



Mayor Oscar D. Montoya
Commissioner Joe Martinez
Commissioner Armando Garcia

Commissioner Dr. Jacob Howell
Mayor Pro-Tem Dr. Ruben Saldana
City Manager Alberto Perez

MERCEDES CITY COMMISSION
REGULAR MEETING
NOVEMBER 21, 2023 – 6:30 P.M.
MERCEDES CITY HALL – COMMISSION CHAMBERS
400 S. OHIO AVE., MERCEDES, TX 78570

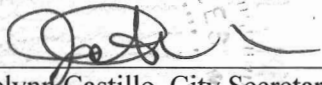
“At any time during the course of this meeting, the City Commission may retire to Executive Session under Texas Government Code 551.071(2) to confer with its legal counsel on any subject matter on this agenda in which the duty of the attorney to the City Commission under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas clearly conflicts with Chapter 551 of the Texas Government Code. Further, at any time during the course of this meeting, the City Commission may retire to Executive Session to deliberate on any subject slated for discussion at this meeting, as may be permitted under one or more of the exceptions to the Open Meetings Act set forth in Title 5, Subtitle A, Chapter 551, Subchapter D of the Texas Government Code.”

1. **Call Meeting to Order**
2. **Establish Quorum**
3. **Invocation**
4. **Pledge of Allegiance**
5. **Presentations:**
 - a. Proclamation for National Lung Cancer Awareness
 - b. Presentation by Perdure Brandon’s Collection Report for Fiscal year 2022-2023.
6. **Open Forum-**
7. **Consent Agenda:** *(All matters listed under Consent Agenda are considered to be routine by the Governing Body and will be enacted by one motion. There will be no separate discussion of these items; however, if discussion is desired, that item(s) will be removed from the Consent Agenda and will be considered separately.)*
 - a. Approval of Minutes for Meeting(s) held November 7, 2023
8. **Management Items:**
 - a. Approval of Agreement between the City of Mercedes and Mercedes ISD for Emergency Responsive Services & Sheltering
9. **Monthly Reports:**
 - a. Public Works, Recreation Center, Library, Fire, City Sec/HR
10. **Executive Session:** *Chapter 551, Texas Government Code, Section 551.071 (Consultation with Attorney), Section 551.072 (Deliberation regarding Real Property), Section 551.074 (Personnel Matters) and Section 551.087 (Economic Development)*
 - a. Discussion with City Manager regarding personnel matters – Section 551.074
 - b. Consultation with Attorney regarding update on litigation – Section 551.071
 - c. Consultation with Attorney regarding code of ordinances – Section 551.071
 - d. Consultation with Attorney regarding contract for services – Section 551.071
11. **Open Session:**
 - a. Item A from Executive Session
 - b. Item B from Executive Session
 - c. Item C from Executive Session
 - d. Item D from Executive Session
12. **Adjournment**

Notice is hereby given that the City Commissioners of the City of Mercedes, Texas will meet in a **Regular Meeting** on Tuesday, November 21, 2023 at 6:30 P.M. Said meeting will be conducted in the Commission Chambers of the City Hall located at 400 S. Ohio, Mercedes, Texas for the purpose of considering and taking formal action regarding the items listed above. This notice is given in accordance with Vernon’s Texas Codes Annotated, Texas Government Code, Section 551.001 et. Seq.

WITNESS MY HAND AND SEAL OF THE CITY THIS THE 17TH DAY OF NOVEMBER, 2023.

ATTEST:



Joselynn Castillo, City Secretary
Time of Posting: 4:10 P.M.

ACCESSIBILITY STATEMENT

The City of Mercedes recognizes its obligations under the Americans with Disabilities Act of 1990 to provide equal access to individuals with disabilities. Please contact the City Manager’s Office at (956) 565-3114 at least 48 hours in advance of the meeting with requests for reasonable accommodations, including requests for a sign language interpreter.

WHEN EXPERIENCE, REPUTATION AND PERFORMANCE MATTER



CITY OF MERCEDES COLLECTION REPORT

Submitted by: *Hiram A. Gutierrez & Janelle V. Caso*
November 2023
www.pbfcml.com



COLLECTION PROGRAM

October 2022 – September 2023

The following is a brief overview of the collection activities of Perdue Brandon Fielder Collins and Mott, LLP for the **City of Mercedes** for delinquent tax collections for the period of October 1, 2022 through September 30, 2023.

PRE-LITIGATION

October 2022 – September 2023



Phone Contacts

2,110



Letters Mailed

3,364



Address Updates

311

PRE-LITIGATION

October 2022 – September 2023



Field Inspections

33



Payment Agreements

8

Delinquent Taxpayers

\$11,946

Base Tax

LITIGATION

October 2022 – September 2023



Original Petitions/Interventions

51

\$173,641 Base Tax



Tax Warrants

4

\$14,424 Base Tax



Federal Court Representation

9

Bankruptcy

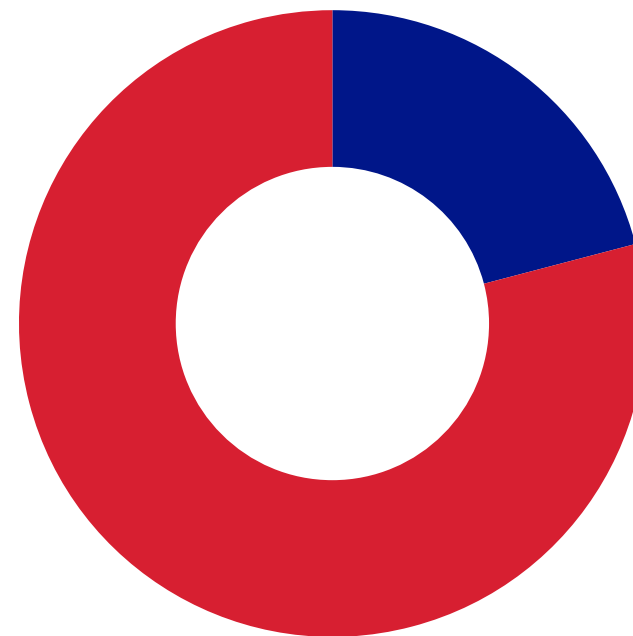
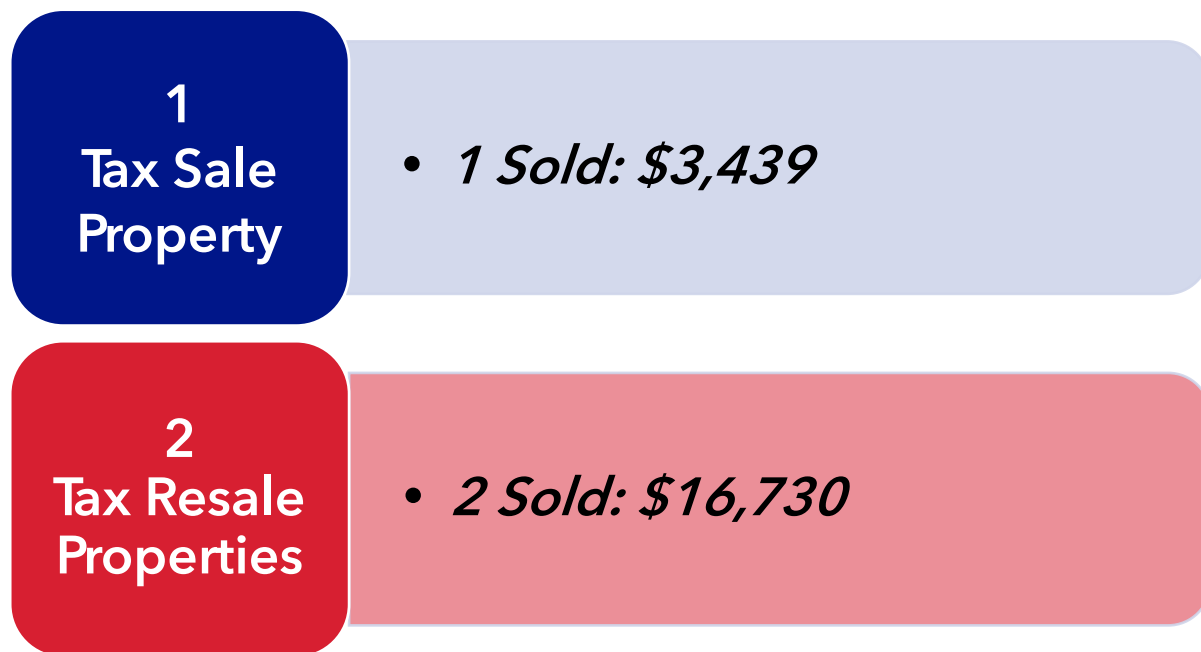
\$4,609 Base Tax

TAX SALES/RESALES

October 2022 – September 2023

TOTAL COLLECTED: \$20,169

Tax Sales & Tax Resales Collections

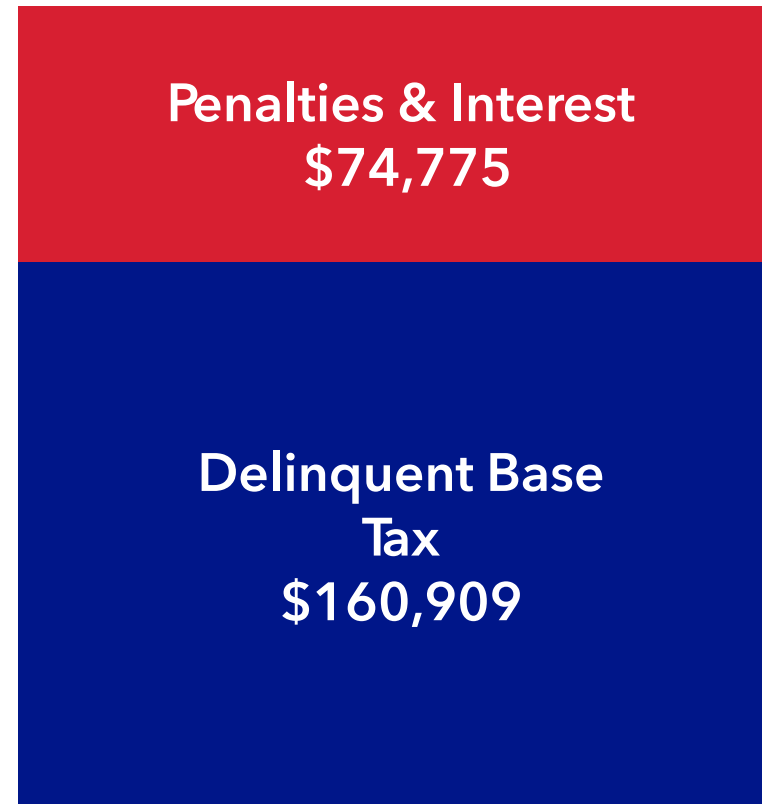


■ Tax Sales \$3,439 ■ Tax Resales \$16,730

TAX COLLECTIONS

October 2022 – September 2023

TOTAL COLLECTED: \$235,684





TEXAS HOMEOWNER ASSISTANCE FUND PROGRAM

The Texas Department of Housing and Community Affairs administers the Texas Homeowner Assistance Fund Program, which is funded under the American Rescue Plan Act of 2021. **Perdue Brandon** participated in the pilot program launched in Hidalgo County in January 2021, helping thousands of taxpayers. The program gives eligible homeowners grants to cover past-due mortgage payments, property taxes, and other fees.

TEXAS HOMEOWNER ASSISTANCE FUND PROGRAM

Texas

- *Households Assisted: 55,586*
- *Total Assistance Paid: \$641,539,640*

Hidalgo County

- *Households Assisted: 4,348*
- *Total Assistance Paid: \$29,476,307*

Mercedes*

- *Households Assisted: 202*
- *Total Assistance Paid: \$1,162,163*



**Data is as of November 13, 2023, for zip code 78570
Source: Texas Department of Housing and Community Affairs*



COLLECTION PROGRAM

October 2022 – September 2023

The following is a brief overview of the collection activities of Perdue Brandon Fielder Collins and Mott, LLP for the **City of Mercedes** for delinquent court fines and fees for the period of October 1, 2022 through September 30, 2023.

ACTIVITIES

October 2022 – September 2023



Phone Contacts

1,656



Letters Mailed

22,162



Address Updates

876

COLLECTIONS

October 2022 – September 2023

TOTAL LIQUIDATED: \$100,479

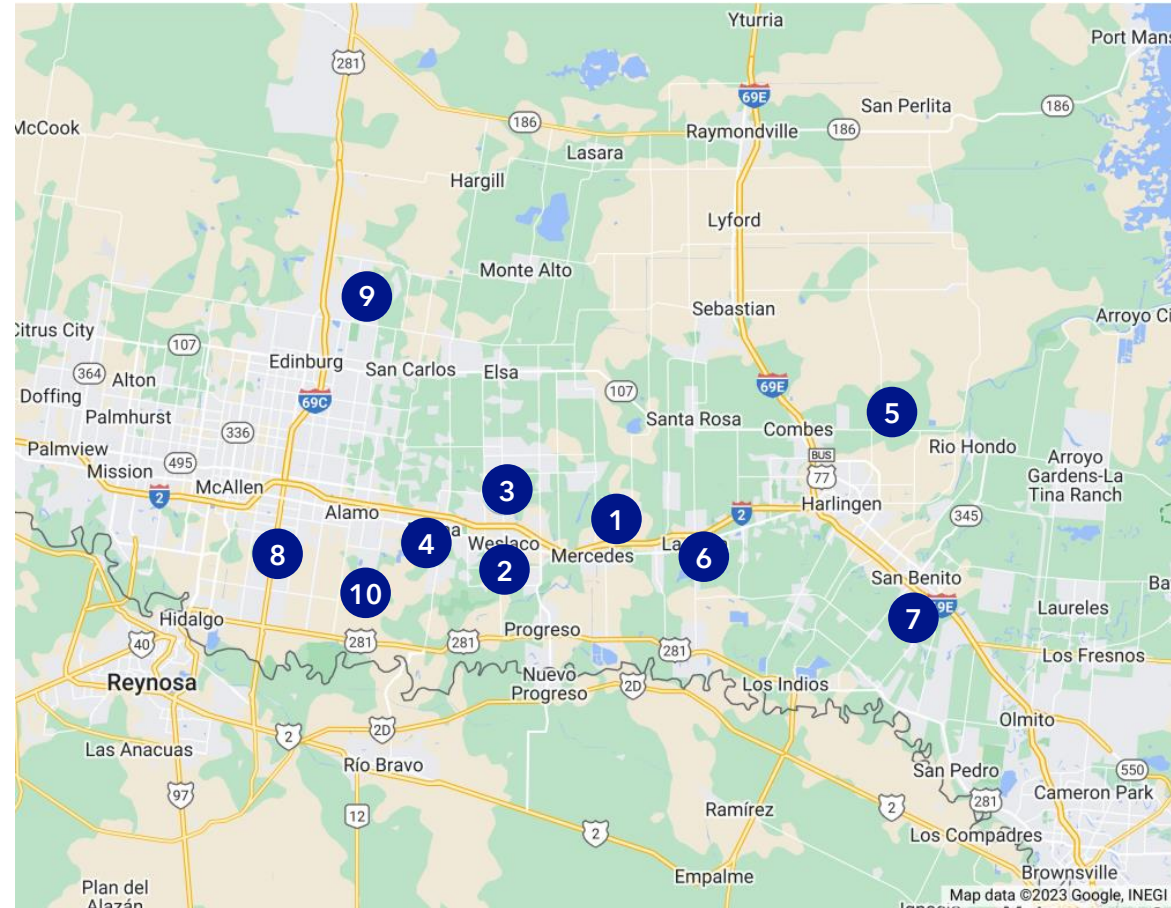


Source: City Of Mercedes Collections Based On Invoiced Accounts Including Collection Fees

TOP 10 ZIP CODES BY DEBTORS

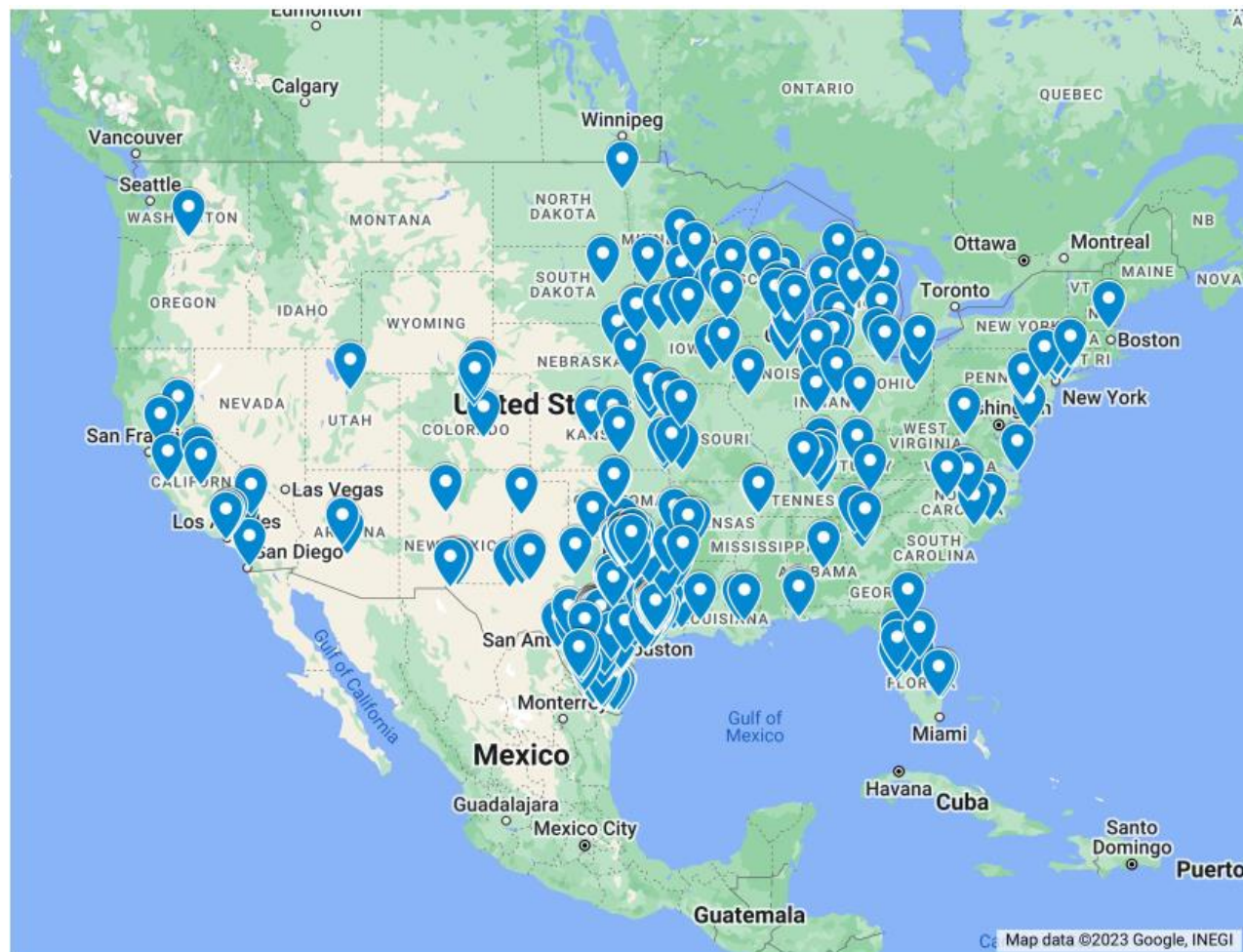
October 2022 – September 2023

1	78570	• \$948,690 (1,810)
2	78596	• \$202,160 (476)
3	78599	• \$69,133 (149)
4	78537	• \$58,826 (129)
5	78550	• \$38,654 (90)
6	78559	• \$36,557 (81)
7	78586	• \$21,699 (62)
8	78577	• \$16,421 (51)
9	78542	• \$20,959 (50)
10	78516	• \$19,216 (46)



ALL ACCOUNTS

October 2022 – September 2023



COLLECTIONS

August 2016 – September 2023

TOTAL LIQUIDATED: \$526,542



Source: City Of Mercedes Collections Based On Invoiced Accounts Including Collection Fees

WHEN EXPERIENCE, REPUTATION AND PERFORMANCE MATTER



THANK YOU

**MERCEDES CITY COMMISSION
REGULAR MEETING
NOVEMBER 7, 2023 – 6:30 P.M.
MERCEDES CITY HALL – COMMISSION CHAMBERS**

MEMBERS PRESENT:	Oscar D. Montoya Sr. Dr. Ruben Saldana Armando Garcia Joe Martinez Dr. Jacob Howell	Mayor Mayor Pro-Tem Commissioner Commissioner Commissioner
STAFF PRESENT:	Alberto Perez Martie Garcia-Vela Joselynn Castillo Javier Ramirez Nereida R. Perez David Jimenez Javier Campos	City Manager City Attorney City Secretary Asst. City Manager Finance Director I.T Manager Fire Chief/EMC

OTHERS PRESENT: Ruth Valdez

1. CALL MEETING TO ORDER

Mayor Montoya welcomed everyone and called the meeting to order at 6:30 P.M.

2. ESTABLISH QUORUM

Four members of the Commission were present which constitutes a quorum.
Commissioner Martinez was stuck in traffic and arrived later in the meeting.

3. INVOCATION

Ms. Saenz from the American Legion said the invocation.

4. PLEDGE OF ALLEGIANCE

Mr. Tony Sanchez led in the pledge of allegiance.

5. PRESENTATIONS:

a. Proclamation in memory of Master Sergeant Juan Moya Sr.

