	105497	Sewer Stop	950 Rio Rico Rd, Mercedes, TX, 78570, USA	2023-08-07 10:03:13	2023-08-15 10:05:59	SEWER LEAK BY RESIDENTS HOME RESIDENT: LOPEZ CONTACT: 956-375-6386
- S	105871	Sewer Stop	742 E 9th St, Mercedes, TX, 78570, USA	2023-08-08 14:22:11	2023-08-10 10:23:47	ANTONIO CAVAZOS 956-803-6185 SEWER IS CLOGGING UP, PLEASE CHECK SEWER STOP.
ω	106018	Sewer Stop	836 Caroline Ave, Mercedes, TX, 78570, USA	2023-08-09 14:07:59		Resident Amber Gonzalez -956-703-0744 Sewer backup in to the shower. Please contact her as soon as possible. Thank you
~	106099	Sewer Stop	North St, Mercedes, TX, 78570, USA	2023-08-10 08:35:09	2023-08-11 08:11:25	801 NORTH STREET APT. B SEWER BACK RESIDENT: FONSECA CONTACT: 956-540-095 PLEASE CALLA RESIDENT WITH STATUS
<b>71</b>	8 <b>1</b> 06122	Sewer Stop	1225 S Texas Ave, Mercedes, TX, 78570, USA	2023-08-10 09:44:47	2023-08-15 15:53:01	SEWER STOP OR LEAK IN THE ALLEY BY THE MANHOLE RESIDENT: RAMON MOLINA CONTACT: 956-351-3108

Page 17 of 39

	Details	SEWER BACKING UP RESIDENT: ROJAS CONTACT: 956-419-2775	AMBER GONZALEZ 956-703-0744 SEWER IS CLOGGING UP AND NOT DRAINING.	SEWER STOP RESIDENT: YVONNE CHAPA CONTACT: 956-463-9057	TONY, DEION, JESSE UNIT#3125 CUSTOMER'S SEWER WAS BACKED UP. USED THE VACTOR TO GET RID OF BLOCKAGE	SEWER BACKING UP RESIDENT: SANCHEZ CONTACT: 956-454-7923 PLEASE CALL RESIDENT WHEN YOLI ARF THERF	SEWER BACK UP RESIDENT: ROSALINDA FLORES CONTACT: 956-202-5321	SEWER STOP CLOGGED RESIDENT:CAZARES CONTACT: 956-684-524	SEWER STOP RESIDENT: DANIEL GARCIA CONTACT: 956-351-0453	Mrs. Rebecca Ledesma called me to report a sewer back-up in her property on Lot- 548 12931 Wichita Drive. (956) 564-9611	Fm: Oscar at the water department	SEWER BACKING UP RESIDENT: DANIEL IBARRA CONTACT: 956-294-9579	J.J., FERMIN, JOEL REFER TO WORK ORDER # 107861 WE INSTALLED A CLEAN OUT, WAS ALREADY EXPOSED. USED: USED: 1-Y 1-Y 1-SPIGIT 1-SPIGIT 1-CAP (ALL 4 INCH) TICAF (ALL 4 INCH) TICAF	ROLLY MORA 956-226-1268 SEWER IS BACKED UP AND WOULD LIKE THE CITY TO CHECK IT OUT.	SEWER BACK UP RESIDENT: GAVIN VEGA CONTACT: 956-376-1907
)RDERS 3	Closed	2023-08-14 13:12:48	2023-08-14 15:52:25	2023-08-15 15:55:47	2023-08-15 09:56:00	2023-08-15 16:01:30	2023-08-17 09:51:43	2023-08-21 10:18:57	2023-08-21 15:13:53		2023-08-25 09:07:22	2023-08-25 13:18:18		2023-08-28 14:24:29	2023-08-28 16:19:36
INTERNAL WORK ORDERS AUGUST 2023	Created	2023-08-10 11:23:58	2023-08-14 10:34:09	2023-08-15 08:59:02	2023-08-15 09:56:00	2023-08-15 10:24:43	2023-08-16 10:32:28	2023-08-18 11:11:45	2023-08-21 08:09:44		2023-08-22 15:36:58	2023-08-24 15:05:22	2023-08-25 09:12:39	2023-08-25 15:24:30	2023-08-28 10:13:55
INTE	Address	363 Francis Ave, Mercedes, TX, 78570, USA	836 Caroline Ave, Mercedes, TX, 78570, USA	1105 S Vermont Ave, Mercedes, TX, 78570, USA	4411 J a Garcia St, Mercedes, TX, 78570, USA	300 N Illinois Ave, Mercedes, TX, 78570, USA	1208 S Washington Ave, Mercedes, TX, 78570, USA	614 Cedar St, Mercedes, TX, 78570, USA	925 S Virginia Ave, Mercedes, TX, 78570, USA		12931 Wichita Way, Mercedes, TX, 78570, USA	426 W 10th St, Mercedes, TX, 78570, USA	12925 Wichita Way, Mercedes, TX, 78570, USA	942 S Colorado Ave, Mercedes, TX, 78570, USA	922 Micaela Dr, Mercedes, TX, 78570, USA
	Category	Sewer Stop	Sewer Stop	Sewer Stop	Sewer Stop	Sewer Stop	Sewer Stop	Sewer Stop	Sewer Stop		Sewer Stop	Sewer Stop	Sewer Stop	Sewer Stop	Sewer Stop
	₽	106147	106529	106709	106724	106733	106938	107317	107424		107861	108206	108296	108394	108527
-		6	10	5	12	13	14	15	16		17	18	0	20	<sup>12</sup> 72

Page 18 of 39

	Details	NORA PEREZ 956-345-0613 PLUMBER ADVISED HER TO CALL THE CITY TO HAVE THE SEWER STOP CHECKED OUT.	ARACELI JUAREZ 956-294-9808 NEEDS SEWER TO BE CLEANED OUT. HOUSING ALREADY HAD A PLUMBER CHECK INSIDE.	STAND BY CREW: ROLANDO MTZ., FERMIN UNIT 3130 UNIT 3124 ANA CANO 956-532-4705	SEWER STOP RODOLFO CASTILLO 966-373-5214 SEMER IS RACKEN UD	SEVENCE CLOGGED RESIDENT: GARCIA CONTACT: 956-8242	SEWER BACK UP RESIDENT: ZAMORA CONTACT- 956-450-9171	SEWER BACKUP AT APARTMENT A RESIDENT SAYS THAT HE HAS A CLOGGED SEWER LINE AND CAN NOT LOCATE WHERE IT IS CLOGGED. RESIDENT: JASON LEONARD CONTACT: 956-206-7263	JESSE CATANO 966-532-6640 SAYS THE SEWER IS CLOGGED ON THE CITY SIDE. PLEASE CHECK IT OUT.	TONY, ALEX, KRIS, DEION, JORGE 9:30-11:40AM DOWNTOWN MERCEDES CLEANING ALL GRILLS FROM DOWNTOWN MERCEDES WE USE SHOVELS TO PICK UP THE TRASH AND LOAD IT UP TO UNIT 364 AN DUMP IT AT FEDEX	TONY, ALEX, KRIS, DEION, JORGE 1:00PM-5:00PM ALL DOWNTOWN CLEANING ALL THE GRILLS AND CLEANING GRASS OFF OF CLIRR	TONY, DEION, KRIS, ALEX UNIT 364 PICKING UP PALM TREES THAT WERE COVERING THE INLET	Level area and remove excess dirt and debris.
RDERS 3	Closed	2023-08-28 16:20:55	2023-08-28 16:18:39	2023-08-28 14:22:53	2023-08-28 16:17:32	2023-09-01 10:03:26	2023-08-31 08:09:20			2023-08-28 11:24:22	2023-08-28 11:27:32	2023-08-28 11:33:48	2023-08-23 11:50:59
INTERNAL WORK ORDERS AUGUST 2023	Created	2023-08-28 10:18:22	2023-08-28 10:27:23	2023-08-28 11:02:06	2023-08-28 12:54:00	2023-08-29 13:38:58	2023-08-29 14:04:54	2023-08-30 09:19:29	2023-08-30 12:22:53	2023-08-28 11:24:22	2023-08-28 11:27:32	2023-08-28 11:33:48	2023-08-17 16:01:47
INTE	Address	156 N Washington Ave, Mercedes, TX, 78570, USA	611 S Virginia Ave, Mercedes, TX, 78570, USA	4411 Ja Garica St, Mercedes, TX, 78570, USA	5106 N Los Amigos Cir, Mercedes, TX, 78570, USA	647 Silver Ave, Mercedes, TX, 78570, USA	1011 Tangerine Ave, Mercedes, TX, 78570, USA	750 Florida St, Mercedes, TX, 78570, USA	608 E Lorenzana St, Mercedes, TX, 78570, USA	S Texas Ave & W Business 83, Mercedes, TX, 78570, USA	S Texas Ave & W Business 83, Mercedes, TX, 78570, USA	S Maryland Ave, Mercedes, TX, 78570, USA	2000-2340 Camino Real Viejo, Mercedes, TX, 78570, USA
	Category	Sewer Stop	Sewer Stop	Sewer Stop	Sewer Stop	Sewer Stop	Sewer Stop	Sewer Stop	Sewer Stop	Storm Sewer Clean up	Storm Sewer Clean up	Storm Sewer Clean up	STREET ISSUES
	₽	108529	108535	108551	108605	108793	108801	108917	108967	108559	108563	108567	107224
		22	23	24	25	26	27	28	29	~	2	ę	-

# Page 19 of 39

<b>ORK ORDERS</b>	IST 2023
AL WO	JGUS
NTERN/	Al
_	

		Catogory				
	2	Caregory	Address	Created	Closed	
N	107706	STREET ISSUES	Maryland Ave, Mercedes, TX, 78570, USA	2023-08-22 09:08:30		MICHAEL VASULZ 995-550-533-9315 DEEP CRACKS IN THE ROAD ON MARYLAND ST. HE CLAIMS THEY ARE 4-7 INCHES DEEP AND 1 INCH WIDE.
*	106276	Street Sweeping	826 N Vermont Ave, Mercedes, TX, 78570, USA	2023-08-11 09:03:00		JESSICA GONZALEZ 966-564-4595 REQUESTING STREET SCRAPPING-SWEEPING LOTS OF DIRT HAS BEEN BUILT UP ALONG THE STREET.
-	109211	Traffic Sign Replacement	S Georgia Ave & W 14th St, Mercedes, TX, 78570, USA	2023-08-31 15:18:38		STOP SIGN IS ON THE GROUND CALLED IN BY DISPATCH
٣	105975	TRASH PICK-UP	2000-2340 Camino Real Viejo, Mercedes, TX, 78570, USA	2023-08-09 11:39:30	2023-08-11 08:10:56	Please barricade both of these entrances with orange temporary fence. contractors doing work are cutting across the property to get to the back. Pick up trash ad debri in time of the momenty as new ACM.
0	106486	TRASH PICK-UP	1202 N Vermont Ave, Mercedes, TX, 78570, USA	2023-08-14 08:47:12	2023-08-14 08:47:12	J. TAMEZ, PABLO UNIT#311 1:40-2:30PM T:40-2:30PM IT OC.C.S. DUMP. DUMP EVERYTHING OFF, BOTH TRAILER DUMP EVERYTHING OFF, BOTH TRAILER
б	106526	TRASH PICK-UP	520 E 2nd St, Mercedes, TX, 78570, USA	2023-08-14 10:23:23	2023-08-14 10:23:23	J. TAMEZ, PABLO UNIT#311 2:38-3:49PM TOOK OUT TRASH OF THE BLUE OUTSIDE CANS WERE FULL. PICKED UP SOME TRASH FLYING AROUND.
4	106528	TRASH PICK-UP	1202 N Vermont Ave, Mercedes, TX, 78570, USA	2023-08-14 10:27:32	2023-08-14 10:27:32	J. TAMEZ, PABLO UNIT#311 4:00-4:27PM CAME TO THE DOME TO THROW THE BAGS FULL OF TRASH IN THE BACK DUMPSTER. ALSO TWO BRANCHES.
Ω	107459	TRASH PICK-UP	S Texas Ave & W Business 83, Mercedes, TX, 78570, USA	2023-08-21 09:52:07	2023-08-21 09:52:25	PEDRO QUIROZ, PABLO ESCOBEDO UNIT#319 8:00-9:55AM BOWN TOWN TRASH, USED 8 TRASH BAGS CHECKED ALL TRASH CANS DUMPED BAGS AT CCS
ω	108083	TRASH PICK-UP	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-24 08:01:55	2023-08-24 08:01:55	J. TAMEZ 7:00-11:50 AM 1:00-3:48PM CUT GRASS AND WEED EAT PICKED UP LOTS OF TRASH HELPED OUT CLEAN DEBRI AROUND UTILITY YARD BROKE DOWN CEMENT ON METAL POLES
74	109096	TRASH PICK-UP	Mercedes, TX, USA	2023-08-31 08:40:14	2023-08-31 08:40:14	PEDRO, PABLO UNIT 319 LOAD UP EQUIPMENT AT SHOP PICK UP DOWN TRASH, 13 BAGS CLEAN DOWNTTOWN BRUSH CLEAN DOWNTTOWN BRUSH

Page 20 of 39

	4			AUGUST 2023		
	₽	Category	Address	Created	Closed	Details
-	105287	Utility Patch	Mile 1 E, Mercedes, TX, 78570, USA	2023-08-04 10:19:01		ON THE CORNER OF MILE 1 E AND FRONTAGE, NEED TO COVER AND LEVEL DIRT AFTER UTILITY REPAIR RESIDENT: J. GRACIA CONTACT: 955-555-5147
N	108634	Utility Patch	2330 US-83-BR, Mercedes, TX, 78570, USA	2023-08-28 14:33:36	2023-08-28 14:33:36	J. TAMEZ, CHRIS, DEION, JORGE 8:35AM-11:30AM 1:15-1:52PM SPREAD DIRT OUT, CALLICHE
			6240-8136 N Base I inc Dd Moscodor TV 78670			
-	104864	104864 Vehicle Maintenance (City Mechanics)	0240-0130 N DASE LINE RU, MEICEDES, 1 X, 703/U, USA	2023-08-01 13:23:13	2023-08-23 16:59:26	please check unit 324. driver complaining of A/C not working properly, passenger front window not opening, driver side door does not open from the outside.
0	104972	104972 Vehicle Maintenance (City Mechanics)	11000-11168 FM-491, Mercedes, TX, 78570, USA	2023-08-02 10:34:46	2023-08-17 08:57:50	unit #324 has driver side door latch, passenger side window motor/assembly, and window switch are all inoperable/ broken. I got a quote for the parts and ill send the request for a PO.
ю	105031	105031 Vehicle Maintenance (City Mechanics)	Mercedes, TX, USA	2023-08-02 16:11:19		MORNING OPEN GARAGEDOORS CHECK FUEL LEVEL ON BOTH TANKS GAS AND DIESEL GAS 23 1/2 DIESEL 24 1/2 CHECKING ON P D QUOTE FOR UNIT 400 NOTHING YET CALL FOR QUOTE FOR UNIT SG-7 TURN SIGNAL ASSEMBLY REPAIRED TIRE ON UNIT 501 REMOVED IT TOOK IT TO JOES TIRES GOING TO CITY HALL DROP OFF GPS BOXS ALSO WART THREW PO FOR UNIT 400 BUT CM HALL DROP OFF GPS BOXS ALSO WART THREW UNIT S-32 INSTALL HYDRALIC HOSES ON UNIT STRART ON UNIT 365 ON AC SYSTEM WILL TRY TO FINSH TOMMOROW ALSO PO FOR UNIT 400 DID NOT COME IN MAYBE TOMMOROW
4	105108	105108 Vehicle Maintenance (City Mechanics)	2314 N Fm 491 Mercedes, Texas, 78570	2023-08-03 11:40:41	2023-08-07 15:05:50	UNIT 3125 AC NEEDS FREON RESIDENT: ARI RUIZ CONTACT: 956-565-6147
2 2	105172	105172 Vehicle Maintenance (City Mechanics)	1122-1198 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-03 14:58:16	2023-08-08 14:17:12	unit 400 CAME IN FOR BRAKE SERVICE REMOVED ALL FOUR TIRES AND ROTORS. REAR ROTOR WERE ABLE TO BE RESURFACE BUT THE FRONT ONES WERE BEND HAD TO BE REPLACE I GOT THE PO LATE YESTERDAY PUT ALL PARTS ON UNIT 400 TEST DROVE UNIT [GOD TO GO] NOTE ABOUT 5 HOURS TO REMOVE AND INSTALL AND 2 WEEKS TO GET A PO [AA
9	105173	105173 Vehicle Maintenance (City Mechanics)	Mercedes, TX, USA	2023-08-03 15:03:34		UNIT 3125 NOT COOLING ENOUGH ADD FRE-ON WAS LOW BUT HAS OTHER PROBLEM MAY NEED A FAN CLUCTH WILL CALL IN UNIT 3123 TO COMPARE IT TO UNIT 3125 BEFORE I GET A QUOTE
7	105274	105274 Vehicle Maintenance (City Mechanics)	405 S Georgia Ave, Mercedes, TX, 78570, USA	2023-08-04 09:38:45	2023-08-04 09:38:58	Unit 322 was brought in for the following repairs. sway bar links replacements windshield washer pump engine air filter. both sway bar links were replaced and torqued to spec. windshield washer fluid pump was replaced due to old pump being defective. engine air filter was replaced due to werkelcle is fully operational.
œ	105275	Vehicle Maintenance (City Mechanics)	11000-11168 FM-491, Mercedes, TX, 78570, USA	2023-08-04 09:42:12	2023-08-04 13:48:06	Unit #p003 was brought in with the concern of having low air pressure in the right rear tire. In damage could be seen and tire was refilled. Vehicle is fully operational.
თ	105279	105279 Vehicle Maintenance (City Mechanics)	Mercedes, TX, USA	2023-08-04 10:00:40	2023-08-04 10:00:40	MORNING INSTALL UNIT NUMBERS ON UNITS FROM PLANNING CODE ENFORCER # 367 AND BUILDING INSPECTOR IS #366