Ms. Garcia addressed the Commission and pinned a poppy flower on the Mayor and provided a flower to each member of the Commission. The poppy is memoriam of the American Legion Family. The Flower is a significance of the blood shed in the field. Ms. Garcia read a poem. Mayor Montoya read the proclamation and said a few words in remembrance of Master Sergeant Moya. Commissioner Howell said a few words to the family. Commissioner Garcia stated the MSG Moya was awarded the Man of the Year in 2020. Mayor Pro-Tem Saldana stated we lost an icon in MSG Moya.

6. OPEN FORUM:

No one signed up to speak during open forum.

7. CONSENT AGENDA:

- a. Approval of Minutes for Meeting(s) held October 16, 2023 and October 30, 2023

- b. Approval of budget amendment for building maintenance
 - c. Approval of budget amendment for planning department
- Commissioner Garcia motioned to approve item 7A, B and C. Mayor Pro-Tem Saldana seconded. Upon a called vote, the motion passed unanimously.

8. CITY MANAGER COMMENTS:

a. Moving meeting date for January 2, 2024 to January 4, 2024

Mr. Perez informed the Commission that the regular meeting of January 2 will be moved to January 4, due to City offices being closed for New Year on January 1 and January 2, 2024.

9. ORDINANCE/RESOLUTIONS:

a. Approval of Resolution 2023-20 for the Temporary Closure of State Right-of-Way for Christmas Parade

b. Approval of Resolution 2023-21 for the Temporary Closure of State Right-of-Way for Marathon

Commissioner Howell motioned to approve items 9A & B. Commissioner Garcia seconded. Upon a called vote, the motion passed unanimously.

c. Approval of Resolution 2023-22 adopting procedures for open forum

Commissioner Garcia motioned to approve. Mayor Pro-Tem Saldana seconded. Commissioner Howell was concerned regarding the time limit of 3 minutes and expressed it should stay at 5 minutes. Mayor Montoya stated that this resolution is for education to inform the public of the rules of open forum. Mayor Pro-Tem Saldana stated the only changes are the 5 minutes to 3 minutes and the Mayor is allowed to extend the time of the speaker. He agrees to keeping the items limited to agenda items to allow for addressing questions during the items discussion. Commissioner Howell stated that in congress and state reps the public gets 5 minutes. Legal stated that the resolution has a typo for 2 minutes on item 4 of the resolution and should be 3 minutes. Commissioner Martinez stated that the majority of cities have a 3-minute time limit. All concerns said during open forum is taken seriously. Upon a called vote, the motion passed 4 to 1. Commissioner Howell voted against.

d. Approval of Resolution 2023-23 to submit votes for the Hidalgo County Appraisal District Board of Directors

Mayor Pro-Tem Saldana abstained from the vote as he is on the ballot. Mayor Montoya stated that the Board of Directors are the voice for the people at the Appraisal District. Commissioner Martinez motioned for 20 votes to Mayor Pro-Tem Saldana and 10 for Mr. Joe Olivarez. Commissioner Garcia seconded. Upon a called vote, the motion passed 4 to 1.

10. MANAGEMENT ITEMS:

a. Approval of Agreement for the Temporary Closure of State Right-of-Way for Christmas Parade

b. Approval of Agreement for the Temporary Closure of State Right-of-Way for Marathon

Commissioner Martinez motioned to approve items 10A & B. Commissioner Garcia seconded. Upon a called vote, the motion assed unanimously.

c. Approval to allow City Manager to enter into contract for recommended insurance carriers for RFP 2023-004 Group Health/Dental/Vision/RX Insurance

Commissioner Howell motioned to approve. Commissioner Martinez seconded. Mr. Perez stated he considered the changes and increases and selected the best option for the employees. Ms. Yvonne Ortegon stated the recommendations for Health is BCBS who is in the incumbent. There is a \$5 increase in copay and 10% increase in coinsurance but other items will remain the same. The recommendation for Dental was Delta Dental and for Vision was Eyetopia. Ms. Ortegon recommended going out for bids again next year for a lower rate on health insurance. Upon a called vote, the motion passed unanimously.

Commissioner Martinez motioned to go into executive session. Commissioner Garcia seconded. Upon a called vote, the motion passed unanimously. The meeting went into executive session at 7:30 P.M.

11. EXECUTIVE SESSION:

- a. Discussion with City Manager regarding personnel matters – Section 551.074**
- b. Consultation with Attorney regarding update on litigation – Section 551.071**
- c. Consultation with Attorney regarding contract for services – Section 551.071**

12. OPEN SESSION: Mayor Montoya called the meeting back to order at 9:15 P.M.

a. Item A from Executive Session

No action

b. Item B from Executive Session

Mayor Pro-Tem Saldana motioned to proceed with attorney with litigation. Garcia seconded. Legal stated a resolution is needed to C-1567-20-J City of Mercedes v. Fugarte. Mayor Pro-Tem Saldana amended his motion to direct the Attorney to pursue in litigation on C-1567-20-J City of Mercedes V. Fugarte and the resolution be limited to 10 Days. Commissioner Garcia seconded. Upon a called vote, the motion passed unanimously.

c. Approval of Sludge Removal Equipment for Water Treatment Plant and authorizing City Manager to finalize going out for bids

No Action

13. ADJOURNMENT

Commissioner Martinez motioned to adjourn. Commissioner Garcia seconded. Upon a called vote, the motion passed unanimously. The meeting adjourned at 9:17 P.M.

Management Items

DATE: November 21, 2023

FROM: Javier Campos Jr. – Fire Chief/EMC

ITEM: Discussion and possible action to approve Interlocal Agreement (ILA) between the City of Mercedes and the Mercedes I.S.D. for Emergency Response Services and Sheltering of students, staff and citizens.

BACKGROUND INFORMATION:

An emergency is an event that includes the mobilization of civic services to shelter citizens and/or MISD staff/students from the effects of harsh weather, or other similar risks to life and/or property.

In an effort to plan accordingly in preparation for emergencies due to inclement weather or other events that may require coordination of common concern this is an agreement between The City of Mercedes and Mercedes I.S.D. for any approved facility may be used as a safe shelter and usage of school busses for emergency transportation of afflicted citizens.

City's Mayor (Emergency Management Director), City Manager and/or the City's Emergency Management Coordinator/Emergency Management Team, may confer with MISD Superintendent, or other delegated MISD administrative official to implement this ILA.

BOARD REVIEW/CITIZEN FEEDBACK: Approved

ALTERNATIVES/OPTIONS: NA

FISCAL IMPACT: NA

Proposed Expenditure/(Revenue):

Account Number(s):

Finance Review by: NA

LEGAL REVIEW: Yes

ATTACHMENTS:

Staff Recommendation : Approval

**Interlocal Agreement (ILA) Between the
City of Mercedes and the Mercedes Independent School District
For Emergency Responsive Services & Sheltering**

In an effort to plan accordingly in preparation for emergencies due to inclement weather or other events that may require coordination of common concerns between the City of Mercedes ("City"), a Texas municipal corporation, and the Mercedes Independent School District ("MISD"), a political subdivision of the State of Texas, acting by and through their respective authorized representatives, enter into this Interlocal Agreement ("ILA") in accordance with the Interlocal Cooperation Act, Chapter 791 of the Government Code. An emergency is an event that includes the mobilization of civic services to shelter citizens and/or MISD staff/students from the effects of harsh weather, or other similar risks to life and/or property.

When such emergencies are about to occur, have occurred, and/or have been declared by recognized governmental authorities or MISD management (Safe Schools), it is agreed by and between the City of Mercedes and MISD that, the Dome or any approved facility and any approved MISD facility as a safe shelter by the American Red Cross may also be included as a contingency safe haven from the emergency's detrimental effect.

In this regard, the City's Mayor, City Manager and/or the City's Emergency Management Coordinator, may confer with MISD's Superintendent, or other delegated MISD administrative official to implement this ILA to allow temporary shelter to those seeking safe harbor. MISD will agree to open up MISD approved facilities and the City also agrees to open up its approved facilities. It is further understood and agreed upon, that the City and MISD shall begin transporting sheltered citizens to the approved facilities up to the degree of their regulatory capacities.

MISD further agrees that, if deemed necessary by mutual assessment between the two entities, that school buses may also be mobilized for emergency transportation of afflicted citizens, be it from within Mercedes city limits or its immediate perimeter.

The City of Mercedes and MISD have typical governmental insurance coverage. However, the City of Mercedes, Texas will hold MISD harmless, its administrators, its School Board, and other school officials, from any claim stemming from the sheltering effort during the emergency. In addition, MISD will hold the city's administration, employees, city commission, and mayor harmless from any claim stemming from the sheltering effort during the emergency. However, when the Red Cross oversees the shelter, the Red Cross is liable for the sheltering effort.

The City of Mercedes agrees to provide cots/blankets that had been previously assigned by the American Red Cross to City. The City will also provide security, water, and other basic

necessities such as toiletries. If MISD provides these basic necessities, City agrees to reimburse MISD for such reasonable costs upon proper invoicing, inclusive of any fuel costs borne by bus transportation during the event.

The City also agrees to provide adequate staffing during the emergency event through city staff and/or mature volunteers. All city staff and/or volunteers should be pre-screened (background check) for reasonableness and maximizing security to those that may be seeking safety.

This ILA shall be considered a perpetual agreement of common safety concerns, but may be amended and refined from time to time, based on variable conditions of such entities.

No amendment, modification, or alteration of the terms of this Agreement shall be binding unless it is in writing, dated subsequent to the date of this Agreement, and duly executed by the Parties to this Agreement.

Neither Party may assign this Agreement without prior written consent of the other Party.

MISD and City shall not violate any Federal, State or local laws, regulations or ordinances in the performance of this Agreement.

Any provisions of this Agreement proves unlawful or unenforceable by a court having jurisdiction over the Parties or the subject matter, such provision shall be severable from the other provision of this Agreement, and all remaining provisions shall be fully enforceable.

This Agreement shall be governed by the laws of Texas. In the event of litigation pertaining to the Agreement, venue shall be in a State District Court of the County of Hidalgo.

Nothing in the Agreement shall be construed to waive any immunities from suit or liability enjoyed by MISD, the City, or their past or present officers, employees, or agents or employees.

This Agreement inures to the benefit of and obligates only the parties executing it. No term or provision of this Agreement shall benefit or obligate any person or entity not a party to it. The Parties hereto shall cooperate fully in opposing any attempt by any third person or entity to claim any benefit, protection, release or other consideration under this Agreement.

Nothing contained herein shall be deemed or construed by the Parties hereto, or by any third party, as creating the relationship of principal and agent, partners, joint venturers or any other similar such relationship between the Parties hereto.

This Agreement has been approved by the Governing bodies of MISD and the City.

Notwithstanding any other provision herein, any Party may terminate its participation in this Agreement, with or without cause, upon 60 days prior written notice to the other Party.

All notices required hereunder must be given in writing by personal delivery; expedited delivery services with proof of delivery; or certified mail or registered mail, addressed to the proper Party at the following addresses:

To MISD:

Mercedes Independent School District
206 West 6th Street
Mercedes, Texas 78570
Attention: Superintendent of Schools

To the City:

City of Mercedes
400 South Ohio
Mercedes, Texas 78570
Attention: City Manager

This Inter Local Agreement is agreed upon on this the 14th day of November, 2023.



Superintendent

Mayor

Attest:

City Secretary

**MONTHLY REPORT
OCTOBER 2023
(INTERNAL WORK ORDERS)**

CATEGORY	PAGE #	Work Orders	Closed Work Orders	Pending Work Orders
		TOTAL	TOTAL	TOTAL
ABANDONED PROPERTY CLEAN UP	1	1	0	1
ALLEY	1-2	7	7	0
ANIMAL BITE	2	1	1	0
ANIMAL CRUELTY IVESTIGATION	2	3	3	0
ANIMAL IN CAGE	2-3	31	31	0
ANIMAL RUNNING AT LARGE	3-6	47	47	0
BUILDING MAINT	6	6	1	5
CAGE REQ.	6	1	1	0
CURB SCRRAPPING	7-8	9	7	2
CUT GRASS	8-10	11	1	10
CUT TREE ON ROW	10	5	5	0
DAILY PREP/CHECK	11	3	3	0
DEAD ANIMAL PICK UP	11-13	37	37	0
DRAINAGE WORK	13	1	0	1
EQUIPMENT MAINT.	13	1	1	0
FIRE HYDRANT REPAIR	14	4	2	2
FIRE HYDRANT FLUSH	14-15	6	6	0
ILLEGAL DUMPING	15	2	1	1
LOCATE METER	15	1	0	1
LOCATE WATER/SEWER/TAP	15-16	9	8	1
LOW WATER PRESSURE	17	1	1	0
MANHOLE REPLACMENT	17	3	2	1
OPEN/CLOSE METER	17	1	1	0
PARKS MAINTENANCE	17-19	8	8	0
PARKS RESTROOM CLEAN	19	3	3	0
POT HOLE PATCHING	19-20	2	2	0
RELOCATE WATER METER	20	1	0	1
REMOVE STANDING WATER (METER)	20	4	4	0
REPAIR METER	21	1	1	0
REPLACE CUT OFF	21	5	3	2
REPLACE SERVIE LINE (WATER)	21	1	1	0
SEWER LINE CLLAPSE	22	1	1	0
SEWER MAINENANCE	22	2	2	0
SEWER STOP/BACKUP	22-26	32	30	2
SPECIAL EVENTS PREP/SHUTDOWN ASST.	27	2	0	2
SPEED BUMP REQ.	27	2	0	2
SPORT FIELD MAINT.	27-28	5	5	0
TRAFFIC SIGNS REPLACEMENT	28-29	6	2	4
TRASH PICK UP	29	5	4	1
UTILITY PATCH	30-31	9	4	5
VEHICLE MAINTENANCE	31-37	25	25	0
WATER BREAK REPAIRS	37-41	36	35	1
WATER LEAK (METER)	41-42	14	14	0
WATER TAP OR SEWER TAP SERVICES	42	1	0	1
GRAND TOTALS		356	310	46

**OCTOBER 2023
REQUEST (EXTERNAL)**

	Request	Closed Request	Acknowledged Request	Pending Request
WATER LEAK (METER)	1			1
WATER ISSUE (YELLOW WATER)	1			1
LIGHTS AT THE PARK	1	1		0
STREET LIGHT	1	1		0
GRAND TOTALS	4	2	0	2

OCTOBER 2023 INTERNAL WORK ORDERS

ID	Category	Address	Created	Closed	Details
116452	ABANDONED PROPERTY (CLEANUP)	616 Silver Ave, Mercedes, TX, 78570, US	2023-10-31 15:34:22		AS PER MR. RAMIREZ (ACM) CREAT A WORKORDER FOR PUBLIC WORKS FOR PROPERTY MAINTENANCE. PICTURES WILL BE ATTACHED TO THE WORK ORDER.
114132	Alley	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-10-10 14:24:29	2023-10-10 14:24:29	PEDRO QUIROZ, LEOPOLDO ESCOBEDO, ISIDRO ALVARADO UNIT#336 ALLEY BETWEEN VERMONT AND INDIANA CUT BRANCHES DUMP AT CCS 5 TRAILER LOADS
114242	Alley	Vermont Ave, Mercedes, TX, 78570, USA	2023-10-11 09:07:49	2023-10-11 09:07:49	PEDRO QUIROZ, LEOPOLDO ESCOBEDO, ISIDRO ALVARADO UNIT#336 VERMONT AND INDIANA CUT BRANCHES ON ALLEY DUMPED AT CCS 3 LOADS
114243	Alley	Michigan Ave, Mercedes, TX, 78570, USA	2023-10-11 09:10:38	2023-10-11 09:10:38	PEDRO QUIROZ, LEOPOLDO ESCOBEDO, ISIDRO ALVARADO UNIT#336 MICHIGAN AND MATAMOROS CUT ON ALLEY DUMP AT CCS 2 LOADS
114245	Alley	Vermont Ave, Mercedes, TX, 78570, USA	2023-10-11 09:14:37	2023-10-11 09:14:37	PEDRO QUIROZ, LEOPOLDO ESCOBEDO, ISIDRO ALVARADO UNIT#336 VERMONT AND INDIANA CUT BRANCHES ON ALLEY DUMPED AT CCS 1 TRUCKLOAD

OCTOBER 2023 INTERNAL WORK ORDERS

ID	Category	Address	Created	Closed	Details
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114256	Alley	Vermont Ave, Mercedes, TX, 78570, USA	2023-10-11 09:35:10	2023-10-11 09:35:10	PEDRO QUIROZ, LEOPOLDO ESCOBEDO, ISIDRO ALVARADO UNIT#336 BETWEEN VERMONT AND INDIANA CUT BRANCHES IN ALLEY 3 TRUCK LOADS DUMPED AT CCS
114257	Alley	N Indiana Ave, Mercedes, TX, 78570, USA	2023-10-11 09:36:30	2023-10-11 09:36:30	PEDRO QUIROZ, PABLO ESCOBEDO, ISIDRO ALVARADO UNIT#336 ALLEY BETWEEN INDIANA AND WASHINGTON CUT BRANCHES DUMPED AT CCS 3 TRUCK LOADS
116139	Alley	305 S Georgia Ave, Mercedes, TX, 78570	2023-10-30 08:41:00	2023-11-02 09:34:03	MARGIE CASTILLO 956-965-2152 BETWEEN 3RD AND 4TH STREET - GEORGIA AND WASHINGTON IN THE ALLEY THERE IS A TREE THAT HAS FALLEN DOWN WITH THE STRONG WINDS.
114696	ANIMAL BITE	1301-1599 Marion, Mercedes, TX, 78570	2023-10-16 08:00:34	2023-10-16 08:31:17	PD cal about a dog that bite a guy on a bike and nobody on the street knows were the dogs is coming from
113282	Animal Cruelty Investigation	545 N Missouri Ave, Mercedes, TX, 78570	2023-10-03 11:30:14	2023-10-04 14:30:39	Dog tied to a tree without water and without food in very bad condition.
113554	Animal Cruelty Investigation	429 N Indiana Ave, Mercedes, TX, 78570	2023-10-04 16:23:12	2023-10-06 08:32:26	Complaint from a neighbor saying that there are many dogs in that house and it smells a lot of poop.
114643	Animal Cruelty Investigation	528 S Virginia Ave, Mercedes, TX, 78570	2023-10-13 16:47:56	2023-10-16 07:58:05	Dog abandoned in an abandoned apartment.
113218	Animal in a cage	1934 Sabal Palm Dr, Mercedes, TX, 78570	2023-10-03 08:59:17	2023-10-03 09:05:17	Possum in the cage.
113219	Animal in a cage	1554 S Virginia Ave, Mercedes, TX, 78570	2023-10-03 09:00:00	2023-10-03 09:05:04	Possum in the cage.
113220	Animal in a cage	1110 S Missouri Ave, Mercedes, TX, 78570	2023-10-03 09:00:41	2023-10-03 09:04:48	Possum in the cage.
113221	Animal in a cage	416 S Georgia Ave, Mercedes, TX, 78570	2023-10-03 09:01:15	2023-10-03 09:04:31	Possum in the cage.
113224	Animal in a cage	1551 S Georgia Ave, Mercedes, TX, 78570	2023-10-03 09:10:32	2023-10-04 14:06:52	opossum inside a cage at William B Travis Elementary School.
113284	Animal in a cage	818 Luis Dr, Mercedes, TX, 78570, USA	2023-10-03 11:38:34	2023-10-04 14:06:38	Lady Call there was a rat on a trap
113511	Animal in a cage	1554 S Virginia Ave, Mercedes, TX, 78570	2023-10-04 14:32:59	2023-10-05 11:33:26	skunk in the cage.

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ID	Category	Address	Created	Closed	Details
113514	Animal in a cage	416 S Georgia Ave, Mercedes, TX, 78570	2023-10-04 14:35:42	2023-10-05 11:34:45	Possum in the cage.
113555	Animal in a cage	1210 Florida St, Mercedes, TX, 78570, US	2023-10-04 16:31:00	2023-10-05 11:35:02	Possum in the cage.
					CAT IN CAGE
					RESIDENT:
113629	Animal in a cage	935 N Vermont Ave, Mercedes, TX, 78570	2023-10-05 11:02:54	2023-10-06 08:34:08	CONTACT: 956-532-0322
113845	Animal in a cage	1554 S Virginia Ave, Mercedes, TX, 78570	2023-10-06 16:08:26	2023-10-06 16:19:20	Possum in the cage.
113846	Animal in a cage	718 N Washington Ave, Mercedes, TX, 78570	2023-10-06 16:09:16	2023-10-06 16:19:07	Possum in the cage.
114190	Animal in a cage	1554 S Virginia Ave, Mercedes, TX, 78570	2023-10-10 16:47:26	2023-10-12 08:06:44	Possum in the cage.
114191	Animal in a cage	416 S Georgia Ave, Mercedes, TX, 78570	2023-10-10 16:48:00	2023-10-11 11:52:58	Possum in the cage.
					Possum in the cage.
114431	Animal in a cage	1934 Sabal Palm Dr, Mercedes, TX, 78570	2023-10-12 10:11:49	2023-10-13 10:52:28	Resident: David
114960	Animal in a cage	1554 S Virginia Ave, Mercedes, TX, 78570	2023-10-17 15:50:06	2023-10-17 16:13:44	phone: 956-472-6069
114961	Animal in a cage	528 S Georgia Ave, Mercedes, TX, 78570	2023-10-17 15:51:54	2023-10-17 16:13:04	Possum in the cage.
114963	Animal in a cage	10604 Mile 1 1/2 W, Mercedes, TX, 78570	2023-10-17 15:55:43	2023-10-17 16:11:46	2 puppies in the cage.
					2 dogs came to this house.
					Possum in the cage.
115197	Animal in a cage	141 Palmetto Ave, Mercedes, TX, 78570	2023-10-19 14:55:52	2023-10-19 16:39:07	Phone:956-825-8931
					Resident: Yoshi
					Possum in the cage.
115198	Animal in a cage	911 N Indiana Ave, Mercedes, TX, 78570	2023-10-19 14:57:44	2023-10-19 16:39:49	Phone:956-684-5379
115507	Animal in a cage	601 Gillman Ave, Mercedes, TX, 78570, U	2023-10-23 16:40:24	2023-10-24 08:11:27	Resident: Diana Ortega
115821	Animal in a cage	911 N Indiana Ave, Mercedes, TX, 78570	2023-10-25 16:43:12	2023-10-26 16:11:44	Possum in the cage.
115949	Animal in a cage	1934 Sabal Palm Dr, Mercedes, TX, 78570	2023-10-26 16:18:10	2023-10-27 16:44:09	Possum in the cage.
115955	Animal in a cage	1554 S Virginia Ave, Mercedes, TX, 78570	2023-10-26 16:20:11	2023-10-27 16:43:56	Possum in the cage.
116112	Animal in a cage	539 S Washington Ave, Mercedes, TX, 78570	2023-10-27 16:38:25	2023-10-27 16:46:00	Dog trapped in a cage.
116197	Animal in a cage	1934 Sabal Palm Dr, Mercedes, TX, 78570	2023-10-30 11:46:57	2023-10-31 11:45:36	Possum in the cage.
116278	Animal in a cage	410 Mile 8 N, Mercedes, TX, 78570, USA	2023-10-30 16:33:59	2023-10-30 16:51:26	Dog in the cage.
116386	Animal in a cage	416 S Georgia Ave, Mercedes, TX, 78570	2023-10-31 11:32:08	2023-10-31 11:45:51	possum in the cage.
116388	Animal in a cage	911 N Indiana Ave, Mercedes, TX, 78570	2023-10-31 11:33:45	2023-10-31 11:46:04	Possum in the cage.
116466	Animal in a cage	8243-8513 Mile 3 Rd E, Mercedes, TX, 78570	2023-10-31 16:13:15	2023-10-31 16:48:01	3 Dogs trapped in a cage.
116471	Animal in a cage	1934 Sabal Palm Dr, Mercedes, TX, 78570	2023-10-31 16:24:33	2023-10-31 16:38:02	Possum in the cage
31					
	Animal Running at Large				
113075	Animal Running at Large	2314 N Base Line Rd, Mercedes, TX, 78570	2023-10-02 09:38:57	2023-10-03 08:58:37	large black dog running on property
113203	Animal Running at Large	119 Cindy Ln, Mercedes, TX, 78570, USA	2023-10-03 08:12:50	2023-10-03 08:58:25	Dog inside the property causing damage.
113205	Animal Running at Large	N Base Line Rd, Mercedes, TX, 78570, US	2023-10-03 08:15:42	2023-10-03 08:58:12	Dog running inside public works.
113208	Animal Running at Large	206 Michigan Ave, Mercedes, TX, 78570	2023-10-03 08:18:24	2023-10-03 08:57:54	Dog causing trouble on the street.

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113210	Animal Running at Large	Med High Dr, Mercedes, TX, 78570, USA	2023-10-03 08:20:41	2023-10-04 14:32:23	Dog inside school.
113280	Animal Running at Large	749 S Washington Ave, Mercedes, TX, 78570, USA	2023-10-03 11:28:33	2023-10-04 14:32:00	3 Dogs on the street causing problems with residents.
113368	Animal Running at Large	111 Armory Rd, Mercedes, TX, 78570, USA	2023-10-03 16:43:17	2023-10-04 14:08:10	Lady call there was a snake on the room inside the house
113512	Animal Running at Large	308 Duval St, Mercedes, TX, 78570, USA	2023-10-04 14:34:14	2023-10-05 11:46:26	Resident complaining about his neighbor's dogs.
113516	Animal Running at Large	950 W 6th St, Mercedes, TX, 78570, USA	2023-10-04 14:36:51	2023-10-05 11:41:16	Dogs running around the school.
113518	Animal Running at Large	1813 Beech Ave, Mercedes, TX, 78570, USA	2023-10-04 14:38:32	2023-10-05 11:39:35	Neighbors complain about some dogs that throw their garbage.
113558	Animal Running at Large	6th St & Irma Ave, Mercedes, TX, 78570, USA	2023-10-04 16:41:52	2023-10-05 11:38:31	2 Aggressive dogs in the street leaving poop in the yards.
113683	Animal Running at Large	1220 S Indiana Ave, Mercedes, TX, 78570, USA	2023-10-05 15:29:55	2023-10-06 08:38:01	DOGS RUNNING AT LARGE IN RESIDENTS YARD CALLED IN BY MR. ALEGRIA CONTACT: 956-472-4977
113718	Animal Running at Large	1225 S Indiana Ave, Mercedes, TX, 78570, USA	2023-10-06 08:19:20	2023-10-06 08:32:35	Resident complaining about a dog that poops on his property and he is very upset about it.
113848	Animal Running at Large	153 Lyon St, Mercedes, TX, 78570, USA	2023-10-06 16:11:05	2023-10-06 16:25:56	2 Dogs throwing away the neighbors' trash.
113849	Animal Running at Large	1406 S Missouri Ave, Mercedes, TX, 78570, USA	2023-10-06 16:15:11	2023-10-06 16:26:25	2 Dogs running at large
114029	Animal Running at Large	1342 S Washington Ave, Mercedes, TX, 78570, USA	2023-10-10 09:26:13	2023-10-12 08:30:36	MARGARITA ROMERO 956-975-5262 2 WHITE DOGS RUNNING AROUND AND LIKE TO HANG OUT AT THE HOUSING OFFICE.
114188	Animal Running at Large	154 N Texas Ave, Mercedes, TX, 78570, USA	2023-10-10 16:44:06	2023-10-12 08:29:08	5 dogs running at large.
114189	Animal Running at Large	W 10th St & S Vermont Ave, Mercedes, TX, 78570, USA	2023-10-10 16:46:41	2023-10-12 08:28:24	2 dogs lost on property.
114217	Animal Running at Large	211 N Virginia Ave, Mercedes, TX, 78570, USA	2023-10-11 08:07:18	2023-10-12 08:25:06	JOSELYNN REPORTING FOR RESIDENT. 5 DOGS RUNNING AROUND AREA AND MAKING A MESS.
114406	Animal Running at Large	821 S Colorado Ave, Mercedes, TX, 78570, USA	2023-10-12 08:35:28	2023-10-13 10:54:35	Blue heeler running at large in the street.
114409	Animal Running at Large	1342 S Washington Ave, Mercedes, TX, 78570, USA	2023-10-12 08:38:38	2023-10-13 14:35:11	2 Dogs running at large.

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ID	Category	Address	Created	Closed	Details
114411	Animal Running at Large	924 S Georgia Ave, Mercedes, TX, 78570	2023-10-12 08:42:37	2023-10-13 14:34:37	Dog white running at large in the street.
114412	Animal Running at Large	129 S Georgia Ave, Mercedes, TX, 78570	2023-10-12 08:45:59	2023-10-13 10:55:46	White dog causing problems for residents of South Georgia Street.
114414	Animal Running at Large	437 S Washington Ave Mercedes, TX 78570	2023-10-12 08:50:41	2023-10-13 11:23:40	DOGS RUNNING AROUND. THE NEIGHBOR DOES NOT LIKE TO KEEP THEM TIED UP BECAUSE THEY BARK ALOT.
114557	Animal Running at Large	1713 Beech Ave, Mercedes, TX, 78570, U	2023-10-13 09:34:56	2023-10-13 16:40:22	a pack of dog is running around the neighborhood. 11 dogs are counted for right now.
114962	Animal Running at Large	333 S Washington Ave, Mercedes, TX, 78570	2023-10-17 15:53:40	2023-10-17 16:12:18	customer is asking that you patrol the area and pick up the stray dogs. SYLVIA ALMARAZ 956-373-8617
115019	Animal Running at Large	1342 S Washington Ave, Mercedes, TX, 78570	2023-10-18 09:14:14	2023-10-25 08:45:49	a Labrador dog arrived at a house.
115222	Animal Running at Large	5109 Beefmaster St, Mercedes, TX, 78570	2023-10-19 16:38:43	2023-10-19 16:42:42	Margarita Romero call about 2 white dogs running by her house and she need them pick up 956-975-5262
115280	Animal Running at Large	1649 E Expressway 83, Mercedes, TX, 78570	2023-10-20 11:45:09	2023-10-20 16:52:29	Lost dog in poor condition arrived at this property. Blue Heeler dog causing problems with customers. South Texas Auto Mart
115291	Animal Running at Large	1618 Beech Ave, Mercedes, TX, 78570, U	2023-10-20 13:15:26	2023-10-24 08:14:27	Dog with a lot of mange wanting to enter Sofia property. Resident; Sofia Alejos Phone;956-685-9131
115325	Animal Running at Large	500-640 N Vermont Ave, Mercedes, TX, 78570	2023-10-20 16:34:14	2023-10-20 16:52:02	Stray dog causing problems with people walking.
115326	Animal Running at Large	1027 Orange St, Mercedes, TX, 78570, U	2023-10-20 16:36:48	2023-10-20 16:51:49	Dog lost on a property throwing away trash
115328	Animal Running at Large	520 S Georgia Ave, Mercedes, TX, 78570	2023-10-20 16:38:51	2023-10-20 16:51:37	Aggressive stray dog causing trouble.
115329	Animal Running at Large	W 10th St & S Washington Ave, Mercedes, TX, 78570	2023-10-20 16:41:13	2023-10-20 16:51:25	Dogs running in the street.
115503	Animal Running at Large	2502 Camino Real Viejo, Mercedes, TX, 78570	2023-10-23 16:35:01	2023-10-24 08:14:14	Black dog attacking people.
115505	Animal Running at Large	1942 Sabal Palm Dr, Mercedes, TX, 78570	2023-10-23 16:38:43	2023-10-24 08:13:59	2 loose dogs causing problems.
115509	Animal Running at Large	622 Gillman Ave, Mercedes, TX, 78570, U	2023-10-23 16:42:45	2023-10-24 08:13:46	Dog inside a property.
115550	Animal Running at Large	PFC Pedro Martinez Rd, Mercedes, TX, 78570	2023-10-24 08:06:04	2023-10-24 08:13:29	Police call to pick up an abandoned dog in poor condition.

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ID	Category	Address	Created	Closed	Details
115630	Animal Running at Large	1101 W 2nd St, Mercedes, TX, 78570, US	2023-10-24 13:34:45	2023-10-25 08:43:37	5 Dog running at large.
115632	Animal Running at Large	1-99 Birch St, Mercedes, TX, 78570, USA	2023-10-24 13:36:01	2023-10-25 08:41:45	Aggressive dog in the property.
115818	Animal Running at Large	3803 Esperanza St, Mercedes, TX, 78570, US	2023-10-25 16:39:58	2023-10-26 16:14:27	4 dogs running down the street causing destruction.
115819	Animal Running at Large	1437 Angus St, Mercedes, TX, 78570, US	2023-10-25 16:41:26	2023-10-26 16:14:53	several dogs causing problems for the neighbors.
115820	Animal Running at Large	121 Reynosa Ave, Mercedes, TX, 78570, US	2023-10-25 16:42:13	2023-10-26 16:12:50	2 dog running at large.
115944	Animal Running at Large	1437 Angus St, Mercedes, TX, 78570, US	2023-10-26 16:15:43	2023-10-27 16:45:42	2 dogs running at large.
116036	Animal Running at Large	121 Reynosa Ave, Mercedes, TX, 78570, US	2023-10-27 11:50:11	2023-10-27 16:46:21	2 Dogs in the yard.
116195	Animal Running at Large	Esperanza St, Mercedes, TX, 78570, USA	2023-10-30 11:44:03	2023-10-31 13:06:14	5 Dogs under the house.
116196	Animal Running at Large	1335 S Missouri Ave, Mercedes, TX, 78570, US	2023-10-30 11:45:49	2023-10-30 16:51:49	Stray dog arrived at the house.
47					
113507	BUILDING MAINTENANCE	1202 N Vermont Ave, Mercedes, TX, 78570, US	2023-10-04 14:20:42		REPLACE FACILITY LIGHTS RESIDENT: RICHARD MORIN CONTACT: 956-586-0190
113510	BUILDING MAINTENANCE	1202 N Vermont Ave, Mercedes, TX, 78570, US	2023-10-04 14:32:58		AC UNIT IN RISER ROOM QUOTE ON REPAIRS RESIDENT: RICHARD MORIN CONTACT: 956-638-0240
					MARISOL AT THE LIBRARY IS REPORTING HER LIGHTS OUT IN HER OFFICE. THEY WERE RECENTLY REPLACED SO SHE THINKS IT MIGHT BE THE BALLAST.
114050	BUILDING MAINTENANCE	300 N Ohio Ave, Mercedes, TX, 78570, US	2023-10-10 10:09:55		LOOSE WIRE ON A CONNECTOR
114239	BUILDING MAINTENANCE	201-299 W 1st St, Mercedes, TX, 78570, US	2023-10-11 08:57:23	2023-10-11 09:50:06	LIGHT BULBS NEED TO BE REPLACED IN THE LOUNGE AT THE LIBRARY
115798	BUILDING MAINTENANCE	434 S Ohio Ave, Mercedes, TX, 78570, US	2023-10-25 15:26:41		OUTSIDE LIGHT NEEDS TO BE REPLACED WHERE THE PORCH IS, AT THE LIBRARY ENTRANCE.
115799	BUILDING MAINTENANCE	434 S Ohio Ave, Mercedes, TX, 78570, US	2023-10-25 15:28:21		
6					
116280	Cage Request	410 Mile 8 N, Mercedes, TX, 78570, USA	2023-10-30 16:36:51	2023-10-31 11:51:06	cage for small dogs.
1					

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ID	Category	Address	Created	Closed	Details
114172	Curb Scraping	E 17th St & Florida Ave, Mercedes, TX, 78570	2023-10-10 15:48:42	2023-10-10 15:48:42	ALEJANDRO, JORGE, KRISTIAN UNIT#3121, UNIT#333, BACKHOE 8:30-10:30 CURB SCRAPING
114184	Curb Scraping	E 17th St & Prosperity Dr, Mercedes, TX, 78570	2023-10-10 16:23:11	2023-10-10 16:23:11	ALEJANDRO, JORGE, KRISTIAN UNIT#3121, UNIT#333, BACKHOE CURB SCRAPING
114235	Curb Scraping	E 17th St & Prosperity Dr, Mercedes, TX, 78570	2023-10-11 08:51:46	2023-10-11 08:51:46	ALEJANDRO, JORGE, KRISTIAN UNIT#3121, UNIT#333, BACKHOE CURB SCRAPING
114236	Curb Scraping	Nevada St, Mercedes, TX, 78570, USA	2023-10-11 08:53:05	2023-10-11 08:53:05	ALEJANDRO, JORGE, KRISTIAN UNIT#3121, UNIT#333, BACKHOE CURB SCRAPING
114237	Curb Scraping	Palm Ave & W 2nd St, Mercedes, TX, 78570	2023-10-11 08:55:53	2023-10-11 08:55:53	ALEJANDRO, JORGE, KRISTIAN UNIT#3121, UNIT#333, BACKHOE 1:30-3:30PM CURB SCRAPING
114240	Curb Scraping	W 4th St & S Colorado Ave, Mercedes, TX, 78570	2023-10-11 08:59:52	2023-10-11 08:59:52	ALEJANDRO, JORGE, KRISTIAN UNIT#3121, UNIT#333, BACKHOE 3:30-4:20PM CURB SCRAPING
114241	Curb Scraping	Mercedes, TX, USA	2023-10-11 09:04:22	2023-10-11 09:04:22	ALEJANDRO, JORGE, KRISTIAN UNIT#3121, UNIT#333, BACKHOE 4:20-4:40PM DUMPING DIRT FROM THE CURB SCRAPING BEHIND FED EX

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ID	Category	Address	Created	Closed	Details
114349	Curb Scraping	108 W Melton Park Dr, Mercedes, TX, 78570	2023-10-11 14:27:41		BRENDA NAVARRO 956-503-8636 REPORTING THAT CURB SCRAPING NEEDS TO BE DONE. OVER GROWN GRASS AND BUILT UP OF DIRT AND MUD ARE NOT ALLOWING THE WATER TO FLOW TO THE SEWER/INLET. RECENT RAINS ARE JUST BACKING UP AND CREATING PUDDLES.
115172	Curb Scraping	Liberty St, Mercedes, TX, 78570, USA	2023-10-19 11:48:18		CURB SCRAPING AND STREET SWEEPING RESIDENT COMPLAINED OF MOWED GRASS LEFT EVERYWHERE BY THE RAILROAD AS WELL RESIDENT COMPLAINT
9					
114146	Cut Grass	3811 Esperanza St, Mercedes, TX, 78570	2023-10-10 15:00:29	2023-10-10 15:00:29	J. TAMEZ, PABLO CORNEJO UNIT#311 7:45-8:49AM LAS FLORES DEL VALLE PARK CUT GRASS WEED EAT PICKED UP TRASH
114147	Cut Grass	118 Carlos Ave, Mercedes, TX, 78570, USA	2023-10-10 15:02:07	2023-10-10 15:02:07	J. TAMEZ, PABLO CORNEJO UNIT#311 MELTON PARK II 8:55-9:46AM CUT GRASS WEED EAT PICKED UP SOME TRASH
114154	Cut Grass	111 James Dr, Mercedes, TX, 78570, USA	2023-10-10 15:19:40	2023-10-10 15:19:40	J. TAMEZ, PABLO CORNEJO UNIT#311 9:56-10:38AM CUT GRASS WEED EAT PICKED UP SOME TRASH

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ID	Category	Address	Created	Closed	Details
114155	Cut Grass	450 Patricia Ave, Mercedes, TX, 78570, USA	2023-10-10 15:21:54	2023-10-10 15:21:54	J. TAMEZ, PABLO CORNEJO UNIT#311 SALDINO PARK 10:48-11:38AM CUT GRASS WEED EAT PICKED UP SOME TRASH
114157	Cut Grass	637 Mathis St, Mercedes, TX, 78570, USA	2023-10-10 15:23:17	2023-10-10 15:23:17	J. TAMEZ, PABLO CORNEJO UNIT#311 BOYS AND GIRL CLUB PARK 1 & 2 1:13-3:15PM CUT GRASS WEED EAT PICKED UP TRASH
114258	Cut Grass	400 S Ohio Ave, Mercedes, TX, 78570, USA	2023-10-11 09:40:07	2023-10-11 09:40:07	PABLO CORNEJO, ISAIAS, EZ, SAMMY, PABLO V. CITY HALL, LIBRARY, FIRE DEPARTMENT MOWED AND WEEDED 7:00-8:00AM
114261	Cut Grass	1202 N Vermont Ave, Mercedes, TX, 78570, USA	2023-10-11 09:44:25	2023-10-11 09:44:25	PABLO CORNEJO, ISAIAS, EZ DOME 9:00-4:00PM MOWED AND WEEDED ALL DAY
114759	Cut Grass	701 Mathis St, Mercedes, TX, 78570, USA	2023-10-16 11:39:53	2023-10-19 08:07:56	CUT GRASS, REMOVE TRASH AROUND DUMPSTER AREA AND DONATION BOX RESIDENT: MARTIN JOHNSON CONTACT: 956-376-0188
114901	Cut Grass	E 17th St & Prosperity Dr, Mercedes, TX, 78570, USA	2023-10-17 11:41:56		GRASS/BRUSH NEEDS TO BE CUT AROUND THE STOP SIGN. CAN NOT SEE THE STOP SIGN CALLED IN BY MR. ALEGRIA CONTACT: 956-565-6147
115031	Cut Grass	105 N Ohio Ave, Mercedes, TX, 78570, USA	2023-10-18 09:42:56	2023-10-18 09:42:56	EZ, SAMMY, ISAIAS, PABLO V., PABLO C. UNIT#356 7:00AM-8:00AM CUT THE GRASS AT THE FIRE DEPARTMENT

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ID	Category	Address	Created	Closed	Details
115033	Cut Grass	637 Mathis St, Mercedes, TX, 78570, USA	2023-10-18 09:44:21	2023-10-18 09:44:21	EZ, SAMMY, ISIAS, PABLO V., PABLO C. UNIT#356 8:00AM-11:53AM BASEBALL PARKS CUTTING THE GRASS
113092	Cut Trees on ROW	Dawson Rd, Mercedes, TX, 78570, USA	2023-10-02 10:30:15	2023-10-02 10:30:15	PEDRO QUIROZ, LEOPOLDO ESCOBEDO, ISIDRO ALVARADO AT THE SHOP LOAD EQUIPMENT CUT BRANCHES ON NORTH DAWSON ROAD. 5 TRUCK LOADS UNLOAD AT CCS.
113277	Cut Trees on ROW	Dawson Rd, Mercedes, TX, 78570, USA	2023-10-03 11:18:29	2023-10-03 11:21:16	PEDRO QUIROZ, PABLO ESCOBEDO, ISIDRO ALVARADO UNIT#336 NORTH DAWSON ROAD, CUT BRANCHES ON SIDE OF ROAD. 3 TRAILER LOADS DUMPED AT CCS. FRONTAGE CUT BRANCHES BLOCKING VIEW TO SPEED LIMIT SIGN. 1 TRUCK LOAD DUMPED AT CCS.
113278	Cut Trees on ROW	228 N Colorado Ave, Mercedes, TX, 78570, USA	2023-10-03 11:20:38	2023-10-03 11:20:38	PEDRO QUIROZ, LEOPOLDO ESCOBEDO, ISIDRO ALVARADO UNIT#336 BETWEEN COLORADO AND MICHIGAN FROM FRONTAGE TO RAIL ROAD. CUT BRANCHES IN THE ALLEY DUMPED AT CCS.
113675	Cut Trees on ROW	1027 Willacy St, Mercedes, TX, 78570, USA	2023-10-05 14:46:15	2023-10-10 08:20:35	TREE FELL CALLED IN BY DISPACT
115435	Cut Trees on ROW	737 N Texas Ave, Mercedes, TX, 78570, USA	2023-10-23 11:32:07	2023-10-25 10:44:09	CUT TREES IN THE ALLEY AND PICK UP TRASH/TIRES IN THE AREA RESIDENT: MARIVEL GAVIA CONTACT: 956-274-5902