INTERNAL WORK ORDERS

Page 21 of 39

<b>NORK ORDERS</b>	UST 2023
INTERNAL WO	AUGUS

	⊇	Lategory	Address	Created	Closed	Details
10	105360 \	105360 Vehicle Maintenance (City Mechanics)	11000-11168 FM-491, Mercedes, TX, 78570, USA	2023-08-04 13:46:14	2023-08-04 13:46:28	Unit 322 was brought in to repair/replace sway bar links, windshield washer pump, and engine air filter. vehicle had sway bar links replaced. windshield washer pump was inoperable and a internal short was the cause of the fault. removed and replaced windshield washer pump. washer fluid was replenished and pump was tested afterwards, all systems are operational. engine air filter was replaced due to dirty/gunked filled air filter. after repairs all systems were tested and vehicle was fully onerational
1	105382 \	105382 Vehicle Maintenance (City Mechanics)	324 N Texas Ave, Mercedes, TX, 78570, USA	2023-08-04 15:31:37	2023-08-04 15:31:37	UNIT 365 [ PARKS ] REPLACED AIC SYSTEM. REMOVED RIGHT SIDE TIRE AND FENDER COVER TO GET TO AIC SYSTEM. REMOVED RIGHT SIDE FAN SHROUT FAN CLUTCH SURPENTINE BELT DRAIN RADIATOR AND ORCFICE TUBE AIC HOSESAFTER INSTALLING ALL PARTS VACUM AIC SYSTEM AND WAIT IF IT LOST VACUM IF NOT RECHARGE AIC SYSTEM WITH NEW FRE-ON
12	105388 \	105388 Vehicle Maintenance (City Mechanics)	Mercedes, TX, USA	2023-08-04 15:38:54	2023-08-04 15:38:54	UNIT 312 REPAINTED UNIT NUMBERS ON BOTH FRONT FENDERS NEW CITY DECALS ON BOTH FRONT DOORS. INSTALLED NEW G-P-S ON UNIT. ALSO FILLED UP UNIT WITH GAS GAS KEY WAS NOT WORKING UNIT GOT A NEW GAS KEY [ GOOD TO GO 1
13	105396	105396 Vehicle Maintenance (City Mechanics)	Mercedes, TX, USA	2023-08-04 16:28:13	2023-08-04 16:28:13	CITY SHOP REPAIRED AIR HOSE FITTING CAME OFF WHEN MARCO TONY WAS USING IT JUST WARE N TEAR FROM USE
14 10	05478 \	105478 Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-07 09:31:15	2023-08-07 09:31:15	ALBERT AGUEROS- CITY SHOP REPAIRED CITY SHOP GARAGE AIR HOSE. FITTING CAME LOOSE. TONIO WAS BLOWING OUT AIR FILTER WHEN IT CAME OUT. JUST WEAR AND TEAR.
15 10	05479 V	105479 Vehicle Maintenance (City Mechanics)	Mercedes, TX, USA	2023-08-07 09:32:06	2023-08-07 09:32:06	MORNING OPEN GARAGE CHECKED FUEL LEVELS GAS 30 DIESEL 38 UNIT 3121 HAS A FLAT TIRE [LR] TOOK IT TO JOES TIRE FOR REPAIRE GOOD TO GO
16	05481 V	105481 Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-07 09:34:31	2023-08-07 09:34:31	UNIT#400 PD. 2019 DODGE CHARGER 140-8238 MILEAGE 71083 REPLACED FRONT AND REAR BRAKE 71083 ROTORS AND REPLACED FRONT BRAKE ROTORS. BOTH FRONT ROTORS WERE BENT. 1 SET REAR PADS 1 SET REAR PADS 1 SET REAR PADS 2 REAR ROTORS RESURFACE 2 NEW FRONT BRAKE ROTORS 2 NEW FRONT BRAKE ROTORS
17 10	05482 V	105482 Vehicle Maintenance (City Mechanics)	6240-8136 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-07 09:36:44	2023-08-07 09:36:44	UNIT#3125 2014 FORD F-250 116-6323 MILEAGER 111086 ADDED FRE-ON TO UNIT NOTE: BETWEEN RADIATOR AND A/C CONDENSER. DIRT AND DEBRI WASHED AWAY WITH WATER HOSE.

INTERNAL WORK ORDERS AUGUST 2023

		Catagory	A defense			
	פ	Category	Audress	Created	Closed	Details
<u>6</u>	105483	105483 Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-07 09:41:13	2023-08-07 09:41:13	UNIT#365 2008 FORD F-150 145-2885 MILEAGE 214463 MILEAGE 214463 REMOVED FENDER COVER ON RIGHT FROM TO GET TO A/C COMPRESSOR REMOVED SUPERTINE BELI PAGINED ANTI-FREEZE FROM ROTATOR. ALSO TO GET TO A/C COMPRESSOR. AFTER REPLACING ALL A/C PARTS STARTED TO VACUUM SYSTER FOR AN HOUR. WILL WAIT TO SEE IF IT LOOSES ANY VACUUM IF NOT WILL RECHARGE A/C SYSTEM WITH NEW FRE-ON. 1 A/C ACUMULATOR 1 A/C ORFICE TUBE 1 CAN 01 CHARGE 3 CANS 134 FREON 1A/C COMPRESSOR.
6	105484	105484 Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-07 09:42:40	2023-08-07 09:42:40	UNIT#312 2003 E-350 XL S.DULLY 125-3234 MILEAGE 60819 REPLACE BOTH DECALS ON DOORS INSTALLED A G.P.S. AND UNIT NUMBER ON FENDERS #312 2 CITY DECALS
20	105486	105486 Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-07 09:45:06	2023-08-07 09:45:06	UNIT#505_2020 FORD EXPLORER_142-3993 MILEAGE 99268 MILEAGE 99268 TIRES REMOVED AND INSTALLED TIRES- BALANCED ALL TIRES 4 NEW TIRES.
21	105488	105488 Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-07 09:46:27	2023-08-07 09:46:27	UNIT#364 AND UNIT#320 FORD F-150 ADDED ON CAN OF FRE-ON TO EACH UNIT 2 134 CANS FRE-ON
22	105490	105490 Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-07 09:48:21	2023-08-07 09:48:21	UNIT#HB-2 2001 CROWN VICTORIA 136-0662 MILEAGE 179002 REPLACED ELECTRICAL SHORT OUT A/C BLOWER MOTOR 1 USED A/C BLOWER MOTOR
23	105492	105492 Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-07 09:50:33	2023-08-07 09:50:33	UNIT#SG-6 2016 CHEVY TAHOE 133-0958 MILEAGE 134541 UNIT HAD A ELECTRIC SHORT ON BATTERY FUSE REPLACED. IT LOOKS GOOD LIGHTS WORKING AGAIN. 1 MEGA LITTLE FUSE BATTER 125A
24	105493	105493 Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-07 09:52:20	2023-08-07 09:52:20	UNIT#365 2008 FORD F-150 145-2885 MILEAGE 212772 ADDED ON CAN OF FRE- ON 1 CAN 134 FRE- ON
25		105496 Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-07 10:00:47	2023-08-07 10:00:47	UNIT#SG-10 2022 CHEVY TAHOE 155-2794 MILEAGE 7019 CHANGED OIL AND FILTER ADDED WASHER FLUID AND RESET OIL LIFE TO 100% 1 WL10255 WIX OIL FILTER 8 QUARTS 0W20 OIL 1 GALLON WASHER FLUID
7						

Page 23 of 39

		Adroce	AUGUST 2023		- - -
Category	Ad	dress	Created	Closed	Details
105498 Vehicle Maintenance (City Mechanics) 2314 N Base Line Rd, Mercedes, TX, 78570,	х	srcedes, TX, 78570, USA	2023-08-07 10:04:29	2023-08-07 10:04:29	UNIT#347 J.D. 997 ZERO TURN MILEAGE 2407.6 HOURS MILEAGE 2407.6 HOURS MILEACED INSULATOR KIT THIS IS THE SECOND TIME BACK IN NOV 22 IT WAS REPLACED. UNAS REPLACED. I TALK TO RIVERA'S IN DONNA AND TILLUS IN WESLACO THE CAUSE MAY BE THAT THIS ZERO TURN ARE NOT MADE FOR PULLING. THAT MAYBE THE CAUST WHY PARTS ARE BEING WORN OUT. I INSULATOR KIT.
105513 Vehicle Maintenance (City Mechanics) 2314 N Baseline Rd, Mercedes, TX, 78570,		cedes, TX, 78570, USA	2023-08-07 10:37:30	2023-08-07 10:37:30	UNIT#3124 2014 FORD F-250 116-6322 MILEAGE 73304 REPLACE FRONT AND REAR BRAKE PADS, REMOVED BRAKE ROTORS AND WERE RESURFACED 1 SET FRONT BRAKE PADS 1 SET REAR BRAKE PADS 1 SET REAR BRAKE PADS
105522 Vehicle Maintenance (City Mechanics) 2314 N Base Line Rd, Mercedes, TX, 78570.		cedes, TX, 78570, USA	2023-08-07 10:54:46	2023-08-07 10:54:46	UNIT#501 2019 CHEVY TAHOE 140-8234 MILEAGE 139638 REMOVED AIR FILTER ASSEMBLY TO GET TO LIGHT BULB. INSTALLED NEW LIGHTBULB. 1 1255H11-N LIGHT BULB
105526 Vehicle Maintenance (City Mechanics) 2314 N Base Line Rd, Mercedes, TX, 78570,		des, TX, 78570, USA	2023-08-07 11:02:38	2023-08-07 11:02:38	UNIT#400 2019 DODGE CHARGER 140-8238 REPLACED BROKEN RADIATOR FAN ASSEMBLY BROKEN FANS. ONE NEW RADIATOR 4 USED TIRES FROM UNIT 350, ADDED NEW ANTI- FREEZE REPLACED 3 FAN RELAYS FROM UNIT 350 CHANGED OIL AND FILTER UNIT 3% OIL LIFE. RESET TO 100% 1 GALLON ANTI-FREEZE 4 USED TIRES FROM UNIT 350 1 NEW RADIATOR 3 FAN MOTOR ASSEMBLY FROM UNIT 350 1 WIX WL 10255 OIL FILTER 8 QUARTS 50V20 OIL
105531 Vehicle Maintenance (City Mechanics) 2314 N Base Line Rd, Mercedes, TX, 78570,		des, TX, 78570, USA	2023-08-07 11:16:04	2023-08-07 11:16:04	UNIT#SG8 2018 FORD F-150 MILEAGE 65449 MILEAGE 65449 1 WIX 57502 FILTER 8 QUARTS 5W20 OIL 1 JX629229-A OIL RING KIT 1 JX629229-A OIL RING KIT
105538 Vehicle Maintenance (City Mechanics) 2314 N Base Line Rd, Mercedes, TX, 78570,		es, TX, 78570, USA	2023-08-07 11:31:57	2023-08-07 11:31:57	UNIT#MFD2 2017 FORD F-450 140-8156 MILEAGE 49095 CHANGED OIL AND AIR FILTER NEW OIL - RESET 100% ENGINE HOURS 5171 1 WA 10679 AIR FILTER 1 WIX 571151 OIL FILTER

INTERNAL WORK ORDERS

Page 24 of 39

		90%	к;	:KED ALL 4 FROM ALL	42 ING CANT ANIFOLD IS STARTS TO	6	GHTING	P FROM IAVE HIT N TOOK
	Details	UNIT# MED -1 2017 FORD F-450 140-8157 MILEAGE 56135 CHANGED OIL AND AIR FILTERS. NEW OIL RESET TO 100% HOURS 5847 1 WIX 57151 FILTER 1 WA10679 AIR FILTER 3 GALLON DIESEL OIL	UNIT#MFD-3 2020 FORD F-450 145-2890 MILEAGE 29617 CHANGED OIL FILTER REPLACED CLOGGED AIR FILTER RESET 100% 1 FL20 51S OIL FILTER 3 GALLON DIESEL OIL 1 AIR FILTER WIX WA10579	UNIT# SG-10 2022 CHEVY TAHOE 155-2794 MILEAGE 6611 OFFICERS HEARING NOISE IN BRAKES. REMOVED TIRES CHECKED ALL 4 BRAKES STILL GOOD. WITH AIR BLOWER. BLEW BRAKE DUST. FROM ALL ROTORS. TIRES WERE ROTATED.	UNIT#319 2009 FORD F-150 106-0626 MILEAGE 87489 CHANGED OIL AND FILTER RESET TO 100% UNIT CAME IN WITH A MISS FIRE CYLINDER 5 AND 6 HAD ANTI-FREEZE CORROSSION. ALSO REMOVED #18.2 ALSO HAD CORROSSION. ALSO REMOVED #18.2 ALSO HAD CORROSION INTAKE MANIFOLD OR GASKET IS LEAKING. CAN'T TELL TILL MANIFOLD OR GASKET IS LEAKING. CAN'T TELL TILL MANIFOLD OR GASKET IS LEAKING. CAN'T TELL TILL MANIFOLD OR GASKET IS LEAKING. CAN'T TELL TILL MANIFOLD OR GASKET IS LEAKING. CAN'T TELL TILL MANIFOLD OR GASKET IS LEAKING. CAN'T	UNIT#SG-7 2018 FORD F-150 136-0761 MILEAGE- N/A REPLACED RIGHT REAR LIGHT BULB. (NO STOP LIGHT) 1 WAGNER 3057 BULB	UNIT#314 2009 FORD F-150 134-6549 MILEAGE 87713 REWIRE CONNECTOR AGAIN (3 TIMES) FROM UNIT TO GOOSE NECK TRAILER. NO REAR LIGHTING 1 TRAILER TOO UNIT CONNECTOR	UNIT #504 2020 FORD EXPLORER 142-3994 MILEAGE 72155 UNIT WOULD NOT START CRANK BUT NOT START WITH HELP FROM BOSWELL FOR (JEFF) GOT UNIT STARTED AGAIN. UNIT MAY HAVE HIT SOMETHING FRONT OF UNIT. THERE IS GRASS ON RAIL. ARON TOOK PICTURES NEED TO TALK WHO EVER DROVE IT LAST.
)RDERS 3	Closed	2023-08-07 11:34:14	2023-08-07 11:38:48	2023-08-07 11:40:37	2023-08-07 11:46:42	2023-08-07 11:50:19	2023-08-07 11:52:44	2023-08-07 11:55:04
INTERNAL WORK ORDERS AUGUST 2023	Created	2023-08-07 11:34:14	2023-08-07 11:38:48	2023-08-07 11:40:37	2023-08-07 11:46:42	2023-08-07 11:50:19	2023-08-07 11:52:44	2023-08-07 11:55:04
INTE	Address	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA
	Category	105541 Vehicle Maintenance (City Mechanics)	105545 Vehicle Maintenance (City Mechanics)	105546 Vehicle Maintenance (City Mechanics)	105547 Vehicle Maintenance (City Mechanics)	105548 Vehicle Maintenance (City Mechanics)	105549 Vehicle Maintenance (City Mechanics)	105550 Vehicle Maintenance (City Mechanics)
	₽			105546	105547	105548	105549	105550
		32	33	34	35	36	37	38

Page 25 of 39

	Details	UNIT#313 20 IN CHANGEE ON BOSCHE ENGIN 5 GALL 5 1 LF-6 4 GALL	UNIT#SG-7 2018 FORD F-150 136-0261 MILEAGE 113101 REPLACED BATTERY (WARRANTY)	UNIT#359 2007 FORD F-150 REPLACED AGAIN REAR LIGHTING FROM UNIT 359 TOO TRAILER BEING PULLED. LOOKS LIKE WIRE WERE CUT. 3 FUSE	UNIT#P-04 2020 FORD RANGER 143-3070 MILEAGE 20616 CHANGED OIL AND FILTER TIRES ROTATED. CHECK BRAKE PADS STILL GOOD. ADDED AIR TO ALL TIRES NOTE: UNIT DIDN'T COME IN FOR SERVICE SINCE FEB. 18, 2022 1 WIX 51348 FILTER 5 QUARTS MOTOR OIL LAST OIL CHANGE DONE ON 02/18/2022 255/70R16	UNIT SG8 V DIAGNOSE UNIT	UNIT#553 2014 CHEVY CAPRICE 117-7926 MILEAGE 105684 CHANGED OIL AND FILTER REMOVED TIRES CHECKED BRAKE PADS (STILL GOOD) ROTATED TIRES CHECKED BRAKE PADS (STILL GOOD) ROTATED TIRES ST SUSPENSION SERVICE FRONT LEFT-RIGHT TIRES AT 20PSI RIGHT REAR 20PSI LEFT REAR 30PSI ALSO ADED ONE CAN OF FRE-ON 1 57060 WIX FILTER 8 QUARTS DEXSO OIL 1 CAN 134 FRE- ON 1 CAN 134 FRE- ON	UNIT#110 207 FORD F-150 106-0628 MILEAGE 85823 CHANGED OIL AND FILTER ADDED BRAKE FLUID AND WASHER FLUID. RESET OIL TO 100%. REMOVED TIRE CHECKED ALL BRAKE PADS. STILL GOOD. ALL TIRES ROTATED 1 PRO-TECK 159 OIL FILTER 6 QUARTS 5W20 OIL 1 GALLON WASHER
DRDERS	Closed	2023-08-07 11:57:17	2023-08-07 11:59:19	2023-08-07 12:01:01	2023-08-07 12:05:51	2023-08-07 12:08:01	2023-08-07 12:11:09	2023-08-07 12:15:08
INTERNAL WORK ORDERS AUGUST 2023	Created	2023-08-07 11:57:17	2023-08-07 11:59:19	2023-08-07 12:01:01	2023-08-07 12:05:51	2023-08-07 12:08:01	2023-08-07 12:11:09	2023-08-07 12:15:08
LNI	Address	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	Mercedes, TX, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA
	Category	105551 Vehicle Maintenance (City Mechanics)	105552 Vehicle Maintenance (City Mechanics)	105554 Vehicle Maintenance (City Mechanics)	105559 Vehicle Maintenance (City Mechanics)	105560 Vehicle Maintenance (City Mechanics)	105562 Vehicle Maintenance (City Mechanics)	105565 Vehicle Maintenance (City Mechanics)
	₽		105552	105554	105559	105560	105562	105565
		39	40	41	42	43	44	45