OCTOBER 2023 INTERNAL WORK ORDERS

ID	Category	Address	Created	Closed	Details
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114065	DAILY PREP/CHECK	2314 N Base Line Rd, Mercedes, TX, 785	2023-10-10 10:51:36	2023-10-10 10:51:36	J. TAMEZ, UNIT#3132 7:45AM SHOP GOT THE CAR, FILLED THE ICE CHEST W/ WATER AND ICE HEADING TO C.C.S. J. TAMEZ, ISAIAS, EZ UNIT#311 8:08-8:28AM LOADED UP PAINT SUPPLIES CHECKED THE TRUCK
114072	DAILY PREP/CHECK	2314 N Base Line Rd, Mercedes, TX, 785	2023-10-10 11:03:46	2023-10-10 11:03:46	J. TAMEZ, PABLO CORNEJO UNIT#311 7:06PM HOOKED ON TRAILER LOADED UP Z TURNS CHECKED THE TRUCK LOAD UP WEED EATERS, PUT GAS IN CONTAINER FOR WEED EATER
114135	DAILY PREP/CHECK	2314 N Base Line Rd, Mercedes, TX, 785	2023-10-10 14:41:51	2023-10-10 14:41:51	
113643	Dead Animal Pick Up	822 N Vermont Ave, Mercedes, TX, 78570	2023-10-05 11:47:16	2023-10-06 08:34:00	Dead dog in the property. DEAD DOG NEEDS TO BE PICK UP BY CLOSNER BLV.
113684	Dead Animal Pick Up	S FM 491, Mercedes, TX, 78570, USA	2023-10-05 15:31:18	2023-10-06 16:22:18	CALLED IN BY MR. ALEGRIA CONTACT: 956-472-4977
113720	Dead Animal Pick Up	596 Webb St, Mercedes, TX, 78570, USA	2023-10-06 08:36:17	2023-10-06 16:22:03	DEAD CAT IN FRONT OF THE HOUSE ON THE STREET RESIDENT: ALMA CONTACT: 956-756-2678
113769	Dead Animal Pick Up	2000-2700 Camino de Verdad Rd, Merced	2023-10-06 11:22:38	2023-10-06 16:21:48	Dead dog inside a beer box. DEAD CAT BY MAIL BOX AND TWO DOGS RUNNING AT LARGE (BLACK/WHITE DOG AND BROWN WHITE DOG) RESIDENT: CLAUDIO GARCIA CONTACT: 956-825-8180
113821	Dead Animal Pick Up	1014S Garza St, Mercedes, TX, 78570, U	2023-10-06 14:02:32	2023-10-10 08:03:29	
114192	Dead Animal Pick Up	332 S Washington Ave, Mercedes, TX, 78	2023-10-10 16:49:02	2023-10-12 08:26:53	Dead dog in the street.
114193	Dead Animal Pick Up	903 Heidrick Ave, Mercedes, TX, 78570, U	2023-10-10 16:51:01	2023-10-12 08:26:26	Dead cat in the yard.

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114568	Dead Animal Pick Up	Santos Ave & E 10th St, Mercedes, TX, 78570	2023-10-13 10:08:11	2023-10-13 10:51:45	ALEX 832-951-9152 RESIDENT CALLED TO REPORT A DEAD DOG IN THE MIDDLE OF THE STREET. IT IS THE ENTRANCE TO TIGER CROSSING NEIGHBORHOOD. SHE THINKS IT JUST GOT HIT.
114626	Dead Animal Pick Up	1034 Jones Ave, Mercedes, TX, 78570, U	2023-10-13 14:32:03	2023-10-13 15:21:28	Lady call on a dead cat on the side yard to her house is being there for 3 days
114644	Dead Animal Pick Up	945 S Colorado Ave, Mercedes, TX, 78570	2023-10-13 16:49:47	2023-10-16 07:57:08	Dead cat in the street.
114958	Dead Animal Pick Up	1925 Sabal Palm Dr, Mercedes, TX, 78570	2023-10-17 15:48:58	2023-10-17 16:14:22	Dead possum in the alley.
115199	Dead Animal Pick Up	3717 S Mercedes Dr, Mercedes, TX, 78570	2023-10-19 14:58:39	2023-10-19 16:40:35	Dead cat in the yard.
115202	Dead Animal Pick Up	1000-1198 S Vermont Ave, Mercedes, TX	2023-10-19 14:59:35	2023-10-19 16:41:22	Dead cat in the street.
115204	Dead Animal Pick Up	1150 Orange St, Mercedes, TX, 78570, U	2023-10-19 15:00:46	2023-10-19 16:42:03	Dead cat in the street.
115278	Dead Animal Pick Up	950 Closner St, Mercedes, TX, 78570, US	2023-10-20 11:38:07	2023-10-20 16:48:06	Dead animal in the yard. Dead kitten in the yard.
115279	Dead Animal Pick Up	503 Amigos Ln, Mercedes, TX, 78570, US	2023-10-20 11:40:59	2023-10-20 16:47:45	Resident; Carmen Sandoval. Phone: 956-375-7644.
115292	Dead Animal Pick Up	E 5th St & Ash St, Mercedes, TX, 78570, U	2023-10-20 13:19:13	2023-10-20 16:47:21	Dead cat in the street.
115331	Dead Animal Pick Up	1407 S Texas Ave, Mercedes, TX, 78570,	2023-10-20 16:42:38	2023-10-20 16:47:02	Dead dog in the yard.
115504	Dead Animal Pick Up	221-235 N Ohio Ave, Mercedes, TX, 78570	2023-10-23 16:36:50	2023-10-24 08:09:50	Dead cat in front of the fire department.
115510	Dead Animal Pick Up	504 S Georgia Ave, Mercedes, TX, 78570	2023-10-23 16:43:24	2023-10-24 08:09:26	Dead cat in the street.
115543	Dead Animal Pick Up	201 W 5th St, Mercedes, TX, 78570, USA	2023-10-24 07:57:23	2023-10-24 08:09:12	Dog inside a property.
115626	Dead Animal Pick Up	294 Ruben Vela/Gilberto Perez Ave, Merc	2023-10-24 13:32:07	2023-10-25 08:37:39	Dead cat front a Fire Department.
115628	Dead Animal Pick Up	W 14th St & S Washington Ave, Mercedes	2023-10-24 13:33:00	2023-10-25 08:37:02	Dead cat in the street.
115823	Dead Animal Pick Up	1219 S Indiana Ave, Mercedes, TX, 78570	2023-10-25 16:44:40	2023-10-26 16:10:35	Dead opossum in the alley.
115824	Dead Animal Pick Up	6241-8137 N Base Line Rd, Mercedes, TX	2023-10-25 16:45:42	2023-10-26 16:10:19	Dead cat in the street.

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ID	Category	Address	Created	Closed	Details
115946	Dead Animal Pick Up	441 S Washington Ave, Mercedes, TX, 78570	2023-10-26 16:16:37	2023-10-27 16:40:23	Dead dog in the yard.
115947	Dead Animal Pick Up	1462-1562 FM-491, Mercedes, TX, 78570	2023-10-26 16:17:17	2023-10-27 16:40:52	Dead dog in the street.
115952	Dead Animal Pick Up	308 W 6th St, Mercedes, TX, 78570, USA	2023-10-26 16:19:13	2023-10-27 16:41:07	Dead cat bin the yard.
115986	Dead Animal Pick Up	FM-491, Mercedes, TX, 78570, USA	2023-10-27 08:38:02	2023-10-27 16:41:25	BLACK DEAD DOG AND A CAT ON THE WEST SIDE OF 491
116037	Dead Animal Pick Up	4337-4851 N Base Line Rd, Mercedes, TX, 78570	2023-10-27 11:51:04	2023-10-27 16:41:41	Dead cat in the street.
116113	Dead Animal Pick Up	7405-7639 Mile 2 1/2 E, Mercedes, TX, 78570	2023-10-27 16:48:42	2023-10-31 11:42:31	Dead cat in the apartment yard. CHRISTINA GALVAN 956-647-9838
116257	Dead Animal Pick Up	10824 Compadres St, Mercedes, TX, 78570	2023-10-30 15:17:49	2023-10-31 11:43:01	DOG DIED AND IS NEEDING TO BE PICKED UP.
116279	Dead Animal Pick Up	1043 S Virginia Ave, Mercedes, TX, 78570	2023-10-30 16:35:46	2023-10-31 11:43:16	Dead cat in the street.
116385	Dead Animal Pick Up	1012 S Texas Ave, Mercedes, TX, 78570	2023-10-31 11:30:27	2023-10-31 11:43:35	Dead dog in the property.
116389	Dead Animal Pick Up	1100 Hidalgo St, Mercedes, TX, 78570, USA	2023-10-31 11:34:30	2023-10-31 11:43:49	Dead cat in the street.
116467	Dead Animal Pick Up	429 Aaron St, Mercedes, TX, 78570, USA	2023-10-31 16:14:32	2023-10-31 16:46:57	Dead cat in the yard.
116469	Dead Animal Pick Up	409 Loretta St, Mercedes, TX, 78570, USA	2023-10-31 16:16:57	2023-10-31 16:46:45	Dead dog in the street.
37					
1					PLEASE CLEAN OUT THE CLOGGED DRAIN RESIDENT: MR. RAFAEL CUEVAS CONTACT: 956-793-3360
113590	Drainage work	3809 S Mercedes Dr, Mercedes, TX, 78570	2023-10-05 08:46:47		
1					
					P.W. GENERATOR GENERATOR
116087	EQUIPMENT MAINT.	2314 N Base Line Rd, Mercedes, TX, 78570	2023-10-27 15:04:32	2023-10-27 15:04:32	REPLACED SHORT OUT BATTER ON P.W. GENERATOR 1 BATTERY
1					

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114440	Fire Hydrant Repair	1966-1980 W 2nd St, Mercedes, TX, 78570	2023-10-12 10:46:05		AS PER MR. ALEGRIA, THE FIRE HYDRANTS AT AND AROUND MAGIC VALLEY AREA NEED TO BE CHECKED ON AND MAINTENANCED.
					ARMANDO REYES 956-472-4132
115097	Fire Hydrant Repair	W 16th St & Capisallo St, Mercedes, TX, 78570	2023-10-18 16:01:25		CALLED TO REPORT THAT WATER HAS BEEN LEAKING FROM THE FIRE HYDRANT AT THE CORNER. THERE WAS A WATER BREAK IN THE ALLEY NEAR BY BUT THE FIRE HYDRANT IS SEPERATE.
115282	Fire Hydrant Repair	W 16th St & Capisallo St, Mercedes, TX, 78570	2023-10-20 12:01:59	2023-10-25 10:24:18	FIRE HYDRANT IS GUSHING WATER FROM BOTTOM AREA. WAS A SMALL LEAK BUT NOW HAS A FULL FLOW.
					CUSTOMER ANDRES MARTINEZ 956-373-3327
					CALLED TO REPORT WATER LEAKING FROM THE FIRE HYDRANT LOCATED BY THE STORE AT INDIAN HILLS. ON NORTH 491 AND BETWEEN CAMPACUAS AND SANTAWAN.
116352	Fire Hydrant Repair	Campacuas Dr & FM-491, Mercedes, TX, 78570	2023-10-31 09:48:33	2023-11-03 09:13:48	
4					JOHNNY VILLA 956-514-1150 PLAZA WHERE DOLLAR TREE AND WORLD FINANCE WATER SMELLS WHEN COMING FROM FAUCET. PLEASE FLUSH HYDRANT TO SEE IF IT CLEARS IT UP.
114052	Flush Fire Hydrant	109 S Texas Ave, Mercedes, TX, 78570	2023-10-10 10:22:06	2023-10-12 08:46:33	STANDBY CREW: DEION CERVANTES UNIT#3124 WATE WAS COMING OUT YELLOW
114056	Flush Fire Hydrant	905 Santos Ave, Mercedes, TX, 78570	2023-10-10 10:38:55	2023-10-10 10:38:55	STANDBY CREW: J.J., ISAAC UNIT#3124 BETWEEN S. GARZA AND S. COLORADO FLUSHED THE FIRE HYDRANT AT THIS LOCATION
115026	Flush Fire Hydrant	1100-1198 W 10th St, Mercedes, TX, 78570	2023-10-18 09:28:45	2023-10-18 09:28:54	

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115425	Flush Fire Hydrant	N Vermont Ave & Dallas St, Mercedes, TX	2023-10-23 10:59:41	2023-10-23 11:00:02	STANDBY CREW: DEION, JOSHUA, EDI WATER WAS COMING OUT BROWN AND NOW IT IS COMING OUT CLEAR
					DEBRA CASTILLO 956-222-6815
					SMELLS LIKE SEWER/GAS THROUGH OUT THE DIFFERENT APARTMENTS. PLEASE FLUSH HYDRANTS TO HOPEFULLY FIX THE PROBLEM.
115447	Flush Fire Hydrant	350 Chapman St, Mercedes, TX, 78570, U	2023-10-23 12:06:58	2023-10-25 10:41:58	FERMIN, J.J., BALDEMAR DIFFERENT ADDRESS UNIT#3124 DOING THE HYDRANT FLUSHING FOR THE MONTH OF MAY
116429	Flush Fire Hydrant	2314 N Base Line Rd, Mercedes, TX, 785	2023-10-31 14:27:17	2023-10-31 14:27:38	ILLEGAL DUMPING RESIDENT: DALE WHITAKER VIA: EMAIL
114748	Illegal Dumping Pick-Up (Planning)	Camino de Verdad Rd, Mercedes, TX, 785	2023-10-16 11:25:16	2023-10-17 14:42:19	ILLEGAL DUMPED TRASH RESIDENT: DALE WHITAKER CONTACT: EMAIL
116343	Illegal Dumping Pick-Up (Planning)	Camino de Verdad Rd, Mercedes, TX, 785	2023-10-31 08:45:59		WATER DEPARTMENT NEEDS THE METER TO BE LOCATED. THEY CAN NOT FIND THE METER AND IT IS NOT PICKING UP A READ FOR THE BILL.
114894	LOCATE METER	1212 S Colorado Ave, Mercedes, TX, 785	2023-10-17 11:15:08		
113442	Locate Water & Sewer //Tap	Ebony St & Mile 2 E, Mercedes, TX, 7857	2023-10-04 11:37:23	2023-10-05 13:10:15	locate sewer for north alamo water supply
114805	Locate Water & Sewer //Tap	256 Irapuato St, Mercedes, TX, 78570, US	2023-10-16 14:36:02	2023-10-17 08:54:48	Please locate water and sewer lines. As per Mr. Javier Ramirez.
					JOHNNY CABRERA WITH AXI POWER 337-665-1044
114890	Locate Water & Sewer //Tap	Mile 8 N & Mile 2 E, Mercedes, TX, 78570	2023-10-17 10:46:22	2023-10-19 16:19:57	VALLEY RANCH ESTATES # 2 PLEASE CALL WHEN YOU ARE ABLE TO LOCATE.

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115568	Locate Water & Sewer //Tap	Dawson Rd, Mercedes, TX, 78570, USA	2023-10-24 09:27:25	2023-10-27 16:26:02	EMILIANO PEREZ- BUILDER AT DAWSON ESTATES 956-777-9579 PLEASE MARK WATER AND SEWER LINES SO THAT SPECTRUM CAN INSTALL THIER INTERNET/CABLE LINES.
115640	Locate Water & Sewer //Tap	1212 S Georgia Ave, Mercedes, TX, 7857	2023-10-24 13:53:18	2023-10-27 16:25:22	TOMMY RODRIGUEZ WITH AEP 956-398-7058 IN THE ALLEY THERE IS A STEAK THAT HAS IT MARKED FOR AEP. CALL HIM FOR ANY QUESTIONS.
115794	Locate Water & Sewer //Tap	Mile 1 E & Mile 8 N, Mercedes, TX, 78570	2023-10-25 15:08:47	2023-10-30 15:45:39	ALFONSO HERNANDEZ - HL CONSTRUCTION 956-377-9660 WANTS FRONT OF ALL PROPERTIES MARKED. AS PER ALEGRIA AND JUNIOR, ONLY MARK SELECT AREAS TO SHOW WHERE WATER/SEWER LINES RUN.
115795	Locate Water & Sewer //Tap	Mile 1 E & Mile 8 N, Mercedes, TX, 78570	2023-10-25 15:10:46	2023-10-30 15:43:04	SIMPLY VAST - 956-244-6375 GET WITH MR. ALEGRIA AND JUNIOR ON HOW TO MARK. WITHOUT MARKING EACH LOT.
116070	Locate Water & Sewer //Tap	1039 S Illinois St, Mercedes, TX, 78570, U	2023-10-27 14:13:44	2023-11-02 09:03:45	RESIDENT WANTS TO KNOW WHERE THE SEWER LINE RUNS (LOCATE). THEY JUST MOVED IN AND DO NOT KNOW WHERE THE SEWER LINE RUNS THROUGH. PLEASE CALL RESIDENT WHEN YOU ARRIVE AT LOCATION RESIDENT: RIOS CONTACT: 956-373-0889 FERMIN, JOSHUA, HECTOR UNIT#3124 STARTED ON CAPISALLO ST. DOWN 10TH ST. TO 491 WATER AND SEWER LOCATED FOR CONTRACTOR TO PAVE THE STREET.
116271	Locate Water & Sewer //Tap	Capisallo St & W 10th St, Mercedes, TX, 7	2023-10-30 15:53:31		
9					

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ID	Category	Address	Created	Closed	Details
116226	LOW WATER PRESSURE / NO WATER	300 N Illinois Ave, Mercedes, TX, 78570, USA	2023-10-30 14:15:22	2023-10-30 15:41:42	LOW WATER PRESSURE RESIDENT: BOBY SANCHEZ CONTACT: 956-501-5553
115736	Manhole Replacement	N Los Amigos Cir, Mercedes, TX, 78570, USA	2023-10-25 10:57:59	2023-10-25 10:57:59	FERMIN, J.J., HECTOR UNIT#3124 AND UNIT#323 REPLACED 2 MANHOLE COVERS AT THIS LOCATION.
116108	Manhole Replacement	Mile 10 Rd N, Mercedes, TX, 78570, USA	2023-10-27 16:28:20		FERMIN, J.J., HECTOR MILE 10 & PRECINCT 1 AREA UNIT#3130-UNIT#3124-UNIT#3111 REPLACED 3 MANHOLE RING & COVER INSIDE IF THE PARK AND VACUUMED IT.
116345	Manhole Replacement	Heidrick Ave, Mercedes, TX, 78570, USA	2023-10-31 09:06:36	2023-10-31 09:06:36	FERMIN, JOSHUA, HECTOR 10/27/2023 FRONTAGE AND HEIDRICK UNIT#3124, BACKHOE, EVAC TRUCK-3130 REPLACED MANHOLE AND CONCRETE RING
116058	OPEN/CLOSE METER	8201 Mile 1 1/2 E, Mercedes, TX, 78570, USA	2023-10-27 12:42:22	2023-10-27 15:39:04	GLORIA FLORES 956-294-1452 956-643-9391 HAS A WATER BREAK INSIDE HER HOUSE AND IS REQUESTING FOR THE GUYS TO CLOSE HER WATER METER.
113343	PARK MAINTENANCE	520 E 2nd St, Mercedes, TX, 78570, USA	2023-10-03 15:24:03	2023-10-03 15:24:03	PARKS DEPARTMENT UNIT#365 AND UNIT#311 CIVIC CENTER PAINT YELLOW PARKING LOT LINES, HANDICAP PARKING, FIRE LINES, FINISH PAINT AMPETHEATRE CLEANED RESTROOMS AND THROW TRASH.

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ID	Category	Address	Created	Closed	Details
113344	PARK MAINTENANCE	520 E 2nd St, Mercedes, TX, 78570, USA	2023-10-03 15:25:39	2023-10-03 15:25:39	EZ, SAMMY, ISAIAS UNIT#365 CIVIC CENTER FINISH PAINTING HANDICAP PARKING LOTS AND FIRE LANES CLEAN RESTROOMS AND THROW TRASH.
114064	PARK MAINTENANCE	520 E 2nd St, Mercedes, TX, 78570, USA	2023-10-10 10:50:03	2023-10-10 10:50:03	J. TAMEZ,EZ, SAMMY, PABLO CIVIC CENTER 1:10-3:38PM CUT DOWN SOME OLD MESQUITE TRUNKS WEED EAT BLEW THE EXCESS OF GRASS FROM THE CURBS PICKED UP SOME TRASH
114073	PARK MAINTENANCE	520 E 2nd St, Mercedes, TX, 78570, USA	2023-10-10 11:06:39	2023-10-10 11:06:39	J. TAMEZ, ISAIAS, EZ UNIT#311 8:48-11:38AM 1:00-4:38PM PAINTING THE THEATRE ROOF SIDES PAINTED THE CURBS FIRE RED SWEEPED THE CIVIC CENTER, GOT CHAIRS PILED UP PICKED UP BARCADES IN FRONT ENTRANCE
114121	PARK MAINTENANCE	520 E 2nd St, Mercedes, TX, 78570, USA	2023-10-10 13:20:06	2023-10-11 14:28:09	HEB PARK PREPERATION FOR ROCK N BOOTS. NEED TO LEVEL OUT AREA IN FRONT OF AMPHITHEATER. SPREAD OUT SAND TO EVEN OUT AREA.
114159	PARK MAINTENANCE	520 E 2nd St, Mercedes, TX, 78570, USA	2023-10-10 15:25:22	2023-10-10 15:25:22	J. TAMEZ, PABLO CORNEJO UNIT#311 CIVIC CENTER 3:19-3:29PM CAME TO PICK UP ORANGE CONES, MOVED TRASH CANS WHERE THE HANDY CAP SIGNS WERE PAINTED FOR IT TO BE DRIED.

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114314	PARK MAINTENANCE	637 Mathis St, Mercedes, TX, 78570, USA	2023-10-11 12:06:25	2023-10-11 12:06:25	MARTIN JOHNSON SENT IN A REQUEST FOR SERVICES TO BE DONE AT: 701 MATHIS ST. -RE-CEMENT PALM TREES -SERVICE BATH HOUSE SINKS -PRIVACY FENCE PANELS NEED TO BE REPLACED AND RE-PAINTED.
114403	PARK MAINTENANCE	520 E 2nd St, Mercedes, TX, 78570, USA	2023-10-12 08:22:54	2023-10-12 08:22:54	ISAIAS, EZ, PABLO 7:00-12:00AM CIVIC AND DOME WENT TO CIVIC CENTER TO CLEAN RESTROOMS, TRASH CANS, THEN CLEANED THE BUILDING FOR A WHILE. THEN GOT CALLED TO GO OPEN RESTROOMS AT DOME. SINCE WE WERE THERE WE HELPED OUT A LITTLE BEFORE LUNCH. 1:00-4:00 MOWED AND WEEDDED THE WHOLE TIME SO THAT WE DIDN'T HAVE TO RUSH TOMORROW WHEN THEY TAKE THE SOUND EQUIPMENT.
114249	Parks Restroom Clean Up	520 E 2nd St, Mercedes, TX, 78570, USA	2023-10-11 09:18:51	2023-10-11 09:18:51	EZ, SAMMY UNIT#365 CIVIC CENTER CLEAN RESTROOMS AND TAKE OUT TRASH
114251	Parks Restroom Clean Up	637 Mathis St, Mercedes, TX, 78570, USA	2023-10-11 09:21:11	2023-10-11 09:21:11	EZ, SAMMY UNIT#365 LITTLE LEAGUE CLEAN RESTROOMS AND REFILL TOILET PAPER AND PAPER TOWELS
115732	Parks Restroom Clean Up	520 E 2nd St, Mercedes, TX, 78570, USA	2023-10-25 10:49:58	2023-10-25 10:49:58	ISAIAS, PABLO C., SAMMY UNIT#365 7:00-8:00 AM CIVIC CENTER CLEAN RESTROOM AND TRASH

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ID	Category	Address	Created	Closed	Details
113131	Pot Hole Patching	1207 E 8th St, Mercedes, TX, 78570, USA	2023-10-02 12:31:56	2023-10-25 10:44:49	JAIME GARCIA 956-684-6562 POT HOLES NEED TO FILLED OR STREET NEEDS ATTENTION.
115463	Pot Hole Patching	S Vermont Ave & W 8th St, Mercedes, TX	2023-10-23 14:12:29	2023-10-27 15:40:55	FROM 8TH TO 10TH STREET ON VERMONT, POT HOLES NEED PATCHING.
2					
					CALIXTRO GOMEZ 956-453-5114 CALLED TO REPORT THAT THE WATER METER KEEPS GETTING RUNNED OVER. IT IS IN THE ALLEY AND DELIVERIES AND DRIVERS GO THROUGH THERE AND THEY HAVE HAD TO REPAIR IT MULTIPLE TIMES RECENTLY. WANTS TO KNOW IF THE METER CAN BE MOVED OR PLACED CLOSER TO THE BUILDING BECAUSE THE ALLEY IS A SMALL PASSAGE AND THEY WANT A SOLUTION.
115284	RELOCATE WATER METER	313 S Ohio Ave, Mercedes, TX, 78570, USA	2023-10-20 12:19:32		
1					
115009	REMOVE STANDING WATER (METER)	12589 Shawnee Ave, Mercedes, TX, 78570, USA	2023-10-18 08:38:18	2023-11-03 09:12:21	WATER DEPARTMENT REQUESTING WATER TO BE REMOVED FROM METER
115011	REMOVE STANDING WATER (METER)	2415 Mile 6 N, Mercedes, TX, 78570, USA	2023-10-18 08:39:35	2023-11-03 09:12:04	WATER DEPARTMENT IS REQUESTING WATER TO BE REMOVED FROM METER BOX
115012	REMOVE STANDING WATER (METER)	845 Alexandria Ave, Mercedes, TX, 78570, USA	2023-10-18 08:40:09	2023-11-03 09:11:19	WATER DEPARTMENT REQUESTING WATER TO BE REMOVED FROM THE WATER METER
					EDDIE RODRIGUEZ 956-357-8867 WATER IS IN METER BOX AGAIN. 3RD WEEK IN A ROW. 10/02/23 W/O-113130 REPLACED CUT OFF 10/10/23 W/O-114049 REMOVED WATER FROM METER BOX.
115054	REMOVE STANDING WATER (METER)	809 Santos Ave, Mercedes, TX, 78570, USA	2023-10-18 12:22:03	2023-10-18 16:37:04	PLEASE REMOVE WATER AND DOUBLE CHECK FOR THE PROBLEM.
4					

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116408	Repair Meter	919 S Texas Ave, Mercedes, TX, 78570, US	2023-10-31 13:13:04	2023-11-02 09:49:45	CHECK METER; RESIDENT SAYS IT DOES NOT WANT TO CLOSE RESIDENT: PEREZ CONTACT: 956-363-0916
1					
114177	Replace Cut-Off	1421 Angus St, Mercedes, TX, 78570, US	2023-10-10 16:06:31		NEED TO REPLACE CUT OFF RESIDENT: BEATRIZ ALVAREZ 956-332-9659
					JONATHAN SELLARS 956-564-6191
					CUSTOMER SAID HE REPORTED LAST WEEK THAT THE SHUT OFF VALVE NEEDED TO BE REPLACED. HE HAS TO SHUT OFF THE WATER TO DO REPAIRS AND NO ONE HAS BEEN OUT. HE MIGHT HAVE TALKED TO WATER DEPARTMENT BECUASE NO WORK ORDER WAS FOUND ON OUR END. PLEASE GET THIS FIXED.
115153	Replace Cut-Off	208 N Missouri Ave, Mercedes, TX, 78570, US	2023-10-19 10:27:18	2023-10-25 10:32:21	SENT IN BY THE WATER DEPARTMENT NEED TO REPLACE BROKEN EARS. LOCKED FOR DELIQUENT
115219	Replace Cut-Off	732 N Ohio Ave, Mercedes, TX, 78570, US	2023-10-19 16:13:54	2023-10-23 14:13:01	WATER DEPARTMENT REPORTED THAT THE CUT-OFF NEEDS TO BE REPLACED. **LOCKED FOR DELIQUENT**
116111	Replace Cut-Off	3814 S Garden St, Mercedes, TX, 78570, US	2023-10-27 16:33:30		NEED TO REPLACE CUT-OFF, KEEP OFF/LOCKED PER CUSTOMER'S REQUEST.
116340	Replace Cut-Off	1213 S Vermont Ave, Mercedes, TX, 78570, US	2023-10-31 08:40:10	2023-11-02 09:50:54	
5					
	REPLACE SERVICE LINE (WATER)				
115684		232 N Georgia Ave, Mercedes, TX, 78570, US	2023-10-24 16:31:51	2023-10-25 10:27:19	CALLED IN BY EDI BARRIENTOS
1					

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ID	Category	Address	Created	Closed	Details
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1	114729	Sewer Line Collapse	845 W 10th St, Mercedes, TX, 78570, US	2023-10-16 09:59:53	2023-10-16 10:00:35	STANDBY CREW: J.J., FERMIN, ISAAC WE USED: 1-Y 1-SPIGIT 2 PVC TO CLAY FANCOS 6 FEET OF SEWER PIPE 1-HUB 1-CAP
2	115029	SEWER MAINTENANCE	705 E 5th St, Mercedes, TX, 78570, USA	2023-10-18 09:37:34	2023-10-18 09:37:56	STANDBY CREW: J.J., ISAAC UNIT#3124 CHECKED ON A SEWER PIPE OR A GAS LINE STICKING OUT OF THE GROUND.
2	115735	SEWER MAINTENANCE	254 N Indiana Ave, Mercedes, TX, 78570	2023-10-25 10:54:47	2023-10-25 10:54:47	STANDBY CREW: JOSHUA, EDI 9:30-11:20PM UNIT#3130 AND UNIT#3125 SEWER PIPE BROKEN ON OUR SIDE, WE HAVE TO GO BACK AND FIX IT.
	113126	Sewer Stop	111 Armory Rd, Mercedes, TX, 78570, US	2023-10-02 12:27:02	2023-10-03 08:20:32	MARIA GALINDO 956-335-2279 LANDLORD CLEANED OUT HER SEWER LINE INSIDE OF THE PROPERTY. BUT SAID THE CITY NEEDS TO CLEAN THE CITY'S LINE TO MAKE SURE IT IS CLEAR.
	113129	Sewer Stop	810 Palm Heights St, Mercedes, TX, 7857	2023-10-02 12:29:44	2023-10-04 09:10:00	RENE DELGARZA 956-742-1209 PLUMBER WENT OUT TO CLEAR THE HOUSE LINES. OUTSIDE CLEAN OUT IS CLOGGED AND GURGLEING, STUFF IS COMING OUT. PLEASE CHECK IT OUT.

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113133	Sewer Stop	354 S Mile 2 W, Mercedes, TX, 78570, US	2023-10-02 12:38:00	2023-10-03 08:19:38	LUPITA MARINEZ 956-463-0453 SEWER IS BACKED UP, WANTS CITY TO GO CHECK THE LINES.
113166	Sewer Stop	1137 S Texas Ave, Mercedes, TX, 78570, US	2023-10-02 15:21:54	2023-10-03 08:18:46	GOMEZ 956-274-2865 CUSTOMER CALLED TO REPORT THAT THE SEWER WAS STILL OVERFLOWING. ORIGINAL WORK ORDER # 112826
113201	Sewer Stop	825 Alexandria Ave, Mercedes, TX, 78570, US	2023-10-03 08:09:26		JOSE VENTURA 956-975-7095 SEWER IS CLOGGED
113319	Sewer Stop	843 W 10th St, Mercedes, TX, 78570, US	2023-10-03 14:01:59		RAUL HERNANDEZ 956-355-2975 SEWER LINES ARE CLOGGED.
113517	Sewer Stop	843 W 10th St, Mercedes, TX, 78570, US	2023-10-04 14:37:51	2023-10-06 14:00:48	SEWER BACKING UP. PW WENT LAST NIGHT AND SAID THEY WOULD SEND SOMEONE IN THE MORNING RESIDENT: HERNANDEZ CONTACT: 956-355-2975
113653	Sewer Stop	950 S Texas Ave, Mercedes, TX, 78570, US	2023-10-05 12:55:07	2023-10-06 14:03:14	SEWER BACK-UP RESIDENT: JUAN GONZALEZ CONTACT: 956-463-4102 PLEASE CONTACT RESIDENT WHEN YOU ARE THERE.
114059	Sewer Stop	1622 Oakridge, Mercedes, TX, 78570, US	2023-10-10 10:42:34	2023-10-10 10:42:34	STANDBY CREW: DEION CERVANTES UNIT#3130 AND UNIT#3124 CALLED IN A SEWER STOP BUT PLUMBER ALREADY DID IT.

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ID	Category	Address	Created	Closed	Details
114225	Sewer Stop	4411 J a Garcia St, Mercedes, TX, 78570, US	2023-10-11 08:21:48	2023-10-11 14:24:49	ANA CANO 956-532-4705 SEWER IS COMING UP FROM HER DRAINS SHE SAYS IT HAPPENS WHEN IT RAINS.
114427	Sewer Stop	1404 S Illinois St, Mercedes, TX, 78570, US	2023-10-12 10:02:34	2023-10-13 10:10:19	JERRY WITH ALL VALLEY PLUMBING AND AIR CONDITIONING 956-686-6656 HAS TRIED TO CLEAN THE RESIDENT'S SIDE OF THE PIPES AND IS REQUESTING THAT THE CITY SIDE BE FLUSHED. PLEASE CALL JERRY WHEN YOU GO TO SERVICE IT. HE IS COMING FROM MCALLEN AND WOULD LIKE TO BE THERE TO SEE WHAT THE ISSUE IS.
114513	Sewer Stop	843 W 10th St, Mercedes, TX, 78570, US	2023-10-12 15:55:10	2023-10-16 09:51:36	RAUL HERNANDEZ 956-355-2975 TROUBLE WITH SEWER. SMELLS STRONG IN THE HOUSE, AND IS BACKING UP. SAYS WHEN WATER OR STUFF GOES THROUGH IT IS COMING OUT ON NEIGHBORS SIDEWALK??? PLEASE CHECK IT OUT.
114698	Sewer Stop	4419 J a Garcia St, Mercedes, TX, 78570, US	2023-10-16 08:11:13	2023-10-17 08:45:11	SEWER BACKUP RESIDENT: GARCIA CONTACT: 956-373-0366 STANDBY CREW: FERMIN, J.J. UNIT#3130 AND UNIT#3124 SEWER STOP FLUSHED THE MAIN SEWER LINE AT 5TH STREET AND VACUUMED THE 4TH STREET IN THE ALLEY. CUSTOMER SIDE HAS THE PROBLEM.
114731	Sewer Stop	313 S Ohio Ave, Mercedes, TX, 78570, US	2023-10-16 10:16:34	2023-10-16 10:16:34	STANDBY CREW: FERMIN, J.J., ISAAC UNIT#3124, UNIT#3130, UNIT#311 SEWER STOP-FLUSHED THE MAIN SEWER LINE FROM DALLAS TO ANAQUITAS IN THE ALLEY WAY.
114732	Sewer Stop	641 N Vermont Ave, Mercedes, TX, 78570, US	2023-10-16 10:18:00	2023-10-16 10:18:00	

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ID	Category	Address	Created	Closed	Details
114733	Sewer Stop	834 Heidrick Ave, Mercedes, TX, 78570, U	2023-10-16 10:20:16	2023-10-16 10:20:16	STANDBY CREW: FERMIN, J.J. UNIT#3124 AND UNIT#3130 SEWER STOP- VACUUMED THE SEWER LINE 4 TIMES WITH THE VACTOR TRUCK
115021	Sewer Stop	1321 S Colorado Ave, Mercedes, TX, 785	2023-10-18 09:22:01	2023-10-19 15:26:13	DAVID CORDOVA 956-463-1455 PLUMBER CHECKED HIS LINES AND WANTS THE CITY TO DO A CLEAN OUT OF THE SEWER LINES.
115167	Sewer Stop	5012 N Los Amigos Cir, Mercedes, TX, 78	2023-10-19 11:34:49	2023-10-20 14:45:52	GABRIEL RIVERA 956-472-9294 PLEASE CHECK LINES. SEWER HAS SOMETHING CLOGGING IT.
115236	Sewer Stop	1010 Jones Ave, Mercedes, TX, 78570, U	2023-10-20 08:06:00	2023-10-20 14:44:24	PD called standby crew at 7:45 am to report that sewer is backed up at this address.
115398	Sewer Stop	429 W 8th St, Mercedes, TX, 78570, USA	2023-10-23 09:27:33	2023-10-25 10:34:09	ANA LEIJA 956-619-4335 CUSTOMER IS COMPLAINING OF SEWER BEING BACKED UP. PLEASE CHECK THE LINES
115417	Sewer Stop	10212 E Mercedes Dr, Mercedes, TX, 785	2023-10-23 10:38:47	2023-10-23 10:39:17	STANDBY CREW: DEION, JOSHUA, EDI UNIT#3121 & 3130 SEWER WAS BACKEDU P AND FILLED TO THE TOP AND NOW THE WATER IS FLOWING.
115428	Sewer Stop	254 N Indiana Ave, Mercedes, TX, 78570,	2023-10-23 11:05:10	2023-10-23 11:05:29	STANDBY CREW: DEION, JOSHUA THEY WOULD HAVE TO CALL PLUMBER BECUASE CLOG IS ON THEIR SIDE OF THE PROPERTY.
115436	Sewer Stop	204 S Illinois St, Mercedes, TX, 78570, U	2023-10-23 11:35:15	2023-10-25 10:41:11	SEWER/WATER BACKING UP RESIDENT: ANDY CASAREZ CONTACT: 956-532-4884

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115641	Sewer Stop	254 N Indiana Ave, Mercedes, TX, 78570,	2023-10-24 13:56:22	2023-10-25 10:30:54	STANDBY CREW WAS CALLED IN OVER NIGHT, THE DAY TIME CREW WITH J.J. AND FERMIN NEEDED TO GO OUT TO FOLLOW UP.
115727	Sewer Stop	4411 Ja Garica St, Mercedes, TX, 78570,	2023-10-25 10:26:42	2023-10-25 10:26:42	STANDBY CREW: EDI, JOSHUA UNIT#3125 AND UNIT#3130 MAIN SEWER LINE WAS BACKED UP, WE SHOT IT WITH A HIGH PRESSURED WATER AND WE GOT THE SEWER LINE OPEN AND FLOWING.
115923	Sewer Stop	1303 12th St, Mercedes, TX, 78570, USA	2023-10-26 14:19:55	2023-10-27 15:41:38	CONCEPCION TORRES 956-246-6101 SAYS THAT HER SEWER LINE IS CLOGGED
116064	Sewer Stop	446 Heidrick Ave, Mercedes, TX, 78570, U	2023-10-27 13:27:15	2023-10-31 09:04:07	SEWER BACK RESIDENT: ORTIZ CONTACT: 956-684-0043
116069	Sewer Stop	150 N Texas Ave, Mercedes, TX, 78570, U	2023-10-27 14:09:35	2023-10-31 09:07:40	150 N. TEXAS AND 162 N. TEXAS SEWER BACKING UP RESIDENT: JUAN VARGAS CONTACT: 956-340-2480
116166	Sewer Stop	117 Carlos St, Mercedes, TX, 78570, USA	2023-10-30 10:11:58	2023-10-31 14:17:36	GUADALUPE LIMON 956-312-9324 SMELLS LIKE SEWER THROUGHOUT THE HOUSE, ESPECIALLY IN THE RESTROOM. PLUMBER HAS BEEN CALLED OUT AND SAYS HER LINES ARE CLEAR. PLEASE CHECK THE CITY SIDE. HEARS A BUBBLE NOISE WHEN FLUSHES.
116171	Sewer Stop	607 E 10th St, Mercedes, TX, 78570, USA	2023-10-30 10:15:28	2023-10-31 14:18:30	SEWER BACKING UP RESIDENT: JANICE RIVERA CONTACT: 715-302-2717
116341	Sewer Stop	S Mile 1 E, Mercedes, TX, 78570, USA	2023-10-31 08:41:31	2023-11-02 09:47:35	AS PER MR. ALEGRIA. MERCEDES BUS BARN YARD NEEDS THE SEWER TO BE VACUUMED AND CLEANED OUT.
116342	Sewer Stop	Mile 6 N, Mercedes, TX, 78570, USA	2023-10-31 08:44:46	2023-11-02 09:46:25	MERCEDES AGRICULTURAL COMPLEX, MISC AS PER MR. ALEGRIA, PLEASE CLEAN OUT AND CLEAR THE SEWER LINES. MILE 6 N. AND MILE 1 1/2

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32	32				
114413	SPECIAL EVENTS- PREP- SHUTDOWN- ASSISTING	701 Mathis St, Mercedes, TX, 78570, USA	2023-10-12 08:46:31		RE-INSTALL HORSESHOE DRIVE RESIDENT: MARTIN JOHNSON CONTACT: 956-376-0188
115871	SPECIAL EVENTS- PREP- SHUTDOWN- ASSISTING	434 S Ohio Ave, Mercedes, TX, 78570, USA	2023-10-26 09:45:10		MARISOL FROM THE LIBRARY REQUESTED: HELP FOR NATIONAL NIGHT OUT. TRANSPORT THE CANDY, 20 BOXES OF BOOKS AND FOOD FOR THE EVENT. 3 PM IS WHEN THEY WOULD NEED TO BE TAKEN TO THE RGVLS GROUNDS.
2	2				
113631	Speed Bump Request	E 7th St, Mercedes, TX, 78570, USA	2023-10-05 11:06:51		SPEED BUMP REQUEST RESIDENT: JESSICA VILLEGA CONTACT: 320-321-2054, Please call resident
116169	Speed Bump Request	3816 S Mercedes Dr, Mercedes, TX, 78570, USA	2023-10-30 10:14:10		SPEED BUMP REQ. RESIDENT: MARTHA GARCES CONTACT: 956-047-3916
2	2				
113345	Sports Field Maintenance (BASEBALL FIELDS/SWIMMIN G POOL)	637 Mathis St, Mercedes, TX, 78570, USA	2023-10-03 15:27:10	2023-10-03 15:27:10	EZ, SAMMY, ISAIAS UNIT#365 LITTLE LEAGUE FIELDS MOW AND WEE EAT FIELDS #1 AND #2, MEASURING AND LINING UP BASEBALL FIELD #1 FOR WEEKEND TOURNAMENT.
114250	Sports Field Maintenance (BASEBALL FIELDS/SWIMMIN G POOL)	637 Mathis St, Mercedes, TX, 78570, USA	2023-10-11 09:20:15	2023-10-11 09:20:15	EZ, SAMMY UNIT#365 LITTLE LEAGUE KEEP RAKING AND MOWING BASEBALL FIELDS FOR UPCOMING TOURNAMENT
115034	Sports Field Maintenance (BASEBALL FIELDS/SWIMMIN G POOL)	637 Mathis St, Mercedes, TX, 78570, USA	2023-10-18 09:56:01	2023-10-18 09:56:08	EZ, SAMMY, ISIAS, PABLO V., PABLO C. UNIT#356 1:00PM-4:00PM BASEBALL PARKS CUTTING THE GRASS AND WEED EAT THE PARKS