Page 26 of 39

	Details	UNIT#110 207 FORD F-150 106-0628 MILEAGE 85823 CHANGED OIL AND FILTER. ADDED BRAKE FLUID AND WASHER FLUID. RESET OIL% TO 100% REMOVED TIRE CHECKED ALL BRAKE PADS. STILL GOOD. ALL TIRES ROTATED 1 PRO-TECK 159 OIL FILTER 6 QUARTS 5W20 OIL 1 GALLON WASHER	UNIT#3125 2014 FORD F-250 116-6323 MILEAGE 107722 REPLACED STARTER AND BLOWER MOTOR. HAD TO REMOVE FENDER SKIRT TO GET TO ONE SCREW HOLDING BLOWER MOTOR 1 NEW A/C BLOWER MOTOR 1 NEW A/C BLOWER MOTOR	UNIT#313 2014 TYMCO SWEEPER 117-7904 MILEAGE 19561 REPLACED RIGHT SIDE BROOMS NOTE: WILL CALL FOR A QUOTE FOR MORE. 1 SET OF SIDE BROOMS	UNIT#400 2019 DODGE CHARGER 140-8238 MILEAGE 62350 REPLACED RIGHT SIDE. HEAD LAMP 1 EIKO HEAD LAMP	UNIT#101 1998 FORD RANGER 125-3235 MILEAGE 141576 MILEAGE 141576 REPLACED A/C COMPRESSOR AND VACUUMED SYSTERM. ADDED FRE-ON NOTE: NEED OTHER ENGINE PARTS BUT NOT MADE ANYMORE. 1 A/C COMPRESSOR 2 CANS 134 EFE-ON	UNIT#618 2008 DODGE DURANGO PYK-8825 MILEAGE 186061 UNIT CAME IN OVER HEATING. CHECK IT OUT ONE GALLON ANTI-FEEZE ADDED. ONE QUART OF OIL ONE FLAT TIRE AND ONE LOW PSI AE 20PSI TIRE REPAIRED AT JOE'S TIRE. 1 FLAT REPAIR.	307 is having issue while starting. possible starter or flywheel failure.	UNIT#SG7 2018 FORD F-150 136-0761 MILEAGE 113812 CHANGED OIL AND FILTER NOTE: UNIT WILL NEED UPPER CONTROL ARMS BOTH SIDES. 1 WIX 57502 FILTER 8 QUARTS 5W20 OIL
)RDERS 3	Closed	2023-08-07 12:30:00	2023-08-07 12:31:42	2023-08-07 12:32:52	2023-08-07 12:34:01	2023-08-07 12:35:53	2023-08-07 12:45:18		2023-08-07 14:28:57
INTERNAL WORK ORDERS AUGUST 2023	Created	2023-08-07 12:30:00	2023-08-07 12:31:42	2023-08-07 12:32:52	2023-08-07 12:34:01	2023-08-07 12:35:53	2023-08-07 12:45:18	2023-08-07 13:43:29	2023-08-07 14:28:57
INTE	Address	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA
	Category	105573 Vehicle Maintenance (City Mechanics)	105574 Vehicle Maintenance (City Mechanics)	105575 Vehicle Maintenance (City Mechanics)	105576 Vehicle Maintenance (City Mechanics)	105577 Vehicle Maintenance (City Mechanics)	105582 Vehicle Maintenance (City Mechanics)	Vehicle Maintenance (City Mechanics)	105616 Vehicle Maintenance (City Mechanics)
	₽	105573	105574	105575	105576 '	105577	105582 ^	105597 \	105616
		46	47	48	49	50	51	52	53

Page 27 of 39

	Details	UNIT#601 FD. 2014 FORD F-350 116-6321 MILEAGE 47249 REMOVED FRONT RIGHT TIRE AND FENDER SKIRT. TO GET TO BOLTS ON STARTER CABLES ON TEH STARTER NOTE: COST TO REPAIR AT DEALER \$500- \$650 TO \$1000 FOR PARTS AND LABOR. 1 STARTER.	UNIT#501 2019 CHEVY TAHOE 140-8234 MILEAGE 137787 REPLACED ALL (4) TIRES REMOVED FRONT BRAKE ROTOR TO BE RESURFACE NEW BRAKE PADS REPLACE REAR SHOCKS 4 NEW TIRES 2 REAR SHOCKS 1 PAIR FRONT BRAKE PADS 2 FRONT BRAKE ROTORS RESURFACE	UNIT#322 2009 FORD RANGER 106-0629 MILEAGE 139729 REMOVED TIRES- CHECKED BRAKE PADS AND SHOES (STILL GOOD) TIRES WERE ROTATED CHECKED FRONT WHEEL BEARING AND ? NOTE: WILL NEED PARTS FOR A/C	UNIT#30 2015 FORD TAURUS PRX-0029 MILEAGE 98338 REPLACED ALL PARTS HAD TO REPLACE ALC COMPRESSOR TWICE. THE FIRST TIME I REPLACE DIT. IT CAME OUT DEFECTIVE. NAPA GAVE ME ANOTHER ONE UNDER WARRANTY. PARTS NEEDED TO BE REMOVED TO REPLACE PARTS. ELECTRIC FANS & RADIATOR ALTERNATOR AND FAN SUSPENTION BELT. DRAIN WATER FROM RADIATOR. 1 A/C KIT 2 CANS FRE-ON	UNIT#SG7 2018 FORD F-150 136-0761 MILEAGE 111834 REMOVED RIGHT REAR TIRE AND SPARE TIRE INSTALL SPARE TIRE ON UNITS RIM TIRE HAD A CUT ON THE OUTSIDE WALL. COULDN'T BE REPAIRED. OIL AND WASHER FLUID ADDED TIRE REPAIRED AT JOE'S TIRES.	UNIT#504 2020 FORD EXPLORER 142-3994 MILEAGE 71320 REPLACED BATTERY 1 BATTER FROM NAPA	UNIT#SG6 2016 CHEVY TAHOE 133-0958 MILEAGE 133406 REMOVED AIR FILTER ASSEMBLY TO GET TO HEAD LAMP WASHER FLUID ADDED AND ONE QUART OF OIL. 1 NAPA 1256H11-N HEADLAMP 1 GALLONG WASHER 1 QUART DEXCO OIL
)RDERS 3	Closed	2023-08-07 14:43:48	2023-08-07 14:48:59	2023-08-07 14:54:43	2023-08-07 14:57:55	2023-08-07 15:00:44	2023-08-07 15:05:05	2023-08-07 15:08:14
INTERNAL WORK ORDERS AUGUST 2023	Created	2023-08-07 14:43:48	2023-08-07 14:48:59	2023-08-07 14:54:43	2023-08-07 14:57:55	2023-08-07 15:00:44	2023-08-07 15:05:05	2023-08-07 15:08:14
INTE	Address	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA
	Category	105618 Vehicle Maintenance (City Mechanics)	105621 Vehicle Maintenance (City Mechanics)	105623 Vehicle Maintenance (City Mechanics)	105626 Vehicle Maintenance (City Mechanics)	105628 Vehicle Maintenance (City Mechanics)	105635 Vehicle Maintenance (City Mechanics)	105637 Vehicle Maintenance (City Mechanics)
	₽	105618		105623	105626	105628	105635	
		54	55	56	57	58	59	09

# Page 28 of 39

Details	UNIT#3127 J.D. 997 ZERO TURN MILEAGE 1917.3 HOURS REPLACED ALL PARTS ON 997 WHEELS 2 TCU131397 SPACERS 2 AA21480 BEARINGS 2 TCU14490 RETAINERS	UNIT#SG-6 2016 CHEVY TAHOE MILEAGE 133081 REMOVED DOOR PANEL TO GET TO BROKEN REGULATOR REMOVED OLD REGULATOR AND REPLACED WITH NEW ONE. 1 WINDOW REGULATOR WITH MOTOR.	UNIT#601 F.D. 2014 FORD F-150 116-6321 MILEAGE 47088 REPLACED BOTH BATTERIES 2 NEW BATTERIES	UNIT#20 2016 JEEP CHEROKEE REMOVED RADIO AND ALL CABLES AND WIRING ON UNIT.	UNIT#P-005 J.D. GATOR 2076 HOURS INSTALL 4 STROBE LIGHT ON TOP 08 UNIT ON-088 SWITCH- PUSH BOTTOM SWITCH AND USED HORNS 4 STROBE LIGHTING 1 SWITCH 1 PUSH BUTTON SWITCH 1 USED HORN	UNIT#359 2007 FORD F-150 132-0301 MILEAGE 68618 CHANGED OIL AND FILTER REPLACED AIR FILTER ADDED FRE-ON TO UNIT CHECKED BRAKE SYSTEM STILL FOOD. 1 PRO-TECK 130 6 QUARTS 5W20 OIL 1FA-1632 AIR FILTER 1 CAN 134 FRE-ON	UNIT 3123 CHANGED OIL AND FILTER FROM 12; 00 TO 1:00 ALL PARTS IN STOCK	UNIT 307 PULL UNIT TO CITY SHOP WILL NOT START CHECKED UNIT STARTER HAD A MISSING BOLT AND OTHER ONE WAS LOOSE INSTALLED ANOTHER BOLT AND TIEGTHEN BOLT AND GROUND CABLE WHILE UNIT IS HERE I SERVICE UNIT LAST OIL CHANGE 111 2022 SO I CHANGE OIL ALSO CHANGED AIR FILTER PLUS WASHED FNGINF	UNIT SG8 SERVICE CALL PD PARKING LOT UNIT HAD ABLOW OUT REMOVED TIRE TOOK IT TO JOES TIRES FOR REPAIR INSTALL BACK ON UNIT WILL CALL IN FOR QUOTE	UNIT 3124 AC IS NOT WORKING AND NEEDS TO BE REPAIRED RESIDENT: JJ. MARTINEZ CONTACT: 956-565-6147	UNIT WAS TOWED BY WRACKER OFFICER SAID IT JUST SHUT OFF CHECKED IT OUTAIR ASSEMBLY WAS DISCONNECTED WHILE UNIT WAS HERE IT NEEDED AN OIL CHANGE [PASS DUE] TEST DROVE UNIT RUNS FINE WILL KEEP IT A LITTLE LONGER NOTHING HAPPENS WILL RELEASE IT
)RDERS 3 Closed	2023-08-07 15:09:59	2023-08-07 15:11:20	2023-08-07 15:12:48	2023-08-07 15:14:50	2023-08-07 15:24:05	2023-08-07 15:35:54	2023-08-07 16:12:28	2023-08-07 16:19:12	2023-08-08 11:32:51	2023-08-15 11:11:32	2023-08-09 13:53:44
INTERNAL WORK ORDERS AUGUST 2023 Created Clo	2023-08-07 15:09:59	2023-08-07 15:11:20	2023-08-07 15:12:48	2023-08-07 15:14:50	2023-08-07 15:24:05	2023-08-07 15:35:54	2023-08-07 16:12:28	2023-08-07 16:19:12	2023-08-08 11:32:51	2023-08-09 09:14:18	2023-08-09 13:53:44
INT Address	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	801-1099 N Texas Ave, Mercedes, TX, 78570, USA	Mercedes, TX, USA	Cameron St & N Texas Ave, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	Mercedes, TX, USA
Category	105638 Vehicle Maintenance (City Mechanics)	105639 Vehicle Maintenance (City Mechanics)	105643 Vehicle Maintenance (City Mechanics)	Vehicle Maintenance (City Mechanics)	105645 Vehicle Maintenance (City Mechanics)	105649 Vehicle Maintenance (City Mechanics)	105662 Vehicle Maintenance (City Mechanics)	105666 Vehicle Maintenance (City Mechanics)	Vehicle Maintenance (City Mechanics)	Vehicle Maintenance (City Mechanics)	7188 106015 Vehicle Maintenance (City Mechanics)
Q				105644					105812	105938	106015
	61	62	63	64	65	66	67	68	69	70	71

Page 29 of 39

	Details	UNIT#307 2009 FORD F-150 129-0943 MILEAGE 152467 CHANGED OIL AND FILTER, AIR FILTER REPLACED NOTE: STARTER WAS LOOSE AND MISSING BOLT. INSTALLED BOLT AND TIGHTEN BOLT AND GROUND CABLE. WASHED MOTOR 1 PROTECH 5151-116 OIL FILTER 6 1/2 QUARTS 5W20 MOTOR OIL 1 3/822 BOLT 1 WIX 46418 AIR FILTER 1 WIX 46418 AIR FILTER	UNIT#3121 2023 FORD F-250 116-6309 MILEAGE 84150 UNIT HAD A FLAT TIRE, LEFT REAR. TOOK IT TO JOE'S TIRE FOR REPAIR	UNIT#3123 2014 FORD F-250 116-6320 MILEAGE 83945 CHANGED OIL AND FILTER RESET OIL LIFE TO 100% 1 WIX 51372 OIL FILTER 7 QUARTS 5W20 OIL	UNIT PWG-5 I TRY TO TURN IT ON TWICE A MONTHLEAVE IT ON FOR 3 TO 4 HOURS I CHECK THE DRIVE BELTIT IS WORN OUT WILL SUBMIT A 01071F TO REPI AGE IT	SERVICE CALL ZND. AND BUS. 835 UNIT 322 JUST SHUT OFF WILL TOW IT TO CITY SHOP WITH HELP FROM DAVIDONCE HERE I WILL CHECK IT OUT UNIT WILL NEED A FUEL PUMP ASSEMBLY WILL CALL IN FOR A OUOT E IA-O.C.1	.Unit #365 was brought in with AC complaint. pressures were below spec. 1 can of refigerant was added and Ac system works as intended.	unit #3124 was low on AC refrigerant 1 can a refrinerant was added to eveter	KEEP TEARING ELECTRICAL WIRING THAT SUPPLIES CURRENT TO STOP- TAILER KEEP TEARING ELECTRICAL WIRING THAT SUPPLIES CURRENT TO STOP- TAIL AND TURN SIGNALS. 6 FEET ELECTRICAL WIRE	UNIT#504 2020 FORD EXPLORER MILEAGE 77406 UNIT CAME IN, IT WOULD SHUT OFF WHILE HERE AT CITY SHOP OIL CHANGE WAS NEEDED 1 WIX 57502 FILTER 6 1/2 QUARTS 5W-20 OIL 1 GALLON WASHER	Unit#324 Ford F-150 A/C in vehicle is not cooling. Please check a s a n	Unit 3111 had low PSI on right rear. tire was visually inspect. leak couldn't be visually located. tire was aired up and sent off.	PD unit 324 was being inspected by officer when he caught my attention and said the oil was slightly over the full marker on the dip stick. vehicle had a quart of oil drained and when oil level was checked again oil was at correct level.
RDERS 3	Closed	2023-08-10 08:32:43	2023-08-10 08:34:14	2023-08-10 08:35:38	2023-08-10 12:04:08	2023-08-10 12:10:47	2023-08-10 14:30:04	2023-08-15 11:11:12	2023-08-11 08:15:08	2023-08-11 08:16:43	2023-08-23 16:59:08	2023-08-14 16:17:48	2023-08-14 16:17:35
INTERNAL WORK ORDERS AUGUST 2023	Created	2023-08-10 08:32:43	2023-08-10 08:34:14	2023-08-10 08:35:38	2023-08-10 12:04:08	2023-08-10 12:10:47	2023-08-10 14:30:04	2023-08-10 14:35:31	2023-08-11 08:15:08	2023-08-11 08:16:43	2023-08-11 14:02:25	2023-08-14 16:11:34	2023-08-14 16:16:17
INTE	Address	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	242 N Texas Ave, Mercedes, TX, 78570, USA	FM-491, Mercedes, TX, 78570, USA	11170-11246 FM-491, Mercedes, TX, 78570, USA	11000-11168 FM-491, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2314 N Base Line Rd, Mercedes, TX, 78570, USA	11170-11246 FM-491, Mercedes, TX, 78570, USA	11170-11246 FM-491, Mercedes, TX, 78570, USA
	Category	106097 Vehicle Maintenance (City Mechanics)	106098 Vehicle Maintenance (City Mechanics)	106100 Vehicle Maintenance (City Mechanics)	106158 Vehicle Maintenance (City Mechanics)	106161 Vehicle Maintenance (City Mechanics)	Vehicle Maintenance (City Mechanics)	Vehicle Maintenance (City Mechanics)	106251 Vehicle Maintenance (City Mechanics)	106252 Vehicle Maintenance (City Mechanics)	106370 Vehicle Maintenance (City Mechanics)	Vehicle Maintenance (City Mechanics)	Vehicle Maintenance (City Mechanics)
	₽			106100	106158	106161	106192	106196	106251	106252	106370	106637	106639
		72	73	74	75	76	11	78	79	80	81	82	<u></u> 84

# Page 30 of 39

# INTERNAL WORK ORDERS AUGUST 2023

	4	. (			2	
	⊒	Category	Address	Created	Closed	Details
84	106640	106640 Vehicle Maintenance (City Mechanics)	11000-11168 FM-491, Mercedes, TX, 78570, USA	2023-08-14 16:23:30	2023-08-15 11:10:16	Unit p006 came in with low tire pressure in the right front tire. tire was inspected and the leak could not bee seen. tire was refilled with air and sent off to the field for work.
85	106758	106758 Vehicle Maintenance (City Mechanics)	11001-11169 FM-491, Mercedes, TX, 78570, USA	2023-08-15 11:08:22	2023-08-15 11:09:58	Unit S-32 was brought in to reattach hydraulic lines.
86	106772	Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-15 11:56:32	2023-08-15 12:14:01	UNIT#333 FLAT TIRE
87	106773	Vehicle Maintenance (City Mechanics)	242 N Texas Ave, Mercedes, TX, 78570, USA	2023-08-15 12:01:52	2023-08-15 12:01:52	UNIT HAS A FLAT TIRE I WILL REMOVE IT AND TAKE IT TO JOES TIRE
88	106847	Vehicle Maintenance (City Mechanics)	242 N Texas Ave, Mercedes, TX, 78570, USA	2023-08-15 15:53:16	2023-08-15 15:53:15	REPLACE BOTH FUEL FILTERS ON GAS PUMPS BLEED AIR OUT OF THE GAS SYSTEM GOOD TO GO
0 8	107013	107013 Vehicle Maintenance (City Mechanics)	11170-11246 FM-491, Mercedes, TX, 78570, USA	2023-08-16 15:04:43	2023-08-16 15:04:43	unit #314 was brought in with the initial concern of it randomly turning off while driving and it not wanting to start sometimes. Albert notified me about a year ago that some critter chewed threw some of the wires over a year ago and he spliced the wires back tougher back then. my repair consisted on removing all old electrical tape, redoing every electrical connection, rerouting and replacement of the harmess. which was tested multiple times both stationary and on the road, vehicle was also offroad tested in parking lot utilizing curbs as flexing pivots to see if their are any pinch points that will effect the wiring harmess. no pinch points nor did the vehicle shut off randomly. also front grill radiator fins were bent, i unbent them and made the fins straight again.
06	107031	107031 Vehicle Maintenance (City Mechanics)	242 N Texas Ave, Mercedes, TX, 78570, USA	2023-08-16 15:53:18	2023-08-16 15:53:18	UNIT PWG-5 REPLACED WORN OUT BELT GETTING A QUOTE TO REPLACE FRONT PULLY ON THE ALTERNATER IT LOOKS TO BE SMALL
6	107038	107038 Vehicle Maintenance (City Mechanics)	11000-11168 FM-491, Mercedes, TX, 78570, USA	2023-08-16 16:51:20	2023-08-16 17:11:38	street sweeper died while sweeping streets. i was sent to get sweeper running and bring it back to the shop. i measured the battery voltage at 11.2V which is below the recommended 12V mark but its sufficiently above the 9V level to at least turn over the engine. when commanded to start the starter would engage and disengage making a loud clacking sound while engine was turning over but it wouldn't run. a spare battery was replaced and boosted with jumper charger, with all that and moving around the spaghetti wiring allowed the engine to crank sufficiently which then let it turn on. once turned on sweeper was brought into the shop for further diagnostics.
92	107101	107101 Vehicle Maintenance (City Mechanics)	242 N Texas Ave, Mercedes, TX, 78570, USA	2023-08-17 10:52:32	2023-08-17 10:52:32	REPLACED EAN CLUTCH ON UNIT 3125AIC NOT COOLING ENOUGTH WITH THE SHOP FAN IN FRONT OF UNIT IT WORKED FINE THAT IS WHY I'M CHANGING THE FAN AIC IS WORKING FINE
6	107222	107222 Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-17 16:00:57	2023-08-23 16:57:05	UNIT 324 NEEDS FREON. A/C SYSTEM IS NOT COOLING, PLEASE CHECK IT OUT.
94	107225	107225 Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-17 16:01:47	2023-08-23 16:56:46	UNIT 365 NEEDS FREON A.C. NOT COOLING.
95	107227	Vehicle Maintenance (City Mechanics)	11000-11168 FM-491, Mercedes, TX, 78570, USA	2023-08-17 16:10:04	2023-08-17 16:10:04	unit 314 had electronic harness redone and adequately routed on vehicle. truck was taken on a test drive by the director.
06	107230	107230 Vehicle Maintenance (City Mechanics)	101-220 N Ohio Ave, Mercedes, TX, 78570, USA	2023-08-17 16:18:06	2023-08-23 16:57:20	I was taken to the firefighters house to inspect why tanker truck #2 was making loud metallic crackling noise. i asked the firefighters to simulate what caused the noise and they backed the truck up while turning. upon my diagnostic it was found that the rear tandem axel has slight play between the axel and framing mounts. which is what's causing the audible metal creaking. I told the fire chief to take vehicle to a dealership with service repair spec form to adequately tighten all play in the axels.
85	107232	9769 107232 Vehicle Maintenance (City Mechanics)	11000-11168 FM-491, Mercedes, TX, 78570, USA	2023-08-17 16:19:29	2023-08-23 16:57:57	jeep Unit #20 electrical flashers board wont operate currently diagnosing root of the problem.

Page 31 of 39

flatbed goose neck trailer had axels hubs worn down and destroyed the axel bearing. NEEDS TO BE REPLACE LIKE N 0 W WILL CALL FOR QUOTES brush truck, crank no start. vehicle needs its high pressure fuel pump to be checked diagnosing vehicle i found a couple loose battery cables and not fully pushed in fuses. S-T- M REPLACE ALL TIRES --- ALSO PICK UP ONE TIRE SERVIC CALL PICK UP J D TRACTOR AT TILLUS IN WESLACO HAD A HARD TIME STARTING IT BAD BATTERY -- CALLED JR TO BRING ME THE POWER inspect and possibly fix the street department backhoe. Fan assembly is making UNIT S--32 HAS A STUCK FRONT BEARING WHERE THE FAN CLUTCH IS --E AND Unit #3125 had sporadic electronic fault causing all dash lights to come on. after A/C WASN'T COOLING ENOUGH. PULL SHOP FAN IN FRON OF UNIT. COOLED JUST FINE. IT'S LIKE YOUR ON THE ROAD. EXTRA AIR HIT'S THE A/C CONDENSER UNIT 3124 & LOW BOY TRAILER BROUGHT THE STREETS BACKHOE TO THE SHOP ON THE LOW BOY AIR CONDITION IS NOT WORKING. MIGHT BE PENDING PARTS? PICKED UP THE LOW BOY TAILER, TOOK IT TO THE DOME AREA. PLEASE CHECK IT OUT AND SCHEDULE IT FOR MAINTENANCE vehicle was test driven and the same problem has not arose again. currently taking apart and diagnosing the extent of the problem. SERVICE CALL SMALL RIDING MOWER GOT STUCK -- MILE 1 1/2 currently diagnosing. SERVICE CALL: PLANNING RIDING MOWER RIDING MOWER GOT STUCK ON 1 1/2 E. AND FRONTAGE replaced 1 and plugged the others. FOR UNIT 503 HAD IT INSTALLED AT JOES TIRE WITH HELP FROM SMILEY, WE PULLED IT OUT PACK TILLUS HAD ONE BUT WAS NOT CHARGE CHANGE OIL LIGHT CAME ON 08.14.2023 UNIT#3125 2014 FORD F-250 116-6323 MILEAGE 111482 I - 281698 FAN CLUTCH NAPA. CHANGE OIL LIGHT CAME ON FERMIN, J.J., SEWER PLANT UNIT 3124 REPLACED FAN CLUTCH grinding noise. FERMIN, J.J., TONY A/C NEEDS FIXING. goose neck trailer bearing are destroyed. the dealership **FRONTAGE** UNIT# 3124 Details J.J. TAMEZ **JNIT# 3124** TRAILER p006 had 3 tire punctures PICK UP SG--6 AT 2023-08-23 16:58:23 2023-08-23 16:51:07 2023-08-23 16:58:34 2023-08-23 16:54:55 2023-08-21 11:26:17 2023-08-22 08:45:15 2023-08-22 08:47:48 2023-08-22 09:01:06 2023-08-22 13:58:42 2023-08-24 10:27:01 2023-08-22 09:03:03 2023-08-22 14:02:32 2023-08-22 14:06:28 2023-08-22 16:43:23 2023-08-23 16:45:56 2023-08-28 15:44:02 Closed AUGUST 2023 2023-08-18 14:01:31 2023-08-21 08:10:16 2023-08-22 08:45:15 2023-08-22 08:47:48 2023-08-18 16:48:45 2023-08-18 16:50:35 2023-08-21 11:26:17 2023-08-22 08:52:22 2023-08-22 09:01:06 2023-08-22 09:03:03 2023-08-22 09:05:04 2023-08-22 13:58:42 2023-08-22 14:02:32 2023-08-22 14:06:28 2023-08-22 16:43:23 2023-08-22 16:47:20 Createc 9865-10699 Levee Rd 3, Mercedes, TX, 78570, USA S Mile 1 E & WB Frontage Rd, Mercedes, TX, 78570, 11000-11168 FM-491, Mercedes, TX, 78570, USA 11000-11168 FM-491, Mercedes, TX, 78570, USA 2314 N Base Line Rd, Mercedes, TX, 78570, USA 2314 N Base Line Rd, Mercedes, TX, 78570, USA 2314 N Base Line Rd, Mercedes, TX, 78570, USA 1202 N Vermont Ave, Mercedes, TX, 78570, USA 2314 N Base Line Rd, Mercedes, TX, 78570, USA 11000-11168 FM-491, Mercedes, TX, 78570, USA 1202 N Vermont Ave, Mercedes, TX, 78570, USA 11000-11168 FM-491, Mercedes, TX, 78570, USA 242 N Texas Ave, Mercedes, TX, 78570, USA Eb Frontage Rd, Mercedes, TX, 78570, USA 309 N Texas Ave, Mercedes, TX, 78570, USA 248 N Texas Ave, Mercedes, TX, 78570, USA Address **USA** Vehicle Maintenance (City Mechanics) 107381 Vehicle Maintenance (City Mechanics) Vehicle Maintenance (City Mechanics) Vehicle Maintenance (City Mechanics) 107499 Vehicle Maintenance (City Mechanics) 107692 Vehicle Maintenance (City Mechanics) 107693 Vehicle Maintenance (City Mechanics) 107696 Vehicle Maintenance (City Mechanics) 107700 Vehicle Maintenance (City Mechanics) 107702 Vehicle Maintenance (City Mechanics) Category 107352 107382 107425 107703 107824 107830 107834 107877 107881 ₽ **86** 100 102 103 104 105 106 98 101 107 108 109 110 111 112 66

NTERNAL WORK ORDERS

Page 32 of 39

<b>VORK ORDERS</b>	11ST 2023
INTERNAL V	AUGI

	4					
	⊇	Category	Address	Created	Closed	Details
114	107962	107962 Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-23 10:09:33	2023-08-23 14:46:32	UNIT#3121 FORD F-150 NEEDS AN OIL CHANGE.
115	108022	108022 Vehicle Maintenance (City Mechanics)	233-299 N Texas Ave, Mercedes, TX, 78570, USA	2023-08-23 14:48:52	2023-08-23 14:48:52	CHANGED OIL N FILTER CLEAN AIR FILTER RESET OIL % TO 100 % FOR THE NEXT OIL CHANGE
116	108162	108162 Vehicle Maintenance (City Mechanics)	242 N Texas Ave, Mercedes, TX, 78570, USA	2023-08-24 12:50:35	2023-08-24 12:50:35	UNIT 324 ADDED ANOTHER CAN OF STOP LEAK ON THE A/C SYSTEM PLUS 1 CAN OF STOP LEAK ON THE A/C SYSTEM PLUS 1
						ARI- DRIVER'S VEHICLE INSPECTION REPORT
117	108300	108300 Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-25 09:39:08		GRAZING AT TIRE AREA (FRONT), SERVICE ADVANCE TRAC DASHBOARD LIGHTS ARE ALL ON.
118	108666	108666 Vehicle Maintenance (City Mechanics)	11170-11246 FM-491, Mercedes, TX, 78570, USA	2023-08-28 16:45:17	2023-08-28 16:45:17	sg8 had low air pressure on Passenger front tire. nail was found and i'm currently waiting for PO to replace or parch tire.
119	108667	108667 Vehicle Maintenance (City Mechanics)	11001-11169 FM-491, Mercedes, TX, 78570, USA	2023-08-28 16:46:01	2023-08-28 16:46:01	P006 had no oil in it due to oil leak. Leak was fixed and oil was replenished.
120	108668	108668 Vehicle Maintenance (City Mechanics)	11171-11247 FM-491, Mercedes, TX, 78570, USA	2023-08-28 16:48:16	2023-08-28 16:48:16	brush truck 2 had its fuel filters reinstalled. Old fire house floor was washed too due to due to diesel fuel soilt on the floor.
121	108938	108938 Vehicle Maintenance (City Mechanics)	6240-8136 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-30 10:20:30	2023-08-30 10:20:30	UNIT# P001 997 ZERO TURN MOWER 382 HOURS LAST OIL DONE ON 09/14/2022 WITH 204 HOURS. CHANGED OIL AND FILTER REPLACED BOTH AIR FILTER INN AND OUTTER. REPLACED CUTTING BLADES (3) ADDED 150/40 OIL DIESEL GREASE ALL FITINGS CONTROL ARMS (2) DRIVE SHAFT- HUBS (3)- FRONT WHEELS ONLY ONE. ONE HAS A BROKEN FITTING 1 GALLON 150/40 OIL DIESEL 1 WIX 46438 OUTER AIR FILTER 1 WIX 46438 OUTER AIR FILTER 3 CUTTING BLADES
122	108940	108940 Vehicle Maintenance (City Mechanics)	Mercedes, TX, USA	2023-08-30 10:23:01	2023-08-30 10:23:01	S-32 580 SUPER N CASE 1591 HOURS REPLACED BRACKET KIT, REMOVED FAN CLUTH- PULLEY AND AIR DUCKS TOWARD AIR COOLER. REPLACED BOTH BELTS 1 580139371 BRACKET KIT \$510.00 1 47610667 SURPENTINE BELT \$28.00 1 84591722 SURPENTINE BELT \$28.00
123	109155	109155 Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-31 11:40:57	2023-08-31 12:14:52	UNIT#3121 THE FRONT LICENSE PLATE NEEDS TO BE FIXED FRONT & BACK STROBE LIGHTS ARE NOT WORKING
124	109163	109163 Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-08-31 12:21:19	2023-08-31 12:21:19	UNIT#3132 2014 CHEVY CAPRICE 117-7929 MILEAGE 125184 REPLACED BURN OUT STARTER

Page 33 of 39

	_				1				_					1			
	Details	UNIT#365 2008 FORD F-150 145-2885 MILEAGE 146583 REPLACED A/C HIGH PRESSURE HOSE (LEAKING) VACCUM SYSTEM FROM YESTERDAY 4:00PM TO TODAY NO VACCUM LOST. RECHARGE WITH NEW FRE-ON GOOD TO GOI!! 1 A/C HIGH PRESSURE HOSE 3 CANS FRE-ON	REPLACE STARTER UNIT 3132	RPLACED A/C HIGH PRESURE HOSE ON UNIT 365	WIRE FOR STROBE LAMPS WAS DISCONNECTED FROM LEAD WIRE TO BATTERYTO SWITCH TO STROBE LAMPS CONNECED 3 SCREWS ON FRONT LICENSE PLATE TO BUMPER	unit 3111 had low tire pressure on right rear tire. tire was inspected and refilled with air then sent off to field work	vac truck was brought in with the concern of a leak	verincier is currenny peng inspected. shop dolly had low air pressure.	tire was inspected and refilled no leak could be found	CHECK FOR WATER ON BOAD	WATER BREAK RESIDENT: J.PERDAZA CONTACT: 956-565-3114	COMPLETED ON 8/2/2023; USED 4.95 CLAMP; CREW: F. MORALES, JJ. MARTINEZ, AND J. HERNANDEZ	WATER BREAK RESIDENT: J. PERDAZA CONTACT: 956-565-3114	MAIN WATER LINE BREAK (BROKEN BY CONTRACTORS THAT IS BEARING CABLE FOR SPECTRUM) VALLEY RANCH PHASE 1 RESIDENT: CITY OF MERCEDES CONTACT: 956-556-3114	PUDDLE OF WATER ON THE CORNER OF ORGANGE ST. AND RIO RICO RESIDENT: HERNANDEZ CONTACT: 956-555-7756	ARI, EDI, NELSON UNIT 3125 USED A 4" CLAMP 3111 & 3125 TICKET 237-147-5645	MIGUEL CASTANEDA 956-463-0217 REPORTING A WATER BREAK OR LEAKING WATER FROM THE ALLEY AREA. BETWEEN BRUCE ST. AND DOWLER, ACROSS FROM THE HIGHSCHOOL AREA.
)RDERS 3	Closed	2023-08-31 12:27:45	2023-08-31 13:54:21	2023-08-31 13:55:37	2023-08-31 13:59:35	2023-08-31 14:20:23		2023-08-31 14:22:52		2023-08-25 16:22:08	2023-08-03 15:46:20		2023-08-08 11:24:53	2023-08-03 11:19:52	2023-08-25 16:25:12	2023-08-07 09:09:26	2023-08-11 08:06:45
INTERNAL WORK ORDERS AUGUST 2023	Created	2023-08-31 12:27:45	2023-08-31 13:54:21	2023-08-31 13:55:37	2023-08-31 13:59:35	2023-08-31 14:20:23	2023-08-31 14:22:02	2023-08-31 14:22:52		2023-08-01 16:05:13	2023-08-02 08:40:41		2023-08-02 08:42:32	2023-08-03 10:36:13	2023-08-04 10:15:34	2023-08-07 09:09:26	2023-08-07 10:05:55
INTE	Address	2314 N Base Line Rd, Mercedes, TX, 78570, USA	800-1098 N Texas Ave, Mercedes, TX, 78570, USA	540 N Texas Ave, Mercedes, TX, 78570, USA	US-83 W, Mercedes, TX, 78570, USA	11170-11246 FM-491, Mercedes, TX, 78570, USA	11170-11246 FM-491, Mercedes, TX, 78570, USA	11000-11168 FM-491, Mercedes, TX, 78570, USA		FM-491 & E Orange St, Mercedes, TX, 78570, USA			826 Garza Ave Mercedes, Texas, 78570	8936 Mile 1 E Mercedes, Texas, 78570	Orange St, Mercedes, TX, 78570, USA	816 S Virginia Ave, Mercedes, TX, 78570, USA	1001-1199 Bruce St, Mercedes, TX, 78570, USA
	Category	109165 Vehicle Maintenance (City Mechanics)	109187 Vehicle Maintenance (City Mechanics)	109189 Vehicle Maintenance (City Mechanics)	109191 Vehicle Maintenance (City Mechanics)	Vehicle Maintenance (City Mechanics)	109200 Vehicle Maintenance (City Mechanics)	109201 Vehicle Maintenance (City Mechanics)		Water Break Repair	Water Break Repair		Water Break Repair	Water Break Repair	Water Break Repair	Water Break Repair	Water Break Repair
	₽		109187	109189	109191	109198	109200	109201		104901	104944		104945	105083	105285	105470	105499
		125	126	127	128	129	130	131		-	2		ю	4	Q	Q	7

Page 34 of 39

RDERS	3	
WORK ORDERS	AUGUST 202:	
NTERNAL V	AUGL	
ILLI		

	(			N707 100004		
	⊒	Category	Address	Created	Closed	Details
ω	106050	Water Break Repair	319 Frances Ave, Mercedes, TX, 78570, USA	2023-08-09 16:05:56	2023-08-10 10:22:34	CUSTOMER: MAGDALENA TORRES 956-272-3649 REPORTING WATER ON THE STREET, FLOWING AND SHE DOES NOT KNOW WHERE THE WATER IS COMING FROM. PLEASE CHECK IT OUT.
Ø	106133	Water Break Repair	112 Armory Rd, Mercedes, TX, 78570, USA	2023-08-10 10:34:41	2023-08-14 13:06:45	WATER LEAK IN FRONT OF HOME RESIDENT: SUHAIN VEGA CONTACTED: 956-975-6239
10	106268	Water Break Repair	501-599 W 10th St, Mercedes, TX, 78570, USA	2023-08-11 08:45:33		ROBERT CANAS 956-472-0039 CUSTOMER REPORTING A WATER BREAK/LEAK BETWEEN VIRGINIA AND MISSOURI JUST NORTH OF 10TH ST.
11	106297	Water Break Repair	1453 S Vermont Ave, Mercedes, TX, 78570, USA	2023-08-11 10:18:27		BEATRICE FERNANDEZ 956-599-8051 REPORTED A WATER LEAK BEHIND THE HOUSE. SHE DOES NOT KNOW IF IT IS COMING FROM THE ALLEY OR WATER METER AREA.
12	106469	Water Break Repair	213 N Texas Ave, Mercedes, TX, 78570, USA	2023-08-14 08:13:46	2023-08-14 13:11:27	AARON CAVAZOS 956-514-0003 OR VICTOR LEYVA WATER LEAK COMING FROM THE GROUND, LOCATED ON THE BACK PART OF THE HEB STORE OFF OF OHIO STREET.
13	106617	Water Break Repair	1205 S Texas Ave, Mercedes, TX, 78570, USA	2023-08-14 14:53:15	2023-08-15 15:54:25	IGNACIO RODRIGUEZ 956-261-1342 REPORTING WATER IN THE ALLEY. PLEASE CHECK IT OUT
4	106721	Water Break Repair	703 E 10th St, Mercedes, TX, 78570, USA	2023-08-15 09:43:22	2023-08-15 09:43:22	TONY, DEION, JESSE UNIT#3124 USED BACKHOE AND 6-INCH CLAMP BACKHOE, DUMP TRUCK, CLAMPS, TOOLS
15	106743	Water Break Repair	1242 S Missouri Ave, Mercedes, TX, 78570, USA	2023-08-15 10:39:56	2023-08-15 15:51:13	WATER LEAK IN THE ALLEY RESIDENT: MARTINEZ, CONTACT: 956-274-9396
16	106759	Water Break Repair	845 W 14th St, Mercedes, TX, 78570, USA	2023-08-15 11:24:40	2023-08-16 16:30:40	WATER LEAK IN THE ALLEY RESIDENT: HOMER WERBISKI CONTACT: 956-684-6982
17	106797	Water Break Repair	815 Tangerine Ave, Mercedes, TX, 78570, USA	2023-08-15 13:24:47	2023-08-17 09:46:27	WATER LEAK IN FRONT OF DRIVE WAY RESIDENT: LAURA PICKLES CONTACT: 956-609-0890
18	106955	Water Break Repair	1453 S Vermont Ave, Mercedes, TX, 78570, USA	2023-08-16 11:10:43	2023-08-21 10:16:39	WATER LEAK IN THE ALLEY RESIDENT: FERNANDEZ CONTACT: 956-599-8051
19	106959	Water Break Repair	1035 N Vermont Ave, Mercedes, TX, 78570, USA	2023-08-16 11:32:25	2023-08-17 15:35:59	BRIGIDO GONZALEZ 956-463-5268 WATER LEAK ALLEY
20	106973	Water Break Repair	845 W 14th St, Mercedes, TX, 78570, USA	2023-08-16 12:43:41	2023-08-16 12:43:41	ANTONIO GONZALEZ, DEION CERVÁNTES, JESSE TAMEZ UNIT 3125 USED A 6-INCH CLAMP FIX WATER BREAK. USED BACKHOE