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ID	Category	Address	Created	Closed	Details
115733	Sports Field Maintenance (BASEBALL FIELDS/SWIMMING POOL)	637 Mathis St, Mercedes, TX, 78570, USA	2023-10-25 10:51:44	2023-10-25 10:51:44	ISAIAS, PABLO C., SAMMY 9:30-12:00 PONY FIELD RAKED TO GET READY FOR EVENT.
115734	Sports Field Maintenance (BASEBALL FIELDS/SWIMMING POOL)	637 Mathis St, Mercedes, TX, 78570, USA	2023-10-25 10:53:03	2023-10-25 10:53:03	ISAIAS, PABLO C., SAMMY UNIT#365 1:00-3:45PM PONY FIELD CONTINUED TO RAKE AND PREPARE FOR EVENT.
5					
113506	Traffic Sign Replacement	1202 N Vermont Ave, Mercedes, TX, 78570	2023-10-04 14:19:23		ADDITIONAL SIGNS TO ASSIST WITH TRAFFIC FLOW/DIRECTIONS : ENTRANCE & EXIT SIGNS RESIDENT: RICHARD MORIN CONTACT: 956-586-0190 OFFICER RODRIGUEZ FROM DISPATCH CALLED TO REQUEST THAT THE STOP SIGN ON CEDAR STREET AND MISSOURI BE PLACED BACK. IT WAS KNOCKED DOWN DURING A CAR ACCIDENT.
114467	Traffic Sign Replacement	Cedar St & N Missouri Ave, Mercedes, TX	2023-10-12 12:20:56	2023-10-17 14:34:42	Officer Rodriguez from Dispatch called to report another stop sign that needs to be replaced due to an automobile accident.
114491	Traffic Sign Replacement	N Washington Ave & Cedar St, Mercedes	2023-10-12 13:32:08		DEION CALLED IN A STOP SIGN THAT IS FALLEN OVER AND NEEDS TO BE REPLACED
114918	Traffic Sign Replacement	3912 S Garden St, Mercedes, TX, 78570	2023-10-17 13:51:21	2023-10-19 16:17:22	ERMILA ALVARADO 956-403-2273 NO SPEED LIMIT SIGN. SHE WANTS TO KNOW WHAT THE SPEED LIMIT IS. SHE GOT A TICKET AND GOING EAST ON THAT ROAD THERE IS NO SIGN. BUT DRIVING WEST THE OFFICER POINTED OUT THAT THERE IS A SPEED LIMIT SIGN.
115468	Traffic Sign Replacement	3252-6798 Mile 6 N, Mercedes, TX, 78570	2023-10-23 14:25:26		HOWARD WADE 956-373-3393 SCHOOL ZONE/ NO CELL PHONE USE SIGN HAS BENT OVER AND FALLEN. NEEDS TO BE REPLACED AND PLACED UP AGAIN.
116194	Traffic Sign Replacement	1580S Florida St, Mercedes, TX, 78570	2023-10-30 11:43:37		

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ID	Category	Address	Created	Closed	Details
6	6				
114063	TRASH PICK-UP	2314 N Base Line Rd, Mercedes, TX, 78570	2023-10-10 10:47:46	2023-10-10 10:47:46	J. TAMEZ, EZ, SAMMY, PABLO 7:00AM-11:47AM SHOP AND P.D. AREA HELPED OUT CUT DOWN 3 DRIED PALMS, LOADED UP IN TRAILER WEED EAT, PICKED UP TRASH TOOK OUT THE DEBRI TO C.C.S. TRIMMED TREES, BUSHES, SPREAD SOME SAND
114066	TRASH PICK-UP	300 N Capisallo Rd, Mercedes, TX, 78570	2023-10-10 10:53:49	2023-10-10 10:53:49	J. TAMEZ UNIT#3132 7:57-12-00PM 1:00-5:00PM PCKED UP SOME TIRES LEFT OUTSIDE THE MAIN ENTRANCE GAVE THE CAR A GOOD WASH, THE OUTSIDE PICKED UP SOME TRASH
114068	TRASH PICK-UP	300 N Capisallo Rd, Mercedes, TX, 78570	2023-10-10 10:56:00	2023-10-10 10:56:00	J. TAMEZ 7:45AM-12:15PM GOT THE CAR AND WENT TO C.C.S DUMPSITE PICKED UP SOME TRASH CAME BACK TO THE SHOP
114917	TRASH PICK-UP	3809 S Mercedes Dr, Mercedes, TX, 78570	2023-10-17 13:38:20	2023-10-17 13:38:20	MARI FROM STATEFARM CALLED TO REPORT THAT THE TRASHCAN IN FRONT OF THE BUSINESS AREA IS OVER FLOWING AND TRASH IS FLYING EVERYWHERE WITH THE STRONG WINDS. SAN JUANA SANCHEZ 956-373-4619 PLEASE CHECK IN FRONT OF HER HOUSE THAT SHE REPORTED BUILT UP TRASH
5	5				

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113281	Utility Patch	1214 11th St, Mercedes, TX, 78570, USA	2023-10-03 11:29:33	2023-10-27 15:45:42	DORA GUIERREZ 956-373-0803 REQUESTING FOR THE DIRT AND STREET AREA TO BE FIXED. RECENT WATER BREAK IN THE AREA.
114352	Utility Patch	1226 S Washington Ave, Mercedes, TX, 78570, USA	2023-10-11 14:31:30	2023-10-11 14:31:30	FERMIN, J.J, HECTOR UNIT#323 AND UNIT#3124 ADD CALICHE ON THE SIDEWALK FROM A PREVIOUS WATER BREAK... AS PER VEGA JR.
115404	Utility Patch	1209 S Vermont Ave, Mercedes, TX, 78570, USA	2023-10-23 09:37:41		BRENDA MARTINEZ 956-314-3858 PREVIOUSLY A WATER BREAK, NEEDS THE DIRT TO BE PLACED BACK AND EVENED OUT.
115466	Utility Patch	948 S Virginia Ave, Mercedes, TX, 78570, USA	2023-10-23 14:23:12		JORGE VILLARREAL 956-739-6653 PREVIOUS WATER BREAK AND DIRT AND MUD ARE LEFT BEHIND. WANTS THE AREA TO BE SCRAPED AND CLEANED. ALSO REQUESTING STREET SWEEPING OR SCRAPING TO CLEAR THE DIRT INFRONT OF THE PARKING AREA OF THE APARTMENTS.
115472	Utility Patch	206 Mistletoe Ave, Mercedes, TX, 78570, USA	2023-10-23 14:28:01		JESSE IZAGUIRRE 956-475-4708 GIVING A REMINDER TO THE UTILITY SUPERVISOR AND TO MR. ALEGRIA THAT THE WORK DONE IN THAT AREA NEEDS TO BE COMPLETE. SIDE WALK ALSO NEEDS TO BE TENDED TO AND CLEANED UP. WANTS ALL THE DIRT AND MUD TO BE CLEARED OUT AS WELL.
115760	Utility Patch	948 S Virginia Ave, Mercedes, TX, 78570, USA	2023-10-25 12:26:00	2023-10-25 12:26:00	J.J., FERMIN, HECTOR UNIT#3124 AND UNIT#323 FILLED THE HOLE WITH DIRT FROM A PREVIOUS WATER BREAK.

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ID	Category	Address	Created	Closed	Details
115761	Utility Patch	US-83 W, Mercedes, TX, 78570, USA	2023-10-25 12:28:30	2023-10-25 12:28:30	FERMIN, J.J., HECTOR ANAQUITAS AND FRONTAGE UNIT#3111 AND UNIT#3124 TOOK OUT THE WATER AND FILLED THE HOLE WITH DIRT. WE WILL LEAVE THE WATER BREAK FOR A CONTRACTOR BECAUSE IT IS 8 FEET DEEP.
115924	Utility Patch	Valle Verde Dr & 12th St, Mercedes, TX, 78570, USA	2023-10-26 14:21:44		CONCEPCION TORRES 956-246-6101 AFTER WATER BREAK REPAIRS THE AREA NEEDS TO BE SMOOTHED OUT AND FILLED IN WITH DIRT/CALICHE/HOT MIX.
116083	Utility Patch	449 S Melton Park Dr, Mercedes, TX, 78570, USA	2023-10-27 14:53:42		LEANDRO VILLARREAL 956-472-4366 THERE WAS PREVIOUS WORK-WATER BREAK IN FRONT OF HIS HOUSE. THE JOB NEEDS TO BE COMPLETED BY SMOOTHING OUT AND PATCHING IT UP.
9					
113266	Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-10-03 11:02:34	2023-10-03 11:02:34	UNIT#503 2020 FORD EXPLORER MILEAGE 78005 CHANGED OIL AND FILTER, ADDED ONE GALLON WASHER FLUID. CHECKED R.F. BRAKE PADS, STILL GOOD. REST % FROM 0 TO 100% OIL LEFT. 1 57060 OIL FILTER 6 1/2 5W20 MOTOR OIL 1 GALLON WASHER
113267	Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 78570, USA	2023-10-03 11:03:53	2023-10-03 11:03:53	UNIT# SG-6 2016 CHEVY TAHOE 133-0958 MILEAGE 137222 REPLACED BOTH BATTERIES

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ID	Category	Address	Created	Closed	Details
113270	Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 785	2023-10-03 11:09:14	2023-10-03 11:09:14	UNIT#513 2023 FORD F-150 156-4198 MILEAGE 02122 UNIT WAS TAKEN TO BOSWELL FORD. RR WINDOW ROLLED DOWN WOULDN'T ROLL UP. UNDER WARRANTY WITH HELP FROM JR. IT WAS DROPPED OFF AND PICKED UP.
113272	Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 785	2023-10-03 11:11:07	2023-10-03 11:11:07	UNIT#515 P.D. 2023 FORD F-150 156-7679 MILEAGE 09741 CHANGED OIL AND FILTER, ADDED ONE GALLON WASHER FLUID RESET PERCENTAGE OIL TO 100% 1 FL-5005 MOTOR CRAFT OIL FILTER 7 QUARTS 5W30 MOTOR OIL 1 GALLON WASHER FLUID
114014	Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 785	2023-10-10 08:27:16	2023-10-10 08:27:16	UNIT#319 2009 FORD F-150 106-0626 MILEAGE 91658 REMOVED # 5 AND & IGNITION COILS TO REMOVE AND REPLACE SPARK PLUGS REPLACED AIR AND OIL FILTERS NEW. 5W20 OIL ADDED. REPLACED FLAT TIRE. ONE SPARE HERE. 1 WIX 49883 AIR FILTER 6 1/2 QUARTS 5W20 OIL 1 WIX 51372 OIL FILTER 2 SP-413XSPARK PLUGS
114018	Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 785	2023-10-10 08:34:15	2023-10-10 08:34:15	SG-6 2016 CHEVY TAHOE 133-0958 MILEAGE 137240 A/C FLOOR VENT WAS DISCONNECTED. PLACED IT BACK WHERE IT GOES. GOOD TO GO!

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ID	Category	Address	Created	Closed	Details
114024	Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 785	2023-10-10 09:07:08	2023-10-10 09:07:08	MED-3 #617 2020 FORD F-450 145-2890 MILEAGE 36631 CHANGED OIL AND FILTER RESET TO 100% ADDED WASHER FLUID 1 WIX XP 57151XP OIL FILTER 3 GALLONS 5W40 OIL 1 GALLON WASHER
114030	Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 785	2023-10-10 09:29:42	2023-10-10 09:29:42	MED-2 #616 FORD F-450 2016 140-8156 MILEAGE 52585 CHANGED OIL AND FILTER RESET TO 100% - ONE GALLON WASHER FLUID. 1 WIX XP OIL FILTER 3 GALLONS 5W40 OIL 1 GALLON WASHER
114032	Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 785	2023-10-10 09:33:08	2023-10-10 09:33:08	MED-1 #615 2017 FORD F-450 140-8157 MILEAGE 62565 CHANGED OIL AND FILTER NEW SW-40 OIL 1 WIX 57151 XP OIL FILTER 3 GALLONS 5W40 DIESEL OIL
114033	Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 785	2023-10-10 09:35:02	2023-10-10 09:35:02	UNIT#3112 2003 F-350 VAN 125-3234 MILEAGE 61427 CHANGED OIL AND FILTER NEW 5W20 MOTOR OIL CLEANED AIR FILTER ADDED WASHER AND ANTI-FREEZE 1 51372 WIX OIL FILTER 6 1/2 QUARTS 5W20 OIL 1 GALLON WASHER 1 GALLON ANTI-FREEZE

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ID	Category	Address	Created	Closed	Details
114162	Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 785	2023-10-10 15:34:56	2023-10-10 15:34:56	ALEJANDRO, JORGE, KRISTIAN UNIT#3121, #333, BACKHOE 8:00-8:30AM SHOP. VEHICLE INSPECTIONS.
114573	Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 785	2023-10-13 10:15:06	2023-10-13 10:15:06	UNIT#323 410L J.D. BACKHOE UNIT WOULDN'T START. CALLED A FRIEND AT DOGGET. TOLD ME TO LOOK FOR A FUSE OR RELAY BOX NEXT TO BATTERY BOX. FOUND A FUSE BOX, BURNED FUSE. REPLACED IT TO GET TURNED ON. GOOD TO GO. 1 30AMP FUSE.
114574	Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 785	2023-10-13 10:17:42	2023-10-13 10:17:42	UNIT#320 PUT UPPER CONTROL ARMS AND 2 LINK KITS AND 2 SETS OF FRONT BRAKES AND 2 SETS OF REAR BRAKES 1 LEFT UPPER CONTROL ARM 1 RIGHT UPPER CONTROL ARM 1 LEFT LINK KIT 1 RIGHT LINK KIT 1 SET FRONT BRAKE 1 SET REAR BRAKE
114737	Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 785	2023-10-16 10:26:01	2023-10-16 10:26:01	SERVICE: SG-7 2018 FORD F-150 MILEAGE 125339 CHANGED OIL AND FILTER TIRES WERE ROTATED CHECKED BRAKE PADS NOTE: WILL NEED FRONT SUSPENSION PARTS AND BRAKE PAD ON FRONT ONLY AND A AIR FILTER. WORK DONE BY JOE. 1 PL-500S MOTOR CRAFT OIL FILTER 8 QUART 5W20 OIL
114738	Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 785	2023-10-16 10:29:54	2023-10-16 10:29:54	SERVICE UNIT#307 FORD F-150 2006 129-0943 MILEAGE 152957 REPLACED BATTERY. TOOK OLD BATTERY TO NAPA STORE IN WESLACO. BATTERY STILL HAD WARRANTY. NAPA GAVE ME A NEW ONE. INSTALLED BACK ON UNIT. 1 NAPA AAA BATTERY

OCTOBER 2023 INTERNAL WORK ORDERS

ID	Category	Address	Created	Closed	Details
114739	Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 785	2023-10-16 10:32:27	2023-10-16 10:32:27	SERVICE: UNIT#320 2002 FORD F-150 132-0303 MILEAGE 497503 CHANGED OIL AND FILTER NEW 5W20 MOTOR OIL CLEANED- WASHED ENGINE REPLACED BATTERY TERMINAL 1 WIX 51372 OIL FILTER 6 1/2 QUARTS 5W20 OIL 1 BATTERY TERMINAL
114740	Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 785	2023-10-16 10:37:44	2023-10-16 10:37:44	SERVICE: UNIT#110 2009 FORD F-150 106-0628 MILEAGE 88996 REPLACED RIGHT SIDE BALL JOINT. UPPER CONTROL ARM ASSEMBLY- AIR FILTER- OUTTER TIE ROD - INNER TIE ROD. REPLACED LEFT REAR TIRE 1 AIR FILTER 1 INNER TIE ROD 1 OUTER TIE ROD 1 UPPER CONTROL ARM ASSEMBLY 1 LOWER BALL JOINT 1 USED TIRE
114930	Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 785	2023-10-17 14:18:20	2023-10-17 14:18:20	UNIT#3132 2014 CHEVY CAPRICE 117-7929 MILEAGE 125366 REPAIRED FRONT BUMPER INSTALLED IT BACK IN PLACE. 2 10MM BOLTS WITH WASHERS N NUTS.
114932	Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 785	2023-10-17 14:20:11	2023-10-17 14:20:11	UNIT#318 2009 FORD F-150 REMOVED ONE TIRE FROM UNIT 319 INSTALLED ON UNIT 318 2 USED SPARE TIRES.

OCTOBER 2023 INTERNAL WORK ORDERS

ID	Category	Address	Created	Closed	Details
115730	Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 785	2023-10-25 10:48:28	2023-10-25 10:48:28	P00-1 J.D. ZERO TURN MOWER MILEAGE 402 HOURS REMOVED UPPER AND LOWER RADIATOR HOSES AND FAN SHRUT, TO REMOVE RADIATOR TOOK IT FOR REPAIR. REPLACED BROKEN RADIATOR FAN. IT HAD BROKEN BLADES (HOW IT HAPPENS??) REPLACED ALL PARTS BACK ON UNIT. NEW ANTI-FREEZE NOTE RADIATOR WAS LEAKING CAUSE TRANS COOLER WAS NOT INSTALLED CORRECTLY AND FAN BROKEN BLADES NO IDEA HOW THEY BROKE. 1-REPAIRED RADIATOR CORE 1 COOLANT RADIATOR FAN 1 GALLON ANTI-FREEZE
115787	Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 785	2023-10-25 14:32:14	2023-10-30 08:15:04	UNIT#320 NEEDS NEW CONNECTION/ WIRING HARNESS FOR TRAILER-TOW PLUG
115862	Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 785	2023-10-26 09:30:00		UNIT 3124 THE BRAKES ARE SQUEEKNING.
116085	Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 785	2023-10-27 15:00:32	2023-10-27 15:00:32	UNIT#601 F.D. 2014 FORD F-150 116-6321 MILEAGE 50934 REPLACED BODY TO FRAME INSULATORS. ATACHES BODY TO FRAME. REMOVE TIRE- FENDER SKIRT TO GET TO INSULATOR 1 SET OF INSULATORS
116086	Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 785	2023-10-27 15:02:08	2023-10-27 15:02:08	UNIT#400 2019 DODGE CHARGER 140-8238 MILEAGE 72434 REPLACED SHORT OUT- BATTERY. STILL UNDER WARRENTY. (NO CHARGE) 1 NAPA BATTERY AAA

OCTOBER 2023 INTERNAL WORK ORDERS

ID	Category	Address	Created	Closed	Details
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116088	Vehicle Maintenance (City Mechanics)	2314 N Base Line Rd, Mercedes, TX, 78570	2023-10-27 15:07:03	2023-10-27 15:07:03	UNIT#SG-7 2018 136-0761 MILEAGE 125608 REPLACED BOTH UPPER CONTROL ARM ASSEMBLY. REMOVED FRONT BRAKE ROTORS AND BRAKE PADS. LOOSEN STRUTS ON BOTH SIDES TO REMOVE BOLTS. HOLDING CONTROL ARMS. ALSO SWAY BAR LINKS LOOSEN TOO- INSTALLED NEW FRONT BRAKE PADS ADDED WASHER FLUID. REPLACED AIR FILTER.
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113356	Water Break Repair	2415 Mile 6 N, Mercedes, TX, 78570, USA	2023-10-03 15:55:43	2023-10-06 14:04:47	2 UPPER CONTROL ARM ASSEMBLY 1 SET FRONT BRAKE PADS 1 GALLON WASHER 1 WIX AIR FILTER
113410	Water Break Repair	809 6th St, Mercedes, TX, 78570, USA	2023-10-04 08:38:20	2023-10-05 12:56:12	WATER LEAK RESIDENT: AMANDA AHMED CONTACT: 956-357-1113
113598	Water Break Repair	1357 Garza St, Mercedes, TX, 78570, USA	2023-10-05 09:35:57		WATER BREAK CALLED IN BY JJ MARTINEZ CONTACT: 956-565-6147
113824	Water Break Repair	1202 S Indiana Ave, Mercedes, TX, 78570	2023-10-06 14:22:50	2023-10-23 15:29:23	WATER LEAK 1202 S. INDIANA AND 12 ST WEST RESIDENT: JJ CONTACT: 956-565-6147
114004	Water Break Repair	1112 S Rio Rico Rd, Mercedes, TX, 78570	2023-10-10 08:13:31	2023-10-12 08:47:18	WATER LEAK ON THE SOUTH EAST SIDE OF THE CHURCH RESIDENT: MELISSA CONTACT: 469-733-8930
114058	Water Break Repair	735 W 10th St, Mercedes, TX, 78570, USA	2023-10-10 10:40:40	2023-10-10 10:40:40	STANDBY CREW: DEION CERVANTES UNIT#3124, UNIT#3121, BACKHOE WATER LEAKING ON SIDE WALK.
114060	Water Break Repair	2099 Camino Real Viejo, Mercedes, TX, 78570	2023-10-10 10:43:58	2023-10-10 10:43:58	STANDBY CREW: DEION CERVANTES UNIT#3124 WATER WAS LEAKING IN THEIR PROPERTY SO WE CLOSED THE METER
114231	Water Break Repair	E 10th St & Santos Ave, Mercedes, TX, 78570	2023-10-11 08:44:30	2023-10-11 09:48:07	WATER BREAK REPORTED