Page 35 of 39

	Details		IRMA FROM THE WATER DEPARTMENT CALLED TO REPORT THAT A CUSTOMER SAID THERE IS A WATER LEAK IN FRONT OF THE SWIMMING POOL AREA NEXT TO THE REC CENTER.	ALMA RIVERA 956-756-2678 CUSTOMER REPORTING LOW WATER PRESSURE AND BUILT UP WATER IN THE ALLEY BETWEEN SCHOOL AND HER PROPERTY	CUSTOMER DAVID MARQUEZ 956-472-9996 REPORTING A WATER LEAK IN THE ALLEY	<ul> <li>J.J., FERMIN, GEORGE</li> <li>J.J., FERMIN, GEORGE</li> <li>UNIT#3124 UNIT # 323</li> <li>1204 S. COLORADO &amp; W. 12 STREET</li> <li>REG. TICKET# 237-216-8703</li> <li>WATER LEAK</li> <li>WATER LEAK</li> <li>USED:</li> <li>1- 3/4 CUT-OF LORPORATION</li> <li>1- 3/4 CUT-OF CORPORATION</li> <li>1- 3/4 CUT-OF CORPORATION</li> <li>1- COPORATION 10 200</li> </ul>	MARTIN CAVAZOS 956-532-8724 REPORTING WATER BREAK OR LEAKING WATER TO THE STREET.	WATER LEAK IN THE ALLEY RESIDENT: FLORES CONTACT: 956-472-5518	MELISSA MARTINEZ 956-514-9303 WATER LEAK AROUND METER AREA IN FRONT OF HER HOUSE.	WOODEN HOUSE ON THE NORTH SIDE. CUSTOMER REPORTED BUBBLING AND WATER LEAKING. STEVEN HEWLETTE 956-376-3698	1935 SOUTH MISSOURI WATER LEAK IN THE ALLEY IN AT THE HOUSE IN BACK RESIDENT CONTACT: 956-463-7661	WATER LEAK IN THE ALLEY BETWEEN MISSOURI AND TEXAS BY THE MERCEDES HIGH RISE AND THE CHURCH FOOD PANTRY CLOSE TO THE WATER METER RESIDENT: RODRIGUEZ CONTACT: 956-258-8933	SANTIAGO VILLEGAS 956-503-3878 REPORTED A WATER LEAK, BY THE DITCH AREA
)RDERS 3	Closed	2023-08-21 10:13:20	2023-08-17 15:18:43	2023-08-21 10:09:06	2023-08-21 10:10:00	2023-08-18 14:15:26	2023-08-21 10:11:44	2023-08-22 11:00:20		2023-08-25 16:16:26			
INTERNAL WORK ORDERS AUGUST 2023	Created	2023-08-17 12:18:57	2023-08-17 15:12:38	2023-08-17 16:38:19	2023-08-18 10:44:01	2023-08-18 14:15:26	2023-08-18 16:30:56	2023-08-21 13:44:36	2023-08-22 09:57:45	2023-08-23 15:55:18	2023-08-24 13:35:12	2023-08-24 13:50:34	2023-08-28 08:18:15
INTE	Address	3572 Kickapoo PI, Mercedes, TX, 78570, USA	601-799 Mathes Ave, Mercedes, TX, 78570, USA	596 Webb St, Mercedes, TX, 78570, USA	1121 S Vermont Ave, Mercedes, TX, 78570, USA	1204 S Colorado Ave, Mercedes, TX, 78570, USA	721 Anaquitas St, Mercedes, TX, 78570, USA	909 S Georgia Ave, Mercedes, TX, 78570, USA	1100 Anaquitas St, Mercedes, TX, 78570, USA	FM-491 & E Orange St, Mercedes, TX, 78570, USA	S Missouri Ave, Mercedes, TX, 78570, USA	630 S Missouri Ave, Mercedes, TX, 78570, USA	7827 Vera Ln, Mercedes, TX, 78570, USA
	Category	Water Break Repair	Water Break Repair	Water Break Repair	Water Break Repair	Water Break Repair	Water Break Repair	Water Break Repair	Water Break Repair	Water Break Repair	Water Break Repair	Water Break Repair	Water Break Repair
	₽	107142	107211	107240	107309	107354	107380	107560	107727	108032	108170	108178	33 <b>6</b> 108468
		21	22	23	24	55	26	28	29	30	31	32	<b>90</b>

Page 36 of 39

#### water department called to report that the meter box is full of water and has a possible COMPLETED ON 8/4/2023 REPLACE METER WITH 3/4 METER AND 3/4 GASKET CREW: A. RUIZ, D. BAZAN, E. BARRINTOS, N. MORALES, J. HERNANDEZ; WATER LEAK NEXT TO THE MONUMENT NEAR ROAD BY AN OAK TREE REPLACED 3/4 ANGLE STOP WITH NEW 3/4 ANGLE STOP CUT-OFF WATER LEAKING FROM DRIVEWAY AREA NEAR THE STREET. J.J., FERMIN, JOEL UNIT#3124 & UNIT#3130 INSTALLED A NEW HUB & COVER IT WAS BROKEN RESIDENT: FRED, TEXAS RIOGRANDE LEGAL AID reporting a water leak around the water meter area. PLEASE CHECK IT OUT. WATER LEAK AT THE ALLEY RESIDENT: ANTONIO CAVAZOS RESIDENT UNKNOWN CALLED IN ARI, JESUS, EDI, KRIS, J.J. RESIDENT'S SIDE WAS LEAKING. SPRINKLER SYSTEM LEAKING CONTACT: 956-264-8073 WATER BREAK IN THE ALLEY WATER LEAK AT THE METER WATER LEAK AT THE METER RESIDENT: CARLOS RIOJAS CONTACT:956-803-6185 WATER LEAK IN THE ALLEY RESIDENT: MRS. GALVAN CONTACT: 956-978-1805 WATER LEAK IN THE ALLEY Mr. Quintanilla 956-650-3449 ARI, JOE, DANIEL, JESUS CONTACT: 956-565-4754 CONTACT: 956-694-6356 WATER METER LEAK CONTACT: 956-909-9499 RESIDENT: J. PEDRAZA CONTACT: 956-565-3114 **RESIDENT: GARCIA** JAYVE MELGOSA RESIDENT: SOTO Please check it out. 956-854-5557 Details **UNIT 3125** TOP GYM 07/28/202: water leak 2023-08-31 11:34:43 2023-08-21 15:13:15 2023-08-31 08:10:28 2023-08-31 08:06:58 2023-08-04 16:52:08 2023-08-31 11:38:31 2023-08-07 09:07:05 2023-08-07 09:12:07 2023-08-08 11:24:08 2023-08-08 11:21:27 Closed INTERNAL WORK ORDERS AUGUST 2023 2023-08-28 14:18:11 2023-08-29 14:08:10 2023-08-30 08:14:43 2023-08-21 15:13:15 2023-08-04 10:13:23 2023-08-28 10:19:35 2023-08-29 08:04:27 2023-08-07 09:07:05 2023-08-08 11:04:42 2023-08-31 14:26:11 2023-08-07 14:13:10 2023-08-07 09:12:07 2023-08-10 12:09:16 Created 3039 W Expressway 83, Mercedes, TX, 78570, USA 3713 Seminole Way, Mercedes, TX, 78570, USA 320 S Georgia Ave, Mercedes, TX, 78570, USA 1200 S Indiana Ave, Mercedes, TX, 78570, USA 220 N Missouri Ave, Mercedes, TX, 78570, USA 232 N Virginia Ave, Mercedes, TX, 78570, USA 917 S Virginia Ave, Mercedes, TX, 78570, USA 3640 Cheyenne Dr, Mercedes, TX, 78570, USA 222 S Illinois St, Mercedes, TX, 78570, USA 300 S Texas Ave, Mercedes, TX, 78570, USA 12756 Tejas Blvd, Mercedes, TX, 78570, USA 742 E 9th St, Mercedes, TX, 78570, USA 1407 12th St, Mercedes, TX, 78570, USA Address WATER LEAK (METER) Water Break Repair WATER COVERS Category 108688 108803 105284 7 **1**06289 108530 108894 105467 105472 108629 109205 107601 105612 105806 106160 34 35 36 38 39 37 -2 S e 4 9

Page 37 of 39

please check it out.

2023-08-14 13:08:24

2023-08-11 09:57:24

3612 Cherokee Dr, Mercedes, TX, 78570, USA

	Details	ERIKA NORIEGA 956-756-2035 REPORTED A WATER LEAK AROUND THE METER AREA. PLEASE CHECK IT OUT.	DEION, TONY, JESSE UNIT 3125 METER WAS BROKEN, LOOKED LIKE SOMEONE DROVE OVER IT. PIPE, WRENCH, NEW METER ADDRESS CORRECTION: 225 N. COLORADO	REBEKA: CALLED WATER DEPT., SPOKE WITH OLIVIA TO REPORT THE METER SWAP SO THAT THEY CAN TAKE THE CORRECT METER READING. 08/15/00330-554M	DEION, JESSE, TONY UNIT#3124 METER LOOKED LIKE IT GOT STEPPED ON AND WAS BROKEN. PIP, WRENCHES, NEW METER	REBEKA: SPOKE TO OLIVIA AT THE WATER DEPARTMENT TO REPORT THE METER SWAP. 08/15/2023 9:30AM	ANTONIO GONZALEZ, DEION CERVANTES, JESSIE TAMEZ CLOSED WATER METER SINCE IT WAS BROKEN ON HIS PROPERTY. PIPE, WRENCHES, NEW METER	REBEKA: CALLED OLIVIA AT THE WATER DEPARTMENT TO REPORT OF THE NEW METER. 08/15/2023 9:30AM	Meter Reader Joe Pedraza reported a water in the meter box, possible water break at the meter. Please check it out	ANTONIO GONZALEZ, DEION CERVÁNTES, JESSE TAMEZ UNIT 3125 CLOSED THIER METER BECAUSE THEY HAD A LEAK ON THIER SIDE.	HANZ CANTU 956-520-0979 CUSTOMER REPORTED WATER AROUND THE METER AREA, IN THE FRONT BY THE DRIVEWAY.	WATER LEAK AT THE METER AT 3717 S. MERCEDES GARDENS RESIDENT: PINA CONTACT: 956-376-8804	Water leak at the meter Resident: Fabian Contact: 956-463-4129	Fabian Noriega-463-4129-called in about a water leak in the alley since Sunday. lots of water on the oround. Please Check	Irma from water department is reporting a water in the meter area when the meter readers were locking a meter. might be on city's side. please leave meter locked	ON CALL CREW: FERMIN, ROLANDO, ALEX UNIT# 3124	METER LEAK ELDA TORRES 956-375-1566
)RDERS	Closed	2023-08-14 08:31:51	2023-08-15 09:28:02		2023-08-15 09:31:43		2023-08-15 00:35:41			2023-08-16 12:50:49	2023-08-17 15:44:11	2023-08-21 10:17:58	2023-08-25 09:05:07		2023-08-25 09:13:30		2023-08-28 11:00:42
INTERNAL WORK ORDERS AUGUST 2023	Created	2023-08-11 10:07:50	2023-08-15 09:28:02		2023-08-15 09:31:43		2023-08-15 09:35:41		2023-08-16 10:09:02	2023-08-16 12:50:49	2023-08-16 14:08:15	2023-08-18 08:01:06	2023-08-21 13:06:35	2023-08-21 13:13:45	2023-08-24 08:31:06		2023-08-28 11:00:42
INTE	Address	805 Alexandria Ave, Mercedes, TX, 78570, USA	229 N Colorado Ave, Mercedes, TX, 78570, USA		550 Heidrick Ave, Mercedes, TX, 78570, USA		237 Melton Park Dr E. Mercedes. TX. 78570 USA		313 S Ohio Ave, Mercedes, TX, 78570, USA	700 Dawson Rd, Mercedes, TX, 78570, USA	844 David Ave, Mercedes, TX, 78570, USA	3717 S Mercedes Dr, Mercedes, TX, 78570, USA	810 Heidrick Ave, Mercedes, TX, 78570, USA	810 Heidrick Ave, Mercedes, TX, 78570, USA	3722 Cheyenne Dr, Mercedes, TX, 78570, USA		1400 Turkey Trot, Mercedes, TX, 78570, USA
	Category	WATER LEAK (METER)	WATER LEAK (METER)		WATER LEAK (METER)		WATER LEAK (METER)		WATER LEAK (METER)	WATER LEAK (METER)	WATER LEAK (METER)	WATER LEAK (METER)	WATER LEAK (METER)	WATER LEAK (METER)	WATER LEAK (METER)		WATER LEAK (METER)
	₽	106294	106713		106715		106716		106931	106975	106997	107275	107544	107549	108100		108220 9 <b>2</b>
		ω	σ		10		5		12	13	14	15	16	17	18		92 <u></u>

Page 38 of 39

-	4			AUGUSI 2023		
	Ē	Category	Address	Created	Closed	Details
20	108920	WATER LEAK (METER)	814 S Colorado Ave, Mercedes, TX, 78570, USA	2023-08-30 09:20:43	2023-08-31 15:32:35	WATER LEAK AT METER; GRASS IS GREEN ALL AROUND AND DIRT IS MOIST. RESIDENT: MICHAEL MENDOZA CONTACT: 956-789-1550
21	109212	WATER LEAK (METER)	320 S Georgia Ave, Mercedes, TX, 78570, USA	2023-08-31 15:25:17		WATER METER IS LEAKING RESIDENT: NORA GALVAN CONTACT: 956-565-9135 OR 956-978-7805 NOTE: RESIDENT SAYS THAT THE METER WAS REPAIRED ON MONDAY OR PLEASE CALL RESIDENT WHEN THERE.
	105033		138 Palmetto Ave Mercedes, Texas, 78570	2023-08-02 16:38:17	2023-08-15 10:00:30	WATER/SEWER TAP SERVICE RESIDENT: OSCAR GONZALEZ CONTACT: 956-565-3114 SERVICE ORDER 234737
2	106035	WATER TAP OR SEWER TAP SERVICE	2415 Mile 6 N, Mercedes, TX, 78570, USA	2023-08-09 15:08:53		PLEASE EXPOSE WATER TAP FOR 2" METER
ę	106248		2215 E West Blvd, Mercedes, TX, 78570, USA	2023-08-11 08:04:57	2023-08-11 08:04:57	LLANO GRANDE UNIT 3121 WATER TAP USED A 1-8.99 DOUBLE STRAP SATTLE 6 FT OF 1"POLYESTER 1-1" CORPORATION AND 1 -1" ANGLE STOP CUT OFF TICKET#237-160-8424
4	106635	WATER TAP OR SEWER TAP SERVICE	1393-1699 Mile 7, Mercedes, TX, 78570, USA	2023-08-14 16:09:59	2023-08-14 16:09:59	OMAR DELEON 956-789-7562 COPPER PIPE BROKE OFF AND WATER LEAK
a	107482	WATER TAP OR SEWER TAP SERVICE	216 N Texas Ave, Mercedes, TX, 78570, USA	2023-08-21 10:57:15	2023-08-21 10:57:15	FERMIN, J.J., JOEL UNIT#3124 McDONALD'S CHECKED ON A WATER VALVE. THE COMPANY INSTALLED A NEW WATER VALVE
ω	108904	WATER TAP OR SEWER TAP SERVICE	1046 Hidalgo St, Mercedes, TX, 78570, USA	2023-08-30 08:48:35		SUITE B PLEASE MAKE/INSTALL 3/4" WATER & SEWER TAPS. OSCAR ZARATE 956-561-9587
~	108906	WATER TAP OR SEWER TAP SERVICE	1046 Hidalgo St, Mercedes, TX, 78570, USA	2023-08-30 08:50:07		SUITE C PLEASE MAKE/INSTALL 3/4" WATER & SEWER TAPS OSCAR ZARATE 956-561-9587
	108908	WATER TAP OR SEWER TAP SERVICE	1046 Hidalgo St, Mercedes, TX, 78570, USA	2023-08-30 08:51:19		SUITE D PLEASE MAKE/INSTALL 3/4" WATER & SEWER TAPS. OSCAR ZARATE 956-561-9587

# INTERNAL WORK ORDERS AUGUST 2023

Page 39 of 39

# EXTERNAL WORK ORDER AUGUST 2023

Status	Summary	Address	Description	Created at local	Acknowledged at	Closed at local
Open	Grading Alley	1033 W 14th St Mercedes, Texas, 78570		MATA:00 - 00:170M	2000	
Open	Requesting Speed Humps	-	school zone too many fast cars pass by	08/14/2023 - 11:49AM		
Closed	Animal Control	stray dogs, fighting by my front door 437 Washington Ave Mercedes, TX 78570, USA doogs and the others I do not know	. 2 are my neighbors	08/23/2023 - 12:13PM	08/33/003 - 13-13DM (08/34/2003 02-320 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220 00-220	
						MILCO'00 - 0707/1 0/00

15143667 An anonymous SeeClickFix user



# Memo

To: Alberto Perez, City Manager

From: Marisol Vidales, Library Director & Historic Preservation Officer

CC: Javier Ramirez, Assistant City Manager

Date: September 11, 2023

Re: Library Department Monthly Report

Attached you will find the Library Department's monthly statistical report, please let me know if you have any questions regarding the information. Also, Library Staff participated in the following meetings, trainings, and events during the month of August 2023.

#### Meetings

- Back to School Bash Meeting (8/3) Marisol Vidales & Michelle Muniz
- Historic Property Meeting (8/7) Marisol Vidales
- Back to School Bash Supply Prep Meeting (8/7) Marisol Vidales & Michelle Muniz
- City Commission Meeting (8/10) Marisol Vidales
- Noble Builders Meeting (8/15) Marisol Vidales
- Department Head Meeting (8/15) Marisol Vidales
- City Manager Meeting (8/15) Marisol Vidales
- Library Card Sign-Up Meeting (8/15) Frank Rivas, Michelle Muniz & Marisol Vidales
- Mercedes Historic Preservation Commission Meeting (8/17) Marisol Vidales & Michelle Muniz
- Tropical Storm Development Meeting (8/21) Marisol Vidales & Michelle Muniz
- Potential Cyclone Nine/Possible Tropical Storm Harold Briefing (8/21) Marisol Vidales, Michelle Muniz & Daniela Alejo
- City Commission Meeting (8/21) Marisol Vidales
- Back to School Bash After-Action Meeting (8/24) Michelle Muniz
- Hidalgo County Library System Meeting (8/25) Marisol Vidales
- City Manager Meeting (8/29) Marisol Vidales
- Trinity MEP Engineering Meeting (8/29) Marisol Vidales
- Department Head Meeting (8/29) Marisol Vidales
- Niche Academy Demo (8/30) Marisol Vidales
- Fall & Winter Event Planning Meeting (8/31) Marisol Vidales & Michelle Muniz

### Trainings

- Digital Navigators and the Device Divide: Community Voices from Seven US Cities (8/2) – Michelle Muniz and Tristan Garza
- Uplifting our Community Voices (8/2) Frank Rivas & Daniela Alejo
- Savannah A/B Testing Demo (8/3) Daniela Alejo
- Disability is Not A Bad Word (8/9) Michelle Muniz
- Fall Adult Share (8/18) Frank Rivas
- Fall Youth Share (8/25) Frank Rivas
- Cybersecurity Training (8/29) & (8/30) Marisol Vidales, Michelle Muniz, Frank Rivas, Mary Jane Hernandez, Isabel Mendoza, Daniela Alejo, Janie Palacios, Tristan Garza, Anthony Cardenas, Dana Moreno & Dabney Nilo
- Five Steps to Intentional Business Initiatives (8/30) Marisol Vidales
- Applying for the FY24 TSLAC Family Place Libraries Grant (8/31) Marisol Vidales, Michelle Muniz & Frank Rivas

### **Events/Programming**

#### Adult Programming

The Basic Digital Skills class is taught by Digital Navigators Tristan Garza & Anthony Cardenas

- Basic Digital Skills (8/1) Adults: 8
- Basic Digital Skills (8/3)
   Adults: 7
- Basic Digital Skills (8/8)
   Adults: 5
- Basic Digital Skills (8/10) Adults: 5
- Basic Digital Skills (8/15) Adults: 5
- Basic Digital Skills (8/17) Adults: 4
- Basic Digital Skills (8/22)
   Adults: 5
- Basic Digital Skills (8/24) Adults: 5
- Basic Digital Skills (8/29)
   Adults: 4
- Basic Digital Skills (8/31) Adults: 5
- Crochet Club (8/8) Adults: 3
- Crochet Club (8/22) Adults: 6
- Delta Independent Living Center Story Time (8/15) Adults: 22

<u>Children's Programming</u> – The majority of the children's programming is planned and executed by Frank Rivas with the exception of the art class which is taught by Diane Roman-Goldsberry.

- Art Class ages 6-9 (8/7) Children: 1
- Art Class ages 6-9 (8/9) Children: 1

<u>Outreach</u> – The library visits and participates in different festivals & events outside of library grounds to promote library services.

- HEB Kid's Day Event Read a story, provided a craft activity, free books and library information (8/5) Frank Rivas, Daniela Alejo, and Anthony Cardenas Children: 45 Teens: 8 Adults: 54
- Back to School Bash (8/9) Provided free books and library information Frank Rivas, Janie Palacios, Anthony Cardenas, Dora del Toro (Volunteer), and Marisol Vidales

General Attendance: 277

### <u>Events</u>

- McDonald's Ribbon Cutting (8/23) Marisol Vidales
- 3<sup>rd</sup> Annual Job Fair (8/3) Marisol Vidales, Michelle Muniz, Anthony Cardenas & Tristan Garza
  - Attendance: 110 Agencies: 22
- Dr. Hector P. Garcia Portrait Unveiling (8/24) General Attendance: 24

## Other Projects/Duties

### Café

• We sold 535 individual items for the 23 days that we were open and we made \$2,114.68 in sales.

**Marketing** (The majority of these items involve the creation of flyers, taking and posting photos, filming and editing videos, responding to citizens via direct message, and interacting with the public on social media platforms. At the start of February, the Library has temporarily taken over the duties of all social media & website updates for the City.)

- Created 3 newsletters which were the August Newsletter, Gallery 434 and New Arrivals.
- Created a total of 35 flyers for the Library, Café, City, and HCLS.
- Posted 160 items for the library, 19 for the café, 65 for the city, and 1 for HCLS across all three platforms.
- Created a total of 20 stories for the Library and Cafe

- Responded to 18 library direct messages and 6 city direct messages.
- A total of 30 updates were done to the city website.
- Created 4 videos regarding the McDonald's, blueberry muffins, portrait unveiling, and library card sign-up month.
- Delivered a total of 25 posters for the job fair to local businesses.
- Updated the Library banner on Facebook with National Parks and Twitter to Back to School.
- Created 2 book rivers on TLC Catalog to honor monthly observances highlighting our collection, which were: Book Lovers Day and National Eat Dessert First Month
- Created 2 shelves in cloudLibrary in honor of monthly observances highlighting our collection, which were: Barbiecore & Read A Romance
- Created 2 book displays in the adult section: Happiness Happens Month and American Adventures Month.
- Created 1 book display in the young adult section: Barbiecore Pink colored covers.
- Created 1 book display in the Juvenile area: Back to school

### Administration/Collection Management/Development

- Our Senior Cataloger, has been concentrating on encoding items in our collection to finish the RFID transition by end of September. As of the end of August we were at 55% of the collection.
- The Assistant Library Director, prepared and submitted the narrative for the ALA Thinking Money Grant with minor edits from the Library Director.
- The Assistant Library Director, prepared and submitted the grant for Sisters in Crime. Daniela Alejo, Tristan Garza and the Library Director assisted with the necessary photography for the grant.
- The Assistant Library Director, worked with the Digital Navigators and Cataloger, to revise the hotspot agreements and policies to reflect our new Verizon hotspots in preparation for their circulation on August 18<sup>th</sup>.
- The Assistant Library Director, weeded the Juvenile fiction, graphic novels, and Spanish sections.
- The Assistant Library Director, updated the website under Recommended Websites, specifically targeting the children's resources. She also worked with IT to create shortcuts on the Children's computer desktops to highlight those learning resources.
- Worked with café staff and marketing team to change the recipe for the blueberry muffins in the café. Once a new recipe was selected three staff members were trained in preparation and baking in order to maintain product consistency and a marketing video was filmed and posted on social media. Also worked with staff to create different milk tea recipes and will work on proper promotion in September.
- Prepared for a total of 3 events on the same week which were the Job Fair, Unveiling of Dr. Hector P. Garcia portrait, and the Hidalgo County Library System meeting which was hosted by us. This involved requesting purchase orders for refreshments and meals for each event. Sending out invitations for the unveiling, delivering posters for the job fair, confirming head counts for the HCLS meeting, additional marketing through social media, listing the events on the city website, setup and clean-up.

- Created an admin account for biblio+ which is the streaming service with cloudLibrary. Shared the information with all the HCLS libraries and scheduled a training on reports for the system.
- Met with Project Manager of Noble Builders and City Manager. Was able to obtain a one-year warranty on the plumbing completed. Discussed the invoice and work performed and submitted the invoice for payment.
- Started planning and recruiting individuals for our Library Card Sign-Up Month campaign with our Children's Librarian as the lead and the Assistant Library Director creating the scripts.
- Worked with one of our marketing team members to create a welcome booklet which contains our programming, fines, checkout limits, and various instructions. The booklet is provided to new library cardholders. The goal is to have it available on September 1<sup>st</sup>.
- Completed the job task analysis and reviewed and provided input for library staff.
- The Library Director is aiding with the Commission Report by requesting information for article, taking photos and providing edits on occasion.

## **Historic Preservation Officer**

- Mr. Gabriel Ozuna (Historian) and myself met with Mr. Cruz Lopez the owner of 236 S. Missouri. We answered various questions regarding applying for a Real Texas Historical Marker and National Register of Historic Places regarding restrictions and potential tax credits.
- The City Secretary and I visited the Hidalgo County Recording Office to file our ordinances designating specific properties as historic. It was suggested by the clerk that we file each property separately and that the cost would be \$36 per ordinance per property. We were unprepared for this cost as we have a total of 36 properties. We filed only one ordinance that only has one property listed. The City Secretary and I worked on creating a separate ordinance for each property. I also prepared a budget amendment from wages in order to file. Mr. Ozuna confirmed that we will be the first city in Hidalgo County to file this type of ordinance. He is attempting to meet with county officials to ensure the process is being done correctly and providing examples from other counties. The goal is to file everything in September before the end of the budget year.
- Prepared the agenda for the MHPC meeting which included taking recent photos of 236 S. Missouri to consider the request to replace the windows on the roof, creating a certificate of appropriateness form, and drafting a secondary violation letter which was sent to the City Attorney.
- Prepared and emailed a letter for Mr. Cruz Lopez and Mrs. Laura Lopez regarding the approval of the window replacement for their roof but stipulated that the 1<sup>st</sup> and 2<sup>nd</sup> floor window frames cannot be vinyl and encouraged them to let us know further in advance of any proposed or quoted exterior work to avoid delays. Currently, Mr. & Mrs. Lopez are unhappy with the letter and restrictions and are requesting if their property can be removed from historical designation.
- Spoke with Derek Garcia who is currently in the process of applying for a historical subject marker for Colegio San Jacinto Trevino. If approved he will be needing approval for its placement on the right of way of Missouri and 3<sup>rd</sup>.

# Dr. Hector P. Garcia Memorial Library Statistical Report

36

431

57 534

Circulation	2023	2022
Check-Outs & Renewals:	706	836
Year to Date Total:	7,289	7,654
In-House Book Circulation:	246	122
Year to Date Total:	2,044	1,673
In-House Magazine Circulation:	22	34
Year to Date Total:	190	295
In-House Newspaper Circulation:	48	69
Year to Date Total:	455	520
New Borrowers:	29	21
Year to Date Total:	371	241

Digital Resources	2023	2022
cloudLibrary Checkouts:	176	116
Year to Date Total:	1881	1013
NewsStand Checkouts:	408	274
Year to Date Total:	3896	2840
Biblio+	73	
Year to Date Total:	138	
Interlibrary Loans (ILL's)	2023	2022
Items Requested:	103	94
Year to Date Total:	894	863

Items Sent:

Year to Date Total:

Book & Media Donations	2023	2022
Donations Received:	42	85
Year to Date Total:	1105	548
Donations Selected:	12	1
Year to Date Total:	138	113

Reference Assistance	2023	2022
By Phone:	197	108
Year to Date Total:	1,331	1,190
In-Person:	206	106
Year to Date Total:	1,122	1,024

Reference Services	2023	2022
Directional/Basic Questions:	299	81
Year to Date Total:	1,412	792
Research Questions:	138	35
Year to Date Total:	579	323
Computer Questions:	174	24
Year to Date Total:	570	337
Fax Assistance:	46	69
Year to Date Total:	779	692
Copy Assistance:	143	63
Year to Date Total:	3,730	801
Scan Assistance:	10	13
Year to Date Total:	175	112
Print Outs:	2531	47
Year to Date Total:	19713	12728

# Aug-23

<b>Computer Sessions</b>	2023	2022
Adult Lab Sessions:	490	500
Year to Date Total:	4,411	4,240
Juvenile Lab Sessions:	54	83
Year to Date Total:	1,043	604
WiFi:	1,397	3295
Year to Date Total:	24,138	33,770

Meeting Room Sessions	2023	2022
Sessions:	36	55
Year to Date Total:	407	354

Technical Services	2023	2022
New Items Added:	76	51
Year to Date Total:	1972	784
Items Processed:	43	64
Year to Date Total:	820	587
Items Withdrawn:	347	5
Year to Date Total:	2325	239
Items Recataloged:	0	59
Year to Date Total:	598	747
Items Repaired:	6	10
Year to Date Total:	72	84

# Dr. Hector P. Garcia Memorial Library Statistical Report

Adult Programming	2023	2022
Adult Events:	14	24
Year to Date Total:	88	63
Adults in Attendance:	108	145
Year to Date Total:	575	512
Live Views:	0	0
Year to Date Total:	0	1
Recorded Counts:	0	0
Year to Date Total:	0	0

Teen Programming	2023	2022
Teen Events:	0	0
Year to Date Total:	7	26
Teens in Attendance:	0	0
Year to Date Total:	27	127
Live Views:	0	0
Year to Date Total:	0	0
Recorded Counts:	0	0
Year to Date Total:	0	0

Children's Programming	2023	2022
Children Events:	2	1
Year to Date Total:	63	57
Children in Attendance:	2	10
Year to Date Total:	781	666
Adults in Attendance:	0	4
Year to Date Total:	291	253
Live Views:	0	0
Year to Date Total:	5	62
Recorded Views:	0	0
Year to Date Total:	260	644

Toddler Programming	2023	2022
Children Events:	0	0
Year to Date Total:	4	18
Children in Attendance:	0	0
Year to Date Total:	9	10
Adults in Attendance:	0	0
Year to Date Total:	6	6
Live Views:	0	0
Year to Date Total:	0	41
Recorded Views:	0	0
Year to Date Total:	0	247

General Programming	2023	2022
Events:	1	0
Year to Date Total:	10	8
Toddlers in Attendance:	0	0
Year to Date Total:	93	22
Children in Attendance:	0	0
Year to Date Total:	296	392
Teens in Attendance:	0	0
Year to Date Total:	92	47
Adults in Attendance:	24	0
Year to Date Total:	247	201
Live Views:	0	0
Year to Date Total:	0	0
Recorded Views:	0	0
Year to Date Total:	0	0
General Attendance:		
Year to Date Total:		
Year to Date Total:		

# Aug-23

Outreach Programming	2023	2022
Events:	2	0
Year to Date Total:	25	19
Toddlers in Attendance:	0	0
Year to Date Total:	205	83
Children in Attendance:	45	0
Year to Date Total:	1,303	611
Teens in Attendance:	8	0
Year to Date Total:	234	0
Adults in Attendance:	54	0
Year to Date Total:	593	247
General Attendance:	277	

Reading Programs	2023	2022
Toddler Reading Logs:	0	0
Children Reading Logs:	0	0
Teen Reading Logs:	0	0
Adult Reading Logs:	0	0
Total:	128	82

Volunteer Hours	2023	2022
Total:	73.5	19.75
Year to Date Total:	1928.5	1698.75

# Dr. Hector P. Garcia Memorial Library Statistical Report

Aug-23

Curbside Services	2023	2022
Curbside Café:	4	11
Year to Date Total:	156	263
Curbside Circulation:	2	1
Year to Date Total:	23	25
Curbside Crafts:	0	2
Year to Date Total:	0	67
Curbside Other Services:	0	5
Year to Date Total:	31	47

Library Visits	2023	2022
Visits:	2,533	2950
Year to Date Total:	24,826	23,681

Café Visits	2023	2022
Visits:	540	615
Year to Date Total:	6027	5325
Café Sales	2023	2022
Net Sales:	\$-	\$ 2,409.11
Year to Date Total:	\$ 16,209.19	\$ 23,379.19
Sales Tax:	\$-	\$ 198.64

Social Media	2023	2022
Library Posts:	160	148
Year to Date Total:	2484	2274
Library DMs:	18	0
Year to Date Total:	70	14
Cafe Posts:	19	33
Year to Date Total:	479	359
Café DMs:	0	0
Year to Date Total:	5	2
City Posts:	65	6
Year to Date Total:	562	106
City DMs:	6	0
Year to Date Total:	17	22
Videos Created:	2	0
Year to Date Total:	5	10
Website Updates:	30	19
Year to Date Total:	276	177
HCLS Posts:	1	3
Year to Date:	23	24

**Mercedes Municipal Court** 

Revenue Collected by Citations August 1, 2023 - August 31, 2023

City of Mercedes Revenue	\$2,869.85
State of Texas Revenue	\$1,489.05
Total Revenue Collected	\$4,358.90

Total Number of Cases (Dockets) Heard by Court – 18

Eduardo Mendoza, Municipal Court Coordinator

## CITY OF MERCEDES Budget vs Actual FY 2022-2023 (UNAUDITED) As at 8/31/2023

01	<b>GENERAL FUND</b>
----	---------------------

GENERALI OND		Budget Completed 91.67%		
		YTD	Budget	% of
REVENUES	Budget	Actual	Balance	Budget
Taxes	9,103,950	8,937,972	165,978	98.18%
Licenses & Permits	2,019,000	505,053	1,513,947	25.01%
Fines & Services	2,357,460	2,383,890	(26,430)	101.12%
Intergovernmental	18,600	41,233	(22,633)	221.69%
Miscellaneous	1,782,890	537,686	1,245,204	30.16%
	15,281,900	12,405,834	2,876,066	81.18%
EXPENDITURES				
Commission	35,200	34,938	262	99.25%
Exe. Adm	283,110	250,214	32,896	88.38%
Human Resources	66,447	50,270	16,177	75.65%
City Secretary	135,175	80,741	54,434	59.73%
Mun. Court	139,774	129,928	9,846	92.96%
Finance	229,173	202,088	27,085	88.18%
ІТ	418,962	355,501	63,461	84.85%
Planning	438,999	393,135	45,864	89.55%
Police	3,418,315	2,728,637	689,678	79.82%
Animal Control	96,591	59,777	36,814	61.89%
Fire	1,480,914	1,347,902	133,012	91.02%
PW	139,096	85,059	54,037	61.15%
Streets	882,576	564,409	318,167	63.95%
Build. Maint.	376,396	285,162	91,234	75.76%
Veh. Maint.	379,486	363,696	15,790	95.84%
Parks & Rec	485,500	419,714	65,786	86.45%
Rec. Center	107,548	78,947	28,601	73.41%
Library	551,796	499,968	51,828	90.61%
Projects	-	8,376	(8,376)	#DIV/0!
Sanitation	1,555,807	1,476,620	79,187	94.91%
Dome Shelter	296,931	203,203	93,728	68.43%
Non-Departmental	3,764,104	1,981,057	1,783,047	52.63%
	15,281,900	11,599,341	3,682,559	75.90%
Rev. Over/Under		806,494	(806,494)	
	-	550,757	(555,757)	

NOTE: Vehicle Maint-123K attributed to new vehicle leases.