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OCTOBER 2023 INTERNAL WORK ORDERS

ID	Category	Address	Created	Closed	Details
114510	Water Break Repair	926 Garza St, Mercedes, TX, 78570, USA	2023-10-12 15:52:12	2023-10-18 09:57:32	WATER LEAK AT THE STREET BY THE MAIL BOX RESIDENT: CAMPOS CONTACT: 956-756-2516
114522	Water Break Repair	1205 Garza St, Mercedes, TX, 78570, US	2023-10-12 16:26:07	2023-10-17 14:37:20	WATER LEAK RESIDENT: ROMELIA CONTACT: 956-272-3426
114566	Water Break Repair	1015 W 6th St, Mercedes, TX, 78570, US	2023-10-13 10:04:45	2023-10-16 10:00:52	WATER BREAK RESIDENT: HECTOR (CALLED IN) CONTACT: 956-565-6147
114632	Water Break Repair	942 S Colorado Ave, Mercedes, TX, 78570, US	2023-10-13 15:49:49	2023-10-27 16:22:35	WATER LEAK IN THE BACK YARD NEXT DOOR RESIDENT: ROXANN CONTACT: 956-335-2692
114699	Water Break Repair	1650 Florida St, Mercedes, TX, 78570, US	2023-10-16 08:24:17	2023-10-17 14:39:18	STANDBY CREW- CALLED IN WATER BREAK ON SUNDAY 10/15/23
114734	Water Break Repair	1612 Turkey Trot, Mercedes, TX, 78570, US	2023-10-16 10:21:22	2023-10-16 10:21:22	STANDBY CREW: J.J., ISAAC UNIT#3124 WATER BREAK, CUSTOMER SIDE.
114736	Water Break Repair	1030 S Virginia Ave, Mercedes, TX, 78570, US	2023-10-16 10:22:40	2023-10-16 10:22:40	STANDBY CREW: J.J., FERMIN, ISAAC UNIT#3124 AND UNIT#323 WATER BREAK- INSTALLED A 4.95 CLAMP EMERGENCY TICKET#2378821697
114742	Water Break Repair	Maryland Ave & W 14th St, Mercedes, TX, 78570, US	2023-10-16 10:52:58	2023-10-16 16:18:09	WATER BREAK ON THE EAST SIDE OF 14TH ST. CUSTOMER SAID SOME REPAIRS WERE DONE LAST WEEK AND NOW THE WATER IS LEAKING AGAIN. JAIME CASTANEDA 733-0865
114815	Water Break Repair	1407 Capisallo St, Mercedes, TX, 78570, US	2023-10-16 15:25:55	2023-10-17 14:40:14	BUCKLEY SANCHEZ 956-463-3753 REPORTING THE WATER BREAK ON CAPISALLO STREET. PREVIOUS WORK HAD BEEN DONE AND NOW THE LEAK IS FLOWING AGAIN. 1447 CAPISALLO

OCTOBER 2023 INTERNAL WORK ORDERS

ID	Category	Address	Created	Closed	Details
114822	Water Break Repair	1304 12th St, Mercedes, TX, 78570, USA	2023-10-16 16:03:19	2023-10-19 15:29:19	MICHAEL MEDINA 956-376-8596 REPORTING THAT THERE IS A WATER LEAK IN FRONT OF THE PROPERTY. ASPHALT IS SOFT AND WATER IS COMING OUT.
114831	Water Break Repair	212 S Washington Ave, Mercedes, TX, 78570, USA	2023-10-16 16:25:51	2023-10-17 14:30:13	MARIA HERNANDEZ 956-825-8927 BEHIND CARWASH AREA THERE IS A WATER LEAK IN THE ALLEY AREA.
114889	Water Break Repair	W 10th St & S Washington Ave, Mercedes, TX, 78570, USA	2023-10-17 10:42:52	2023-10-18 09:38:51	WATER BREAK REPORTING BY THE CONVICIENCE STORE. MS. MORALES 956-565-5451
114892	Water Break Repair	735 W 10th St, Mercedes, TX, 78570, USA	2023-10-17 10:52:00	2023-10-18 15:40:20	WATER BREAK CALLED IN BY JJ MARTINEZ CONTACT: 956-565-6147
115072	Water Break Repair	W 10th St & S Missouri Ave, Mercedes, TX, 78570, USA	2023-10-18 13:23:27	2023-10-19 15:27:13	WATER BREAK IN THE ALLEY CALLED IN BY SAM OCHOA CONTACT: 956-565-6147
115241	Water Break Repair	1201 S Indiana Ave, Mercedes, TX, 78570, USA	2023-10-20 08:52:19	2023-10-25 10:36:38	WATER BREAK REPORTED AT THE LOCATION.
115245	Water Break Repair	1041 S Georgia Ave, Mercedes, TX, 78570, USA	2023-10-20 09:21:58	2023-10-25 10:37:40	ANTONIO ALEJANDRO 956-463-3805 IN THE ALLEY THERE IS A WATER LEAK, WAS SMALL THE OTHER DAY AND NOW HAS GOTTEN BIGGER.
115471	Water Break Repair	W 10th St & S Washington Ave, Mercedes, TX, 78570, USA	2023-10-23 14:27:56	2023-10-25 10:35:35	WATER LEAK RESIDENT: MARIA URBINA CONTACT: 956-525-0895
115478	Water Break Repair	204 S Illinois St, Mercedes, TX, 78570, USA	2023-10-23 14:45:06		WATER BREAK RESIDENT: ANDY CASAREZ CONTACT: 956-532-4884
115502	Water Break Repair	Mile 1 E & Mile 8 N, Mercedes, TX, 78570, USA	2023-10-23 16:26:47	2023-10-25 10:42:39	AXIS POWER - JOHNNY CABRERA 337-665-1044 HIT A WATER LINE.

OCTOBER 2023 INTERNAL WORK ORDERS

ID	Category	Address	Created	Closed	Details
115513	Water Break Repair	520 E 2nd St, Mercedes, TX, 78570, USA	2023-10-23 16:57:45	2023-10-25 10:38:43	WATER BREAK AT THE CIVIC CENTER/ HEB PARK.
115816	Water Break Repair	430 San Jacinto St, Mercedes, TX, 78570	2023-10-25 16:34:52	2023-11-02 10:59:26	SUSANA GONZALEZ 956-454-7764 CUSTOMER CALLED TO REPORT A POSSIBLE LEAK/WATER BREAK IN THE ALLEY.
115817	Water Break Repair	3803 Campacuas Dr, Mercedes, TX, 7857	2023-10-25 16:36:17	2023-11-02 16:50:55	JOSE CORNEJO 956-376-8447 CUSTOMER CALLED TO REPORT WATER LEAKING AROUND METER AREA.
115926	Water Break Repair	815 Tangerine Ave, Mercedes, TX, 78570	2023-10-26 14:30:03	2023-10-30 15:50:06	LAURA PICKLES 956-609-0890 PREVIOUS WORK ORDER#106797 WATER BREAK IN THE SAME SPOT IN FRONT OF THE DRIVEWAY AREA. ACTIVE RUNNING WATER IS GOING FLOWING DOWN THE STREET.
116003	Water Break Repair	1318 S Vermont Ave, Mercedes, TX, 7857	2023-10-27 09:39:33	2023-10-27 15:40:10	M SERRANO CONSTRUCTION CALLED IN A POSSIBLE LINE BREAK CUSTOMER WALKED INTO THE PLANNING DEPARTMENT TO REPORT THAT THERE IS A LEAK ON THE EAST SIDE OF THE ROAD BEFORE GETTING TO LLANO GRANDE.
116185	Water Break Repair	Mile 2 W, Mercedes, TX, 78570, USA	2023-10-30 10:54:20	2023-10-30 15:12:48	SANDY 956-423-4444 EXT. 105 1025 RIO RICO ROAD RIO RICO PATIO HOMES.
116233	Water Break Repair	1075 Rio Rico Rd, Mercedes, TX, 78570,	2023-10-30 14:30:10	2023-11-02 09:44:38	WATER BREAK ON CITY SIDE. THE MAINTENANCE CREW FROM THAT APARTMENT JUST CALLED.

OCTOBER 2023 INTERNAL WORK ORDERS

ID	Category	Address	Created	Closed	Details
116260	Water Break Repair	1134 Dawson Rd, Mercedes, TX, 78570, US	2023-10-30 15:22:20	2023-10-30 16:04:12	STANDING PIPE ON THE STREET LEAKING RESIDENT: JANET SMITH CONTACT: 956-756-9269
116378	Water Break Repair	365 N Missouri Ave, Mercedes, TX, 78570, US	2023-10-31 10:54:59	2023-10-31 14:16:15	WATER LEAK ON SIDEWALK
36					
113108	WATER LEAK (METER)	813 Orange St, Mercedes, TX, 78570, US	2023-10-02 10:59:02	2023-10-03 15:52:49	OSVALDO FERNANDEZ 956-532-6055 WATER METER BOX IS FULL OF WATER AND SURROUNDING AREA HAS DARK GREEN GRASS.
113130	WATER LEAK (METER)	809 Santos Ave, Mercedes, TX, 78570, US	2023-10-02 12:30:50	2023-10-03 11:26:39	EDDIE RODRIGUEZ 956-357-8867 METER BOX IS FULL OF WATER. POSSIBLE WATER BREAK AT THE METER.
113437	WATER LEAK (METER)	12824 Tejas Blvd, Mercedes, TX, 78570, US	2023-10-04 11:19:15	2023-10-10 10:25:09	JUAN MERCADO 956-532-1850 WATER IN THE METER BOX AND CLAIMS THAT WATER SMELLS WHEN THEY ARE RUNNING THE FAUCET.
113526	WATER LEAK (METER)	1113 S Indiana Ave, Mercedes, TX, 78570, US	2023-10-04 14:57:36	2023-10-05 14:38:57	WATER LEAK (METER) RESIDENT: GUILLERMINA FUENTES CONTACT: 956-332-0553 PLEASE CALL RESIDENT WITH AN UPDATE
113823	WATER LEAK (METER)	302 S FM 491, Mercedes, TX, 78570, US	2023-10-06 14:13:07	2023-10-10 09:39:50	WATER LEAK AT THE METER AT APARTMENT B-3 RESIDENT: GABRIEL, METERS CONTACT: 956-565-3114
114049	WATER LEAK (METER)	809 Santos Ave, Mercedes, TX, 78570, US	2023-10-10 10:02:25	2023-10-12 08:45:36	WATER LEAK AT THE METER AGAIN. IT WAS FIXED A WEEK AGO AND IS LEAKING AGAIN RESIDENT: EDDIE RODRIGUEZ CONTACT: 956-357-8867
114351	WATER LEAK (METER)	585 Webb St, Mercedes, TX, 78570, USA	2023-10-11 14:30:49	2023-10-17 14:38:25	WATER LEAK AT THE METER IN THE BACK RESIDENT: GEORGE CONTACT: 915-330-0181
114548	WATER LEAK (METER)	1034 Heidrick Ave, Mercedes, TX, 78570, US	2023-10-13 08:31:22	2023-10-16 10:02:54	PLEASE CHECK METER FOR WATER LEAK RESIDENT: MARIA FLORES CONTACT: 956-756-1453

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OCTOBER 2023 INTERNAL WORK ORDERS

ID	Category	Address	Created	Closed	Details
114933	WATER LEAK (METER)	651 Anaquitas St, Mercedes, TX, 78570, U	2023-10-17 14:24:26	2023-10-18 09:58:56	WATER METER WAS RAN OVER AND IS LEAKING RESIDENT: JOSE REYNA CONTACT: 956-609-1961
115016	WATER LEAK (METER)	925 Tangerine Ave, Mercedes, TX, 78570, U	2023-10-18 09:06:27	2023-10-18 15:33:54	PRISCILLA LUNA 956-314-3579 CUSTOMER REPORTING POSSIBLE WATER LEAK AT THE METER AND GROUND IS WET ALL AROUND.
115405	WATER LEAK (METER)	3612 Cherokee Dr, Mercedes, TX, 78570, U	2023-10-23 09:41:05	2023-10-23 14:06:33	VIRILIO QUINTANILLA 956-650-3449 WATER LEAKING FROM THE METER
115423	WATER LEAK (METER)	7013 Anastacio St, Mercedes, TX, 78570, U	2023-10-23 10:56:16	2023-10-23 10:56:41	STANDBY CREW: DEION, JOSHUA, EDI UNIT#3121 WATER WAW LEAKING ON THEIR PROPERTY AND WE TURNED OFF WATER METER
115429	WATER LEAK (METER)	623 Garcia Ave, Mercedes, TX, 78570, U	2023-10-23 11:10:29	2023-10-23 11:10:29	STANDBY CREW: DEION, JOSHUA, EDI LADY CALLED ABOUT HER METER AND WHEN WE WENT TO CHECK SHE JUST TOLD US IT WAW'S ALMOST BURRIED UNDER GROUND AND THE BOX WASN'T PUT ON RIGHT.
116183	WATER LEAK (METER)	12583 Shawnee Ave, Mercedes, TX, 78570, U	2023-10-30 10:47:59	2023-10-30 15:48:38	WATER LEAK AT THE METER WAS REPORTED.
14					
	WATER TAP OR SEWER TAP				MARK VANBERG
115416	SERVICE	428 S Texas Ave, Mercedes, TX, 78570, U	2023-10-23 10:35:03		NEED TO MAKE A 5/8" WATER TAP
1	1				

#NAME?

OCTOBER 2023 EXTERNAL WORK REQUEST

Id	Status	Summary	Address	Description	Reopened at local	Closed at local	Minutes to acknowledged
15479514	Open	Water Break	925 Tangerine Ave Mercedes, Texas, 78570	Water coming out of meter box big puddle on sides			
15480404	Open	Other (My Request is not Listed)	344 S Maryland Ave Mercedes TX 78570, United States	Water has been coming out brown since yesterday afternoon and has not cleared up since.			
15481871	Closed	Parks Issue	301-399 S Chapman St Mercedes, TX, 78570, USA	WOULD LIKE TO GET BULB REPLACED, SAW OUR YOUTH PLAYING IN THE DARK PS GREATEST TOWN EVER! PLEASE REPLACE BULB.....		10/31/2023 - 03:56PM	
15481913	Closed	Street Light	301-399 S Chapman St Mercedes, TX, 78570, USA	OFF COURSE AT YOUR CONVINIENCE		10/31/2023 - 03:56PM	

DEPARTMENT: Mercedes Recreation Center

MONTHLY REPORT: October 2023

Report Summary:

This report tracks membership, programs and project activities for the Recreation Center for the month.

Registration for membership conducted year-round:

Summer Program: Registration June & July - Registration May 1, 2024

Fall Program: **Registrations start date Aug. 1, 2023**

Fall Program: **Aug. 2023 - May 2024**

Mercedes Recreation Center Program Numbers:

• Membership Registration	100
• Membership Daily Attendance	45
• Youth Volleyball League Registration	140
• Volleyball Practices	65
• Jr. Staff Program	Summer Program
• Foster Grandparent Program	2 participants

Out-Reach Programs:

- Nueva Luz Foundation Program - TBA
 - Program Interns Pending
 - Program Meeting & Facility Walk-through
 - Program Flyer & Curriculum
 - Fall Program Meeting

Projects & Special Task:

- Public Works - Work Order submitted:
 - Dome & Rec - Monthly AC Filter replacement
 - Dome Center - facility water heater (copper lines cleaned) - Parts Pending
 - Dome Center - facility lights
 - Rec Center - portable fence
 - Dome facility - Entrance & Exit traffic signs/parking lot - Pending
- Safe-House Shelter / Rec Center:
 - Dome Safe-house Shelter N/A
 - Rec Center - UMOS walk-through 10/4 - Event 10/27
 - Rec Center - BETO's Boxing Event Stanley Carr 10/7
 - Dome - Hidalgo Co. Vaccine Clinic Meeting 10/18 , 10/24 & 10/31
- United-Way:
 - Ribbon Cutting New Agency - Salvation Army 10/3
 - Campaign Up-Date 1st Quarter Presentation 10/11
 - Campaign Presentations Oct. Weslaco & Mercedes

Projects/Maintenance in Process:

- Swimming Pool Maintenance In Progress/Completed
 - Daily facility maintenance - pool vacuuming, netting & skimmers
 - Test water levels / Weekly Pool water testing - Leslie's
 - Pump room - check valves, chlorinators, gauges & backwash filters
 - Motor & filter pumps inspection
 - Work Orders Submitted - Public Works:
 - Fence perimeter
 - Women's restroom sinks
- Rec Center Facility
 - Roof Insurance Claim - approved
 - 2nd Vendor - Roof inspection?

Community:

- October Food-drive Dome Site 10/11

Youth Leagues:

- Youth Volleyball League
 - Open registration - September thru October
 - Season Start 10/16
 - Games Mon. & Wed. Donna / Tues. & Thurs. Mercedes
 - Age Divisions 7 - 9 & 10 - 12
 - 12 Teams - Interleague play w/ Donna
- Flag Football
 - Open registration October 17
 - Age Divisions 5/6 - 7/8 - 9/10 - 11/12

After-school Food Program:

- MYB On the Run Food Program
 - After-school Meals for members
 - Calendar & Menu preparation
 - Monday thru Friday 4:00pm - 4:30pm
 - Start Date Program: 9/11/23

Foster Grandparent Program:

- Senior Corps Program
 - 2 Volunteers/Applicants
 - Monday - Friday 1:30pm - 5:30pm
 - Jorge Gutierrez - Supervising Coordinator

Memo

To: Alberto Perez, City Manager
From: Marisol Vidales, Library Director & Historic Preservation Officer
CC: Javier Ramirez, Assistant City Manager
Date: November 14, 2023
Re: Library Department Monthly Report

Attached you will find the Library Department's monthly statistical report, please let me know if you have any questions regarding the information. Also, Library Staff participated in the following meetings, trainings, and events during the month of October 2023.

Meetings

- Christmas Float Meeting (10/11) – Marisol Vidales & Frank Rivas
- Hidalgo County Appraisal District Meeting (10/12) – Marisol Vidales
- State of the City Meeting (10/12) – Marisol Vidales & Michelle Muniz
- Staff Meeting (10/13) – Marisol Vidales, Michelle Muniz, Frank Rivas, Janie Palacios, Mary Jane Hernandez, Isabel Mendoza, Daniela Alejo, Anthony Cardenas & Dabney Nilo
- cloudLink Meeting (10/16) – Marisol Vidales
- City Manager Meeting (10/16) – Marisol Vidales
- City Commission Meeting (10/16) – Marisol Vidales
- Hidalgo County Vaccination Meeting (10/17) – Marisol Vidales
- National Night Out & Veteran's Parade Meeting (10/18) – Marisol Vidales & Michelle Muniz
- Tree Lighting Meeting (10/19) – Marisol Vidales & Michelle Muniz
- Hidalgo County Library System Meeting (10/19) – Marisol Vidales
- Department Winter Event Meeting (10/20) – Marisol Vidales & Michelle Muniz
- Legal Meeting (10/30) – Marisol Vidales
- Tree Lighting Meeting (10/30) – Marisol Vidales & Michelle Muniz
- Hidalgo County Vaccination Meeting (10/31) – Marisol Vidales

Trainings

- Cities Connecting Children to Nature Conference (10/3-10/5) – Marisol Vidales
- Exhibit Planning 101: 6 Simple Steps for Success (10/3) – Michelle Muniz & Frank Rivas
- Beyond Books: Adult Library Programs that Work! (10/4) – Michelle Muniz
- ACP Advocacy – Please Don't Take My ACP (10/5) – Tristan Garza

- Statewide Interlibrary Loan: Migrating to SHAREit in 2021 (10/12) – Mary Jane Hernandez, Isabel Mendoza, & Marisol Vidales

Events/Programming

General Programming

The programming listed below is for all ages with activities for every age level and involves the majority of library staff.

- Solar Eclipse Event (10/14) – Total Attendance: 53
- Trick or Treat at the Library (10/31) – Total Attendance: 104

Adult Programming

The Computer Basics Class is taught by Digital Navigators Tristan Garza & Anthony Cardenas

- 10/3 – 6 Adults
- 10/10 – 7 Adults
- 10/17 – 7 Adults
- 10/19 – 6 Adults
- 10/31 – 5 Adults

The Crochet Club is managed by Frank Rivas

- Crochet Club (10/3)
Adults: 2 Children: 1
- Crochet Club (10/17)
Adults: 4

Children's Programming – The majority of the children's programming is planned and executed by Frank Rivas with the exception of the art class which is taught by Diane Roman-Goldsberry.

- Art Class ages 6-9 - Goldfish (10/2)
Children: 4
- Art Class ages 6-9 - Pumpkin (10/25)
Children: 7
- STEAM Day – Halloween Slime (10/11)
Children: 18 Adults: 8
- Movie Day – Addams Family Values (10/12)
Children: 8 Adults: 5
- Reading with Royalty with Duchess Alex Garza (10/18)
Children: 26 Teens: 1 Adults: 15
- Spooky Story Time (10/19)
Children: 11 Adults: 3
- One on One Tutoring – 10/2, 10/4, 10/11, 10/16, & 10/18

Outreach – The library visits and participates in different festivals & events outside of library grounds to promote library services.

- UMOS (10/16) – Frank Rivas
Toddlers: 15 Adults: 6

Events

- New Officer Ceremony (10/10) – Marisol Vidales
- Food Distribution (10/11) – Janie Palacios
- RGVLS Groundbreaking of Music Pavilion (10/11) – Marisol Vidales & Frank Rivas
- National Night Out (10/26) – Marisol Vidales, Michelle Muniz, Frank Rivas & Daniela Alejo

Other Projects/Duties

Café

- We sold 520 individual items for the 21 days that we were open and we made \$2,004.03 in sales.