# CITY OF MERCEDES

# Budget vs Actual FY 2022-2023 (UNAUDITED)

As at 8/31/2023

# 02 UTILITY FUND

		Budget Completed 91.67%		
		YTD	Budget	% of
REVENUES	Budget	Actual	Balance	Budget
Water & Sewer Sales	5,892,000	5,168,116	723,884	87.71%
Fees & Penalties	1,260,140	451,841	808,299	35.86%
Miscellaneous	2,700	20,055	(17,355)	742.79%
	7,154,840	5,640,013	1,514,827	78.83%
EXPENDITURES				
Information Tech	98,539	109,014	(10,475)	110.63%
Utility Billing	146,357	149,007	(2,650)	101.81%
Meter Readers	153,469	116,483	36,986	75.90%
W/S Field Crew	1,104,412	756,169	348,243	68.47%
W/S Treatment Plant	3,563,500	3,040,126	523,374	85.31%
Debt Service Int.	947,583	950,056	(2,473)	100.26%
Non-Departmental	1,140,980	98,515	1,042,465	8.63%
	7,154,840	5,219,371	1,935,469	72.95%
Revenue Over/Under		420,642	(420,642)	

NOTE:

# CITY OF MERCEDES

# Budget vs Actual FY 2022-2023 (UNAUDITED)

As at 8/31/2023

## 15 INTEREST & SINKING FUND

		Budget Completed 91.67%		
		YTD	Budget	% of
REVENUES	Budget	Actual	Balance	Budget
Property Taxes	2,296,070	2,394,195	(98,125)	104.27%
Intergovernmental	-	-	-	0.00%
Miscellaneous	2,000	37,255	(35,255)	1862.73%
	2,298,070	2,431,450	(133,380)	105.80%
EXPENDITURES				
Debt Service	2,298,070	2,281,285	16,785	99.27%
	2,298,070	2,281,285	16,785	99.27%
Revenue Over/Under		150,165	(150,165)	

NOTE:

## 16 HOTEL/MOTEL FUND

	Budget Completed 91.67%		
	YTD	Budget	% of
Budget	Actual	Balance	Budget
120,000	154,074	(34,074)	128.40%
95,970	23,216	72,754	24.19%
215,970	177,290	38,680	82.09%
138,940	47,604	91,336	34.26%
50,000	16,925	33,075	33.85%
12,900	60,000	(47,100)	465.12%
14,130	-	14,130	0.00%
-	2	(2)	#DIV/0!
215,970	124,531	91,441	57.66%
-	52,759	(52,761)	
	120,000 95,970 <b>215,970</b> 138,940 50,000 12,900 14,130	YTD           Budget         Actual           120,000         154,074           95,970         23,216           215,970         177,290           138,940         47,604           50,000         16,925           12,900         60,000           14,130         -           -         2           215,970         124,531	YTD         Budget           Budget         Actual         Balance           120,000         154,074         (34,074)           95,970         23,216         72,754           215,970         177,290         38,680           138,940         47,604         91,336           50,000         16,925         33,075           12,900         60,000         (47,100)           14,130         -         14,130           -         2         (2)      215,970         124,531         91,441

NOTE:

# CITY OF MERCEDES Budget vs Actual FY 2022-2023 (UNAUDITED)

As at 8/31/2023

## 43 43-Series 2018 CO

REVENUES	Budget	JTD Actual	Budget Balance
Bond Revenue	9,991,085	9,991,085	-
Interest Income	129,793	132,270	(2,478)
Miscellaneous	34,602	34,602	-
	10,155,480	10,157,958	(2,478)
EXPENDITURES			99.48%
Ambulance Services	519,644	519,644	-
PD Vehicles	534,243	534,243	-
PW Vehicles	670,119	670,119	-
Rescue Vehicles	33,165	33,165	-
Drainage Improv.	513,612	461,310	52,302
Sewer Improv.	1,484,309	1,484,309	-
Lift Station Improv.	1,352,229	1,352,229	-
Street Overlays	3,460,085	3,460,085	-
Street Improvements	104,946	104,946	-
Water Improv.	1,281,911	1,281,911	-
Non-Departamental	201,218	201,218	-
	10,155,480	10,103,178	52,302
Revenue Over/Under	(0)	54,780	(54,780)

**NOTE:** This fund is reported as Job to Date.

### CITY OF MERCEDES Budget vs Actual FY 2022-2023 (UNAUDITED)

As at 8/31/2023

#### 46 EMS FUND

		Budg	1.67%	
		YTD	Budget	% of
REVENUES	Budget	Actual	Balance	Budget
EMS Service Fees	716,800	527,991	188,809	73.66%
Intergovernmental	90,000	83,125	6,875	92.36%
Misc	-	947	(947)	#DIV/0!
	806,800	612,063	194,737	75.86%
EXPENDITURES				
Personnel Costs	128,000	70,816	57,184	55.32%
Contractual Sev. & Other	185,300	181,245	4,055	97.81%
Maintenance	58,000	21,403	36,597	36.90%
Supplies	115,500	75,223	40,277	65.13%
Paramedic Course	70,000	75,117	(5,117)	107.31%
Capital Outlay	-	40,529	(40,529)	0.00%
Non-Departamental	250,000	167,577	82,423	67.03%
-	806,800	631,909	174,891	78.32%
Revenue Over/Under	-	(19,846)	19,846	

NOTE:

### **51 AMERICAN RESCUE PLAN**

REVENUES	Budget	JTD Actual	Budget Balance
Intergovernmental	4,118,303	1,928,211	2,190,093
Miscellaneous	123,927	140,200	(16,273)
-	4,242,230	2,068,410	2,173,820
EXPENDITURES			
Contractual Services	123,427	123,427	-
Drainage Improvements	488,000	53,760	434,240
Water Rate Study	37,725	37,725	-
Impact Fee Study	31,500	9,450	22,050
TCEQ Comp. Self Audit	49,250	21,591	27,659
Revenue Loss	1,030,000	1,030,000	-
PD Renovation	780,843	529,002	251,841
Mile 1 East	270,000	206,703	63,297
Utility Improvements	1,307,478	133,636	1,173,842
Street Improvements	124,007	-	124,007
-	4,242,230	2,145,294	2,096,937
Revenue Over/Under	<u> </u>	(76,884)	76,884

**NOTE:** This fund is reported as Job to Date.

### CITY OF MERCEDES Budget vs Actual FY 2022-2023 (UNAUDITED)

As at 8/31/2023

### 52 SERIES 2021 CO

	Dudget	JTD A sture	Budget
REVENUES	Budget	Actual	Balance
Bond Revenue-Other Financ	8,250,000	8,250,000	-
Interest Income	68,981	247,851	(178,870)
Miscellaneous	-	350,982	(350,982)
_	8,318,981	8,848,833	(529,852)
EXPENDITURES			57.49%
EMS/FIRE Equipment	796,765	789,240	7,525
PD Vehicles/Renovation	1,341,445	1,742,328	(400,883)
PW Equipment	607,618	607,618	0
Planning Equipment		91,108	(91,108)
Library	17,586	25,254	(7,668)
Other Equipment	273,089		273,089
Build. Improvements	70,000	77,041	(7,041)
Water/Sewer Utility Improv	3,577,633	190,022	3,387,611
Lift Station Improv.	495,000	493,826	1,174
Street Improvements	400,000	400,620	(620)
Drainage Imrprov.	218,000	194,045	23,955
Other Infrastructure Imp	350,260		350,260
Non-Departamental	171,585	171,585	-
	8,318,981	4,782,685	3,536,296
Revenue Over/Under	(0)	4,066,148	(4,066,149)

**NOTE:** This fund is reported as Job to Date.

Monthly Statistics Report	
FY 2022-2023	

### Finance

Invoices	1	FY 2021-2022 Totals	F	Y 2022-2023 1st Qtr	F	Y 2022-2023 2nd Qtr	ŀ	FY 2022-2023 3rd Qtr	July	August	ŀ	FY 2022-2023 Totals
Invoices Received		3,222		779		689		581	162	146		2,357
Payment Requests Received		2,481		596		581		568	263	204		2,212
<b>Emergency Payment Requests</b>						9		10	1	3		23
Total		5,703		1,375		1,279		1,159	426	353		4,592
<b>Payments Processed</b>		2,638		598		799		651	262	265		2,575
Total Paid	\$	21,530,131.74	\$	4,808,628.57	\$	8,294,406.80	\$	5,028,227.68	\$ 1,638,765.27	\$ 2,291,106.49	\$	22,061,134.81
(01) General Fund	\$	10,762,818.74	\$	2,824,263.29	\$	3,107,997.62	\$	2,652,873.81	\$ 728,672.25	\$ 1,300,636.86	\$	10,614,443.83
(02) Utility Fund	\$	5,166,272.07	\$	1,051,574.66	\$	2,210,310.84	\$	883,778.63	\$ 362,734.40	\$ 312,001.40	\$	4,820,399.93
(03) Municipal Court	\$	3,451.67	\$	2,164.80	\$	-	\$	438.96	\$ 150.00	\$ -	\$	2,753.76
(05) Library Fund	\$	5,693.27	\$	1,500.00	\$	37.90	\$	2,665.89	\$ 537.99	\$ 567.29	\$	5,309.07
(07) Special Rev/Grants	\$	237,279.44	\$	20,854.07	\$	91,534.83	\$	80,047.61	\$ 2,059.56	\$ 1,258.20	\$	195,754.27
(10) Local Forfeiture	\$	832.04	\$	4,169.70	\$	1,516.06	\$	1,429.93	\$ -	\$ 3,089.81	\$	10,205.50
(12) KMB	\$	5,501.29	\$	20.29	\$	210.72	\$	3,372.67	\$ 191.50	\$ 547.47	\$	4,342.65
(15) I & S	\$	2,274,584.23	\$	-	\$	1,950,428.79	\$	-	\$ 600.00	\$ 330,256.02	\$	2,281,284.81
(16) Hotel Motel	\$	211,615.95	\$	12,500.00	\$	14,390.00	\$	77,024.00	\$ 13,275.00	\$ 7,340.00	\$	124,529.00
(30) TIRZ							\$	700,000.00	\$ -	\$ -	\$	700,000.00
(43) Series 2018	\$	343,844.56	\$	-	\$	-	\$	-	\$ -	\$ -	\$	-
(46) EMS	\$	392,336.87	\$	84,156.92	\$	123,968.90	\$	101,779.34	\$ 62,387.40	\$ 27,987.30	\$	400,279.86
(49) Emergency Manage.	\$	576.61	\$	-	\$	-	\$	-	\$ -	\$ -	\$	-
(51) ARPA	\$	315,272.44	\$	157,021.35	\$	19,409.21	\$	314,002.47	\$ 247,989.02	\$ 91,599.66	\$	830,021.71
(52) Series 2021	\$	1,810,052.56	\$	650,403.49	\$	774,106.93	\$	209,743.07	\$ 220,022.12	\$ 215,477.85	\$	2,069,753.46
(54) Parks Fund					\$	495.00	\$	1,071.30	\$ 146.03	\$ 344.63	\$	2,056.96

Monthly Statistics Report FY 2022-2023												
Finance Purchase Orders	FY 2021-2022 Totals	FY 2022-2023 1st Qtr	FY 2022-202 2nd Qtr	3 FY 2022-2023 3rd Qtr	July	August	FY 2022-2023 Totals					
PO Requisitions Received	1,525	413	383	344	76	35	1,251					
Emergency PO Requisitions		58	70	94	21	19	262					
Total	1,525	471	453	438	97	54	1,513					
Purchase Orders Issued	1,525	465	440	413	83	46	1,447					
Purchase Orders Issued	\$ 4,117,535.26	\$ 900,699.17	\$ 644,661.3	9 \$ 734,574.15	\$ 215,152.24	\$ 55,694.21	\$ 2,550,781.16					
Purchase Orders Received	\$ 2,901,261.64	\$ 537,987.89	\$ 509,394.0	2 \$ 613,231.59	\$ 51,016.10	\$ 19,353.53	\$ 1,730,983.13					
Purchase Orders Voided	\$ 1,216,273.62	\$ 158,661.64	\$ 112,009.0	5 \$ 71,346.63	\$ (602.63)	\$ (3.61)	) \$ 341,411.08					
Purchase Orders Outstanding	\$ -	\$ 204,049.64	\$ 23,258.3	2 \$ 49,995.93	\$ 164,738.77	\$ 36,344.29	\$ 478,386.95					

Budget Amedments	FY 2021-2022 Totals	FY 2022-2023 1st Qtr	FY 2022-2023 2nd Qtr	FY 2022-2023 3rd Qtr	July	August	FY 2022-2023 Totals
Budget Amendments Received		8	17	36	7	6	74
Approved							
General Fund		8	13	32	7	6	66
Utility Fund		0	3	4	0	0	7
EMS Fund		0	1	0	0	0	1
Total		8	17	36	7	6	74

#### **ACTIVE ACCOUNTS: 5,054**

### NEW ACCOUNTS: 118

### **Monthly Statistics Report August 2023**

### Total of Work Orders:

707

Job Code	Total Completed	Total outstandig (pending)	Total Void
Regular connects (on)	56	62	0
Reinstate (reins)	78	0	16
Regular disconnects (off)	54	0	1
Meter swap (swap)	25	1	1
Disconnects no paymet (lock)	101	1	165
Miscellaneous (misc)	12	7	0
Ert replacement (entre & mxu)	0	0	0
High reads (gt-rd)	0	0	0
Get Missed Meter Read (gt-rd)	118	0	4
Service change (srvch)	0	1	0
Miscellaneous Public Works (mech)	0	0	0
Account on Temporary H (hold)	0	0	0
Occupant change (tran)	0	0	0
Re-read Meer After (re-rd)	1	0	1
Check leak/fix leak (leak)	2	0	0
Mechanichal inspection	0	0	0
TOTAL OF CODE	S 447	72	188

Disconnects no paymet (voided)

They are usually customers who makes their payments before close their meter

Unread meters (SENSUS) re	ead manually	
Meter Blank (screen)		16
Parts		62
Wire demaged		12
Meter Low Battery		0
Meter covered		17
MXU demaged		3
Reprogramed		27
Disconnected		0
Under water		1
Everything ok (no read)		32
Meter inside property		0
		170
Available Water Meters:	5/8"	320
	3/4"	1
	1"	1
	1 1/2"	4
	2"	3

Unread meters (Kamstrup)							
Broken antenna	1						
Meter covered	0						
Meter reprogramed	37						
Meter Swap	1						
Meter OFF (no connected)	0						
	39						
Traveling meters	5						
La Herencia Apparts.	7						

#### Monthly Statistics Report FY 2022-2023 July 31, 2023

### **Municipal Court**

	FYE 2022	1st Qtr	2nd Qtr	3rd Qtr			FYE 2023
Citation By Violation	Totals	Totals	Totals	Totals	July	August	Totals
Defective Equipment	7	5	10	4	3		22
Driving W/O Stop Lamps				1			1
Failed to Display Vehicle Registration	1		1	0			1
Failed to ID Truthfully	1		0	0			0
Failed to Obey Traffic Control Sign	8		0	0			0
Expired Registration-Moto Vehicle	174	71	55	26	4	4	160
License Plate Registration-Fictituous	1		0	0			0
License Plate Registration-Trailer	1		0	0	1		1
No Cover on Load	1		0	0			0
No Front License Plate	10	3	3	1			7
No Rear License Plate	1		0	0			0
Wrong License Plate	10	5	1	1	1		8
No Tail Light(s)	1	1	0	0			1
Parking Violation			1	0			1
Parking-Fire Lane	1		0	0			0
U-Turn Between Street Intersection	1		0	0			0
Speeding	58	20	10	6			36
Speeding in a School	3	1	2	0			3
Failed To Yield Right of Way	8	2	0	2			4
Ran Stop Sign	134	42	34	8	3		87
Ran Red Light	33	10	7	6		1	24
Change Lane when Unsafe	14	4	2	0			6
Turned Left From Wrong Lane	1		0	0			0
Turned Right From Wrong Lane		1	0	0			1
Improper Turn	1		0	1			1
Drove Wrong Way On One-Way Roadway	15	1	0	0			1
Following Too Closely	3	2	1	0		1	4
Unsafe Start from Park or Stopped Positio		-	1	0	1		2
Child Passenger Safety Seat Off	26	3	2	2	2		7
No Seat Belt-Driver	121	51	13	17	2	2	85
No Seat Belt-Passenger				2			2
Child (4-14) Not Secured by Safety Belt	9		0	1			1
Possession of Alcoholic Beverage in Vehicle			1	0	1		2
Operate Vehicle with Child in Open Bed	1		0	0			0
Driving Under the Influence-Minor				1			1
Use of Wireless Device By Motorist	4	01	0	0	-	1	1
Failed to Maintain Financial Resp	272	91	72	40	5	10	218
Failed to Control Speed	5	1	1	0			2
Failed to Yield at Stop	3		0	1			1
Failed to Yield Row at Open Intersection	1			1			1
Failed to Yield Row at Open Intersection	1		0	0			0
Failed to Yield Row Leaving Private Drive	3		0	0			0
Failed to Yield Row to Emergency Veh		1	1	0			1
Disregard Traffic Control Device	~	1	1	0			2
Failed to Stop-Designated Point At Stop Sign	7	3	1	0		1	4
Failure to Stop at Traffic Light			1	0		1	1
Failed to Stop at Flashing Red Light	7	0	1	0		1	1
Failed to Drive in Single Lane		9	1	3		1	14
Turned Right Too Wide	1	1	0	0			1
Turned When Unsafe	1 7	<i>c</i>	0	0			0
Failed to Signal Lane Change	/	6	6	3			15
Failed to Give One Half of Roadway	1	1	0	0			1
Illegally Passed Street Car	1	10	0	0	1		0
Failed to Signal Turn	13	12	6	3	1		22

#### Monthly Statistics Report FY 2022-2023 July 31, 2023

### **Municipal Court**

	FYE 2022	1st Qtr	2nd Qtr	3rd Qtr			FYE 2023
Citation By Violation	Totals	Totals	Totals	Totals	July	August	Totals
No Drivers License	301	95	84	52	5	13	249
Driving While License Invalid	8		0	0			0
Reckless Driving	6	1	0	0		1	2
No Head Lamp(s)-Not Equipped	4	1	1	1			3
Defective Head Lamp(s)	3	1	1	2			4
No Tail Lamp(s)-Not Equipped	4	2	1	2			5
Defective Tail Lamp(s)		1	2	0			3
No Stop Lamp(s)	2		2	0			2
Defective Stop Lamp(s)	2	2	1	1		1	5
Driving W/O Head Lights	4		0	1			1
Motor Vehicle Inspection Violation		2	2	1			5
Expired Operators License	38	7	2	1			10
Failed to Display DL	8	1	4	2			7
No License Plate Light	7		4	0			4
Illegal Backing (Unsafe Backing)	1		0	0			0
Open Container In Vehicle	11	2	1	1			4
Unauthorized Glass Coating Material	9	-	1	0		1	1
Driving While Impaired	1		0	0		1	0
Driving Under the Influence	1		0	1		1	1
Stoping in Prohibited Area	-		0	1			1
Speeding>10% Above Posted Limit	191	43	24	20		1	88
Minor In Possession	8	3	3	1		-	7
Failed to Secure Load	1	5	0	0	1		, 1
Assault-Physical Contact	30	9	3	9	2	2	25
Assault-Threat	2	5	1	0	2	2	1
Assault-Family Violence	12	5	0	2	1		8
Criminal Mischief	2	5	0	1	±	1	
Disorderly Conduct	11	2	0	2		1	2
		2		-			4
Disorderly Conduct-Urinating	1		0	0			
Disorderly Conduct-Abusive Language	1		0	0			0
Disorderly Conduct-Noise (Public)	1	0	0	0			0
Failure to Identify-False Info.		0	0	1			1
Minor In Possession of Alcohol	2	1	1	0			2
Leaving A Child In A Vehicle	2		0	0			0
Theft	16	3	1	6	1		11
Criminal Trespass			1	0	-		1
Possession of Drug Paraphernalia	39	18	42	24	3	4	91
Public Intoxication	26	9	7	5	8	5	34
Consuming Alcoholic Beverage		0	0	1			1
Solicitation W/O A Permit		1	0	1			2
Tabacco Products Law	1		0	0			0
City Code (Dog At Large)	6	1	2	0			3
City Code (Vaccination Required)	6		0	0			0
City Code (Dog Tags)	5	1	0	0			1
Dog Bite	6	2	1	0			3
Violation of City Ordinance #10	2	1	0	1			2
City Code (Abandoned & Junked Vehicle)	7		5	2	1	1	9
City Code (Vendors Permit)			<b> </b>		1		1
City Code Vilation (Nuisance)	3		0	0			0
City Code (Register Dangerous Dog)	2	1	0	0			1
Illegal Dumping	3		1	0		1	2
Littering						1	
Curfew Violation	9		2	1	5		8
Violation of City Ord. 83-16	30	3	7	10	4	2	26

#### Monthly Statistics Report FY 2022-2023 July 31, 2023

### **Municipal Court**

	FYE 2022	1st Qtr	2nd Qtr	3rd Qtr			FYE 2023
Citation By Violation	<b>Totals</b>	<b>Totals</b>	<b>Totals</b>	<b>Totals</b>	July	August	<b>Totals</b>
Violation of City Ord. 99-22 (Weedy Lot)	8	3	0	2		1	6
Violation of City Ord. #26 (Zoning-Running a Bus	1		0	0			0
Ordinance 2000-03 (Signs)	1		0	0			0
City Ordinance (Junked Vehicle)	11	3	0	5	1	2	11
Total	1,824	571	441	290	55	57	1,413

Dismissals 237 61 69 19 12 8 169 \$68,853.61 \$13,462.36 \$17,008.36 \$5,378.20 \$4,186.23 \$1,917.93 \$41,953.08

#### CITY OF MERCEDES SALES TAX COMPARATIVE ANALYSIS BY MONTH RECEIVED

				FY 20	21-2022			
Recvd	Period	State Comptroller	EDC (25%)	Outlet Mall	Mth % Inc/Dec	City (75%)	Outlet Mall	Mth % Inc/Dec
Oct	Aug	532,219.32	126,355.59	6,699.24	-0.47%	379,066.78	20,097.71	-0.47%
Nov	Sept	587,652.79	140,871.36	6,041.84	11.49%	422,614.08	18,125.51	11.49%
Dec	Oct	437,734.09	86,028.38	23,405.14	-38.93%	241,523.79	86,776.78	-42.85%
Jan	Nov	697,918.59	124,014.84	50,464.81	44.16%	481,772.27	41,666.67	99.47%
Feb	Dec	1,038,314.60	171,132.45	88,446.20	37.99%	737,069.28	41,666.67	52.99%
Mar	Jan	520,940.96	100,115.16	30,120.08	-41.50%	349,039.06	41,666.66	-52.65%
Apr	Feb	521,262.12	98,145.09	32,170.44	-1.97%	349,279.92	41,666.67	0.07%
Мау	Mar	736,963.37	140,542.60	43,698.24	43.20%	511,055.86	41,666.67	46.32%
Jun	Apr	661,168.76	118,195.39	47,096.80	-15.90%	454,209.91	41,666.66	-11.12%
Jul	Мау	586,740.98	112,926.95	33,758.30	-4.46%	398,389.07	41,666.67	-12.29%
Aug	June	678,264.18	130,994.08	38,571.97	16.00%	467,031.47	41,666.67	17.23%
Sep	July	666,634.19	123,424.19	43,234.36	<mark>-5.78%</mark>	458,308.98	41,666.66	-1.87%
	_	7,665,813.95	1,472,746.08	443,707.42	0.15%	5,249,360.47	500,000.00	18.99%

	FY 2022-2023					
State Comptroller	EDC (25%)	Outlet Mall	Mth % Inc/Dec	City (75%)	Outlet Mall	Mth % Inc/Dec
664,414.83	123,909.52	42,194.19	0.39%	456,644.45	41,666.67	-0.36%
616,158.09	119,350.90	34,688.62	-3.68%	420,451.90	41,666.67	-7.93%
565,272.27	108,481.38	32,836.69	-9.11%	382,287.54	41,666.66	-9.08%
745,641.02	130,152.48	56,257.78	19.98%	517,564.10	41,666.67	35.39%
1,049,157.09	178,300.34	83,988.93	36.99%	745,201.15	41,666.67	43.98%
564,062.91	111,994.65	29,021.08	-37.19%	381,380.52	41,666.66	-48.82%
579,258.68	110,918.33	33,896.34	-0.96%	392,777.34	41,666.67	2.99%
721,359.85	137,855.67	42,484.29	24.29%	499,353.22	41,666.67	27.13%
646,327.57	118,664.87	42,917.02	-13.92%	443,079.02	41,666.66	-11.27%
625,862.92	120,745.20	35,720.53	1.75%	427,730.52	41,666.67	-3.46%
683,578.79	132,346.15	38,548.55	9.61%	471,017.42	41,666.67	10.12%
772,924.83	193,231.21		46.00%	538,026.96	41,666.66	14.23%
8,234,018.85	1,585,950.70	472,554.02	7.69%	5,675,514.14	500,000.00	8.12%

NOTE: OUTLET MALL REPORT FOR SEPTEMBER IS PENDING FROM STATE COMPTROLLER.

426,154

BUDGET

% OF BUDGET

TO EDC

Total Projection

4,927,428

32.24%

1,642,476

6,569,904

_	Yearly Total Sales Tax Comparison		
	2021-2022	2022-2023	Yr % Inc/Dec
Oct	532,219.32	664,414.83	24.84%
Nov	587,652.79	616,158.09	4.85%
Dec	437,734.09	565,272.27	29.14%
Jan	697,918.59	745,641.02	6.84%
Feb	1,038,314.60	1,049,157.09	1.04%
Mar	520,940.96	564,062.91	8.28%
Apr	521,262.12	579,258.68	11.13%
Мау	736,963.37	721,359.85	-2.12%
Jun	661,168.76	646,327.57	-2.24%
Jul	586,740.98	625,862.92	6.67%
Aug	678,264.18	683,578.79	0.78%
Sep	666,634.19	772,924.83	15.94%
	7,665,813.95	8,234,018.85	7.41%
			FY 22-23
		Gain/(Loss)	568,205

_	Yearly City Sales Tax Comparison					
	2021-2022	2022-2023	Yr % Inc/Dec			
Oct	399,164.49	498,311.12	24.84%			
Nov	440,739.59	462,118.57	4.85%			
Dec	328,300.57	423,954.20	29.14%			
Jan	523,438.94	559,230.77	6.84%			
Feb	778,735.95	786,867.82	1.04%			
Mar	390,705.72	423,047.18	8.28%			
Apr	390,946.59	434,444.01	11.13%			
Мау	552,722.53	541,019.89	-2.12%			
Jun	495,876.57	484,745.68	-2.24%			
Jul	440,055.74	469,397.19	6.67%			
Aug	508,698.14	512,684.09	0.78%			
Sep	499,975.64	579,693.62	15.94%			
_	5,749,360.47	6,175,514.14	7.41%			
			FY 22-23			

Gain/(Loss)

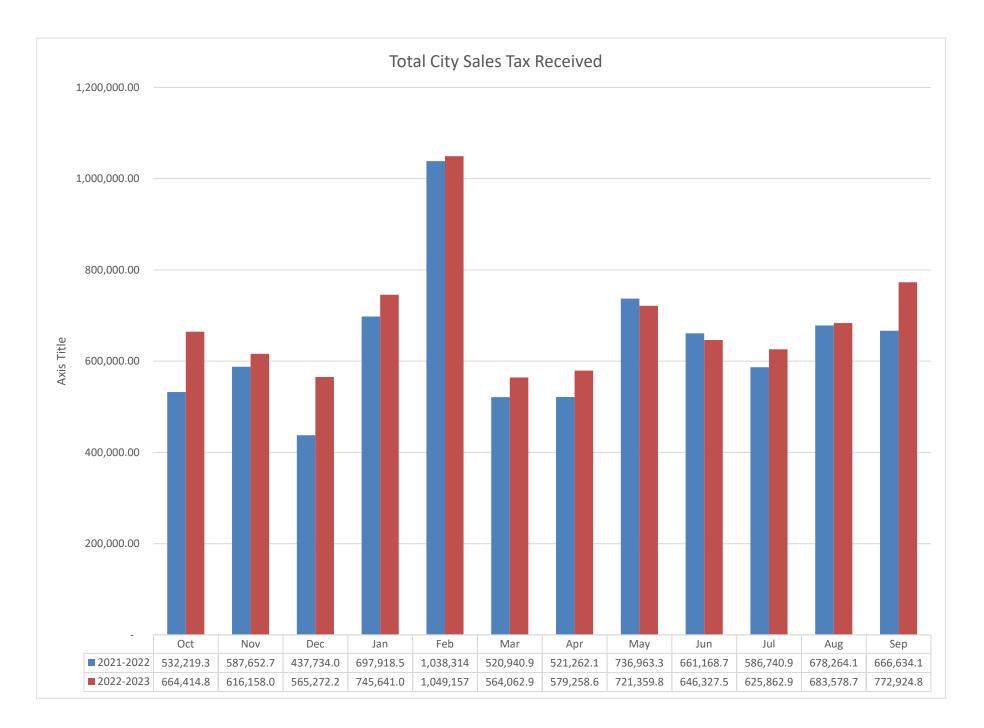
Note: Mth % Inc /Dec compared to prior month.

Note: Yr % Inc /Dec compared to prior year.

Note: Revenue generated 2 months prior receipt. Ex: Generated in Oct will be received Dec

Received	Generated
October	August
November	September
December	October
January	November
February	December
March	January
April	February
May	March
June	April
July	May

August	June
September	July





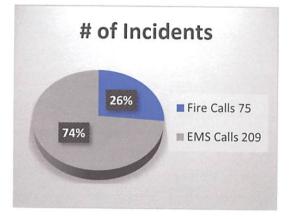


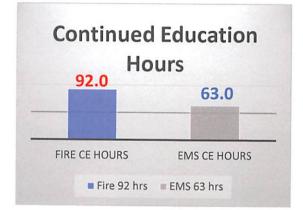
### **MERCEDES FIRE DEPARTMENT EMS**

Monthly Report August 2023



"Through dedicated, professional members, the Mercedes Fire Department EMS care for and protects the lives and property of our community through incident response, comprehensive training, public education and fire prevention."





### **Emergency Management:**

- Continuous monitoring weather throughout Hurricane Season.
- Participation in Safe School Committee meetings.
- Continue on providing COVID-19 testing to all city employees when needed.
- Operational planning of December 2023 Marathon.
- Utilize WEBEOC during operations within the community.
- Attend Hidalgo LEPC meetings.
- Preparation and response to tropical storm. 8/21-8/23
- MISD Safe School Conference
- Operational Planning on Texas Street Festival
- City of Mercedes 2023 Marathon Planning
- Request and respond with FD Drone for operations within the community.

Mercedes Fire Department 105 N. Ohio Ave 956-565-7755

Mercedes, TX

This report was generated on 9/15/2023 11:25:08 AM



### Incident Type Count per Station for Date Range

Start Date: 08/01/2023 | End Date: 08/31/2023

INCIDENT TYPE	# INCIDENTS
tion: 1 - MERCEDES FIRE STATION 1	
118 - Trash or rubbish fire, contained	1
131 - Passenger vehicle fire	1
142 - Brush or brush-and-grass mixture fire	6
143 - Grass fire	9
150 - Outside rubbish fire, other	2
311 - Medical assist, assist EMS crew	14
321 - EMS call, excluding vehicle accident with injury	1
322 - Motor vehicle accident with injuries	6
324 - Motor vehicle accident with no injuries.	5
440 - Electrical wiring/equipment problem, other	4
444 - Power line down	3
463 - Vehicle accident, general cleanup	2
551 - Assist police or other governmental agency	2
561 - Unauthorized burning	1
600 - Good intent call, other	1
611 - Dispatched & cancelled en route	3
622 - No incident found on arrival at dispatch address	1
651 - Smoke scare, odor of smoke	1
700 - False alarm or false call, other	1
710 - Malicious, mischievous false call, other	1
715 - Local alarm system, malicious false alarm	1
736 - CO detector activation due to malfunction	1
743 - Smoke detector activation, no fire - unintentional	3
745 - Alarm system activation, no fire - unintentional	1
900 - Special type of incident, other	1

Station: 2 - MERCEDES FIRE STATION 2	
540 - Animal problem, other	3
# Incidents for 2 - Mercedes Fire Station 2:	3



Only REVIEWED incidents included.

Mercedes, TX

This report was generated on 9/15/2023 11:25:35 AM



### Average Turnout Time (Dispatch to Enroute) per Station for Date Range

Start Date: 08/01/2023 | End Date: 08/31/2023

STATION	TURNOUT TIME (min) (Dispatch to Enroute)
1 - Mercedes Fire Station 1	3:34
2 - Mercedes Fire Station 2	2:00
AVERAGE TURNOUT TIM	ME: 2:47

Report calculates the average time difference between DISPATCH and ENROUTE for each station. Only REVIEWED incidents where ENROUTE time is provided are included. Cancelled apparatus are not included in this report.



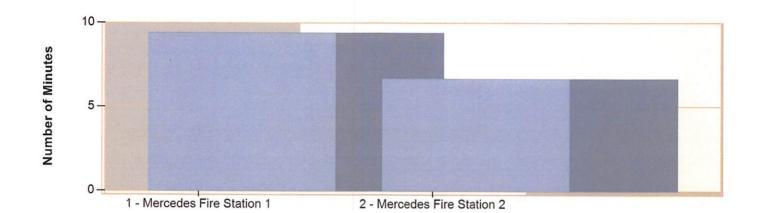
emergencyreporting.com Doc Id: 684 Page # 1 of 1

Mercedes, TX

This report was generated on 9/15/2023 1:55:58 PM



Average Response Time per Station for Date Range Start Date: 08/01/2023 | End Date: 08/31/2023



STATION	AVERAGE RESPONSE MM:SS (Dispatch to Arrived)
1 - Mercedes Fire Station 1	9:24
2 - Mercedes Fire Station 2	6:40

AVERAGE RESPONSE TIME calculated from the average time difference between DISPATCH and ARRIVED times on Basic Info 4. Only REVIEWED incidents included.





# **MERCEDES FIRE DEPARTMENT EMS**

Monthly Report August 2023



# **Drone Operations**

# **Maverick 1**

1. 08/03/2023 – Incident # 2023-0513 – --- N. Georgia – Assist Law Enforcement

2. 08/14/2023 – Incident # 2023-0536 – Mile 1 ½ E. and 6 N. – Grass/Brush Fire

Mercedes Fire Department 105 N. Ohio Ave 956-565-7755

Mercedes, TX

This report was generated on 9/15/2023 1:56:29 PM

### Incident List for Apparatus for Date Range

Apparatus: MAV-1 | Start Date: 08/01/2023 | End Date: 08/31/2023

INCIDENT DATE	INCIDENT #	ADDRESS	INCIDENT TYPE
Apparatus : MAV-1 -	Maverick 1		
08/03/2023	2023-0513	145 N GEORGIA	551 - Assist police or other governmental agency
08/14/2023	2023-0536	MILE 1 1/2 E + MILE 6 N	143 - Grass fire
Total # of Incidents for MAV-1 - Maverick 1 :		2	
Total # of Incidents for all Apparatus:		2	

Incidents must be Reviewed. (special note for stations which have renamed apparatus: The report runs off an internal ID assigned to an Apparatus upon initial creation rather than the "Department Apparatus ID" (ex. B-1, FT-1, etc...). If the Department ID is renamed (ex. B-1 becomes B-2), the results will still return results for "B-1" up to the date it was changed, then the results will show "B-2" assigned calls.)



emergencyreporting.com Doc Id: 825 Page # 1 of 1 **125** 





# **MERCEDES FIRE DEPARTMENT EMS**

Monthly Report August 2023



### Fire Marshal's Office

•	Fire Inspections	16
•	Fire Investigations	2
•	Public Educations	4
•	Plan Reviews	6
•	Fire Alarms	0
•	Fire Sprinkler Reviews	0
•	Hood System Reviews	0
٠	Fire Suppression Reviews	1
•	Meetings	8
•	Burn Permits	1
•	Fire Safety Complaints	0
•	Special Assignments	1
•	Subdivision Review Conference	1

Ruben A. Gutierrez	08/2023
Fire Marshal	DATE

Mercedes Fire Department 105 N. Ohio Ave 956-565-7755