Marketing (The majority of these items involve the creation of flyers, taking and posting photos, filming and editing videos, responding to citizens via direct message, and interacting with the public on social media platforms)

- Created 3 newsletters which were the October Newsletter, New Arrivals and Gallery 434 – Banned Books.
- Created a total of 18 flyers for the Library, Café, and City.
- Posted 166 items for the library, 26 for the café, and 39 for the city on various platforms.
- Created a total of 17 stories for the library, 3 stories for the café and 3 stories for the city.
- Responded to 15 library direct messages, 1 cafe direct message and 8 city direct messages.
- A total of 8 updates were done to the city website.
- Updated the Library banner on Facebook and Twitter to a Halloween theme.
- Created 2 book rivers on TLC Catalog to honor monthly observances highlighting our collection, which were: World Space Week & National Reading Group Month
- Created 3 shelves in cloudLibrary in honor of monthly observances highlighting our collection, which were: Spooky Fun (Kids Halloween) & Boooks (Adult Halloween).
- Created 2 book displays in the adult section: National Cookbook Month and In My Reading Era
- Created 1 book display in the young adult section: Halloween Horror
- Created 2 book display in the Juvenile area: Halloween & Fire Prevention

Administration/Collection Management/Development

- Our Senior Cataloger, has been concentrating on encoding items in our collection to finish the RFID transition. At the end of October, we were at 90%. We are just pending items in the Texas Room.
- Our Senior Cataloger, also updated the shelf reading assignments so all staff have equal areas to review.

- The Senior Cataloger, prepared and submitted the Texas Application for Exemption. Also provided the IRS documentation and money raised from book sale to President and Vice- President in order to open bank account. A new account was established with Texas National Bank and first programming donation made to the library.
- The Assistant Director & Director prepared for the new fiscal year by creating new budget workbooks, scanning, filing and shredding 2022-2023 fiscal year documents.
- We assisted the Police Department with National Night Out. We prepared all the purchase orders & purchased all the candy, prizes, plaques and food for the event. We also prepared the prizes for the costume contest and trunk or treat winners. We obtained the six judges and managed the costume contest and trunk or treat contest on the night of the event plus had a book giveaway area. Obtained a quote and booked Gladys Porter Zoo for the event. As well as worked with volunteer Sam Fernandez to have his actors dress up and scare people on the night of the event.
- Trained staff for actual Solar Eclipse event on Sun Spotter, Telescope, and different games. Installed the thermostat and weather reader device for the event and mailed the collected data back for the NASA at My Library Grant. Hosted the actual event and provided solar glasses, snacks, and manned the activities.
- Started preparing for the tree lighting event and Winter Wonderland. Started the search for performers, sound engineer, flyers, program, and slideshow. As well as provided flyers for Winter Wonderland for the event and vendors. Also visited the Public Works Department to sort through all the decorations in order to reserve items for the park and the float.
- Oversaw the installation of the RFID gates, self-checkout, and new library doors.

Historic Preservation Officer

- Met with Hidalgo County Appraisal District to discuss the Application for Historical Tax Exemption Form, the designation of historic properties with the county, and the designation as related to public record.
- Met with Martha Carrillo regarding her wish to apply for a roof grant for her historical property and discussing the requirements and grant period.
- Prepared the agenda item for the Mercedes Historic Preservation Commission board renewals and presented to City Commission.
- Had various conversations with Sandra Martinez, owner of 320 S. Missouri, regarding documentation on her property. Provided her with the ordinance that designated her property, the designation request made by her, and the minutes to the various meetings regarding that item.
- Due to requests by Mrs. Martinez to be de-designated provided our City Attorney with the designation request, grant application, warranty deed, ordinance, and text messages from Mrs. Martinez and discussed with Mrs. Garcia-Vela the need to revise our ordinance based on conversations with City Manager.
- Spent various days on revising the ordinance and shared it with City Attorney and Board Member Gabriel Ozuna. Mr. Ozuna took over drafting the ordinance as he had previous experience preparing the ordinance for the City of Mission. The goal is to have the ordinance approved by the Texas Historic Commission and City Attorney by the end of December and presented to the City Commission in January.

Dr. Hector P. Garcia Memorial Library Statistical Report

Oct-23

Circulation	2023	2022
Check-Outs & Renewals:	668	728
Year to Date Total:	668	728
In-House Book Circulation:	88	156
Year to Date Total:	88	156
In-House Magazine Circulation:	113	16
Year to Date Total:	113	16
In-House Newspaper Circulation:	28	55
Year to Date Total:	28	55
New Borrowers:	18	19
Year to Date Total:	18	19

Book & Media Donations	2023	2022
Donations Received:	0	18
Year to Date Total:	0	18
Donations Selected:	0	6
Year to Date Total:	0	6

Computer Sessions	2023	2022
Adult Lab Sessions:	445	386
Year to Date Total:	445	386
Juvenile Lab Sessions:	39	48
Year to Date Total:	39	48
WiFi:	1,317	3,210
Year to Date Total:	1,317	3,210

Reference Assistance	2023	2022
By Phone:	225	92
Year to Date Total:	225	92
In-Person:	116	52
Year to Date Total:	116	52

Meeting Room Sessions	2023	2022
Sessions:	36	35
Year to Date Total:	36	35

Digital Resources	2023	2022
cloudLibrary Checkouts:	197	115
Year to Date Total:	197	115
NewsStand Checkouts:	396	248
Year to Date Total:	396	248
Biblio+ Views:	25	0
Year to Date Total:	25	0

Library Services	2023	2022
Directional/Basic Questions:	239	38
Year to Date Total:	239	38
Reference Questions:	104	19
Year to Date Total:	104	19
Digital Assistance:	153	14
Year to Date Total:	153	14
Fax Assistance:	63	56
Year to Date Total:	63	56
Copy Assistance:	200	48
Year to Date Total:	200	48
Scan Assistance:	20	6
Year to Date Total:	20	6
Print Outs:	2,400	1,794
Year to Date Total:	2,400	1,794

Technical Services	2023	2022
New Items Added:	68	59
Year to Date Total:	68	59
Items Processed:	25	26
Year to Date Total:	25	26
Items Withdrawn:	46	20
Year to Date Total:	46	20
Items Recataloged:	0	50
Year to Date Total:	0	50
Items Repaired:	67	0
Year to Date Total:	67	0

Interlibrary Loans (ILL's)	2023	2022
Items Requested:	82	76
Year to Date Total:	82	76
Items Sent:	46	49
Year to Date Total:	46	49

Dr. Hector P. Garcia Memorial Library Statistical Report

Oct-23

Adult Programming	2023	2022
Adult Events:	9	15
Year to Date Total:	9	15
Adults in Attendance:	49	86
Year to Date Total:	49	86
Live Views:	0	0
Year to Date Total:	0	0
Recorded Counts:	0	0
Year to Date Total:	0	0

Teen Programming	2023	2022
Teen Events:	0	0
Year to Date Total:	0	0
Teens in Attendance:	0	0
Year to Date Total:	0	0
Live Views:	0	0
Year to Date Total:	0	0
Recorded Counts:	0	0
Year to Date Total:	0	0

Children's Programming	2023	2022
Children Events:	6	7
Year to Date Total:	6	7
Children in Attendance:	74	53
Year to Date Total:	74	53
Adults in Attendance:	31	22
Year to Date Total:	31	22
Live Views:	0	0
Year to Date Total:	0	0
Recorded Views:	0	0
Year to Date Total:	0	0

Toddler Programming	2023	2022
Children Events:	0	1
Year to Date Total:	0	1
Children in Attendance:	0	1
Year to Date Total:	0	1
Adults in Attendance:	0	1
Year to Date Total:	0	1
Live Views:	0	0
Year to Date Total:	0	0
Recorded Views:	0	0
Year to Date Total:	0	0

General Programming	2023	2022
Events:	2	0
Year to Date Total:	2	0
Toddlers in Attendance:	0	0
Year to Date Total:	0	0
Children in Attendance:	0	0
Year to Date Total:	0	0
Teens in Attendance:	0	0
Year to Date Total:	0	0
Adults in Attendance:	0	0
Year to Date Total:	0	0
Total General Programing:	157	0
Year to Date Total:	157	0
Live Views:	0	0
Year to Date Total:	0	0
Recorded Views:	0	0
Year to Date Total:	0	0

Outreach Programming	2023	2022
Events:	1	3
Year to Date Total:	1	3
Toddlers in Attendance:	0	0
Year to Date Total:	0	0
Children in Attendance:	15	106
Year to Date Total:	15	106
Teens in Attendance:	0	0
Year to Date Total:	0	0
Adults in Attendance:	0	38
Year to Date Total:	0	38
General Attendance:	0	0
Year to Date Total:	0	0

Reading Programs	2023	2022
Toddler Reading Logs:	0	0
Children Reading Logs:	0	0
Teen Reading Logs:	0	0
Adult Reading Logs:	0	0
Total:	0	0

Volunteer Hours	2023	2022
Total:	179.25	198.50
Year to Date Total:	179.25	198.50

Dr. Hector P. Garcia Memorial Library Statistical Report

Oct-23

Curbside Services	2023	2022
Curbside Café:	8	17
Year to Date Total:	8	17
Curbside Circulation:	2	1
Year to Date Total:	2	1
Curbside Crafts:	0	0
Year to Date Total:	0	0
Curbside Other Services:	4	0
Year to Date Total:	4	0

Library Visits	2023	2022
Visits:	2,337	2,554
Year to Date Total:	2,337	2,554

Café Visits	2023	2022
Visits:	575	504
Year to Date Total:	575	504

Café Sales	2023	2022
Net Sales:	\$ 1,851.16	\$ 1,955.34
Year to Date Total:	\$ 1,851.16	\$ 1,955.34
Sales Tax:	\$ 152.87	\$ 161.23
Year to Date Total:	\$ 152.87	\$ 161.23

Social Media	2023	2022
Library Posts:	166	237
Year to Date Total:	166	237
Library DMs:	15	6
Year to Date Total:	15	6
Cafe Posts:	26	43
Year to Date Total:	26	43
Café DMs:	1	0
Year to Date Total:	1	0
City Posts:	39	7
Year to Date Total:	39	7
City DMs:	8	1
Year to Date Total:	8	1
Videos Created:	23	0
Year to Date Total:	23	0
Website Updates:	8	8
Year to Date Total:	8	8
HCLS Posts:	0	3
Year to Date:	0	3

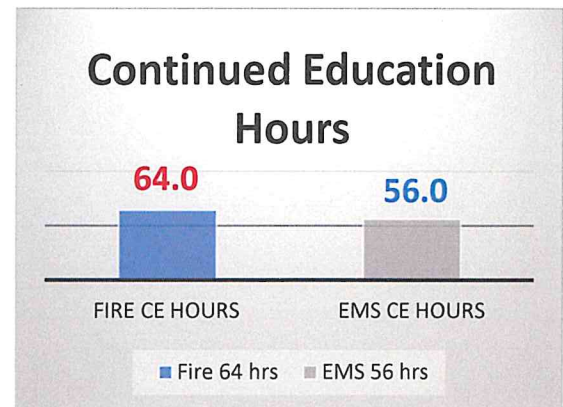
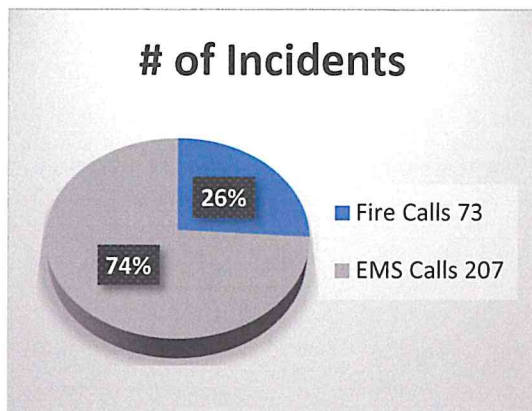


MERCEDES FIRE DEPARTMENT EMS

Monthly Report October 2023



"Through dedicated, professional members, the Mercedes Fire Department EMS care for and protects the lives and property of our community through incident response, comprehensive training, public education and fire prevention."



Emergency Management:

- Fall Fest Safety Meeting.
- Continuous monitoring weather throughout Hurricane Season.
- CPR/First Aid – MISD
- Hidalgo County Vaccine Clinic Meeting.
- Veterans Parade Safety Meeting.
- Participation in Safe School Committee meetings.
- Continue on providing COVID-19 testing to all city employees when needed.
- Operational planning of December 2023 Marathon.
- La Joya ISD – Assist County EMC with Safety Operations.
- Utilize WEBEOC during operations within the community.
- 2023 Marathon Planning with other local agencies. Magic Valley, MISD and RGVLS.
- Request and respond with FD Drone for operations within the community.

Mercedes Fire Department

Mercedes, TX

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Incident Type Count per Station for Date Range

Start Date: 10/01/2023 | End Date: 10/31/2023

INCIDENT TYPE	# INCIDENTS
Station: 1 - MERCEDES FIRE STATION 1	
118 - Trash or rubbish fire, contained	2
131 - Passenger vehicle fire	3
143 - Grass fire	4
150 - Outside rubbish fire, other	2
151 - Outside rubbish, trash or waste fire	1
160 - Special outside fire, other	1
311 - Medical assist, assist EMS crew	17
322 - Motor vehicle accident with injuries	2
324 - Motor vehicle accident with no injuries.	4
354 - Trench/below-grade rescue	1
410 - Combustible/flammable gas/liquid condition, other	1
412 - Gas leak (natural gas or LPG)	2
424 - Carbon monoxide incident	1
440 - Electrical wiring/equipment problem, other	1
444 - Power line down	2
500 - Service Call, other	2
531 - Smoke or odor removal	1
541 - Animal problem	1
551 - Assist police or other governmental agency	2
611 - Dispatched & cancelled en route	3
622 - No incident found on arrival at dispatch address	2
631 - Authorized controlled burning	1
710 - Malicious, mischievous false call, other	3
711 - Municipal alarm system, malicious false alarm	2
733 - Smoke detector activation due to malfunction	2
740 - Unintentional transmission of alarm, other	1
743 - Smoke detector activation, no fire - unintentional	3
745 - Alarm system activation, no fire - unintentional	4
911 - Citizen complaint	1

Incidents for 1 - Mercedes Fire Station 1:

72

Station: 2 - MERCEDES FIRE STATION 2

540 - Animal problem, other	1
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Incidents for 2 - Mercedes Fire Station 2:

1

Only REVIEWED incidents included.



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Mercedes Fire Department

Mercedes, TX

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Average Turnout Time (Dispatch to Enroute) per Station for Date Range

Start Date: 10/01/2023 | End Date: 10/31/2023

STATION	TURNOUT TIME (min) (Dispatch to Enroute)	
1 - Mercedes Fire Station 1	2:39	
2 - Mercedes Fire Station 2	2:00	
AVERAGE TURNOUT TIME:		2:19

Report calculates the average time difference between DISPATCH and ENROUTE for each station. Only REVIEWED incidents where ENROUTE time is provided are included. Cancelled apparatus are not included in this report.



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Mercedes Fire Department

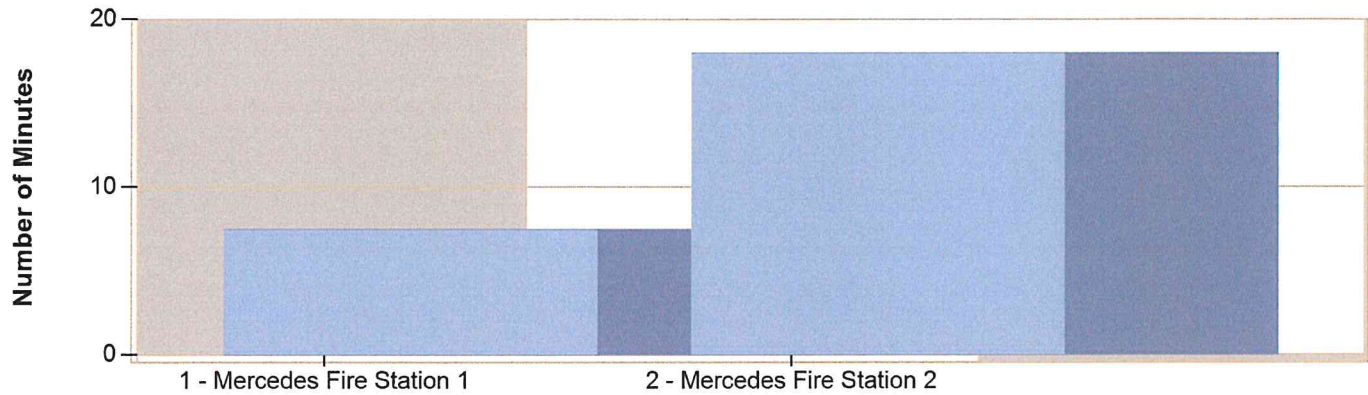
Mercedes, TX

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Average Response Time per Station for Date Range

Start Date: 10/01/2023 | End Date: 10/31/2023



STATION	AVERAGE RESPONSE MM:SS (Dispatch to Arrived)
1 - Mercedes Fire Station 1	7:29
2 - Mercedes Fire Station 2	18:00

AVERAGE RESPONSE TIME calculated from the average time difference between DISPATCH and ARRIVED times on Basic Info 4. Only REVIEWED incidents included.



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MERCEDES FIRE DEPARTMENT EMS

Monthly Report
October 2023



Drone Operations

Maverick 1

1. **10/20/2023 – Incident # 2023-0710 - 8 North and 1 East – Assist Law Enforcement.**
Assist law enforcement locate a subject in a brushy area. Provided night vision of the area and assisted officers on the ground with search.
2. **10/23/2023 – Incident # 2023-0715 – 1046 W. 4th ST – Assist Law Enforcement.** Air Operations during incident on 4th and Vermont. Provided view to the command post of the active scene and evacuation of students. Assisted HCSO SWAT with residential familiarization.

Mercedes Fire Department

Mercedes, TX

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Incident List for Apparatus for Date Range

Apparatus: MAV-1 | Start Date: 10/01/2023 | End Date: 10/31/2023

INCIDENT DATE	INCIDENT #	ADDRESS	INCIDENT TYPE
Apparatus : MAV-1 - Maverick 1			
10/20/2023	2023-0710	8 NORTH AND 1 EAST	551 - Assist police or other governmental agency
10/23/2023	2023-0715	1046 W Fouth	551 - Assist police or other governmental agency
Total # of Incidents for MAV-1 - Maverick 1 :			2
Total # of Incidents for all Apparatus:			2

Incidents must be Reviewed. (special note for stations which have renamed apparatus: The report runs off an internal ID assigned to an Apparatus upon initial creation rather than the "Department Apparatus ID" (ex. B-1, FT-1, etc...). If the Department ID is renamed (ex. B-1 becomes B-2), the results will still return results for "B-1" up to the date it was changed, then the results will show "B-2" assigned calls.)



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MERCEDES FIRE DEPARTMENT EMS

Monthly Report October 2023



Fire Marshal's Office

• Fire Inspections	27
• Fire Investigations	1
• Public Educations	5-Head Count 2,073
• Plan Reviews	5
• Fire Alarms	5
• Fire Sprinkler Reviews	1
• Hood System Reviews	0
• Fire Suppression Reviews	0
• Meetings	10
• Burn Permits	1
• Fire Safety Complaints	0
• Special Assignments	1
• Subdivision Review Conference	0

Ruben A. Gutierrez
Fire Marshal

08/2023
DATE

Mercedes Fire Department
105 N. Ohio Ave
956-565-7755

**CITY SECRETARY'S OFFICE 2023
ANNUAL REPORT**

TYPE	JAN. 2023	FEB. 2023	MAR. 2023	APR. 2023	MAY. 2023	JUN. 2023	JUL. 2023	AUG. 2023	SEPT. 2023	OCT. 2023	NOV. 2023	DEC. 2023	YTD Total
CITY SECRETARY													
Agenda													
Reg./Special/Wkshp	1	2	3	1	2	3	2	4	3	2			23
Minutes													
Reg./Special	1	2	3	1	2	3	2	4	3	2			23
Ordinances	0	2	2	0	2	0	0	5	2	0			13
Resolutions	1	6	1	3	2	1	2	1	0	2			19
Contracts	2	5	1	0	0	1	12	2	1	1			25
Bids	0	0	1	0	0	1	0	1	0	0			3
PERMITS													
Sound/Dance	3	3	2	1	8	4	3	3	4	5			36
TABC	0	0	3	0	0	0	0	0	1	1			5
VITAL STATISTICS													
Filling w. State	4	4	4	6	11	4	11	4	2	11			61
Issuing Birth	28	29	24	17	17	25	15	16	14	15			200
Issuing Death	2	19	2	1	5	13	22	13	1	20			98
RISK MANAGEMEN'													
Vehicle Claims	3	0	1	0	2	1	1	1	0	4			13
Liability Claims	6	4	2	1	1	3	1	2	0	2			22
OPEN RECORDS													
Received	58	52	42	44	61	48	41	47	59	60			512
Responded	53	42	38	36	43	36	34	37	44	50			413
HUMAN RESOURCE													
New Hires	1	5	0	3	11	5	1	2	9	14			51
Resignations	5	2	4	4	5	7	8	7	9	6			57
Retirements	0	0	0	0	0	1	7	7	6	6			27
Workers Comp	3	0	2	1	2	1	2	2	0	3			16

Significant Comments:

TML Annual Conference was October 4-6

Chamber Board Meeting October 11

Killer V Ground Breaking October 12

Capisallo Progress Meeting October 25